

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 62203	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/27/2021
NAME OF PROVIDER OR SUPPLIER FOREST HILL HEALTHCARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 497 MT PROSPECT AVE NEWARK, NJ 07104		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments THE FACILITY WAS NOT IN COMPLIANCE WITH THE STANDARDS IN THE NEW JERSEY ADMINISTRATIVE CODE, CHAPTER 8:39, STANDARDS FOR LICENSURE OF LONG TERM CARE FACILITIES. THE FACILITY MUST SUBMIT A PLAN OF CORRECTION, INCLUDING A COMPLETION DATE, FOR EACH DEFICIENCY AND ENSURE THAT THE PLAN IS IMPLEMENTED. FAILURE TO CORRECT DEFICIENCIES MAY RESULT IN ENFORCEMENT ACTION IN ACCORDANCE WITH THE PROVISIONS OF THE NEW JERSEY ADMINISTRATIVE CODE, TITLE 8, CHAPTER 43E, ENFORCEMENT OF LICENSURE REGULATIONS.	S 000		
S 560	8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and review of pertinent facility documentation, it was determined the facility failed to maintain the required minimum direct care staff-to-resident ratios as mandated by the state of New Jersey. This deficient practice was evidenced by the following: Reference: NJ State requirement, CHAPTER 112. An Act concerning staffing requirements for nursing homes and supplementing Title 30 of the Revised Statutes. Be it enacted by the Senate and General Assembly of the State of New Jersey:	S 560	Corrective Action: The center has an active recruitment program for attracting and hiring Certified Nursing Assistants (CNA). Three CNAs were recently hired and are currently participating in the center's orientation program. The center will continue its efforts to recruit and employ CNAs in order to comply with the recently enacted minimum staffing requirements for CNAs. Identifications: The center's Nursing Administration identified that the week-end CNA staffing schedules were affected by this deficient	9/27/21

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/12/21

New Jersey Department of Health

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S 560	<p>Continued From page 1</p> <p>C.30:13-18 Minimum staffing requirements for nursing homes effective 2/1/21.</p> <p>1. a. Notwithstanding any other staffing requirements as may be established by law, every nursing home as defined in section 2 of P.L.1976, c.120 (C.30:13-2) or licensed pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.) shall maintain the following minimum direct care staff -to-resident ratios:</p> <p>(1) one certified nurse aide to every eight residents for the day shift;</p> <p>(2) one direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be certified nurse aides, and each staff member shall be signed in to work as a certified nurse aide and shall perform certified nurse aide duties; and</p> <p>(3) one direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a certified nurse aide and perform certified nurse aide duties</p> <p>b. Upon any expansion of resident census by the nursing home, the nursing home shall be exempt from any increase in direct care staffing ratios for a period of nine consecutive shifts from the date of the expansion of the resident census.</p> <p>c. (1) The computation of minimum direct care staffing ratios shall be carried to the hundredth place.</p> <p>(2) If the application of the ratios listed in subsection a. of this section results in other than a whole number of direct care staff, including certified nurse aides, for a shift, the number of required direct care staff members shall be rounded to the next higher whole number when the resulting ratio, carried to the hundredth place,</p>	S 560	<p>practice. 5 of the 5 shifts identified in the Statement of Deficiencies were week-end shifts. Each shift was 1 CNA below the minimum CNA staffing requirement.</p> <p>Preventive Measures: The Administrator and Director of Nursing shall continue to review the daily CNA staffing schedules to ensure compliance with the state's minimum CNA staffing requirement. In addition, the center shall continue its recruitment and hiring efforts, as well as its CNA staff retention programs in order to meet the staffing requirements. The center shall offer overtime, incentive pay, and bonuses to current staff when a staffing shortage is identified or occurs throughout the day. The center also maintains a contract with a nursing contracted agency in the event of any prolonged CNA and/or nursing vacancies.</p> <p>Quality Assurance: The Director of Nurses and Administrator or designee shall review the CNA staffing schedule daily for four weeks and then weekly for an additional two months to determine compliance with the state's minimum CNA staffing requirement. The Administrator shall continue to monitor the center's hiring and retention practices to identify potential areas of improvement. Upon the completion of the three month review, the QAPI committee shall review on a quarterly basis the center's CNA staffing levels. Findings shall be reported to the Administrator for any additional corrective actions.</p>	

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S 560	<p>Continued From page 2</p> <p>is fifty-one hundredths or higher.</p> <p>(3) All computations shall be based on the midnight census for the day in which the shift begins.</p> <p>d. Nothing in this section shall be construed to affect any minimum staffing requirements for nursing homes as may be required by the Commissioner of Health for staff other than direct care staff, including certified nurse aides, or to restrict the ability of a nursing home to increase staffing levels, at any time, beyond the established minimum.</p> <p>On 07/16/21, 07/19/21, 07/20/21, 07/21/21, 07/22/21 and 07/27/21, the surveyors observed nine to ten Certified Nursing Aides (CNA)'s working on the [REDACTED] and the [REDACTED] throughout the facility who provided direct care to the resident's who resided in the facility.</p> <p>A review of "New Jersey Department of Health Long Term Care Assessment and Survey Program Nurse Staffing Report" for the week of June 27th, 2021 revealed the following:</p> <p>Sunday, 6/27/21 the facility's census (number of resident's who resided in the facility) was 71 .</p> <p>7:00 AM - 3:00 PM shift, 8 CNA's. 71 (census number) / (divided by number of CNA's working) 71/8 = (equals) 8.88 residents on one CNA's assignment. (not met)</p> <p>3:00 PM - 11:00 PM shift, 7 CNA's 71/11= 6.45 residents on one CNA's assignment. (met)</p> <p>11:00 PM - 7:00 AM shift, 5 CNA's 71/8 = 8.88 (met)</p> <p>The facility was not in compliance with the State</p>	S 560		

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S 560	<p>Continued From page 3</p> <p>of New Jersey minimum staffing requirements on 6/27/21 during the 7:00 AM - 3:00 PM shift.</p> <p>Monday, 6/28/21 the facility's census was 71. 7:00 AM - 3:00 PM shift, 71/10 = 7.1 (met) 3:00 PM - 11:00 PM shift, 71/12 = 5.92 (met) 11:00 PM - 7:00 AM shift, 71/7 = 10.14 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 6/28/21 for all three shifts.</p> <p>Tuesday, 6/29/21 the facility's census was 72. 7:00 AM - 3:00 PM shift, 72/12 = 6.0 (met) 3:00 PM - 11:00 PM shift, 72/11 = 6.55 (met) 11:00 PM - 7:00 AM shift, 72/6 = 12 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 6/29/21 for all three shifts.</p> <p>Wednesday, 6/30/21 the facility's census was 72. 7:00 AM - 3:00 PM shift, 72/15 = 4.8 (met) 3:00 PM - 11:00 PM shift, 72/13 = 5.54 (met) 11:00 PM - 7:00 AM shift, 72/6 = 12(met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 6/30/21 for all three shifts.</p> <p>Thursday, 7/1/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/13 = 5.69 (met) 3:00 PM - 11:00 PM shift, 74/12 = 6.16 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/1/21 for all three shifts. .</p> <p>Friday, 7/2/21 the facility's census was 76.</p>	S 560		

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S 560	<p>Continued From page 4</p> <p>7:00 AM - 3:00 PM shift, 76/13 = 5.85 (met) 3:00 PM - 11:00 PM shift, 76/13 = 5.85 (met) 11:00 PM - 7:00 AM shift, 76/7 = 10.86 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/2/21 for all three shifts.</p> <p>Saturday, 7/3/21 the facility's census was 75. 7:00 AM - 3:00 PM shift, 75/9 = 8.3 (met) 3:00 PM - 11:00 PM shift, 75/11 = 6.82 (met) 11:00 PM - 7:00 AM shift, 75/6 = 12.5 (not met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/3/21 for all three shifts.</p> <p>A review of "New Jersey Department of Health Long Term Care Assessment and Survey Program Nurse Staffing Report", for the week of July 4th, 2021 revealed the following:</p> <p>Sunday, 7/4/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/9 = 8.22 (met) 3:00 PM - 11:00 PM shift, 74/10 = 7.4 (met) 11:00 PM - 7:00 AM shift, 74/7 = 10.57 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/4/21 for all three shifts.</p> <p>Monday, 7/5/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/11 = 6.73 (met) 3:00 PM - 11:00 PM shift, 74/12 = 6.17 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/5/21 for all three shifts.</p>	S 560		

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S 560	<p>Continued From page 5</p> <p>Tuesday, 7/6/21 the facility's census was 73. 7:00 AM - 3:00 PM shift, 73/12 = 6.08 (met) 3:00 PM - 11:00 PM shift, 73/12 = 6.08 (met) 11:00 PM - 7:00 AM shift, 73/9 = 8.11 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/6/21 during all three shifts.</p> <p>Wednesday, 7/7/21 the facility's census was 73. 7:00 AM - 3:00 PM shift, 73/9 = 8.11 (met) 3:00 PM - 11:00 PM shift, 73/12 = 6.08 (met) 11:00 PM - 7:00 AM shift, 73/11 = 6.64 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/7/21 for all three shifts.</p> <p>Thursday, 7/8/21 the facility's census was 75. 7:00 AM - 3:00 PM shift, 75/9 = 8.34 (met) 3:00 PM - 11:00 PM shift, 75/11 = 6.82 (met) 11:00 PM - 7:00 AM shift, 75/11 = 6.82 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/8/21 for all three shifts.</p> <p>Friday, 7/9/21 the facility's census was 75. 7:00 AM - 3:00 PM shift, 75/11 = 6.82 (met) 3:00 PM - 11:00 PM shift, 75/12 = 6.25 (met) 11:00 PM - 7:00 AM shift, 75/9 = 8.33 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/9/21 during all three shifts.</p> <p>Saturday, 7/10/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/8 = 9.25 (not met) 3:00 PM - 11:00 PM shift, 74/11 = 6.73 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p>	S 560		

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S 560	<p>Continued From page 6</p> <p>The facility was not in compliance with the State of New Jersey minimum staffing requirements on 7/10/21 during the 7:00 AM - 3:00 PM shift.</p> <p>The surveyor's entered the facility to conduct a re-certification survey on 7/16/21. Review of the facility's census and staffing for the fourth and fifth floor from 7/16/21 through 7/27/21 revealed the following:</p> <p>Friday, 7/16/21 the facility's census was 76. 7:00 AM - 3:00 PM shift , 9 CNA's. $76/9 = 8.44$(met) 3:00 PM - 11:00 PM shift, 13 CNA's $76/13 = 5.85$ (met) 11:00 PM - 7:00 AM shift, 3 CNA's $76/8 = 9.5$ (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/16/21 for all three shifts.</p> <p>Saturday, 7/17/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, $74/9 = 8.22$ (met) 3:00 PM - 11:00 PM shift, $74/10 = 7.4$ (met) 11:00 PM - 7:00 AM shift, $74/7 = 10.57$ (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/17/21 for all three shifts.</p> <p>Sunday, 7/18/21 the facility's census was 73. 7:00 AM - 3:00 PM shift, $73/9 = 8.11$ (met) 3:00 PM - 11:00 PM shift, $73/10 = 7.3$ (met) 11:00 PM - 7:00 AM shift, $73/8 = 9.13$ (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/18/21 for all three shifts.</p>	S 560		

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S 560	<p>Continued From page 7</p> <p>Monday, 7/19/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/10 = 7.4 (met) 3:00 PM - 11:00 PM shift, 74/12 = 6.17 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/19/21 during all three shifts.</p> <p>Tuesday, 7/20/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/9 = 8.22 (met) 3:00 PM - 11:00 PM shift, 74/13 = 5.69 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/21/21 for all three shifts.</p> <p>Wednesday, 7/21/21 the facility's census was 73. 7:00 AM - 3:00 PM shift, 73/9 = 8.11 (met) 3:00 PM - 11:00 PM shift, 73/13 = 5.62 (met) 11:00 PM - 7:00 AM shift, 73/8 = 9.13 (met)</p> <p>The facility was not in compliance with the State of New Jersey minimum staffing requirements on 7/21/21 for all three shifts.</p> <p>Thursday, 7/22/21 the facility's census was 75. 7:00 AM - 3:00 PM shift, 75/9 = 8.33 (met) 3:00 PM - 11:00 PM shift, 75/12 = 6.25 (met) 11:00 PM - 7:00 AM shift, 75/8 = 9.38 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/22/21 for all three shifts.</p> <p>Friday, 7/23/21 the facility's census was 74. 7:00 AM - 3:00 PM shift, 74/10 = 7.4 (met) 3:00 PM - 11:00 PM shift, 74/11 = 6.73 (met)</p>	S 560		

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S 560	<p>Continued From page 8</p> <p>11:00 PM - 7:00 AM shift, 74/7 = 10.57 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/23/21 during all three shifts.</p> <p>Saturday, 7/24/21 the facility census was 73. 7:00 AM - 3:00 PM shift, 73/8 = 9.13 (not met) 3:00 PM - 11:00 PM shift, 73/11 = 6.64 (met) 11:00 PM - 7:00 AM shift, 73/8 = 9.13 (met)</p> <p>The facility was not in compliance with the State of New Jersey minimum staffing requirements on 7/24/21 during the 7:00 AM - 3:00 PM shift.</p> <p>Sunday, 7/25/21 the facility census was 73. 7:00 AM - 3:00 PM shift, 73/8 = 9.13 (not met) 3:00 PM - 11:00 PM shift, 73/10 = 7.3 (met) 11:00 PM - 7:00 AM shift, 73/8 = 9.13 (met)</p> <p>The facility was not in compliance with the State of New Jersey minimum staffing requirements on 7/25/21 during the 7:00 AM - 3:00 PM shift.</p> <p>Monday, 7/26/21 the facility census was 74. 7:00 AM - 3:00 PM shift, 74/9 = 8.22 (met) 3:00 PM - 11:00 PM shift, 74/12 = 6.17 (met) 11:00 PM - 7:00 AM shift, 74/8 = 9.25 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on 7/26/21 for all three shifts.</p> <p>Tuesday, 7/27/21 the facility census was 73. 7:00 AM - 3:00 PM shift, 73/9 = 8.11 (met) 3:00 PM - 11:00 PM shift, 73/11 = 6.64 (met) 11:00 PM - 7:00 AM shift, 73/8 = 9.13 (met)</p> <p>The facility was in compliance with the State of New Jersey minimum staffing requirements on</p>	S 560		

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S 560	<p>Continued From page 9</p> <p>7/27/21 for all three shifts.</p> <p>On 8/2/21 at 11:12 AM, the surveyor interviewed the Administrator who stated that the State of New Jersey required an 8:1 CNA staffing ratio on the 7:00 AM - 3:00 PM shift, a 10:1 CNA staffing ratio on the 3:00 PM -11:00 PM shift, and a 14:1 CNA staffing ratio on the 11:00 PM - 7:00 AM shift. The Administrator stated that the facility was doing everything they could to maintain staffing levels which consisted of continuous recruitment of staff, offering overtime, bonus incentives, and reaching out to other sister facilities to share staff. The Administrator stated we, "Have never stopped looking for staff and are always trying to increase staffing."</p> <p>Review of the facility's Staffing Policy Interpretation and Implementation dated 2/1/21 indicated, "The center shall schedule and provide a number of CNAs daily to meet the minimum staffing ratios. The number of CNAs shall be equal to: a 7:00 AM to 3:00 PM shift: The number of residents divided by 8. If the number of required CNAs is greater than a whole number, the number of CNAs shall be increased to the next higher whole number when the ration is greater than XX.51." The Policy added, "The center shall offer overtime pay, bonus pay, and other incentives to CNA staff members in order to satisfy the minimum CNA staffing requirements." The facility's Staffing Policy Interpretation and Implementation documented the required CNA staffing ratios required by the State of New Jersey for all shifts involved in daily staffing.</p> <p>NJAC 8:39-5.1(a)</p>	S 560		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 62203	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 9/27/2021
NAME OF FACILITY FOREST HILL HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 497 MT PROSPECT AVE NEWARK, NJ 07104	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix S0560	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:39-5.1(a)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	09/27/2021	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR		DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE		DATE
FOLLOWUP TO SURVEY COMPLETED ON 7/27/2021		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO			