

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: al0101	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/12/2024
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NAME OF PROVIDER OR SUPPLIER NEW STANDARD SENIOR LIVING AT EGG HARBOR T	STREET ADDRESS, CITY, STATE, ZIP CODE 6817 EBLACK HORSE PIKE EGG HARBOR TOWNSHIP, NJ 08234
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ00174958</p> <p>CENSUS: 129</p> <p>SAMPLE SIZE: 4</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a Plan of Correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ00174958</p> <p>Based on interview, record review, and review of pertinent facility documents, it was determined that the Executive Director (ED) failed to implement and enforce the facility's policy and procedure titled, "Shared Risk Agreement Policy," for residents who ^{NJ Ex} the facility to ^{NJ Ex Order 26.4(b)(1)}. This deficient practice was evidenced by the following:</p> <p>On 6/20/24, the Department of Health (DOH) received a Reportable Event Record (RER) from the ED at the facility, for an accident that occurred on ^{NJ ex order 26.4}. The RER indicated Resident #2 ^{NJ ex order 26.4b1}</p> <p>The RER also indicated Resident #2 ^{NJ ex order 26.4b1}</p> <p>The surveyor used ^{NJ Ex Order 26.4(b)(1)} to inquire where the nearest ^{NJ Ex Order 26.4(b)(1)} was located. ^{NJ Ex Order 26.4(b)(1)} revealed ^{NJ Ex Order 26.4(b)(1)} was ^{NJ Ex Order 26.4(b)(1)} the facility along the ^{NJ Ex Order 26.4(b)(1)}.</p> <p>On 6/25/24 at 10:16 a.m., the surveyor interviewed the ED to inquire about the ^{NJ ex order 26.4b1}. The ED stated that staff became aware that Resident #2 ^{NJ Ex Order 26.4(b)(1)} and was involved in ^{NJ Ex Order 26.4(b)(1)} by a server at the facility. The ED stated that the server completed her shift, ^{NJ Ex Order 26.4b1} facility, ^{NJ ex order 26.4b1}</p>	A 310		
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A 310	<p>Continued From page 2</p> <p>that Resident #2 was involved in, and then drove back to the facility to inform staff. The ED stated that the Director of Nursing (DON) immediately went to the NJ Ex Order 26.4(b)(1) and observed that Resident #2 NJ ex order 26.4b1. The ED stated that Resident #2 NJ ex order 26.4b1 [REDACTED]. The ED also stated that she did not know where Resident #2 NJ ex order 26.4b1. In addition, the ED stated none of the residents at the facility had NJ Ex Order 26.4(b)(1) [REDACTED]), including Resident #2.</p> <p>The surveyor reviewed the Medical Record (MR) of Resident #2 NJ ex order 26.4b1.</p> <p>At 11:32 a.m., the surveyor observed Resident #3 NJ ex order 26.4b1. The surveyor interviewed Resident #3 NJ ex order 26.4b1 [REDACTED]. Resident #3 NJ ex order 26.4b1 [REDACTED], NJ ex order 26.4b1 [REDACTED].</p> <p>The surveyor reviewed the MR of Resident #3 and did not find a NJ Ex Order [REDACTED].</p> <p>At 1:12 p.m., the surveyor interviewed the ED a second time, who stated residents were allowed to "NJ Ex Order 26.4(b)(1)", and that the residents were allowed to NJ Ex Order 26.4(b)(1). The ED stated that prior to NJ Ex Order 26.4(b)(1), residents were told that power wheelchairs were NJ Ex Order 26.4(b)(1), and that the residents should NJ Ex Order 26.4(b)(1). In addition, the ED stated that residents were told the risks of NJ Ex Order 26.4(b)(1) and that residents were also warned that they could potentially NJ Ex [REDACTED]. The ED stated that she did not have documented evidence of the aforementioned education that was provided to residents.</p>	A 310		

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A 310	<p>Continued From page 3</p> <p>In addition, the ED stated that all residents were NJ Ex Order 26.4(b)(1), and had the right to NJ Ex Order 26.4(b)(1) therefore she did not know why she would have negotiated NJ Ex Order 26.4(b)(1) with the residents. Further, the ED also stated that an NJ ex order 26.4b1 Resident #2.</p> <p>At 2:42 p.m., the surveyor informed the ED that all residents who NJ Ex the facility to NJ Ex Order 26.4(b)(1) along the NJ Ex Order 26.4(b)(1) were in NJ Ex Order 26.4(b)(1) and needed a NJ Ex Order 26.4(b)(1) in place. At that time, the ED stated that NJ Ex Order 26.4(b)(1) could not be done, and explained if a resident did not comply with his/her NJ Ex Order 26.4(b)(1) the resident would have to be discharged from the facility.</p> <p>The surveyor reviewed the facility policy titled, "Shared Risk Agreement Policy," which documented, "... When the Resident, family, and Community management can agree on the risk measures to be taken and are willing to accept certain risks and the possible consequences that have been identified, this will be documented in a written agreement among all parties in accordance with state regulations ... A plan will be developed to help reduce the risk ... The Shared Risk Agreement will clearly identify the possible risk to the Resident, what the Community staff will do to minimize the risk with an understanding that if the risk occurs, there will be shared responsibilities ... A Shared Risk Agreement will be completed and signed by all parties involved...."</p> <p>Reference: 8:36-5.18(a)(3) A-0625</p>	A 310		

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A 625 A 625	<p>Continued From page 4</p> <p>8:36-5.18(a)(3) General Requirements</p> <p>(a) The choice and independence of action of a resident may need to be limited when a resident's individual choice, preference and/or actions are identified as placing the resident or others at risk, lead to adverse outcome and/or violate the norms of the facility or program or the majority of the residents. When the resident assessment process identified in N.J.A.C. 8:36-7 indicates that there is a high probability that a choice or action of the resident has resulted or will result in any of the preceding, the assisted living residence, comprehensive personal care, home or assisted living program shall:</p> <p>3. Seek to negotiate a managed risk agreement with the resident (or legal guardian) that will minimize the possible risk and adverse consequences while still respecting the resident's preferences;</p> <p>This STANDARD is not met as evidenced by: Complaint #: NJ00174958</p> <p>Based on observation, interview, record review, and review of pertinent facility documents, it was determined that the facility failed to negotiate NJ Ex Order 26.4(b)(1) with residents who ^{NJ Ex} the facility to NJ Ex Order 26.4(b)(1). This deficient practice was evidenced by the following:</p> <p>On 6/20/24, the Department of Health (DOH)</p>	A 625 A 625		

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A 625	<p>Continued From page 5</p> <p>received a Reportable Event Record (RER) from the Executive Director (ED) at the facility, for [redacted] that occurred on [redacted]. The RER indicated Resident #2 [redacted].</p> <p>The RER also indicated Resident #2 [redacted].</p> <p>The surveyor used [redacted] to inquire where the nearest [redacted] was located. [redacted] revealed [redacted] was [redacted] from the facility along the [redacted].</p> <p>On 6/25/24 at 10:16 a.m., the surveyor interviewed the ED to inquire about the aforementioned [redacted]. The ED stated that staff became aware that Resident #2 [redacted].</p> <p>he ED stated that the [redacted] that Resident #2 [redacted], and then [redacted]. The ED stated that the Director of Nursing (DON) immediately went to [redacted] and observed that Resident #2 [redacted]. The ED stated that Resident #2 [redacted].</p> <p>The ED also stated that she did not know [redacted] Resident #2 [redacted]. In addition, the ED stated none of the residents at the facility had managed risk agreements, including Resident #2.</p> <p>The surveyor reviewed the "Resident Sign Out Log" from [redacted] and did not observe any signatures from Resident #2 on [redacted] or any other day to show when the resident left or where he/she was going.</p>	A 625		

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A 625	<p>Continued From page 6</p> <p>The surveyor reviewed the Medical Record (MR) of Resident #2, who was admitted to the facility in NJ ex order 26.4b1 with diagnoses of NJ ex order 26.4b1. Resident #2's NJ ex order 26.4b1. The surveyor did not observe a MRA for Resident #2.</p> <p>At 10:39 a.m., the surveyor interviewed the DON to inquire about the NJ ex order 26.4b1 and the DON stated that Resident #2 NJ ex order 26.4b1. The surveyor inquired about the protocol for residents who wanted to NJ Ex Order 26.4(b)(1). The DON stated that if a resident wanted to NJ ex Order 26.4(b)(1) the resident would sign the resident NJ Ex Order 26.4(b)(1).</p> <p>At 11:32 a.m., the surveyor observed Resident #3, who was in a motor wheelchair. The surveyor interviewed Resident #3 to inquire if the resident NJ ex order 26.4b1. Resident #3 NJ ex order 26.4b1.</p> <p>The surveyor reviewed the MR of Resident #3, who was admitted to the facility in NJ ex order 26.4b1 with diagnoses of NJ ex order 26.4b1. Resident #3.</p> <p>The surveyor reviewed the "Resident Sign Out Log" from NJ ex order 26.4b1 and NJ ex order 26.4b1 from Resident #3.</p> <p>At 11:54 a.m. and 3:37 p.m., the surveyor</p>	A 625		

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A 625	<p>Continued From page 7</p> <p>interviewed Concierge #1 and Concierge #2 to inquire about the protocol for residents who [redacted] NJ Ex O. Concierge #1 and #2 both stated that residents [redacted] NJ ex order 26.4b1 and that staff at the front desk would sign residents out if they observed residents [redacted] NJ Ex Order. The surveyor inquired the reason Resident #2 did not [redacted] NJ Ex Order 26.4 on [redacted] NJ ex order 26.4b Concierge #2 stated that [redacted] NJ ex order 26.4 Resident #2 [redacted] NJ ex order 26.4b1 6:30 p.m., and the resident [redacted] NJ Ex Order 26.4(b)(1). The surveyor then inquired why Concierge #2 [redacted] NJ ex order 26.4b1 Resident #2 when he saw the resident [redacted] NJ Ex Order 26.4(b)(1). Concierge #2 [redacted] NJ ex order 26.4b1 [redacted].</p> <p>At 12:21 p.m., the surveyor interviewed Resident #1, who was last seen with Resident #2, to inquire if he/she knew where Resident #2 [redacted] NJ ex ord. Resident #1 stated that Resident #2 [redacted] NJ ex order 26 [redacted].</p> <p>The surveyor used [redacted] NJ Ex Order 26.4(b)(1) to inquire where the [redacted] NJ Ex Order 26.4(b)(1). [redacted] NJ Ex Order 26.4(b)(1) revealed [redacted] NJ Ex Order 26.4(b)(1) the facility on the [redacted] NJ Ex Order 26.4(b)(1) [redacted].</p> <p>At 1:12 p.m., the surveyor interviewed the ED a second time to inquire about the protocol for residents who left the facility. The ED stated that residents were allowed to [redacted] NJ ex order 26.4b1 [redacted], and that the residents were supposed to [redacted] NJ Ex Order 26.4(b)(1). In addition, the ED stated that the residents were allowed to [redacted] NJ Ex Order 26.4(b) [redacted]. The ED stated that prior to [redacted] NJ Ex Order 26.4(b)(1), residents were told that power wheelchairs were [redacted].</p>	A 625		
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A 625	<p>Continued From page 8</p> <p>not cars, and that the residents should [redacted] NJ Ex O [redacted]. In addition, the ED stated that residents were told the [redacted] NJ Ex Order 26.4(b)(1) the facility and that residents were also warned that they could potentially [redacted] NJ Ex Order 26.4(b)(1). The ED stated that she did not have documented evidence of the aforementioned education that was provided to residents. In addition, the ED stated that all residents were [redacted] NJ Ex Order 26.4(b)(1), and had the right to come and go, therefore she did not know why she would have negotiated [redacted] NJ Ex Order 26.4(b)(1) with the residents. Further, the ED also stated that [redacted] NJ ex order 26.4b1 and [redacted] NJ ex order 26.4b1 [redacted].</p> <p>Resident #2.</p> <p>The surveyor reviewed an article the ED provided via email to the surveyor published by NJ.com on [redacted] NJ ex order 26.4b1, which indicated, Resident #2 [redacted] NJ ex order 26.4b1.</p> <p>The article also [redacted] NJ ex order 26.4b1 [redacted] of Resident #2's [redacted] NJ ex order 26.4b1 [redacted].</p> <p>The surveyor reviewed a second article published by NJ.com on [redacted] NJ ex order 26.4b1, which revealed the [redacted] NJ ex order 26.4b1 [redacted].</p> <p>The surveyor reviewed the "Resident Sign Out Log" from [redacted] NJ ex order 26.4b1, which revealed 32 residents [redacted] NJ Ex Order 26.4(b)(1) on multiple occasions to [redacted] NJ Ex [redacted], which included [redacted] NJ Ex Order 26.4(b)(1) [redacted].</p> <p>At 2:42 p.m., the surveyor informed the ED that all residents who [redacted] NJ Ex Order 26.4(b)(1) to [redacted] NJ Ex Order 26.4(b)(1) along the [redacted] NJ Ex Order 26.4(b)(1) were in [redacted].</p>	A 625		
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A 625	<p>Continued From page 9</p> <p>NJ Ex Order 26.4(b)(1) and needed a NJ Ex Order in place. At that time, the ED stated that NJ Ex Order could not be done, and explained if a resident did not comply with his/her NJ Ex Order the resident would have to be discharged from the facility.</p> <p>On 7/17/24, the surveyor received the NJ ex order, " from NJ Ex Order 26.4(b)(1). The police report indicated on NJ ex order 26.4(b)(1) at 7:09 p.m., NJ ex</p> <p>NJ ex order 26.4(b)(1). In addition, the report indicated Resident #2 NJ ex order 26.4b1</p> <p>The report indicated Resident #2 NJ ex order 26.4b1</p> <p>The report indicated there were NJ Ex Order 26.4(b)(1) or NJ Ex Order 26.4(b)(1) present at NJ Ex Order 26.4(b)(1) to deter Resident #2 NJ ex order 26.4b1</p> <p>The surveyor reviewed the facility policy titled, "Shared Risk Agreement Policy," which indicated, "... When the Resident, family, and Community management can agree on the risk measures to be taken and are willing to accept certain risks and the possible consequences that have been identified, this will be documented in a written agreement among all parties in accordance with state regulations ... A plan will be developed to help reduce the risk ... The Shared Risk Agreement will clearly identify the possible risk to the Resident, what the Community staff will do to minimize the risk with an understanding that if the risk occurs, there will be shared responsibilities ...</p>	A 625		
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A 625	<p>Continued From page 10</p> <p>A Shared Risk Agreement will be completed and signed by all parties involved."</p> <p>On 7/12/24, a re-visit was conducted at the facility to confirm implementation of the removal plan submitted by the ED to the Department of Health (DOH) on NJ ex order 26.41. The removal plan indicated the facility would conduct a building-wide education/in-service with the residents, concierge would be in-serviced, and MRA would be completed for residents who left the facility. The surveyor confirmed that the interventions indicated in the removal plan were implemented.</p>	A 625		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER al0101	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 11/25/2024
NAME OF FACILITY NEW STANDARD SENIOR LIVING AT EGG HARBOR TOWNSHIP		STREET ADDRESS, CITY, STATE, ZIP CODE 6817 EBLACK HORSE PIKE EGG HARBOR TOWNSHIP, NJ 08234

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0310	Correction	ID Prefix A0625	Correction	ID Prefix _____	Correction
Reg. # 8:36-3.4(a)(1)	Completed	Reg. # 8:36-5.18(a)(3)	Completed	Reg. # _____	Completed
LSC _____	11/25/2024	LSC _____	11/25/2024	LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 7/12/2024
 CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?
 YES NO