

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 060217 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 02/23/2022 |
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| NAME OF PROVIDER OR SUPPLIER TEANECK NURSING CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 1104 TEANECK ROAD TEANECK, NJ 07666 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| S 000 | Initial Comments COMPLAINT#: NJ152584 CENSUS: 80 SAMPLE SIZE: 3 | S 000 | | |
| S 560 | 8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: C#: NJ152584 Based on facility document review on 2/23/2022, it was determined that the facility failed to ensure staffing ratios were met to maintain the required minimum staff-to-resident ratios as mandated by the State of New Jersey for 14 of 14-day shifts and 7 of 14 overnight shifts reviewed. This deficient practice had the potential to affect all residents. Findings include: Reference: New Jersey Department of Health (N.J.D.O.H.) memo, dated 01/28/2021, "Compliance with N.J.S.A. (New Jersey Statutes Annotated) 30:13-18, new minimum staffing requirements for nursing homes," indicated the New Jersey Governor signed into law P.L. 2020 c 112, codified as N.J.S.A. 30:13-18 (the Act), which established minimum staffing requirements | S 560 | How the corrective action will be accomplished for those residents found to be affected by the deficient practice? S560 8:39-5.1(a) Mandatory Access to Care S560 (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: Based on interview and review of pertinent facility documentation, it was determined that the facility failed to maintain the required minimum direct care staff to resident ratios as mandated by the State of New Jersey for the weeks of 11/14/21 to 11/20/21 and 11/21/21 to 11/27/21. The facility was deficient in Certified Nursing Assistant (CNA) staffing for residents on 14 of 14 day shifts, | 2/28/22 |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/28/22

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| S 560 | <p>Continued From page 1</p> <p>in nursing homes. The following ratio (s) were effective on 02/01/2021:</p> <p>One Certified Nurse Aide (C.N.A.) to every eight residents for the day shift. One direct care staff member to every 10 residents for the evening shift, provided that no fewer of all staff members shall be C.N.A.s and each direct staff member shall be signed into work as a certified nurse aide and shall perform nurse aide duties: and One direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a C.N.A. and perform C.N.A. duties.</p> <p>For the weeks of 2/6/2022 through 2/19/2022, the facility was deficient in C.N.A. staffing for residents on 14 of 14-day shifts and deficient in total staff for residents on 7 of 14 overnight shifts as follows:</p> <p>On 2/06/22, had 5 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/06/22, had 5 total staff for 80 residents on the overnight shift, required 6 total staff. On 2/07/22, had 8 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/08/22, had 9 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/09/22, had 9 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/10/22, had 8 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/11/22, had 8 C.N.A.s for 80 residents on the day shift, required 10 C.N.A.s. On 2/12/22, had 7 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/12/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff.</p> | S 560 | <p>deficient in total staffing for residents on 2 of 14 evening shifts, and deficient in total staffing for residents on 12 of 14 overnight shifts as follows</p> <p>How will the facility identify other residents having the potential to be affected by the deficient practice?</p> <p>All residents in the Facility have the potential to be affected by the deficient practice. Therefore, this applies to all residents (current and future).</p> <p>What measures will be put in place or systemic changes made to ensure that the deficient practice will not recur?</p> <p>The Administrator and Director of Nursing shall continue to review the daily Certified Nursing Assistant (CNA) staffing schedules to ensure compliance with the state's minimum CNA staffing requirement.</p> <p>Furthermore, the facility will review CNAs current rates, the facility shall continue its recruitment program and hiring efforts to attract and hire CNAs, as evidenced by placing advertisements on Indeed, contacting recruitment agencies, and offering referral bonuses to current staff for securing additional staff.</p> <p>The center shall offer overtime, incentive pay, and bonuses to current staff when a staffing shortage is identified or occurs throughout the day and/or week. Facility staffing coordinator will work with sister</p> | |

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| S 560 | <p>Continued From page 2</p> <p>On 2/13/22, had 5 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/13/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff. On 2/14/22, had 8 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/14/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff. On 2/15/22, had 8 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/15/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff. On 2/16/22, had 7 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/17/22, had 8 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/18/22, had 10 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/18/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff. On 2/19/22, had 6 C.N.A.s for 82 residents on the day shift, required 11 C.N.A.s. On 2/19/22, had 5 total staff for 82 residents on the overnight shift, required 6 total staff.</p> | S 560 | <p>facilities staffing coordinator for CNAs/License Nurses for daily backup when call outs occurs. CNAs will received free meals and incentives on top of their regular pay.</p> <p>Facility will offer overtime, bonuses or incentives to Licensed Nurses to work as Nursing Assistant when warranted. The facility also maintain an agreement with nursing staffing agencies in the event of any staffing shortage.</p> <p>Flyers posted in the breakroom regarding referral bonuses, overtime pay for staffing call outs and staffing needs.</p> <p>How the facility will monitor its corrective action to ensure that the deficient practice is being corrected and not recur?</p> <p>The Administrator and Director of Nursing or designee shall review/audit the Certified Nursing Assistant (CNA) staffing schedule daily for 4 weeks, then monthly x 3 months and then quarterly to determine compliance with the state's minimum CNA staffing requirement. The Administrator shall continue to monitor the facility's recruitment and retention practices to identify potential areas of improvement. The results of these audits will be submitted to the Quality Assurance and Performance Improvement (QAPI) committee monthly for review and determination of further action.</p> | |