

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 90106 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 05/18/2022 |
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| NAME OF PROVIDER OR SUPPLIER BRIGHTVIEW MOUNT LAUREL | STREET ADDRESS, CITY, STATE, ZIP CODE 400 FERNBROOKE LANE MOUNT LAUREL, NJ 08054 |
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| A 000 | <p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ00154805</p> <p>CENSUS: 85</p> <p>SAMPLE SIZE: 4</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p> | A 000 | | |
| A 447 | <p>8:36-5.1(a) General Requirements</p> <p>(a) The assisted living residence, comprehensive personal care home or assisted living program shall provide and/or coordinate personal care and services to residents, based on assessment by qualified persons, in accordance with the New Jersey Nurse Practice Act, N.J.S.A. 45:11-23 and N.J.A.C. 13:37, this chapter, and the individual needs of each resident, in a manner which promotes and encourages assisted living values.</p> | A 447 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

07/06/22

New Jersey Department of Health

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| A 447 | <p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint # NJ 00154805</p> <p>Based on interview and record review, it was determined that the facility failed to ensure that consultations received by outside providers were coordinated and implemented into the residents' plan of care for 2 of 4 residents reviewed, Resident #1 and #2. This deficient practice was evidenced by the following:</p> <p>1. On 5/17/22 at 10:40 a.m., the surveyor reviewed Resident #1's medical record who no longer resided at the facility. According to the "Resident Face Sheet," Resident #1's move-in date was NJ Ex Order 26.4b1 with diagnoses which included NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1.</p> <p>Surveyor review of the "NJ HSE (Health Service Evaluation)Results," assessment, a tool used to gather information on a resident's needs dated NJ Ex Order 26.4b1, completed by a Registered Nurse (RN), indicated that the resident had NJ Ex Order 26.4b1 and required NJ Ex Order 26.4b1.</p> <p>Surveyor review of the resident's record identified a "... NJ Ex Order 26.4(b)(1)" evaluation and treatment dated NJ Ex Order 26.4b1, which revealed, "Onset/duration: NJ Ex Order 26.4b1." History obtained by staff/chart NJ Ex Order 26.4b1 /and telephone call with NJ Ex Order 26.4b1 diagnosed with NJ Ex Order 26.4b1." Further documentation included, "Associated s/s (sign and symptom): NJ Ex Order 26.4b1"</p> | A 447 | | |
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| A 447 | <p>Continued From page 2</p> <p>NJ Ex Order 26.4b1. Per staff, NJ Ex Order 26.4b1</p> <p>"</p> <p>The "Assessment/Plan and General assessment/Medication" section identified, "Acute symptoms including NJ Ex Order 26.4b1</p> <p>Will start NJ Ex Order 26.4b1 once daily as ... may NJ Ex Order 26.4b1</p> <p>" Under "Target behaviors" identified for the use of NJ Ex Order 26.4b1 were, "NJ Ex Order 26.4b1</p> <p>" The "Rational for not reducing medication" section identified, "Pt [Patient] experiencing an NJ Ex Order 26.4b1 and requires medication adjustment for NJ Ex Order 26.4b1. " NJ Ex Order 26.4b1 is a medication used to treat NJ Ex Order 26.4b1.</p> <p>Continued surveyor review of the NJ Ex Order 26.4(b)(1) dated NJ Ex Order 26.4b1 identified, "Per NJ Ex Order 26.4b1, ... NJ Ex Order 26.4b1</p> <p>..." Under the "Assessment/Plan and General assessment/Medications" section, Continue NJ Ex Order 26.4b1 once daily as ... may help with NJ Ex Order 26.4b1 including NJ Ex Order 26.4b1, and NJ Ex Order 26.4b1</p> <p>" Targeted Behaviors: NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1 and the "Rational for not reducing medication" section revealed, "This patient NJ Ex Order 26.4b1 from a NJ Ex Order 26.4b1</p> <p>..."</p> <p>Further, review of the NJ Ex Order 26.4(b)(1) dated NJ Ex Order 26.4b1, indicated that Resident #1 was seen for follow-up and that the resident was s/p (status post) start of NJ Ex Order 26.4b1 daily in</p> | A 447 | | |

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| A 447 | <p>Continued From page 3</p> <p>the evening of [redacted] NJ Ex Order 26.4b1 [redacted] NJ Ex Order 26.4b1 is a medication used for the treatment of [redacted] NJ Ex Order 26.4b1. Also, the Psychiatrist documented, "Per ... (Resident #2), ... (Resident #1) wants to go to bed at [redacted] NJ Ex Order 26.4b1, and becomes [redacted] NJ Ex Order 26.4b1, NJ Ex Order 26.4b1 with ... (Resident #2) if (Resident #2) does not also want to go to bed at [redacted] NJ Ex Order 26.4b1. Per ... (Resident #2), NJ Ex Order 26.4b1, NJ Ex Order 26.4b1, NJ Ex Order 26.4b1, NJ Ex Order 26.4b1." Under "Assessment/Plan and General assessment/Medication" revealed, "Increase NJ Ex Order 26.4b1 daily as ... may help with NJ Ex Order 26.4b1 [redacted] NJ Ex Order 26.4b1, NJ Ex Order 26.4b1"</p> <p>Surveyor review of the last NJ Ex Order 26.4(b)(1) dated [redacted] NJ Ex Order 26.4b1, indicated that Resident #1 was seen for follow-up and that the resident was s/p increase in NJ Ex Order 26.4b1 once daily on [redacted] NJ Ex Order 26.4b1. Under the "Assessment/Plan and General assessment/Medications" revealed, "Continue on NJ Ex Order 26.4b1 once daily ... Continue on NJ Ex Order 26.4b1 once daily in the evening." Additionally, the surveyor observed a prescriber's prescription dated [redacted] NJ Ex Order 26.4b1, where Resident #1's [redacted] NJ Ex Order 26.4b1 was increased to [redacted] NJ Ex Order 26.4b1 by the resident's primary physician.</p> <p>At 12:15 p.m., the surveyor interviewed the Director of Nursing (DON) and inquired about the above Psychiatrist consults regarding Resident #1's change in behaviors and the [redacted] NJ Ex Order 26.4b1 [redacted] between Resident #1 and Resident #2 that occurred "weeks ago" (exact date unknown). The DON stated that she had been on a leave of absence (LOA) from [redacted] NJ Ex Order 26.4b1 through [redacted] NJ Ex Order 26.4b1 and was not aware of the NJ Ex Order 26.4b1 [redacted] between Resident #1 and Resident #2 from the two other RNs who had covered in her absence. Also, she</p> | A 447 | | |

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| A 447 | <p>Continued From page 4</p> <p>told the surveyors that the resident's primary physician reviewed the Psychiatry reports and that she (the DON) only reviewed the reports during quarterly assessments.</p> <p>On 5/19/22 at 12:18 pm., and 12:59 p.m., the surveyor interviewed the two RNs via telephone regarding Resident #1's behaviors and [redacted] NJ Ex.Order 26.4(b)(1). The RNs stated that they were not aware of the [redacted] NJ Ex.Order 26.4(b)(1) and/or notified by staff of any issues regarding both residents.</p> <p>The facility RN failed to review Resident #1's [redacted] NJ Ex.Order 26.4(b)(1) dated [redacted] NJ Ex. Or., [redacted] NJ Ex. Or., and [redacted] NJ Ex. Or., in order to ensure appropriate services and interventions were coordinated and implemented into Resident 1's plan of care.</p> <p>Refer to 8:36-7.3(a)</p> <p>2. . On 5/17/22 at 10:45 a.m., the surveyor reviewed the medical record (MR) of Resident #2 who moved into the facility on [redacted] NJ Ex Order 26.4b1 with diagnoses which included [redacted] NJ Ex Order 26.4b1. According to Resident #2's service plan (SP) dated [redacted] NJ Ex Order 26.4b1, the surveyor observed under "Neurocognitive" that Resident #2 was [redacted] NJ Ex Order 26.4b1.</p> <p>On 5/17/22, during further review of Resident #2's MR, the surveyor observed a document titled "Resident Notes Form" dated [redacted] NJ Ex Order 26.4b1 where the Medical Doctor (MD) documented that Resident #2 had "[redacted] NJ Ex Order 26.4b1" and was referred to have a [redacted] NJ Ex.Order 26.4(b)(1).</p> <p>The surveyor then reviewed Resident #2's psychiatric service report which identified that Resident #2 was seen by Psychiatry on [redacted] NJ Ex Order 26.4b1 for "Onset/duration: ...Per staff, [redacted] NJ Ex Order 26.4b1</p> | A 447 | | |

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| A 447 | <p>Continued From page 5</p> <p>NJ Ex Order 26.4b1 (Resident #1), a fellow resident diagnosed NJ Ex Order 26.4b1</p> <p>NJ Ex Order 26.4b1 ." The Psychiatrist documented that Resident #2 was diagnosed with NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1 and the "Assessment/Plan .. NJ Ex Order 26.4b1 due to NJ Ex Order 26.4b1. Under General assessment of diagnosis: NJ Ex Order 26.4b1. Continue to provide NJ Ex Order 26.4b1. Direct to activities of choice."</p> <p>On 5/18/22 at 2:15 p.m., the surveyor interviewed the Health Service Director (HSD) who explained that she was NJ Ex Order 26.4b1 from NJ Ex Order 26.4b1 to NJ Ex Order 26.4b1 and was not aware of any issues with Resident #1 or Resident #2 during that time.</p> <p>On 5/19/22 post survey at 12:18 p.m., and at 12:59 p.m., the surveyor interviewed the Regional Director Registered Nurse (RD/RN) and the Registered Nurse (RN) via telephone who covered the facility during the HSD's NJ Ex Order 26.4b1 NJ Ex Order 26.4b1 to NJ Ex Order 26.4b1. Both explained that they were not aware or notified of any issues or concerns with Resident #2 and Resident #1. Further, both RNs stated that they were not aware of a psychology consult or what prompted the consult for Resident #2 on NJ Ex Order 26.4b1.</p> <p>On 5/19/22 post survey at 12:36 p.m., the surveyor interviewed the Advanced Practice Nurse Psychiatrist (APNP) who explained that on NJ Ex Order 26.4b1 she evaluated Resident #2 for a staff reported NJ Ex Order 26.4b1 between Resident #2 and Resident #1 related to Resident #1's NJ Ex Order 26.4b1 due to NJ Ex Order 26.4b1. The APNP</p> | A 447 | | |
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| A 447 | <p>Continued From page 6</p> <p>informed the surveyor that she did not recall which staff member reported the [redacted] NJ Ex Order 26.4b1. The APNP informed the surveyor that she diagnosed Resident #2 with [redacted] NJ Ex Order 26.4b1 and [redacted] NJ Ex Order 26.4b1 and did not feel the need to treat Resident #2 with medication. However, the APNP stated that she prescribed interventions for Resident #2 which included [redacted] NJ Ex Order 26.4b1 and for [redacted] NJ Ex Order 26.4b1 to help Resident #2 [redacted] NJ Ex Order 26.4b1 with Resident #1's [redacted] NJ Ex Order 26.4b1. Further, the APNP explained that Resident #2 was to follow up as needed or if Resident #2's condition [redacted] NJ Ex Order 26.4b1.</p> <p>The facility RN failed to coordinate and integrate the recommendations from Resident #2's Psychiatry Service Report dated [redacted] NJ Ex Order 26.4b1 into the resident's care and failed to develop and implement the APNP's recommendations into Resident #2's service plan.</p> <p>According to the facility policy and procedure titled "Service/Support Plan (NJ)...Procedure: 1. A Service/Support Plan will be completed upon move in; and it will be reviewed or revised based on the following State-specific timeframe: a. NJ (GSP/HSP - 30 days after move-in; 3, 6 and 9 months; annual and with significant changes"</p> | A 447 | | |
| A 749 | <p>8:36-7.3(a) Resident Assessments and Care Plans</p> <p>(a) The resident general service plan shall be reviewed and, if necessary, revised semi-annually, and more frequently as needed based upon the resident's response to the care provided and any changes in the resident's</p> | A 749 | | |

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| A 749 | <p>Continued From page 7</p> <p>physical or cognitive status.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00154805</p> <p>Based on interview and record review, it was determined that the facility failed to develop, revise and implement service plans (SP) with specific interventions to address psychosocial behaviors for 2 of 4 residents, Resident #1 and #2. This deficient practice was evidenced by the following:</p> <p>1. On 5/17/22 at 10:40 a.m., the surveyor reviewed the medical record of Resident #1 who no longer resided at the facility. According to the "Resident Face Sheet," Resident #1's move-in date was [redacted] with diagnoses which included [redacted] and [redacted]. The Surveyor reviewed the "NJ HSE (Health Service Evaluation) Results" assessment tool used to gather information on a resident's needs which was completed by an Registered Nurse (RN). The assessment dated [redacted] indicated that the resident had [redacted] and required [redacted].</p> <p>At 12:20 p.m., the surveyor interviewed the Assisted Living Director (ALD) who stated that in [redacted], (exact date unknown), she took Resident #1 to activities a few times to [redacted] the resident's [redacted] (Resident #2) of [redacted]. The ALD stated that Resident #2 told her that</p> | A 749 | | |

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| A 749 | <p>Continued From page 8</p> <p>Resident #1 was at times NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1. Resident #2 reported feeling NJ Ex Order 26.4b1 by Resident #1's condition and behaviors. Further, the ALD stated that on NJ Ex Order 26.4b1, she spoke with Resident #1 and #2's Representative Party (RP) and suggested Resident #1 be moved to the NJ Ex Order 26.4b1, provided NJ Ex Order 26.4b1 to assist with care and that the facility administer medication to Resident #1 in order to relieve some NJ Ex Order 26.4b1 off of Resident #2.</p> <p>On 5/18/22 at 11:15 a.m., the surveyor interviewed the Memory Care Director (MCD) who stated that in NJ Ex Order 26.4b1, (exact date unknown), Resident #1's RP approached her at the front desk regarding activities for the resident. The MCD stated that she met with Resident #1 and Resident #2 regarding activities and educated Resident #2 about what to expect with Resident #1's diagnosis of NJ Ex Order 26.4b1. In addition, the MCD stated that she informed both residents that Resident #1 could move to the NJ Ex Order 26.4b1 while Resident #2 remained in the NJ Ex Order 26.4b1 unit. The MCD stated that there was a care conference with Resident #1's and Resident #2's RP scheduled in NJ Ex Order 26.4b1, (exact date unknown) regarding Resident #1 moving to the NJ Ex Order 26.4b1. The MCD stated that the resident's RP was in agreement and requested Resident #1 be placed on the waiting list. The MCD also provided the RP a list of agencies for a private duty staff member to assist Resident #1 and NJ Ex Order 26.4b1 of Resident #2.</p> <p>Surveyor review of Resident #1's "Service Plan" (SP) dated NJ Ex Order 26.4b1, NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1 failed to address the above intervention(s) provided by the MCD to Resident #1. Also, there was no</p> | A 749 | | |
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| A 749 | <p>Continued From page 9</p> <p>documented evidence that the resident's SP was updated to reflect the Psychiatrist recommendation(s) on [redacted] and [redacted] for behavioral [redacted] due to the NJ Ex Order 26.4b1 which included diagnosis and its symptoms, [redacted], medication use/effects and possible side effects of the medications.</p> <p>At 12:05 p.m., during surveyor interview with the Health Service Director (HSD) regarding the above concerns, the HSD stated that she was on a NJ Ex Order 26.4(b)(1) from [redacted] thru [redacted] and two other RNs covered in her absence. The HSD acknowledged that the SP should have been updated with the intervention(s) to address Resident #1's NJ Ex Order 26.4b1. Also, Resident #2's service plan should have been developed and implemented to address the resident's [redacted] including the interventions listed above to [redacted] the resident's [redacted] to Resident #1.</p> <p>Refer to 8:36-5.1(a)</p> <p>2. On 5/17/22 at 10:45 a.m., the surveyor reviewed the medical record (MR) of Resident #2 who moved into the facility on [redacted] with diagnoses which included NJ Ex Order 26.4b1. According to Resident #2's service plan (SP) dated [redacted], the surveyor observed under "Neurocognitive" that Resident #2 was [redacted]. Further review of the SP, the surveyor observed under "Psychosocial" that Resident #2 "will maintain and/or maximize current NJ Ex Order 26.4b1 with [redacted] and that there were "No NJ Ex Order 26.4b1 and that Resident #2 does not have current or history of [redacted]." In addition, the SP identified that "Resident #2 will</p> | A 749 | | |
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| NAME OF PROVIDER OR SUPPLIER BRIGHTVIEW MOUNT LAUREL | STREET ADDRESS, CITY, STATE, ZIP CODE 400 FERNBROOKE LANE MOUNT LAUREL, NJ 08054 |
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| A 749 | <p>Continued From page 10</p> <p>maintain and/or maximize current [redacted] with [redacted] and [redacted] and that there were "No [redacted] and [redacted]" and also that Resident #2 "does not have current or history of [redacted] or [redacted]."</p> <p>On 5/17/22, during further review of Resident #2's MR, the surveyor reviewed a document titled "Resident Notes Form" dated [redacted] where the Medical Doctor (MD) documented that Resident #2 had "some [redacted]" and was referred to have [redacted].</p> <p>The surveyor then reviewed Resident #2's psychiatric service report which identified that Resident #2 was seen by Psychiatry on [redacted] for "Onset/duration: ...Per staff, [redacted] a couple weeks back between resident and [redacted] (Resident #1), a fellow resident diagnosed with [redacted] with [redacted] Associated s/s (signs and symptoms): [redacted], [redacted], [redacted]." The Psychiatrist documented that Resident #2 was diagnosed with [redacted] and the "Assessment/Plan .. [redacted] due to [redacted]. Under General assessment of diagnosis: periods of [redacted]. Continue to provide [redacted]. Direct to activities of choice."</p> <p>On 5/17/22 at 11:00 a.m., the surveyor reviewed Resident #2's SP dated [redacted] which failed to identify any documented interventions for the new diagnosis of [redacted] as listed on the Psychiatry Service Report.</p> | A 749 | | |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 90106 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 05/18/2022 |
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| A 749 | <p>Continued From page 11</p> <p>On 5/17/22 at 12:20 p.m., the surveyor interviewed the Assisted Living Director (ALD) for any knowledge of any ^{NJ Ex Order 26.4b1} behavior concerning Resident #2. The ALD explained that starting in ^{NJ Ex Order 26.4b1}, Resident #2 exhibited ^{NJ Ex Order 26.4b1} over ^{NJ Ex Order 26.4b1} (Resident #1's) ^{NJ Ex Order 26.4b1} and that she, the ALD, would personally escort Resident #1 to activities to give Resident #2 a ^{NJ Ex Order 26.4b1}. Further, the ALD explained that on ^{NJ Ex Order 26.4b1} and ^{NJ Ex Order 26.4b1} Resident #2 was found ^{NJ Ex Order 26.4b1} located in the facility lobby due to Resident #2's ^{NJ Ex Order 26.4b1} Resident #1's ^{NJ Ex Order 26.4b1}.</p> <p>On 5/17/22 at 1:46 p.m., the surveyor interviewed the Care Associate (CA) via telephone who explained to the surveyor that on ^{NJ Ex Order 26.4b1} at 9:57 p.m., she found Resident #2 on the ^{NJ Ex Order 26.4b1}. The CA further stated that Resident #2 explained to her that Resident #1 was ^{NJ Ex Order 26.4b1} and that Resident #2 was going to ^{NJ Ex Order 26.4b1}. The CA explained that she notified the ALD and Resident #2 was placed in another apartment to ^{NJ Ex Order 26.4b1}.</p> <p>On 5/18/22 at 11:15 a.m., on 5/25/22 post survey at 2:24 p.m., and on 5/26/22 post survey at 11:15 a.m., the surveyor interviewed the Memory Care Director (MCD) in person and via telephone regarding the concerns that prompted Resident #2 to be seen by the MD in ^{NJ Ex Order 26.4b1}. The MCD explained that on ^{NJ Ex Order 26.4b1}, she went to Resident #2's apartment to escort Resident #1 to an activity. At that time, Resident #2 verbally expressed ^{NJ Ex Order 26.4b1} about Resident #1's ^{NJ Ex Order 26.4b1} and ^{NJ Ex Order 26.4b1}. The MCD explained that she recommended Resident #2 be seen by the Medical Doctor (MD). The MCD then documented in the MD book and</p> | A 749 | | |
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| A 749 | <p>Continued From page 12</p> <p>informed the Licensed Practical on duty Resident #2's need to be evaluated by the MD. Additionally, the MCD informed the surveyor that on [redacted] she was called to assist with redirecting Resident #1 due to [redacted]. Resident #2 and Resident #1 were separated and Resident #1 was escorted to the [redacted] unit.</p> <p>On 5/18/22 at 12:20 p.m., the surveyor interviewed the Licensed Practical Nurse (LPN #1) who explained that she was not aware of any issues with Resident #2. Additionally, LPN #1 informed the surveyor that she could not recall if on [redacted] Resident #2 [redacted] NJ Ex Order 26.4b1 [redacted]. LPN #1 was made aware that Resident #2 [redacted] NJ Ex Order 26.4b1 [redacted] on [redacted] by the ALD and that extra medication was requested to treat Resident #1's [redacted].</p> <p>On 5/18/22 at 2:15 p.m., the surveyor interviewed the Health Service Director (HSD) who explained that she had been [redacted] NJ Ex. Order 26.4(b)(1) [redacted] from [redacted] to [redacted] and was not aware of any issues with Resident #1 or Resident #2 during that time. The HSD did acknowledge that she was aware of Resident #2 [redacted] NJ Ex Order 26.4b1 [redacted] on [redacted] and [redacted] because of Resident #1's behaviors. Further, the HSD stated that medication adjustments were made for Resident #1 by the MD on [redacted] and [redacted].</p> <p>On 5/18/22 at 2:20 p.m., the surveyor reviewed Resident #2's "Progress Notes" (PN) dated [redacted] at 11:27 a.m. and observed that the HSD documented "Late entry written for [redacted] NJ Ex Order 26.4 [redacted]. Resident's [redacted] NJ Ex Order 26.4 [redacted] was tearful today over wanting to see [redacted] secondary to [redacted] NJ Ex Order 26.4b1 [redacted]. ALD tried to [redacted] NJ Ex Order 26.4 [redacted] and then escorted to [redacted] NJ Ex Order [redacted] to obtain additional support</p> | A 749 | | |

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| A 749 | <p>Continued From page 13</p> <p>for [redacted] NJ Ex Order 26.4b1. HSD and ALD went to speak with Resident #2 to update on [redacted] NJ Ex Order 26.4b1 and to let Resident #2 know that the Doctor authorized an additional dose of [redacted] NJ Ex Order 26.4b1 be given to Resident #1. Resident #2 requested to have [redacted] NJ Ex Order 26.4b1. Resident #2 was instructed that [redacted] NJ Ex Order 26.4b1 current [redacted] NJ Ex Order 26.4b1 would be assessed and if [redacted] NJ Ex Order 26.4b1 that it would be ok. ALD and WSD observed Resident #1's reaction to seeing Resident #2 and Resident #1 was happy. Resident #2 administered [redacted] NJ Ex Order 26.4b1 to [redacted] NJ Ex Order 26.4b1 and Resident #1 complied with [redacted] NJ Ex Order 26.4b1 with Resident #2, which was [redacted] NJ Ex Order 26.4b1. Resident #1 later then complied to returning to [redacted] NJ Ex Order 26.4b1 [redacted]."</p> <p>On 5/19/22 post survey at 12:18 p.m., and at 12:59 p.m., the surveyor interviewed the Regional Director Registered Nurse (RD/RN) and the Registered Nurse (RN) who covered the facility during the HSD's leave of absence [redacted] NJ Ex Order 26.4b1 to [redacted] NJ Ex Order 26.4b1 via telephone. Both explained that they were not aware or notified of any issues or concerns with Resident #2 and Resident #1. Further, both RNs stated that they were not aware of a psychology consult or what prompted the consult for Resident #2 on [redacted] NJ Ex Order 26.4b1.</p> <p>On 5/19/22 post survey at 12:36 p.m., the surveyor interviewed the Advanced Practice Nurse Psychiatrist (APNP) who explained that on [redacted] NJ Ex Order 26.4b1 she evaluated Resident #2 for a staff reported [redacted] NJ Ex Order 26.4b1 between Resident #2 and Resident #1 related to Resident #1's [redacted] NJ Ex Order 26.4b1. The APNP informed the surveyor that she did not recall which staff member reported the [redacted] NJ Ex Order 26.4b1. The APNP informed the surveyor that she diagnosed Resident #2 with [redacted] NJ Ex Order 26.4b1</p> | A 749 | | |
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| A 749 | <p>Continued From page 14</p> <p>NJ Ex Order 26.4b1 and did not feel the need to treat Resident #2 with medication. However, the APNP stated that she prescribed interventions for Resident #2 which included NJ Ex Order 26.4b1 and for NJ Ex Order 26.4b1 to help Resident #2 with Resident #1's NJ Ex Order 26.4b1. Further, the APNP explained that Resident #2 was to follow up as needed or if Resident #2's condition NJ Ex Order 26.4b1.</p> <p>On 5/26/22 post survey at 1:45 p.m., the surveyor interviewed LPN #2 over the telephone who worked on NJ Ex Order 26.4b1 regarding the MCD's report concerning Resident #2's needs to see the MD concerning issues with Resident #1's NJ Ex Order 26.4b1. LPN #2 explained to the surveyor that she did not recall the MCD notifying her of any issues with Resident #2 related to Resident #1 on NJ Ex Order 26.4b1. Further, LPN #2 informed the surveyor that she was not aware of any issues regarding Resident #2.</p> <p>The facility failed to revise and update Resident #2's SP with interventions being reevaluated and receiving a new diagnosis of NJ Ex Order 26.4b1 due to NJ Ex Order 26.4b1 as documented by the APNP on the Psychiatry Service Report dated NJ Ex Order 26.4b1.</p> <p>According to the facility policy and procedure titled "Service/Support Plan (NJ)...Procedure: 1. A Service/Support Plan will be completed upon move in; and it will be reviewed or revised based on the following State-specific timeframe: a. NJ (GSP/HSP - 30 days after move-in; 3, 6 and 9 months; annual and with significant changes"</p> | A 749 | | |
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| A 779 | Continued From page 15 | A 779 | | |
| A 779 | <p>8:36-7.5(c) Resident Assessments and Care Plans</p> <p>(c) The registered professional nurse shall be called at the onset of illness, injury or change in condition of any resident to arrange for assessment of the resident's nursing care needs or medical needs and for needed nursing care intervention or medical care.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00154805</p> <p>Based on interview and record review, it was determined that the facility failed to notify a Registered Professional Nurse (RN) of a resident's change in condition and need for a resident to be evaluated by a physician for 1 of 4 residents reviewed, Resident #1. This deficient practice was evidenced by the following:</p> <p>On 5/17/22 at 10:40 a.m., the surveyor reviewed Resident #1's medical record who no longer resided at the facility. According to the "Resident Face Sheet," Resident #1's move-in date was NJ Ex Order 26.4b1 with diagnoses which included NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1. Surveyor review of the "NJ HSE ([Health Service Evaluation)Results," an assessment tool used to gather information on a resident's needs dated NJ Ex Order 26.4b1, completed by a Registered Nurse (RN), indicated that the resident had NJ Ex Order 26.4b1</p> | A 779 | | |

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| A 779 | <p>Continued From page 16</p> <p>NJ Ex Order 26.4b1 and required NJ Ex Order 26.4b1.</p> <p>Additionally, surveyor review of the resident's record identified, "...NJ Ex Order 26.4(b)(1)" evaluation and treatment dated NJ Ex Order 26.4b1 which revealed, "Per staff, NJ Ex Order 26.4b1 occurred between resident and NJ Ex Order 26.4b1 a couple weeks back." (exact date unknown).</p> <p>At 12:20 p.m., during surveyor interview with the Assisted Living Director (ALD) regarding Resident #1, she stated that in NJ Ex Order 26.4b1, (exact date unknown), she took Resident #1 to activities a few times to relieve the resident's NJ Ex Order 26.4b1 (Resident #2) of NJ Ex Order 26.4b1." The ALD stated that Resident #2 had told her that Resident #1 was NJ Ex Order 26.4b1, NJ Ex Order 26.4b1, NJ Ex Order 26.4b1 and that he/she was feeling NJ Ex Order 26.4b1 by Resident #1's NJ Ex Order 26.4b1.</p> <p>Post survey on 5/26/22 at 11:15 a.m., the surveyor conducted a telephone interview with the Memory Care Director (MCD) regarding Resident #1 and what had prompted the resident's NJ Ex Order 26.4(b)(1) on NJ Ex Order 26.4b1. The MCD stated that on NJ Ex Order 26.4b1, she went to the residents' apartment to take the Resident #1 to an activity. Resident #2 expressed concerns about Resident #1's NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1. The MCD explained that she recommended Resident #1 NJ Ex Order 26.4b1 by the physician and that she then documented this recommendation in the physician's notebook. During the interview, the surveyor asked the MCD if the facility's RN was notified of the above change and the need for Resident #1 to be evaluated by a physician. The MCD stated that she informed a Licensed Practical Nurse (LPN) on duty about the above concerns but not the RN.</p> | A 779 | | |

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| A 779 | <p>Continued From page 17</p> <p>Post interview on 5/26/22 at 1:45 p.m., via telephone, the surveyor interviewed the LPN on duty on [redacted] and she stated that she had no knowledge of Resident #1 needing to be evaluated by a physician.</p> <p>On 5/17/22 at 12:15 p.m., the surveyor interviewed the DON and inquired about the above [redacted] and if she was aware of Resident #1's change in behaviors and the [redacted] between Resident #1 and Resident #2 that occurred weeks ago. The DON stated that she was on a leave of absence (LOA) from [redacted] through [redacted] and was not aware of the above incident and that two other RNs covered in her absence.</p> <p>Post survey on 5/19/22 at 12:18 p.m., and at 3:33 p.m., the surveyor interviewed the two RNs and both stated that they were not aware of Resident #1's [redacted] between Resident #1 and #2 and evaluation by a Psychiatrist on [redacted].</p> <p>The facility failed to notify the facility's RN when Resident #2 reported to staff about the resident's increased [redacted] due to the [redacted] in [redacted] NJ Ex Order 26.4b1 and the need for Resident #1 to be evaluated by a physician.</p> | A 779 | | |
| A 781 | <p>8:36-7.5(d) Resident Assessments and Care Plans</p> <p>(d) The resident's physician or the physician's designee, that is, another physician or an advanced practice nurse or physician assistant, shall be notified by the licensed professional nurse of any significant changes in the resident's</p> | A 781 | | |

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| A 781 | <p>Continued From page 18</p> <p>physical or cognitive/mental condition and any intervention by the physician shall be recorded.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00154805</p> <p>Based on interview and record review, it was determined that the facility failed to notify the physician and failed to document a resident's refusal of NJ Ex Order 26.4b1 [redacted] which is monitored to determine NJ Ex Order 26.4b1 [redacted] and NJ Ex Order 26.4b1 [redacted] for 1 of 4 residents reviewed, Resident #1. This deficient practice was evidenced by the following:</p> <p>On 5/18/22 at 9:45 a.m., during surveyor review of Resident #1's medical record, the surveyor observed that the resident received NJ Ex Order 26.4b1 [redacted] by mouth daily for NJ Ex Order 26.4b1 [redacted]. The prescriber had ordered a NJ Ex Order 26.4b1 [redacted] dated NJ Ex Order 26.4b1 [redacted], in order to diagnose and treat the resident's NJ Ex Order 26.4b1 [redacted].</p> <p>On 5/19/22 at 11:20 a.m., the surveyor interviewed the Director of Nursing (DON) via telephone and inquired about Resident #1's NJ Ex Order 26.4b1 [redacted] result. She stated that the resident refused to have the NJ Ex Order 26.4b1 [redacted] and provided the surveyor a "... Medical Lab" form dated NJ Ex Order 26.4b1 [redacted] which confirmed that the resident refused the NJ Ex Order 26.4b1 [redacted]. The surveyor then asked the DON if the prescriber had been notified that the resident refused the NJ Ex Order 26.4b1 [redacted] on NJ Ex Order 26.4b1 [redacted]. The DON</p> | A 781 | | |
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| A 781 | <p>Continued From page 19</p> <p>stated that she could not recall if the prescriber had been notified about the resident's refusal of the [redacted] and confirmed that the [redacted] had not been re-ordered.</p> <p>Surveyor review of the medical record failed to produce documented evidence that the resident's prescriber was notified of the resident's refusal to have the [redacted] in order to [redacted] if needed. In addition, there was no documented evidence that the staff informed the resident or the resident's [redacted], Resident #2, of the consequences of refusing to have the [redacted].</p> <p>At 12:45 p.m., the surveyor reviewed the facility's policy and procedure provided by the Executive Director (ED) titled, "Resident File Documentation Guidelines" which revealed:</p> <p>13. "Resident's refusal of care or services shall be documented and an explanation entered, followed by initials."</p> <p>Additionally, the policy revealed,</p> <p>15. "Documentation entries may be made in the Electronic Health Record (EHR) on the Resident Care Notes Form, all Assessment forms ... required documentation tools/forms."</p> | A 781 | | |
| A 929 | <p>8:36-11.3(a)(2) Pharmaceutical Services</p> <p>(a) If indicated in the resident's health service plan or resident's general service plan, a designated employee shall provide resident supervision of self-administration of medications in accordance with physicians' orders. Any employee who has been designated to provide resident supervision of self-administration of medications shall have received training from the</p> | A 929 | | |

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| NAME OF PROVIDER OR SUPPLIER BRIGHTVIEW MOUNT LAUREL | STREET ADDRESS, CITY, STATE, ZIP CODE 400 FERNBROOKE LANE MOUNT LAUREL, NJ 08054 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| A 929 | <p>Continued From page 20</p> <p>licensed professional nurse or the licensed pharmacist, and such training shall be documented.</p> <p>2. The facility or program shall document any instance where medications are not taken in accordance with the prescriber's orders;</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00154805</p> <p>Based on interview and record review, it was determined that the facility failed to implement a system for the monitoring and accountability of the self-administration of medications by residents and/or by a family member in order to assure that medications are administered in accordance with prescriber's orders for 4 of 4 residents reviewed, Residents #1, #2, #5, and #6. This deficient practice was evidenced by the following:</p> <p>1. On 5/17/22 at 10:20 a.m., during interview with the Executive Director (ED) regarding the Reportable Event Report (RER) that occurred at the facility on [redacted], the ED informed the surveyors that Resident #1 and Resident #2 were both in the [redacted] as they were [redacted]. Resident #2 assisted Resident #1 with medication administration. The surveyor then requested the list of residents who self-administered their medications.</p> <p>At 10:40 a.m., Surveyor #1 reviewed Resident #1's medical record and according to the "NJ HSE Results" assessment (Health Service Evaluation, a tool used to gather information on a</p> | A 929 | | |
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New Jersey Department of Health

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| A 929 | <p>Continued From page 21</p> <p>resident's needs dated [redacted] completed by a Registered Nurse (RN), Resident #1 had NJ Ex Order 26.4b1 and required assistance with medication administration. The "Service Plan" dated [redacted], indicated that the resident's [redacted] (Resident #2, who [redacted] the resident), would administer medications to Resident #1 in accordance with the prescriber's orders.</p> <p>At 10:45 a.m., Surveyor #2 reviewed the medical record (MR) of Resident #2 who moved into the facility on [redacted] with diagnosis which included NJ Ex Order 26.4b1. According to the NJ HSE Results" assessment dated [redacted] completed by an RN, the resident was [redacted] and [redacted]. The RN identified that the resident was able to self-administer medications except for injectable medications. The "Service Plan" dated [redacted], indicated that Resident #2 was independent with self-administering medications. Resident #2 was not available for interview.</p> <p>2. On 5/18/22 at 10 a.m., Surveyor #2 reviewed Resident #5's medical record which revealed that the resident was [redacted] and NJ Ex Order 26.4b1 and was independent with medication administrations. The resident was not available for interview.</p> <p>3. At 10:25 a.m., Surveyor #1 reviewed Resident #6's medical record which revealed that the resident had NJ Ex Order 26.4b1 and with NJ Ex Order 26.4b1. The "HSE Results" assessment dated [redacted] completed by an RN, documented that the resident was fully able to administer medications independently.</p> | A 929 | | |
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| A 929 | <p>Continued From page 22</p> <p>At 1:05 p.m., the surveyor observed Resident #6 in his/her apartment and the resident showed the surveyor the cabinet in which the medications were stored. During interview, Resident #6 stated that the resident informed a Nurse when 3 to 4 doses of medication were left in order to re-order the medications.</p> <p>At 1:18 p.m., Surveyor #1 interviewed the Director of Nursing (DON)/RN regarding the monitoring of residents who self-administered their medications. The DON/RN told the surveyors that there was no system in place to reconcile medication doses in order to ensure that the residents were administering their medications in accordance with the prescriber's orders. She added that Medication Administration Records (MAR) were not generated for those residents who self administered their medications. The DON explained that she only reviewed the Physician Order Sheet (POS) during quarterly assessment to ensure there were no changes to the medications.</p> | A 929 | | |
| A1021 | <p>8:36-13.2 Social Work Services</p> <p>The facility shall arrange for the provision of social work services to residents who require them, by social workers licensed in accordance with N.J.S.A. 45:15BB and N.J.A.C. 13:44G.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint # NJ00154805</p> <p>Based on interview and record review, it was</p> | A1021 | | |

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| A1021 | <p>Continued From page 23</p> <p>determined that the facility failed to ensure that the residents received social work services during times of need for 2 of 4 residents reviewed, Resident #1 and #2. This deficient practice was evidenced by the following:</p> <p>1. On 5/17/22 at 10:40 a.m., the surveyor reviewed Resident #1's medical record who no longer resided at the facility. According to the "Resident Face Sheet," Resident #1's move-in date was NJ Ex Order 26.4b1 with diagnoses which included NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1.</p> <p>At 12:20 p.m., the surveyor interviewed the Assisted Living Director (ALD) regarding Resident #1. The ALD expressed that in NJ Ex Order 26.4b1, (no exact date provided) she had taken Resident #1 to activities a few times to NJ Ex Order 26.4b1 the resident's NJ Ex Order 26.4b1 (Resident #2) of NJ Ex Order 26.4b1." The ALD stated that Resident #2 reported to her that Resident #1 was at times NJ Ex Order 26.4b1 and that Resident #2 was NJ Ex Order 26.4b1 with Resident #1. The ALD added that on NJ Ex Order 26.4b1, she spoke with Resident #1's Representative Party (RP) and suggested the resident be moved to the NJ Ex Order 26.4b1 unit, provided NJ Ex Order 26.4b1 to NJ Ex Order 26.4b1 the resident with NJ Ex Order 26.4b1 and NJ Ex Order 26.4b1 from Resident #2, including allowing the facility to administer medication to Resident #1. The ALD provided the surveyor statement dated NJ Ex Order 26.4b1.</p> <p>On 5/18/22 at 11:50 a.m., the surveyor interviewed the Health Service Director (HSD) regarding social work services at the facility. The HSD informed the surveyor that the facility did not employ a Social Worker (SW) either directly or as a contracted service. At 12:15 p.m., the Executive Director (ED) confirmed that the facility</p> | A1021 | | |
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| A1021 | <p>Continued From page 24</p> <p>did not have SW nor provisions through an outside agency to provide social worker services to the residents of the facility to help in adjustment to the facility or changes in living arrangements.</p> <p>Refer to 8:36-7.3(a)</p> <p>2. On 5/17/22 at 10:45 a.m., the surveyor reviewed the medical record (MR) of Resident #2 who moved into the facility on [redacted] with diagnoses which included [redacted] NJ Ex Order 26.4b1. According to Resident #2's Service Plan (SP) dated [redacted], the surveyor identified under "Neurocognitive" that Resident #2 was [redacted] NJ Ex Order 26.4b1.</p> <p>Further review of Resident #2's MR, identified that Resident #2 was evaluated by Psychiatry on [redacted] NJ Ex Order 26.4b1 for "Onset/duration: ...Per staff, [redacted] NJ Ex Order 26.4b1 a couple weeks back between resident and [redacted] NJ Ex Order 26.4b1 Resident #1 (a fellow resident diagnosed with [redacted] NJ Ex Order 26.4b1) with Associated s/s: (signs and symptoms) [redacted] NJ Ex Order 26.4b1." Further review, Resident #2 was diagnosed with [redacted] NJ Ex Order 26.4b1 and listed under, "Assessment/Plan...3. [redacted] NJ Ex Order 26.4b1 due to [redacted] NJ Ex Order 26.4b1 diagnosis and documented under General assessment of diagnosis: periods of increased [redacted] NJ Ex Order 26.4b1. Continue to [redacted] NJ Ex Order 26.4b1. Direct to activities of choice."</p> <p>On 5/17/22 at 11:00 a.m., the surveyor reviewed Resident #2's service plan (SP) dated [redacted] NJ Ex Order 26.4b1 which failed to identify any interventions for the newly diagnosed [redacted] NJ Ex Order 26.4b1</p> | A1021 | | |
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| A1021 | <p>Continued From page 25</p> <p>NJ Ex Order 26.4b1 for periods of increased NJ Ex Order 26.4b1 related to NJ Ex Order 26.4b1 as listed on the Psychiatry Service Report.</p> <p>On 5/17/22 at 12:20 p.m., the surveyor interviewed the Assisted Living Director (ALD) regarding Resident #2. The ALD explained that in NJ Ex Order 26.4b1, Resident #2 would approach her NJ Ex Order 26.4b1 over NJ Ex Order 26.4b1. Additionally, the ALD stated that she would escort Resident #2's NJ Ex Order 26.4b1 (Resident #1) to activities and discuss with Resident #2 how to communicate with the NJ Ex Order 26.4b1. Further, the ALD informed the surveyor that she had spoken with Resident #2's Power of Attorney (POA) on NJ Ex Order 26.4b1 regarding the need to hire NJ Ex Order 26.4b1 for Resident #1 due to Resident #2's increased frustration related to Resident #1's increasing NJ Ex Order 26.4b1. The surveyor inquired of the ALD if the facility had a social worker who could assist with Resident #2's NJ Ex Order 26.4b1 and aid in communication with Resident #1 NJ Ex Order 26.4b1. The ALD stated that the facility did not have a social worker to provide services to support Resident #2.</p> <p>On 5/17/22 at 2:15 p.m., the surveyor interviewed the Health Service Director (HSD) regarding social work services and the HSD also confirmed with the surveyor that the facility did not have provisions for social work services.</p> <p>On 5/18/22 at 11:15 a.m., the surveyor interviewed the Memory Care Director (MCD) who explained that in NJ Ex Order 26.4b1, Resident #2's POA approached her and asked if she, the MCD, could assist Resident #1 with adjusting to the facility by taking Resident #1 to activities on the NJ Ex Order 26.4b1 unit. The MCD explained that she</p> | A1021 | | |
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| A1021 | <p>Continued From page 26</p> <p>conversed with Resident #2 regarding [redacted] and that the facility could help with care for the resident's [redacted]. In addition, the MCD informed the surveyor that she notified Resident #2 and the POA that Resident #2 could live in the Assisted Living and Resident #1 could live in the [redacted] Unit. However, the MCD further explained that during care conference meeting with POA at the end of [redacted], the POA did not want to separate Resident #2 and Resident #1. Also, the MCD informed the surveyor that during care meetings in [redacted] with Resident #2 and POA, they discussed that activities would continue to be offered for Resident #1 by providing day trips to the [redacted] unit.</p> <p>On 5/18/22 at 12:15 p.m., the Executive Director informed the surveyor that the facility did not have a Social Worker or a provision for outside social work services in order to provide services and support to Resident #2 who was diagnosed with [redacted] related to [redacted] due to [redacted].</p> <p>Reference: 8:36-7.3(a)</p> | A1021 | | |

STATE FORM: REVISIT REPORT

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| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 90106 | MULTIPLE CONSTRUCTION A. Building B. Wing | DATE OF REVISIT 7/7/2022 |
| NAME OF FACILITY BRIGHTVIEW MOUNT LAUREL | STREET ADDRESS, CITY, STATE, ZIP CODE 400 FERNBROOKE LANE MOUNT LAUREL, NJ 08054 | |

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

| ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 |
|--------------------|------------|------------------------|------------|--------------------|------------|
| ID Prefix A0447 | Correction | ID Prefix A0749 | Correction | ID Prefix A0779 | Correction |
| Reg. # 8:36-5.1(a) | Completed | Reg. # 8:36-7.3(a) | Completed | Reg. # 8:36-7.5(c) | Completed |
| LSC | 07/06/2022 | LSC | 07/06/2022 | LSC | 07/06/2022 |
| ID Prefix A0781 | Correction | ID Prefix A0929 | Correction | ID Prefix A1021 | Correction |
| Reg. # 8:36-7.5(d) | Completed | Reg. # 8:36-11.3(a)(2) | Completed | Reg. # 8:36-13.2 | Completed |
| LSC | 07/06/2022 | LSC | 07/06/2022 | LSC | 07/06/2022 |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
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| REVIEWED BY STATE AGENCY <input type="checkbox"/> | REVIEWED BY (INITIALS) | DATE | SIGNATURE OF SURVEYOR | DATE |
| REVIEWED BY CMS RO <input type="checkbox"/> | REVIEWED BY (INITIALS) | DATE | TITLE | DATE |

FOLLOWUP TO SURVEY COMPLETED ON 5/18/2022
 CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?
 YES NO