

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 55A002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/24/2025
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NAME OF PROVIDER OR SUPPLIER BRANDYWINE LIVING AT GOVERNOR'S CROS	STREET ADDRESS, CITY, STATE, ZIP CODE 49 LASATTA AVENUE ENGLISHTOWN, NJ 07726
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: Type of Survey: Complaint</p> <p>Complaint #: NJ00189323</p> <p>Census: 45</p> <p>Sample Size: 3</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a Plan of Correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administrator's Responsibilities</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

01/14/26

New Jersey Department of Health

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, it was determined that the facility failed to implement and enforce the policy and procedure titled, "Elopement/Missing Resident" for 1 of 3 residents reviewed, Resident #1 who [redacted] from the facility. This deficient practice was evidenced by the following:</p> <p>On 11/18/25, the New Jersey Department of Health (NJDOH) received a Facility Reportable Event (FRE), a document used by healthcare facilities to report incidents to the NJDOH. The report revealed that Resident #1 [redacted] from the secured [redacted] and then [redacted]. The [redacted] when Resident #1 [redacted] from the facility. The [redacted] was notified, Resident #1 was [redacted] by the [redacted] at 4:00 a.m., and [redacted].</p> <p>On 11/24/25 at 10:50 a.m., the surveyor reviewed the Medical Record (MR) of Resident #1, which revealed a move in date of [redacted] with a diagnosis of [redacted].</p> <p>At 2:30 p.m., the surveyor interviewed the Maintenance Director (MD) and inquired about the [redacted] alarm. The MD stated that he did not know why the [redacted] was not activated when the [redacted]. The MD continued to explain that service call was placed, and that a tech was sent out to fix the [redacted]. The surveyor requested a copy of the</p>	A 310		

New Jersey Department of Health

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A 310	<p>Continued From page 2</p> <p>service completed on the day of the incident. The surveyor asked the MD how often were exit door alarms checked. The MD stated that he checked the NJ Ex Order 26.4(b)(1) monthly. Surveyor requested a copy of the monthly check log; however, the MD stated that he did not have a documented log for the NJ Ex Order 26.4(b)(1)</p> <p>At 2:37 p.m., the surveyor interviewed a Certified Nursing Assistant (CNA) in the NJ Ex Order 26.4(b)(1) and inquired about how staff would respond when the NJ Ex Order 26.4(b)(1) was activated. The CNA stated that she would check the doors as soon as the alarm would go off. Surveyor asked the CNA when her last NJ Ex Order 26.4(b)(1) drill training was. She stated that it was earlier in the year.</p> <p>At 2:45 p.m., the surveyor had a telephone interview with the RN, who was on duty the night of the incident when Resident #1 NJ Ex Order 26.4(b)(1). The RN stated that Resident #1 NJ Ex Order 26.4b1, before 1:00 a.m., and both her and the Home Health Aide (HHA) had reset the alarm. The RN explained that it was around 1:56 a.m., that she and the HHA realized that Resident #1 was NJ Ex Order 26.4b1. The RN continued to explain that they both NJ Ex Order 26.4b1 for Resident #1 when they realized that Resident #1 NJ Ex Order 26.4b1.</p> <p>During continued surveyor interview, the RN stated that they did not hear another NJ Ex Order 26.4(b)(1) alarm since the previous alarm went off, RN stated that she contacted management staff including the NJ Ex Order 26.4b1. The surveyor asked the RN if she had completed NJ Ex Order 26.4b1 training since the incident. The RN confirmed that she did not NJ Ex Order 26.4(b)(1) through the NJ Ex Order 26.4(b)(1), neither conducted NJ Ex Order 26.4(b)(1) on residents. The RN further stated that she</p>	A 310		

New Jersey Department of Health

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A 310	<p>Continued From page 3</p> <p>immediately went to Resident #1's room and realized he/she was not there. The RN confirmed that she was not educated on [redacted] drill after Resident #1's [redacted] incident.</p> <p>At 3:04 p.m., the surveyor had a telephone interview with the HHA, who was on duty the night of the incident when Resident #1 [redacted]. The HHA stated that Resident #1 had previously [redacted]. She stated that she and the RN went towards the door to check [redacted], and to reset the exit door alarm. The HHA stated that they did not see [redacted]. The HHA explained that soon after they reset the alarm, they both went to Resident #1's [redacted]. They immediately [redacted] for Resident #1. The HHA continued to explain that both her and the RN [redacted] when Resident #1 [redacted]. When asked if she was educated on the [redacted] drill, she replied no, she was not educated on the [redacted] drill after the incident.</p> <p>At 3:50 p.m., during the exit conference with the Wellness Director (WD), the Regional Director of Operations (RDO) and the Regional Clinical Nurse, the surveyor asked when the last [redacted] drills for staff were conducted. The RDO and the RCN stated that the last [redacted] drill was in [redacted]. The surveyor inquired how often according to the facility policy and procedure were [redacted] drills conducted. Per the facility policy, they both stated every three months. However, the surveyor observed a sign in sheet dated [redacted] which revealed only 10 staff participated on the [redacted] drill. The surveyor asked if all staff should have participated in the [redacted] drills, after Resident #1's [redacted] incident, they stated "yes."</p>	A 310		
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A 310	<p>Continued From page 4</p> <p>The facility failed to follow it's policy on "Elopement Drills". The surveyor reviewed last <small>NJ Ex Order 26.4(b)(1)</small> drill was conducted in May 2025. The facility failed to conduct quarterly <small>NJ Ex Order 26.4(b)(1)</small> drills with staff in August 2025 and November 2025 which resulted in Resident #1's <small>NJ Ex Order 26.4(b)(1)</small> the facility on <small>NJ Ex Order 26.4(b)(1)</small></p> <p>The facility failed to conduct staff education on <small>NJ Exec Order 26.4b1</small> after Resident #1's <small>NJ Exec Order 26.4b1</small> incident on <small>NJ Exec Order 26.4b</small>.</p> <p>The surveyor reviewed the facility policy titled, "Elopement Procedures ...16. All shifts will participate in an elopement drill at least once quarterly lead by the Maintenance Director utilizing the Elopement/Missing Resident form ..."</p> <p>The surveyor reviewed the 10/6/25 facility policy and procedure titled, "Elopement/Missing Resident (HW503)" revealed "Policy: To ensure residents who are at risk for elopement are identified and that proper interventions are implemented to minimize elopement opportunities... Procedure: 2. All residents will be assessed for elopement risk by a licensed healthcare professional prior to or upon admission (as required by regulation), upon significant change in condition, and at regularly scheduled assessment intervals to identify risks factors that could lead to elopement... 7. All team members are required to promptly respond to door alarms and to thoroughly check the grounds surrounding the community after an alarm sounds ... "</p>	A 310		
A 401	8:36-4.1(a)(22) Resident Rights	A 401		

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A 401	<p>Continued From page 5</p> <p>(a) Each assisted living provider shall post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights:</p> <p>22. The right to live in safe and clean conditions in a facility that does not admit more residents than it can safely accommodate while providing services and care;</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, it was determined that the facility failed to ensure a safe environment for 1 of 3 residents reviewed who [redacted] from the facility, Residents #1. This deficient practice was evidenced by the following:</p> <p>On 11/18/25, the New Jersey Department of Health (NJDOH) received a Facility Reportable Event (FRE), a document used by healthcare facilities to report incidents to the NJDOH. The report revealed that Resident #1 [redacted] from the secured [redacted]) and then [redacted]. The [redacted] when Resident #1 [redacted] from the facility. The [redacted] was notified, Resident #1 was found by the [redacted] at 4:00 a.m., and [redacted]</p> <p>On 11/24/25 at 10:05 a.m., the surveyor toured the [redacted] with the Wellness</p>	A 401		

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A 401	<p>Continued From page 6</p> <p>Director (WD) and observed two exit doors with keypads on the wall at the end of each hallway, and one main exit door that led to the main lobby, which also had keypad. The surveyor walked towards the north side hallway and observed that there was a chair in front of the exit door. The surveyor inquired with the WD about the chair in front of the exit door. The WD stated that she did not know why the chair was left in front of the exit door, and continued to say that the chair should not block the exit door. The WD stated that the staff ^{NJ Exec Order 26.4b} Resident #1 after 1:00 a.m., when NJ Exec Order 26.4b1. The WD continued to explain that until they reviewed the camera footage, that was when they knew the time that Resident #1 NJ Exec Order 26.4b1.</p> <p>During the tour of the ^{NJ Exec Order} the surveyor pushed and tested the NJ Ex Order 26.4(b)(1) and observed that the alarm did not activate. The surveyor asked the WD about why the alarm did not activate when the NJ Exec Order 26.4b1. The WD stated that this was the ^{NJ Exec Order} that Resident #1 NJ Exec Order 26.4b1. The surveyor observed that there was a ^{NJ Exec Order 26.4b} above the ^{NJ Exec Order 26.4b}. The WD explained that she believed Resident #1 ^{NJ Exec Order} through this ^{NJ Exec Order} however the NJ Exec Order 26.4b1 to notify the staff. The surveyor asked the WD how Resident #1 was ^{NJ Exec Order 26.4b1}. The WD stated that Resident #1 was placed on an ^{NJ Exec Order 26.4b1} by staff, and all alarms were replaced by an outside company.</p> <p>At 10:50 a.m., the surveyor reviewed the Medical Record (MR) of Resident #1, which revealed a move in date of ^{NJ Exec Order 26.4b} with a diagnosis of ^{NJ Exec Order 26.4b1}.</p> <p>At 12:30 p.m., the surveyor reviewed the camera footage of the NJ Exec Order 26.4b1 in the ^{NJ Exec Order}</p>	A 401		

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A 401	<p>Continued From page 7</p> <p>with the Regional Director of Operations (RDO). The footage revealed that Resident #1 [redacted] the facility at 1:48 a.m. [redacted] The surveyor also reviewed the camera footage which revealed when Resident #1 was [redacted] at 4:25 a.m., accompanied by the [redacted] and Resident #1's RP. The surveyor asked the RDO how Resident #1 would be [redacted]. The RDO stated that all [redacted] and [redacted] were replaced by an outside company immediately after the incident. The surveyor requested a copy of the work order statement from the RDO.</p> <p>At 2:45 p.m., the surveyor had a telephone interview with the RN, who was on duty the night of the incident when Resident #1 [redacted] The RN stated that Resident #1 [redacted] before 1:00 a.m., and both her and the Home Health Aide (HHA) had [redacted]. The RN explained that it was around 1:56 a.m., that she and the HHA realized that Resident #1 was not in his/her room after they both [redacted] The RN continued to explain that they both [redacted] for Resident #1 immediately. During continued interview, the RN stated that they did not [redacted] since previous [redacted] went off, RN stated that she contacted management staff including the [redacted] [redacted] The surveyor asked the RN if she had completed [redacted] training since the incident. The RN confirmed that she did not go outside to [redacted], neither [redacted] on residents. The RN further stated that she immediately went to Resident #1's [redacted] [redacted] The RN confirmed that she was not educated on [redacted] drill after Resident #1's [redacted] incident.</p> <p>The facility failed to follow it's policy on</p>	A 401		

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A 401	<p>Continued From page 8</p> <p>"Elopement and Missing Resident", when staff did NJ Exec Order 26.4b1 immediately for Resident #1's NJ Exec Order 26.4b1</p> <p>At 3:04 p.m., the surveyor had a telephone interview with the HHA, who was on duty the night of the incident when Resident #1 NJ Exec Order 26.4b1. The HHA stated that Resident #1 had previously activated the NJ Exec Order 26.4b1. She stated that she and the RN went towards the door to NJ Exec Order 26.4b1, and to reset the NJ Exec Order 26.4b1. The HHA stated that they did not see NJ Exec Order 26.4b1. The HHA explained that soon after they NJ Exec Order 26.4b1, they both went to Resident #1's NJ Exec Order 26.4b1. They immediately NJ Exec Order 26.4b1 for Resident #1. The HHA continued to explain that both her and the RN did NJ Exec Order 26.4b1 when Resident #1 NJ Exec Order 26.4b1. When asked if she was educated on the NJ Exec Order 26.4b1 drill, she replied no, she was not educated on the NJ Exec Order 26.4b1 drill after the incident.</p> <p>At 3:50 p.m., during the exit conference with the WD, RDO and the Regional Clinical Nurse, the surveyor asked when the last NJ Exec Order 26.4b1 drills for staff were conducted. The RDO and the RCN stated that the last NJ Exec Order 26.4b1 drill was in NJ Exec Order 26.4b1. The surveyor inquired how often according to the facility policy and procedure were NJ Ex Order 26.4(b)(1) drills conducted. Per the facility policy, they both stated every three months. However, the surveyor observed a sign in sheet dated NJ Exec Order 26.4b1 which revealed only 10 staff participated on the NJ Exec Order 26.4b1. The surveyor asked if all staff should have participated in the NJ Exec Order 26.4b1 drills, after Resident #1's NJ Exec Order 26.4b1 incident, they stated yes.</p> <p>The facility failed to follow it's policy on</p>	A 401		

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A 401	<p>Continued From page 9</p> <p>"Elopement Drills", when staff did not conduct quarterly elopement drills in August 2025 and November 2025 for missing resident. Which led to the elopement incident for Resident #1.</p> <p>The surveyor reviewed the 10/6/25 facility policy and procedure titled, "Elopement and Missing Resident (HW503)" revealed "Policy: To ensure residents who are at risk for elopement are identified and that proper interventions are implemented to minimize elopement opportunities... Procedure: 2. All residents will be assessed for elopement risk by a licensed healthcare professional prior to or upon admission (as required by regulation), upon significant change in condition, and at regularly scheduled assessment intervals to identify risks factors that could lead to elopement... 7. All team members are required to promptly respond to door alarms and to thoroughly check the grounds surrounding the community after an alarm sounds ..."</p>	A 401		



Acceptable #2 1/23/28

A-310 N.J.A.C. 8:36-3.4(a)(1) – Administrator’s Responsibilities (a) The administrator or designee shall be responsible for, but not limited to, the following: 1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights.

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice:
 - Resident one no longer resides at the facility.
2. How the facility will identify other residents having the potential to be affected by the same deficient practice.
 - All memory care residents in the facility have the potential to be affected by this deficient practice.
3. What measures will be put into place or systemic changes made to ensure that the deficient practice will not recur.
 - All exit door alarms were immediately inspected and tested by Maintenance Director on 11.18.25, vendor called on 11.18.25 for repair. During survey on 11.24.25, facility called vendor for immediate repair of door alarm and lock. Replacement installed and tested successfully.
 - A process was implemented for weekly door checks by Maintenance Director on 11.18.25.
 - The facility’s Elopement/Missing Resident policy was reviewed with overnight team members and completed on 11.18.25 by the Regional Director of Operations. The facility initiated elopement drills conducted by the Maintenance Director on 11.24.25 across various shifts.
 - The Executive Director or designee educated all team members on the company policy regarding elopement / missing residents starting on 1.5.26. The Executive Director, Human Resources Director or designee will then continue to educate on the policy upon hire (orientation) and annually thereafter . Additionally quarterly elopement drills were added to the safety calendar to test response readiness and reinforce staff competency (ongoing).
4. How the facility will monitor its corrective actions to ensure that the deficient practice is

being corrected and will not recur, i.e. what program will be put into place to monitor the continued effectiveness of the systemic changes.

- To ensure ongoing compliance, the Executive Director or designee will review exit door alarm testing logs on a weekly basis for the first 30 days starting on 11.24.25, followed by monthly audits for the subsequent three months. Quarterly elopement drills will be conducted and documented by the Maintenance Director or designee, with all team members participating in an elopement drill annually. All findings will be reviewed during the facility's QAPI meetings where identified concerns will be addressed promptly through corrective actions.

Completion Date : 2.1.2026

A-401 N.J.A.C. 8:36-4.1(a)(22) – Resident Rights (a) Each assisted living provider shall post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes and assisted living programs. Each resident is entitled to the following rights: 22. The right to live in safe and clean conditions in a facility that does not admit more residents than it can safely accommodate while providing services and care.

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice:
 - Resident number one no longer resides at the facility.
2. How the facility will identify other residents having the potential to be affected by the same deficient practice.
 - All memory care residents in the facility have the potential to be affected by this deficient practice.
3. What measures will be put into place or systemic changes made to ensure that the deficient practice will not recur.
 - Resident one was assessed immediately upon return by RN on 11.18.25.
 - Resident's service plan was revised on 11.18.25 by Wellness Director to reflect enhanced safety interventions consistent with resident rights and individual needs.
 - The Executive Director or designee educated all team members on the State Regulation of Assisted Living Resident Rights starting on 1.5.26. The Executive Director or designee will then continue to educate on the policy upon hire (orientation) and annually thereafter.
4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what program will be put into place to monitor the continued effectiveness of the systemic changes.
 - To ensure ongoing compliance , the Executive Director or designee will review exit door alarm testing logs on a weekly basis for the first 30 days starting on 11.24.25, followed by monthly audits conducted by Maintenance Director or designee for the subsequent three months. All findings will be reviewed during the facility's QAPI meetings, where identified concerns will be addressed promptly through corrective actions.

Completion Date: 2.1.26

All findings will be reviewed during the facility's QAPI meetings, where identified concerns will be addressed promptly through corrective actions.

Completion Date : 2.1.2026

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 55A002	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 1/23/2026
NAME OF FACILITY BRANDYWINE LIVING AT GOVERNOR'S CROSSING		STREET ADDRESS, CITY, STATE, ZIP CODE 49 LASATTA AVENUE ENGLISHTOWN, NJ 07726

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0310	Correction	ID Prefix A0401	Correction	ID Prefix	Correction
Reg. # 8:36-3.4(a)(1)	Completed	Reg. # 8:36-4.1(a)(22)	Completed	Reg. #	Completed
LSC	01/23/2026	LSC	01/23/2026	LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
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Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 11/24/2025		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 55A002	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 1/23/2026
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LSC		LSC		LSC	
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LSC		LSC		LSC	
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