

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                              |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>90112</b>                  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>08/03/2020</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARNEGIE ASSISTED LIVING AT PRINCETON</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1000 WINDROW DRIVE<br/>PRINCETON, NJ 08540</b> |  |  |
| (X4) ID<br>PREFIX<br>TAG   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE   |
| A 000  | Initial Comments<br><br>Initial Comments:<br>TYPE OF SURVEY: Complaint<br><br>COMPLAINT #: NJ00138109<br><br>CENSUS: 53<br><br>SAMPLE SIZE: 3<br><br>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations. | A 000  |  |  |
| A 391  | 8:36-4.1(a)(17) Resident Rights<br><br>(a) Each assisted living provider will post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights:<br><br>17. The right to be free from chemical and physical restraints, unless a physician, advanced practice nurse, or physician assistant authorizes the use for a limited period of time to protect the resident or others from injury. Under no circumstances shall the resident be confined in a locked room or restrained for   | A 391  |  |  |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

New Jersey Department of Health

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| A 391  | <p>Continued From page 1</p> <p>punishment, for the convenience of the facility staff, or with the use of excessive drug dosages;</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Complaint #NJ00138109</p> <p>Based on observation, interview, and record review, it was determined that the facility violated the resident's right to remain [REDACTED] from being [REDACTED] NJ Ex Order 26.4(b)(1) for the [REDACTED] NJ Ex Order 26.4(b)(1) of the facility staff for 1 of 3 residents reviewed (Resident #1) . This deficient practice was evidenced by:</p> <p>On 7/30/20, the Department of Health (DOH) received a Reportable Event Record/Report from the Facility. The report revealed that on [REDACTED] NJ Ex Order 26.4 at approximately 10 a.m., a staff member observed that Resident #1's apartment had a [REDACTED] NJ Ex Order 26.4(b)(1) and [REDACTED] NJ Ex Order 26.4(b)(1) which [REDACTED] NJ Ex Order 26.4(b)(1) the resident from [REDACTED] NJ Ex Order 26.4(b)(1). Further review of the reportable event disclosed that the caregiver [REDACTED] NJ Ex Order 26.4(b)(1) to [REDACTED] NJ Ex Order 26.4(b)(1) the resident from [REDACTED] NJ Ex Order 26.4(b)(1) and [REDACTED] NJ Ex Order 26.4(b)(1) staff. The report also revealed that the facility Executive Director (ED) and Director of Wellness (DOW) were not aware of the incident until [REDACTED] NJ Ex Order 26.4(b)(1). The ED also disclosed an additional caregiver was aware of the [REDACTED] NJ Ex Order 26.4(b)(1) and that both caregivers and the Resident Concierge (RC) were suspended until the completion of the investigation.</p> <p>Interview with the ED on 8/3/20 at 9:00 a.m. disclosed that the resident was moved to a</p> | A 391  |   |   |

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| A 391  | <p>Continued From page 2</p> <p><b>NJ Ex Order 26.4(b)(1)</b> in order to follow the facility's policy of <b>NJ Ex Order 26.4(b)(1)</b> residents for 14 days upon return from the hospital in order to prevent the <b>NJ Ex Order 26.4(b)(1)</b>. The ED told the surveyor that on <b>NJ Ex Order 26.4(b)(1)</b> at approximately 9:30 a.m. he instructed the RC to go to the apartment to ensure that the apartment was equipped with proper furnishings. The ED told the surveyor that the RC met the Director of Maintenance (DOM) and both observed the <b>NJ Ex Order 26.4(b)(1)</b> with a <b>NJ Ex Order 26.4(b)(1)</b>. In the presence of the ED, the surveyor observed the door and noted that the door was equipped with a <b>NJ Ex Order 26.4(b)(1)</b> and also observed a <b>NJ Ex Order 26.4(b)(1)</b> and <b>NJ Ex Order 26.4(b)(1)</b> secured to the wall directly outside the resident's apartment.</p> <p>On 8/3/20 at 10:00 a.m. the surveyor reviewed the medical record for Resident #1 which revealed he/she was admitted to the <b>NJ Ex Order 26.4(b)(1)</b> unit on <b>NJ Ex Order 26.4(b)(1)</b> with diagnoses that included advanced <b>NJ Ex Order 26.4(b)(1)</b>. Review of the Progress Notes (PN) contained within the resident's electronic medical record revealed that the resident was sent to the hospital on <b>NJ Ex Order 26.4(b)(1)</b> and admitted for <b>NJ Ex Order 26.4(b)(1)</b>. The PN revealed that the resident returned to the facility on <b>NJ Ex Order 26.4(b)(1)</b> and was "placed in a new room for <b>NJ Ex Order 26.4(b)(1)</b>".</p> <p>At 10:15 a.m., the surveyor interviewed the DOM who stated that he observed the <b>NJ Ex Order 26.4(b)(1)</b> and described the <b>NJ Ex Order 26.4(b)(1)</b> as a <b>NJ Ex Order 26.4(b)(1)</b> with <b>NJ Ex Order 26.4(b)(1)</b> and the <b>NJ Ex Order 26.4(b)(1)</b>. He stated that he told the RC that the door should not be <b>NJ Ex Order 26.4(b)(1)</b> and further stated that he was called away from the area to handle an emergency and forgot about the incident. He stated he did not <b>NJ Ex Order 26.4(b)(1)</b>.</p> | A 391  |   |   |

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|---|---|--|--|

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**CARNEGIE ASSISTED LIVING AT PRINCETON**

**1000 WINDROW DRIVE  
PRINCETON, NJ 08540**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
|--------------------------|--|---------------------|--|--------------------------|
| A 391                    | <p>Continued From page 3</p> <p>At 11:10 a.m., the surveyor interviewed the Activities Director (AD) who stated that on [REDACTED] she went to the office that she shared with the RC. She disclosed that she accompanied the RC to the resident's apartment and observed a [REDACTED] and to the [REDACTED]. The AD stated that the RC told her that the RC notified the DOW and wanted to find a caregiver to [REDACTED]. The AD revealed that neither she or the RC [REDACTED] from the [REDACTED]. The AD revealed that the [REDACTED] was eventually [REDACTED] by a caregiver.</p> <p>At 12:00 p.m., the surveyor interviewed the DOW who revealed that on [REDACTED] the RC came to her office and told her that the resident's [REDACTED] had a [REDACTED]. The DOW disclosed that she was not told the [REDACTED] was [REDACTED] with this [REDACTED]. She instructed the RC to go to the apartment and [REDACTED] as it was considered to be a [REDACTED]. The DOW told the surveyor that the RC did not [REDACTED] the [REDACTED] but instead went to the office of the AD and brought the AD to the resident's apartment to see the [REDACTED]. The DOW further disclosed that upon investigation the caregiver admitted to [REDACTED] to prevent the resident from [REDACTED] the apartment because the resident was [REDACTED] the caregiver through the unit.</p> <p>The surveyor observed the listing of resident rights posted above the resident mailboxes in a common area. The ED and the DOW agreed that the resident should not have been [REDACTED] for the [REDACTED] of the staff member. The ED and the DOW further agreed that it was approximately [REDACTED] between the time the [REDACTED] was first observed and the [REDACTED].</p> | A 391               |  |                          |

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| A 391  | Continued From page 4<br><br>of the [REDACTED] although multiple staff members were<br>aware of its presence.  | A 391  |  |  |
| A 473  | 8:36-5.1(g) General Requirements<br><br>(g) The assisted living residence, comprehensive<br>personal care home, or assisted living program<br>shall adhere to applicable Federal, State, and<br>local laws, rules, regulations, and requirements.<br><br><br><br><br><br><br><br><br><br>This REQUIREMENT is not met as evidenced<br>by:<br>COMPLAINT # NJ00138109<br><br>Based on interview and record review, it was<br>determined that the facility failed to notify the<br>police of a case of [REDACTED] as required under<br>New Jersey State Law N.J.S.A 52:27G-7.1<br><br>This deficient practice was evidenced by:<br><br>On 7/30/20, the Department of Health (DOH)<br>received a Reportable Event Record/Report from<br>the facility which revealed that on [REDACTED] a staff<br>member [REDACTED] a resident from [REDACTED] his/her<br>apartment. Further review of the reportable event<br>disclosed that a caregiver [REDACTED] to<br>[REDACTED] the resident from [REDACTED] and [REDACTED]<br>staff. The report also revealed that the facility<br>Executive Director (ED) and Director of Wellness<br>(DOW) were not aware of the incident until<br>[REDACTED].<br><br>Interview with the ED on 8/3/20 at 9:00 a.m. | A 473  |  |  |

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| A 473  | Continued From page 5<br><br>disclosed that Resident #1, 1 of 3 residents<br>sampled, was moved on [REDACTED] to a temporary<br>apartment in order to follow the facility's policy of<br>[REDACTED] residents for 14 days upon return<br>from the hospital in order to prevent the [REDACTED].<br>The ED confirmed that on [REDACTED] for<br>approximately [REDACTED] the resident was [REDACTED] in<br>his/her room by a staff member who [REDACTED]<br>[REDACTED] to a [REDACTED]<br>and the [REDACTED] to a [REDACTED].<br>This action prevented the resident from<br>[REDACTED] the apartment. The ED<br>confirmed that the police were not notified by the<br>facility of the staff to resident [REDACTED]. The surveyor<br>confirmed with the DOW during the 12:00 p.m.<br>interview that she was not aware of the<br>requirement to notify the police in accordance<br>with the statute. | A 473   |  |  |  |
| A 517  | 8:36-5.6(b)(1-7) General Requirements<br><br>(b) The facility or program shall develop and<br>implement a staff orientation and a staff<br>education plan, including plans for each service<br>and designation of person(s) responsible for<br>training. All personnel shall receive orientation at<br>the time of employment and at least annual<br>in-service education regarding, at a minimum, the<br>following:<br><br>1. The provision of services and assistance in<br>accordance with the concepts of<br>assisted living and including care of residents<br>with physical impairment;<br><br>2. Emergency plans and procedures;<br><br>3. The infection prevention and control<br>program;  | A 517   |  |  |  |

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| A 517  | <p>Continued From page 6</p> <p>4. Resident rights;</p> <p>5. Abuse and neglect;</p> <p>6. Pain management;</p> <p>7. The care of residents with Alzheimer's and related dementia conditions and in accordance with N.J.A.C. 8:36-19.</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Complaint #NJ00138109</p> <p>Based on interview and review of in-service records and personnel files it was determined that the facility failed to provide documented evidence to confirm that 4 of 7 employees received the minimum required in-service education and training upon hire and then annually including resident rights and abuse prohibition. This deficient practice was evidenced by the following:</p> <p>1. Employee #2 with a date of hire of <span style="background-color: black; color: white;">NJ Ex Order 26.4(b)</span></p> | A 517   |  |  |  |

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| A 517  | <p>Continued From page 7</p> <p>had no documented evidence of receiving annual in-service training on Resident Rights and Abuse training.</p> <p>2) Employee #5 with a date of hire of [REDACTED] had no documented evidence of receiving in-service training upon hire on Resident Rights and Abuse Training.</p> <p>3) Employee # 6 with a hire date of [REDACTED] had no documented evidence of receiving in-service training upon hire on Resident Rights and Abuse Training.</p> <p>4) Employee # 7 with a hire date of [REDACTED] had no documented evidence of receiving in-service training upon hire on Resident Rights and Abuse Training. .</p> <p>Review of the facility policy "Protecting and Ensuring Resident Rights" revealed that "All staff will receive training on resident rights during orientation then annually thereafter." Review of the facility policy "Neglect/Abuse Identification, Suspected and Reporting" disclosed "All personnel shall be trained in regard to recognizing and reporting neglect or abuse." The ED disclosed to the surveyor during interview at 3:00 p.m. that the facility was not able to access the training partners website for several weeks. The ED confirmed that he was not able to verify that all training had been completed upon hire and then annually thereafter as required.</p> | A 517  |  |  |



# STATE FORM: REVISIT REPORT

|   |  |                             |
|---|--|-----------------------------|
| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER<br>90112 | MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                                    | DATE OF REVISIT<br>9/2/2020 |
| NAME OF FACILITY<br>CARNEGIE ASSISTED LIVING AT PRINCETON   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>1000 WINDROW DRIVE<br>PRINCETON, NJ 08540 |                             |

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

| ITEM<br>Y4                                  | DATE<br>Y5                | ITEM<br>Y4   | DATE<br>Y5            | ITEM<br>Y4              | DATE<br>Y5 |
|---|---------------------------|--|-----------------------|-------------------------|------------|
| ID Prefix A0391                             | Correction                | ID Prefix A0473  | Correction            | ID Prefix A0517         | Correction |
| Reg. # 8:36-4.1(a)(17)                      | Completed                 | Reg. # 8:36-5.1(g)   | Completed             | Reg. # 8:36-5.6(b)(1-7) | Completed  |
| LSC   | 08/31/2020                | LSC  | 08/31/2020            | LSC                     | 09/30/2020 |
| ID Prefix                                   | Correction                | ID Prefix  | Correction            | ID Prefix               | Correction |
| Reg. #                                      | Completed                 | Reg. #   | Completed             | Reg. #                  | Completed  |
| LSC   |                           | LSC  |                       | LSC                     |            |
| ID Prefix                                   | Correction                | ID Prefix  | Correction            | ID Prefix               | Correction |
| Reg. #                                      | Completed                 | Reg. #   | Completed             | Reg. #                  | Completed  |
| LSC   |                           | LSC  |                       | LSC                     |            |
| ID Prefix                                   | Correction                | ID Prefix  | Correction            | ID Prefix               | Correction |
| Reg. #                                      | Completed                 | Reg. #   | Completed             | Reg. #                  | Completed  |
| LSC   |                           | LSC  |                       | LSC                     |            |
| ID Prefix                                   | Correction                | ID Prefix  | Correction            | ID Prefix               | Correction |
| Reg. #                                      | Completed                 | Reg. #   | Completed             | Reg. #                  | Completed  |
| LSC   |                           | LSC  |                       | LSC                     |            |
| ID Prefix                                   | Correction                | ID Prefix  | Correction            | ID Prefix               | Correction |
| Reg. #                                      | Completed                 | Reg. #   | Completed             | Reg. #                  | Completed  |
| LSC   |                           | LSC  |                       | LSC                     |            |
| REVIEWED BY<br>STATE AGENCY                 | REVIEWED BY<br>(INITIALS) | DATE   | SIGNATURE OF SURVEYOR | DATE                    |            |
| REVIEWED BY<br>CMS RO                       | REVIEWED BY<br>(INITIALS) | DATE   | TITLE                 | DATE                    |            |
| FOLLOWUP TO SURVEY COMPLETED ON<br>8/3/2020 |                           | <input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO |                       |                         |            |