New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: ____ B. WING ____	(X3) DATE SURVEY COMPLETED
	060729		C 12/14/2021

NAME OF PROVIDER OR SUPPLIER: CANTERBURY AT CEDAR GROVE

STREET ADDRESS, CITY, STATE, ZIP CODE: 398 POMPTON AVENUE, CEDAR GROVE, NJ 07009

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint #: NJ146204, NJ145427 Census: 107 Sample Size: 4 TYPE OF SURVEY: Complaint Survey The facility is not in substantial compliance with all the standards in the New Jersey Administrative Code 8:39, Standards for Licensure of Long-Term Care Facilities. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.	S 000		
S 560	8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: Complaint Intake #: NJ145427 Based on interviews, facility document review, and New Jersey Department of Health (NJDOH) memo, dated 01/28/2021, it was determined the facility failed to maintain direct care staff-to-resident ratios as mandated by New Jersey State Law. Specifically, from 05/02/2021	S 560	Element 1 DON/Designee assessed all residents on 12/14/2021, no adverse effects occurred as a results of the deficient practice. The DON reviewed the staffing requirements with the Staffing Coordinator to ensure adequate staff for the center on	1/31/22

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Electronically Signed

TITLE

(X6) DATE: 01/18/22

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S 560	Continued From page 1 to 06/05/2021, the facility was deficient in certified nursing assistant (CNA) staffing for residents on 25 of 35 shifts. From 11/28/2021 to 12/11/2021, the facility was deficient in CNA staffing for residents on 4 of 14 day shifts and deficient in CNAs to total staff on 1 of 14 evening shifts. This had the potential to affect all residents. Findings included: Reference: NJDOH memo, dated 01/28/2021, "Compliance with N.J.S.A. (New Jersey Statutes Annotated) 30:13-18, new minimum staffing requirements for nursing homes," indicated the New Jersey Governor signed into law P.L. 2020 c 112, codified at N.J.S.A. 30:13-18 (the Act), which established minimum staffing requirements in nursing homes. The following ratio(s) were effective on 02/01/2021: One certified nurse aid to every eight residents for the day shift. One direct care staff member to every 10 residents for the evening shift, provided that no fewer than half of all staff members shall be certified nurse aides, and each direct staff member shall be signed in to work as a certified nurse aide and shall perform nurse aide duties; and One direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a certified nurse aide and perform certified nurse aide duties. 1. A review of the "Nurse Staffing Report," completed by the facility for the five weeks from 05/02/2021 to 06/05/2021, revealed the facility	S 560	a daily basis on 12/14/2021. The Administrator re-educated the Director of Nursing (DON) and the Staffing Coordinator in the Emergency Staffing Policy on 12/14/2021. Element 2 All residents have the potential to be affected by the deficient practice. Element 3 The Administrator, Human Resource Manager, Director of Nursing and Staffing Coordinator conducted a Staffing Recruitment and Retention discussion on December 17, 2021. Strategies such as: incentives and bonuses will given to staff, placing job advertisements in multiple platforms, recognition and rewards program to existing staff members are implemented on December 18, 2021 and ongoing. The DON/designee will audit Mandatory Nurse Staffing weekly x 4 weeks, then monthly x 6 months to determine compliance. Element 4 Results of the audit will be presented to the QAA Committee meeting during monthly QAPI meetings. Identified negative findings will be	

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S 560	Continued From page 2 was deficient in CNA staffing for residents on 25 of 35 shifts as follows: 05/02/2021 had 8 CNAs for 110 residents on the day shift, required 14 CNAs. 05/03/2021 had 12 CNAs for 110 residents on the day shift, required 14 CNAs. 05/04/2021 had 11 CNAs for 110 residents on the day shift, required 14 CNAs. 05/05/2021 had 13 CNAs for 110 residents on the day shift, required 14 CNAs. 05/06/2021 had 13 CNAs for 110 residents on the day shift, required 14 CNAs. 05/07/2021 had 13 CNAs for 110 residents on the day shift, required 14 CNAs. 05/08/2021 had 7 CNAs for 110 residents on the day shift, required 14 CNAs. 05/09/2021 had 7 CNAs for 110 residents on the day shift, required 14 CNAs. 05/10/2021 had 11 CNAs for 110 residents on the day shift, required 14 CNAs. 05/12/2021 had 11 CNAs for 110 residents on the day shift, required 14 CNAs. 05/13/2021 had 13 CNAs for 109 residents on the day shift, required 14 CNAs. 05/14/2021 had 9 CNAs for 105 residents on the day shift, required 14 CNAs. 05/15/2021 had 9 CNAs for 105 residents on the	S 560	immediately addressed and trends will be reported on the QAPI meeting.	

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S 560	Continued From page 3 day shift, required 14 CNAs. 05/16/2021 had 8 CNAs for 105 residents on the day shift, required 14 CNAs. 05/17/2021 had 11 CNAs for 105 residents on the day shift, required 14 CNAs. 05/18/2021 had 12 CNAs for 105 residents on the day shift, required 14 CNAs. 05/21/2021 had 13 CNAs for 108 residents on the day shift, required 14 CNAs. 05/22/2021 had 7 CNAs for 106 residents on the day shift, required 14 CNAs. 05/23/2021 had 8 CNAs for 106 residents on the day shift, required 14 CNAs. 05/27/2021 had 4 CNAs for 106 residents on the day shift, required 14 CNAs. 05/29/2021 had 8 CNAs for 104 residents on the day shift, required 13 CNAs. 05/30/2021 had 9 CNAs for 104 residents on the day shift, required 13 CNAs. 05/31/2021 had 11 CNAs for 104 residents on the day shift, required 13 CNAs. 06/05/2021 had 8 CNAs for 105 residents on the day shift, required 14 CNAs. 2. For the two weeks from 11/28/2021 to 12/11/2021, the facility was deficient in CNA staffing for residents on 4 of 14 day shifts and deficient in CNAs to total staff on 1 of 14 evening shifts as follows:	S 560		

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S 560	Continued From page 4 11/28/2021 had 7 CNAs for 110 residents on the day shift, required 14 CNAs. 11/28/2021 had 6 CNAs to 13 total staff on the evening shift, required 7 CNAs. 12/04/2021 had 9 CNAs for 110 residents on the day shift, required 14 CNAs. 12/05/2021 had 8 CNAs for 110 residents on the day shift, required 14 CNAs. 12/11/2021 had 8 CNAs for 108 residents on the day shift, required 14 CNAs. During an interview on 12/16/2021 at 3:20 PM, the Director of Nursing (DON) stated that for the 7:00 AM to 3:00 PM shift, there should be 1 CNA to every 10 residents. For the 3:00 PM to 11:00 PM shift, there should be 1 CNA to every 12 residents. For the 11:00 PM to 7:00 AM shift, there should be 1 CNA to every 14 residents.	S 560		