

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 062018	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/09/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

ALARIS HEALTH AT RIVERTON

**1777 LAWRENCE STREET
RAHWAY, NJ 07065**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments THE FACILITY WAS NOT IN COMPLIANCE WITH THE STANDARDS IN THE NEW JERSEY ADMINISTRATIVE CODE, CHAPTER 8:39, STANDARDS FOR LICENSURE OF LONG TERM CARE FACILITIES. THE FACILITY MUST SUBMIT A PLAN OF CORRECTION, INCLUDING A COMPLETION DATE, FOR EACH DEFICIENCY AND ENSURE THAT THE PLAN IS IMPLEMENTED. FAILURE TO CORRECT DEFICIENCIES MAY RESULT IN ENFORCEMENT ACTION IN ACCORDANCE WITH THE PROVISIONS OF THE NEW JERSEY ADMINISTRATIVE CODE, TITLE 8, CHAPTER 43E, ENFORCEMENT OF LICENSURE REGULATIONS.	S 000		
S 560	8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and review of pertinent facility documentation, it was determined the facility failed to maintain the required minimum direct care staff-to-resident ratios as mandated by the state of New Jersey. This deficient practice was evidenced by the following: Reference: NJ State requirement, CHAPTER 112. An Act concerning staffing requirements for nursing homes and supplementing Title 30 of the Revised Statutes. Be It Enacted by the Senate and General Assembly of the State of New Jersey: C.30:13-18 Minimum staffing requirements for nursing homes	S 560	How the corrective action will be accomplished for those residents found to have been affected by the deficient practice The facility is utilizing sign on bonuses, working with different CNA schools, offering OT, posting jobs on indeed, referral bonuses and utilization of waivers in order to fill any staffing gaps, and ensure state required ratios are met. Interviews with residents pertaining to days in which ratios were not met, did not result in any complaints or concerns that appropriate care was not rendered.	8/12/21

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

07/16/21

New Jersey Department of Health

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NAME OF PROVIDER OR SUPPLIER ALARIS HEALTH AT RIVERTON		STREET ADDRESS, CITY, STATE, ZIP CODE 1777 LAWRENCE STREET RAHWAY, NJ 07065		
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S 560	Continued From page 1 effective 2/1/21. 1. a. Notwithstanding any other staffing requirements as may be established by law, every nursing home as defined in section 2 of P.L. 1976, c.120 (C.30:13-2) or licensed pursuant to P.L. 1971, c.136 (C.26:2H-1 et seq.) shall maintain the following minimum direct care staff -to-resident ratios: (1) one certified nurse aide to every eight residents for the day shift; (2) one direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be certified nurse aides, and each staff member shall be signed in to work as a certified nurse aide and shall perform certified nurse aide duties; and (3) one direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a certified nurse aide and perform certified nurse aide duties b. Upon any expansion of resident census by the nursing home, the nursing home shall be exempt from any increase in direct care staffing ratios for a period of nine consecutive shifts from the date of the expansion of the resident census. c. (1) The computation of minimum direct care staffing ratios shall be carried to the hundredth place. (2) If the application of the ratios listed in subsection a. of this section results in other than a whole number of direct care staff, including certified nurse aides, for a shift, the number of required direct care staff members shall be rounded to the next higher whole number when the resulting ratio, carried to the hundredth place, is fifty-one hundredths or higher. (3) All computations shall be based on the midnight census for the day in which the shift	S 560	How the facility will identify other residents having the potential to be affected by the same deficient practice All residents have the potential to be affected by the deficient practice. What measures will be put into place or systemic changes made to ensure that the deficient practice would not recur The facility is utilizing sign on bonuses, working with different CNA schools, offering OT, posting jobs on indeed, referral bonuses and utilization of waivers in order to fill any staffing gaps, and ensure state required ratios are met. The DON or designee will do a staffing ratio review every 2 weeks to ensure ratios are met x 90 days. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur The results of the biweekly staffing ratio review will be reviewed in the quarterly QA meeting x 90 days, and will be re-evaluated thereafter.	

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S 560	<p>Continued From page 2</p> <p>begins.</p> <p>d. Nothing in this section shall be construed to affect any minimum staffing requirements for nursing homes as may be required by the Commissioner of Health for staff other than direct care staff, including certified nurse aides, or to restrict the ability of a nursing home to increase staffing levels, at any time, beyond the established minimum ...</p> <p>On 06/29/21, 06/30/21, 07/01/21, 07/02/21, 07/06/21, 07/07/21, and 07/08/21, and 07/09/21, the surveyors observed six to eight Certified Nursing Aides (CNA)'s working on the second and third floors of the facility.</p> <p>The surveyor reviewed the facility's daily Nursing Schedule from 06/29/21 through 07/09/21.</p> <p>On Tuesday, 06/29/21 the facility's census (number of residents in the facility) was 68. 7:00 AM - 3:00 PM shift, 7 (Certified Nursing Aide) CNA's. 68 divided by (/) 7 equals (=) 9.7 resident's (not met) 3:00 PM - 11:00 PM shift 7 CNA's. 68/7 = 9.7 (met) 11:00 PM - 7:00 AM shift 5 CNA's 68/5 = 13.6 (met)</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift.</p> <p>On Wednesday, 6/30/21 the facility's census was 68. 7:00 AM - 3:00 PM shift 8 CNA's. 68/8 = 8.5 (not met) 3:00 PM - 11:00 PM shift 5 CNA's. 68/5 = 13.6 (not met) 11:00 PM - 7:00 AM shift 5 CNA's 68/5 = 13.6 (met)</p>	S 560		

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S 560	<p>Continued From page 3</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift and the 3:00 PM - 11:00 PM shift.</p> <p>On Thursday, 7/01/21 the facility's census was 69. 7:00 AM - 3:00 PM shift 8 CNA's. $69/8 = 8.6$ (not met) 3:00 PM - 11:00 PM shift 5 CNA's. $69/5 = 13.8$ (not met) 11:00 PM - 7:00 AM shift 4 CNA's $69/4 = 17.25$ (not met)</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift, the 3:00 PM - 11:00 PM shift, and the 11:00 PM - 7:00 AM shift.</p> <p>On Friday, 07/02/21 the facility's census was 69. 7:00 AM - 3:00 PM shift 8 CNA's. $69/8 = 8.6$ (not met) 3:00 PM - 11:00 PM shift 6 CNA's. $69/6 = 11.5$ (not met) 11:00 PM - 7:00 AM shift 5 CNA's $69/5 = 13.8$ (met)</p> <p>The facility did not meet the mandatory staffing requirements on the 11:00 AM - 3:00 PM shift and the 3:00 PM - 11:00 PM shift</p> <p>On Saturday, 07/03/21 the facility's census was 69. 7:00 AM - 3:00 PM shift 8 CNA's. $69/8 = 8.6$ (not met) 3:00 PM - 11:00 PM shift 6 CNA's. $69/6 = 11.5$ (not met) 11:00 PM - 7:00 AM shift 5 CNA's $69/5 = 13.8$ (met)</p>	S 560		

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S 560	<p>Continued From page 4</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift and the 3:00 PM - 11:00 PM shift.</p> <p>On Sunday, 07/04/21 the facility's census was 69. 7:00 AM - 3:00 PM shift 7 CNA's. $69/7 = 9.8$ (not met) 3:00 PM - 11:00 PM shift 6 CNA's. $69/6 = 11.5$ (not met) 11:00 PM - 7:00 AM shift 4 CNA's $69/4 = 17.25$ (not met)</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM, 3:00 PM - 11:00 PM shift, and the 11:00 PM - 7:00 AM shift.</p> <p>On Monday, 07/05/21 the facility's census was 65. 7:00 AM - 3:00 PM shift 7 CNA's. $65/7 = 9.2$ (not met) 3:00 PM - 11:00 PM shift 6 CNA's. $65/5 = 13$ (not met) 11:00 PM - 7:00 AM shift 4 CNA's $65/3 = 21.6$ (not met)</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift, the 3:00 PM - 11:00 PM shift, and the 11:00 PM - 7:00 AM shift.</p> <p>On Tuesday, 07/06/21 the facility's census was 65. 7:00 AM - 3:00 PM shift 7 CNA's. $65/7 = 9.2$ (not met) 3:00 PM - 11:00 PM shift 6 CNA's. $65/5 = 13$ (not met) 11:00 PM - 7:00 AM shift 4 CNA's $65/5 = 13$ (met)</p>	S 560		

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S 560	<p>Continued From page 5</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift and the 3:00 PM - 11:00 PM shift.</p> <p>On Wednesday, 07/07/21 the facility's census was 64. 7:00 AM - 3:00 PM shift CNA's. 64/8 = 8 (met) 3:00 PM - 11:00 PM shift CNA's. 64/5 = 12.8 (not met) 11:00 PM - 7:00 AM shift CNA's 64/4 = 16 (not met)</p> <p>The facility did not meet the mandatory staffing requirements on the 3:00 PM - 11:00 PM shift and the 11:00 PM - 7:00 AM shift.</p> <p>On Thursday, 07/08/21 the facility's census was 65. 7:00 AM - 3:00 PM shift 6 CNA's. 65/6 = 10.8 (not met) 3:00 PM - 11:00 PM shift 5 CNA's. 65/5 = 13 (not met) 11:00 PM - 7:00 AM shift 5 CNA's 65/5= 13 (met)</p> <p>The facility did not meet the mandatory staffing requirements on the 7:00 AM - 3:00 PM shift and the 3:00 PM - 11:00 PM shift.</p> <p>On Friday 07/09/21, the facility's census was 65. 7:00 AM - 3:00 PM shift CNA's. 65/8 = 8 (met) 3:00 PM - 11:00 PM shift 5 CNA's. 65/4 = 16.25 (not met) 11:00 PM - 7:00 AM shift 5 CNA's 65/4= 16.25 (not met)</p> <p>The facility did not meet the daily staffing requirements on the 3:00 PM - 11:00 PM shift and the 11:00 PM - 7:00 AM shift.</p> <p>On 07/08/21 at 9:53 AM, the surveyor interviewed</p>	S 560		

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S 560	<p>Continued From page 6</p> <p>a Certified Nurse Aide (CNA #1) on the third floor who stated that she had worked at the facility since 2008. CNA #1 stated that she worked the 7:00 AM - 3:00 PM shift during the weekdays and the 3:00 PM - 11:00 PM shift on weekends. CNA #1 stated that when she worked the 7:00 AM - 3:00 PM shift there were usually three CNA's working on the third floor and, "on any given day we could have eight to 12 residents are our assignment." CNA #1 stated that today, she had 10 residents on her assignment. CNA #1 further stated that when she worked the 3:00 PM - 11:00 PM shift, that she, along with the other CNA's would usually have more residents on their assignments. CNA #1 stated that she picked up overtime work if there was a CNA that called out to help provide care to the residents.</p> <p>On 07/08/21 at 10:01 AM, the surveyor interviewed CNA #2 on the third floor who stated that she had worked at the facility for 27 years. CNA #2 further stated that her full-time position was the 7:00 AM - 3:00 PM shift and usually had nine to 11 residents on her assignment. CNA #2 stated that she would work overtime on the 3:00 PM - 11:00 PM shift and would usually have nine to 11 residents on her assignment during that shift as well.</p> <p>On 07/08/21 at 10:04 AM, the surveyor interviewed the 7:00 AM - 3:00 PM Licensed Practical Nurse (LPN) #1 on the third floor who stated that he worked at the facility for about three years. LPN #1 stated that he also worked on the second floor and would always work the 3:00 PM - 11:00 PM shift on Wednesday's. LPN #1 stated that on the 7:00 AM - 3:00 PM shift, the CNA's would usually have eight to ten residents on their assignment and it would be the same when he worked on the second floor. LPN #1</p>	S 560		

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S 560	<p>Continued From page 7</p> <p>explained that the second floor was the sub-acute unit and had a higher acuity (residents that have more medical issues and need more care) so more staff was allocated to that floor when needed. LPN #1 further stated that the 3:00 PM - 11:00 PM shift would have three to four CNA's working on each floor that would provide care to eight to ten residents on their assignment.</p> <p>On 07/08/21 at 10:11 AM, the surveyor interviewed the CNA #3 on the second floor who stated she had worked at the facility for 13 years and regularly worked the 7:00 AM - 3:00 PM shift. CNA #3 stated that when she worked the 7:00 AM - 3:00 PM shift she would have eight to ten residents on her assignment. CNA #3 further stated that she would pick up overtime on the 3:00 PM - 11:00 PM shift when the facility was short staffed and needed help. CNA #3 stated that when she worked the 3:00 PM - 11:00 PM shift she would have ten to 12 residents on her assignment.</p> <p>On 07/08/21 at 10:24 AM, the surveyor interviewed CNA #4 on the second floor who stated that she had worked at the facility since 2012 and worked the 7:00 AM - 3:00 PM shift. CNA #3 stated that the number of residents on her assignment depended on how many staff were working. CNA #3 stated, "For example, a person will call out and we'll have more residents to care for." CNA #3 further stated that she would have eight to 12 residents on her assignment on the 7:00 AM - 3:00 PM shift.</p> <p>On 07/08/21 at 10:27 AM, the surveyor interviewed the full-time 7:00 AM - 3:00 PM LPN #2 on the second floor who worked at the facility for three years. LPN #2 stated that the 7:00 AM - 3:00 PM CNA's would usually have nine to ten</p>	S 560		

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S 560	<p>Continued From page 8</p> <p>residents on their assignments.</p> <p>On 07/08/21 at 10:31 AM, the surveyor interviewed the Business Office Manager (BOM) who stated that one of her job responsibilities included scheduling staffing for the facility. The BOM stated that the state required staffing ratio was eight resident's on a CNA's assignment on the 7:00 AM - 3:00 PM shift, ten resident's on a CNA's assignment on the 3:00 PM - 11:00 PM shift, and 15 residents on a CNA's assignment on the 11:00 PM - 7:00 AM shift. The BOM manager stated that if there was a call out or the census increased, she would ask staff working at the facility if they wanted to work overtime or would call a sister facility to obtain more staffing to provide care for the residents.</p> <p>On 07/08/21 at 12:16 PM, the surveyor interviewed the Administrator in the presence of the survey team who stated that the state required staffing ratio was eight resident's on a CNA's assignment on the 7:00 AM - 3:00 PM shift, ten resident's on a CNA's assignment on the 3:00 PM - 11:00 PM shift, and 12 residents on a CNA's assignment on the 11:00 PM - 7:00 AM shift.</p> <p>NJAC 8:39-5.1(a)</p>	S 560		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 062018	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 9/1/2021
NAME OF FACILITY ALARIS HEALTH AT RIVERTON	STREET ADDRESS, CITY, STATE, ZIP CODE 1777 LAWRENCE STREET RAHWAY, NJ 07065	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix S0560	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:39-5.1(a)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	08/12/2021	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE	
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE	
FOLLOWUP TO SURVEY COMPLETED ON 7/9/2021		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO			