

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/15/2024
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315195 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED C 08/30/2023 |
|---|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER AUTUMN LAKE HEALTHCARE AT BERKELEY HEIGHTS | | | STREET ADDRESS, CITY, STATE, ZIP CODE 35 COTTAGE STREET BERKELEY HEIGHTS, NJ 07922 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 000 | <p>INITIAL COMMENTS</p> <p>Complaint #: NJ00166529</p> <p>Census: 89</p> <p>Sample Size: 3</p> <p>The facility is in compliance with the requirements of 42 CFR Part 483, Subpart B, for Long Term Care Facilities based on this complaint survey.</p> | F 000 | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

09/07/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 062016 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 08/30/2023 |
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| NAME OF PROVIDER OR SUPPLIER AUTUMN LAKE HEALTHCARE AT BERKELEY I | STREET ADDRESS, CITY, STATE, ZIP CODE 35 COTTAGE STREET BERKELEY HEIGHTS, NJ 07922 |
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|--------------------|--|---------------|---|--------------------|
| S 000 | Initial Comments Complaint #: NJ00166529 Census: 89 Sample: 3 The facility is not in compliance with the Standards in the New Jersey Administrative Code, Chapter 8:39, Standards for Licensure of Long Term Care Facilities. The facility must submit a plan of correction, including a completion date, for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with the Provisions of the New Jersey Administrative Code, Title 8, Chapter 43E, Enforcement of Licensure Regulations. | S 000 | | |
| S 560 | 8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: Based on interview and review of other facility documents on 8/30/23, it was determined that the facility failed to maintain the required minimum direct care staff-to-resident ratios for the day shift as mandated by the State of New Jersey. The facility was deficient in Certified Nursing Assistants (CNA) staffing for residents on 7 of 14 day shifts. This deficient practice had the potential to affect all residents. Findings include: | S 560 | CORRECTIVE ACTION: All residents medical records were reviewed for the deficient practice, no residents were affected by the deficient practice. Efforts to hire facility staff will continue until there is adequate staff to serve all residents. Until that time, the facility will utilize staffing agencies to fill any open spots in the schedule. IDENTIFICATION OF THE RESIDENTS | 9/15/23 |

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| S 560 | <p>Continued From page 1</p> <p>Reference: New Jersey Department of Health (NJDOH) memo, dated 01/28/2021, "Compliance with N.J.S.A. (New Jersey Statutes Annotated) 30:13-18, new minimum staffing requirements for nursing homes," indicated the New Jersey Governor signed into law P.L. 2020 c 112, codified at N.J.S.A. 30:13-18 (the Act), which established minimum staffing requirements in nursing homes. The following ratio(s) were effective on 02/01/2021:</p> <p>One (1) Certified Nurse Aide (CNA) to every eight (8) residents for the day shift.</p> <p>One (1) direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be CNAs, and each direct staff member shall be signed in to work as a CNA and shall perform nurse aide duties: and</p> <p>One (1) direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a CNA and perform CNA duties.</p> <p>1. As per the "Nurse Staffing Report" completed by the facility for the weeks of 08/13/23 through 08/26/23, the staffing-to-resident ratio did not meet the minimum requirements. The facility was deficient in CNA staffing for residents on 7 of 14 day shifts as follows:</p> <ul style="list-style-type: none"> -08/15/23 had 10 CNAs for 89 residents on the day shift, required at least 11 CNAs. -08/18/23 had 10 CNAs for 87 residents on the day shift, required at least 11 CNAs. -08/19/23 had 10 CNAs for 87 residents on the day shift, required at least 11 CNAs. | S 560 | <p>AT RISK: All residents have the potential to be at risk for deficient practice. This can be identified by reviewing the resident medical records.</p> <p>SYSTEMIC CHANGE: The facility has contracted with a new portal online to hire more facility staff. Hiring and recruitment efforts including wage analysis and adjustments, pay for experience, referral bonuses are being utilized to become more competitive in the marketplace. Open shifts are posted in advance for facility staff and agency staff to pick up to help comply with staffing ratios. Bonuses are offered to facility staff and agency staff to incentivize working open shifts. Facility has teamed up with multiple new agencies in an effort to meet staffing ratios appropriately. In addition, the Director of Nursing will meet daily with the staffing coordinator to ensure appropriate staffing.</p> <p>QUALITY ASSURANCE: The Director of Nursing or designer will review staffing schedules daily to ensure adequate staffing for all shifts. Any issue from findings will be addressed immediately, and reported to the Administrator as well as to the Quality Assurance (QA)/Quality Assurance and Performance Improvement (QAPI) Committee quarterly for 6 months or until compliance is met.</p> | |
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| S 560 | <p>Continued From page 2</p> <p>-08/21/23 had 10 CNAs for 86 residents on the day shift, required at least 11 CNAs. -08/22/23 had 10 CNAs for 86 residents on the day shift, required at least 11 CNAs. -08/24/23 had 10 CNAs for 86 residents on the day shift, required at least 11 CNAs. -08/25/23 had 10 CNAs for 90 residents on the day shift, required at least 11 CNAs.</p> <p>During an interview with the surveyor on 08/30/23 at 03:37 PM, the Licensed Nursing Home Administrator (LNHA) stated that the facility raised their rates of pay, put out advertisements, reached out to former staff, and offered incentives to their staff members to refer new hires to staff the facility according to the regulations.</p> | S 560 | | |

STATE FORM: REVISIT REPORT

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|--|----|---|--|------------------------------|----|
| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 062016 | Y1 | MULTIPLE CONSTRUCTION A. Building B. Wing | Y2 | DATE OF REVISIT 9/18/2023 | Y3 |
| NAME OF FACILITY AUTUMN LAKE HEALTHCARE AT BERKELEY HEIGHTS | | | STREET ADDRESS, CITY, STATE, ZIP CODE 35 COTTAGE STREET BERKELEY HEIGHTS, NJ 07922 | | |

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

| ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 |
|--|------------|--|------------|-------------|------------|
| ID Prefix S0560 | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # 8:39-5.1(a) | Completed | Reg. # | Completed | Reg. # | Completed |
| LSC | 09/15/2023 | LSC | | LSC | |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
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| LSC | | LSC | | LSC | |
| REVIEWED BY STATE AGENCY <input type="checkbox"/> | | REVIEWED BY (INITIALS) | | DATE | |
| REVIEWED BY CMS RO <input type="checkbox"/> | | REVIEWED BY (INITIALS) | | DATE | |
| FOLLOWUP TO SURVEY COMPLETED ON 8/30/2023 | | <input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO | | | |