

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 90138	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/30/2024
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NAME OF PROVIDER OR SUPPLIER BROOKDALE WESTAMPTON	STREET ADDRESS, CITY, STATE, ZIP CODE 480 W. WOODLANE ROAD WESTAMPTON, NJ 08060
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT#: NJ00163521, NJ00163571, NJ00175627</p> <p>CENSUS: 41</p> <p>SAMPLE SIZE: 4</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a Plan of Correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 751	<p>8:36-7.3(b) Resident Assessments and Care Plans</p> <p>(b) The resident health service plan shall be reviewed, and if necessary, revised quarterly, and as needed, based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status.</p> <p>This REQUIREMENT is not met as evidenced by: COMPLAINT #: NJ00175627</p>	A 751		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

09/03/24

New Jersey Department of Health

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A 751	<p>Continued From page 1</p> <p>Based on interview, record review, and review of pertinent facility documents, it was determined that the facility failed to ensure that a Health Service Plan (HSP) was updated with interventions in response to a resident [redacted] for 1 of 3 residents reviewed, Resident #2. This deficient practice was evidenced by the following:</p> <p>On 7/30/2024 at 11:28 a.m., the surveyor reviewed Resident #2's closed medical record (MR), which revealed a move-in date of [redacted] with diagnoses that included [redacted] and [redacted]. Upon continued surveyor review of Resident #2's MR, a facility document titled, "Progress Notes" (PNs) was reviewed and revealed the following:</p> <ol style="list-style-type: none"> On [redacted], Resident #2 [redacted] in an attempt to [redacted] after a facility staff member acknowledged his/her request and called for assistance. The Director of Health and Wellness (DHW) documented that [redacted] and [redacted] were requested, and approval from insurance was needed. The PN continued to indicate that Resident #2 was encouraged by facility staff to [redacted]. On [redacted], the DHW documented that Resident #2 [redacted]. The [redacted] occurred at approximately 7:30 a.m., and Resident #2 was [redacted]. At 8:30 a.m., Resident #2 was [redacted]. The DHW indicated she spoke to Resident #2's representative about the need for the family to [redacted] or for Resident #2 to be transferred to a [redacted]. Continued surveyor review of the PN revealed Resident #2 was encouraged [redacted]. 	A 751		
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A 751	<p>Continued From page 2</p> <p>3. On [redacted], Resident #2 reported to facility staff that he/she had [redacted] Resident #2's representative [redacted] a hospital evaluation. The PN indicated, "NJ Exec Order 26.4b1 [redacted]"</p> <p>4. On [redacted], the Assistant DHW documented that Resident #2 [redacted] in the facility's common area. Facility staff also provided Resident #2 with a handbell and educated him/her to alert staff when he/she [redacted]</p> <p>5. On [redacted], the Assistant DHW documented that Resident #2 [redacted] and was noted with [redacted] which [redacted] Resident #2 was sent to the hospital for evaluation.</p> <p>The surveyor reviewed a facility document titled, "Personal Service Plan" (PSP), dated [redacted] which did not include a HSP related to [redacted] At 12:52, the surveyor interviewed the facility's DHW who stated that the document PSP included HSPs. During continued surveyor interview with the DHW, the DHW stated that Resident #2's PSP was not updated to contain a HSP related to [redacted] because he/she [redacted] and there was no change in care that Resident #2 required.</p> <p>The facility failed to ensure that the HSP was updated after Resident #2 had [redacted] in [redacted], and no interventions were implemented to [redacted].</p>	A 751		
A 765	<p>8:36-7.4(c)(1) Resident Assessments and Care Plans</p> <p>(c) Written policies and procedures shall be</p>	A 765		

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A 765	<p>Continued From page 3</p> <p>developed and implemented to ensure, but not be limited to, the following:</p> <p>1. Assessment of all residents with a general service plan at least semi-annually, and those residents who have a health service plan shall be reassessed at least quarterly and more often on an as needed basis, including and upon the resident's return to the facility from the hospital;</p> <p>This REQUIREMENT is not met as evidenced by: COMPLAINT #: NJ00163571, NJ00175627</p> <p>Based on interview, and record review, it was determined that the facility's Registered Nurse (RN) failed to reassess residents upon return from hospitalizations to determine the medical needs for 2 of 3 residents, Resident #1 and #2, reviewed for care. This deficient practice was evidenced by the following:</p> <p>1. On 7/30/2024, at 11:28 a.m., the surveyor reviewed Resident #2's closed medical record (MR), which revealed a move in date of [redacted] with diagnoses that included [redacted] and NJ Exec Order 26.4b1.</p> <p>Continued surveyor review of the MR revealed a facility document titled, "Progress Notes" (PNs), which indicated that Resident #2 was sent to the hospital on [redacted].</p> <p>The PN's failed to provide documentation which indicated Resident #2 was assessed by the RN upon return from the hospital on [redacted].</p>	A 765		

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A 765	<p>Continued From page 4</p> <p>2. At 11:58 a.m., the surveyor reviewed Resident #1's closed MR, which revealed a move-in date of [redacted] with diagnoses that included [redacted] and [redacted].</p> <p>The surveyor reviewed Resident #1's PN's, which indicated Resident #1 was sent to the hospital on [redacted]. Continued review of the PN's revealed that Resident #1 returned to the facility on [redacted]; however, the MR failed to contain documented evidence that an RN assessed Resident #1 upon return from the hospital.</p> <p>At 12:56 p.m., the surveyor interviewed the Assistant Director of Health and Wellness, who confirmed that there was no documented assessment when Resident #1 or Resident #2 returned from the hospital.</p> <p>At 1:25 p.m., the surveyor interviewed the Director of Health and Wellness, who stated that if an RN assessment was completed it would be documented in the PN section of the MR.</p>	A 765		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 90138	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 9/9/2024
NAME OF FACILITY BROOKDALE WESTAMPTON		STREET ADDRESS, CITY, STATE, ZIP CODE 480 W. WOODLANE ROAD WESTAMPTON, NJ 08060

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0751	Correction	ID Prefix A0765	Correction	ID Prefix _____	Correction
Reg. # 8:36-7.3(b)	Completed	Reg. # 8:36-7.4(c)(1)	Completed	Reg. # _____	Completed
LSC _____	09/10/2024	LSC _____	09/10/2024	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 7/30/2024		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO		