

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315274	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 10/30/2025
NAME OF PROVIDER OR SUPPLIER COMPLETE CARE AT LAURELTON, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 475 JACK MARTIN BLVD , BRICK, New Jersey, 08724	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F0000	<p>INITIAL COMMENTS</p> <p>Complaint #s NJ 2573279, 2582566</p> <p>COMPLAINT SURVEY: 10/30/25</p> <p>CENSUS: 105</p> <p>SAMPLE SIZE: 3</p> <p>A Complaint Survey was conducted to determine compliance with 42 CFR Part 483, Requirements for Long-Term Care Facilities. The facility was in compliance and no deficiencies were cited for this survey.</p>	F0000		11/17/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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New Jersey State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 061532	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 10/30/2025
NAME OF PROVIDER OR SUPPLIER COMPLETE CARE AT LAURELTON, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 475 JACK MARTIN BLVD , BRICK, New Jersey, 08724	
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S0560	<p>Continued from page 1 staffing requirements for nursing homes," indicated the New Jersey Governor signed into law P.L. 2020 c 112, codified at N.J.S.A. 30:13-18 (the Act), which established minimum staffing requirements in nursing homes. The following ratio(s) were effective on 2/01/21:</p> <p>One Certified Nurse Aide (CNA) to every eight residents for the day shift.</p> <p>One direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be CNAs, and each direct staff member shall be signed in to work as a CNA and shall perform nurse aide duties: and</p> <p>One direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a CNA and perform CNA duties.</p> <p>This deficient practice was evidenced by the following:</p> <p>For the four (4) weeks requested, as per the "Nurse Staffing Report", the facility was deficient in CNA staffing as follows:</p> <p>1. For the 2 weeks of Complaint staffing from 07/27/2025 to 08/09/2025, the facility was deficient in CNA staffing for residents on three (3) of 14 day shifts as follows:</p> <p>-07/29/25 had 12 CNAs for 101 residents on the day shift, required at least 13 CNAs.</p> <p>-08/04/25 had 10 CNAs for 94 residents on the day shift, required at least 12 CNAs.</p> <p>-08/06/25 had 11 CNAs for 94 residents on the day shift, required at least 12 CNAs.</p> <p>2. For the 2 weeks of Complaint staffing from 10/12/2025 to 10/25/2025, the facility was deficient in CNA staffing for residents on seven (7) of 14 day shifts as follows:</p>	S0560	<p>Continued from page 1</p> <p>The facility will continue to focus recruitment and retention strategies as follows: identify vacant positions daily and attempt to fill positions with current CNA staff or agency.</p> <p>The Administrator and Director of Nursing will work diligently with Corporate Recruiters to advertise, recruit and hire sufficient CNA staff.</p> <p>Administrator to continue work with Human Resources and Staffing Manger to offer shift bonuses and flexible work schedules.</p> <p>Administrator and Human Resources will continue to focus on recruitment and employer sponsorship of qualified candidates for enrollment in a Certified Nursing Assistant Training and Competency program.</p> <p>Administrator and Human Resources will continue to develop an employee retention program designed to engage employees, promote a positive work environment and enhance job satisfaction.</p> <p>The Administrator will educate the Staffing Coordinator on the process to project staffing needs based on facility census fluctuations to meet mandated ratios.</p> <p>Director of Nursing will be attending local college advisory board meeting to recruit new candidates.</p> <p>Monitoring of measures or systemic changes to ensure that the deficiencies will not recur:</p> <p>Administrator/Designee to audit the effectiveness of hiring strategies to include open CNA positions vs. new hires, reporting on successful strategies-to-hire based on percentages, and turnover rates.</p> <p>The duration of all audits will consist of completion 1x weekly x4 weeks then continue 1x weekly x2 months.</p> <p>Results of audits will be reviewed at the Monthly Quality Assurance Meeting and Quarterly over the duration of the audit process. Based on the results of these audits, a decision will be made regarding the need for continued submission and reporting.</p>	

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NAME OF PROVIDER OR SUPPLIER COMPLETE CARE AT LAURELTON, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 475 JACK MARTIN BLVD , BRICK, New Jersey, 08724	
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S0560	<p>Continued from page 2</p> <p>-10/12/2025 had 10 CNAs for 101 residents on the day shift, required at least 13 CNAs.</p> <p>-10/19/2025 had 12 CNAs for 103 residents on the day shift, required at least 13 CNAs.</p> <p>-10/20/2025 had 11 CNAs for 103 residents on the day shift, required at least 13 CNAs.</p> <p>-10/21/2025 had 12 CNAs for 105 residents on the day shift, required at least 13 CNAs.</p> <p>-10/22/2025 had 11 CNAs for 103 residents on the day shift, required at least 13 CNAs.</p> <p>-10/23/2025 had 12 CNAs for 103 residents on the day shift, required at least 13 CNAs.</p> <p>-10/24/2025 had 12 CNAs for 103 residents on the day shift, required at least 13 CNAs.</p> <p>On 10/30/25 at 1:35 PM, the surveyor interviewed the Staffing Coordinator (SC), who stated he completed the staffing of CNA's based on the facility census in accordance with the staffing ratios of 8:1 CNAs on dayshift, 10:1 CNAs on evening shift and 14:1 CNAs on night shift. SC added that there was constant communication regarding the census and would notify his own staff if knows ahead of time to cover the census and then will also contact an agency. SC also stated that there could be situations with last minute call outs and tries as best as possible to find a replacement. SC added that he meets with the Licensed Nursing Home Administrator, Director of Nursing, and Assistant Director of Nursing to discuss staffing issues.</p> <p>A review of the facility policy "Staffing" dated as implemented 10/15/2025 provided by the LNHA revealed, "Facilities will provide qualified and appropriate staffing levels to meet the needs of the resident population. The staffing plan will include all shifts, seven days per week." In addition, "The facility meets or exceeds the staffing levels mandated by state and federal staffing requirements."</p>	S0560		

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NAME OF PROVIDER OR SUPPLIER COMPLETE CARE AT LAURELTON, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 475 JACK MARTIN BLVD , BRICK, New Jersey, 08724	
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S0000	Initial Comments An offsite/desk review of the facility's Plan of Correction was conducted on 12/18/25 in relation to the 10/30/2025 State of New Jersey Re-Licensure survey. The facility was found to be in compliance with the Standards in the New Jersey Administrative Code, Chapter 8:39, Standards for Licensure of Long Term Care Facilities.	S0000		

Office of Primary Care and Health Systems Management

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