

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>50A000</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/11/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT EAST BRUNSWICK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>606 CRANBURY ROAD</b> <b>EAST BRUNSWICK, NJ 08816</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ00168505</p> <p>CENSUS: 85</p> <p>SAMPLE SIZE: 3</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 389	<p>8:36-4.1(a)(16) Resident Rights</p> <p>(a) Each assisted living provider will post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights:</p> <p>16. The right to be free from physical and mental abuse and/or neglect;</p>	A 389		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

04/04/24

New Jersey Department of Health

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A 389	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #'s NJ00168505, NJ00168537</p> <p>Based on interview, medical record review, observation, and the review of facility provided video footage dated [redacted] it was determined that the facility failed to that each resident's right to be free from abuse was enforced when 1 of 3 residents reviewed for abuse experienced [redacted], Resident #2. This deficient practice was evidenced by the following:</p> <p>On [redacted] at 5:35 p.m., The New Jersey Department of Health (NJDOH) received a Facility Reportable Event (FRE), a document used by healthcare facilities to report incidents to the NJDOH. The report included a document titled, "Investigative Summary" (IS) which revealed that on [redacted], at approximately 12:30 p.m., Resident #2 reported to the facility's Business Office Manager that on [redacted], at approximately 8:00 p.m., after receiving evening medications, a facility Home Health Aide (HHA) attempted to have [redacted] with the resident. In addition, Resident #2 stated that the HHA also [redacted] to him/her.</p> <p>The IS revealed that on [redacted] at 12:45 p.m., the facility's Executive Director (ED) interviewed Resident #2, who reported that the facility's HHA entered his/her apartment and [redacted] the resident's [redacted] and [redacted]. Resident #2 also reported that the [redacted] into the resident's [redacted]. According to the IS, Resident #2 and his/her Power of Attorney (POA) [redacted] the ED's offer to be examined at a community hospital and [redacted] to [redacted]</p>	A 389		
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A 389	<p>Continued From page 2</p> <p>The IS also revealed that the facility's ED, and Health Service Director (HSD) reviewed the facility's video footage of the common area adjacent to Resident #2's apartment which captured a view of Resident #2's apartment front door for on the night of [redacted] NJ Exec Order 26.4b1. The IS indicated that the video footage revealed the following events:</p> <p>On [redacted] NJ Exec Order 26.4b1 at 7:11 p.m., the video footage revealed that the HHA entered Resident #2's apartment and removed trash. During the 7:11 p.m. encounter, which lasted for 2 minutes, Resident #2's door remained open the whole time. The video footage showed that Resident #2 stood up, and [redacted] NJ Exec Order 26.4b1, and the HHA exited the resident's apartment at approximately 7:13 p.m.</p> <p>The video footage also revealed that at approximately 8:20 p.m., the HHA returned to Resident #2's apartment, entered the apartment, and closed the door behind him. The video footage revealed that the HHA spent approximately 33 minutes in Resident #2's apartment before exiting.</p> <p>The IS revealed Resident #2 did not push his/her call bell for assistance at the time of the incident, and was [redacted] NJ Exec Order 26.4b1 with activities of daily living, except for [redacted] NJ Exec Order 26.4b1. The IS also revealed that the resident did not report receiving a [redacted] NJ Exec Order 26.4b1 at that time.</p> <p>Continued surveyor review of the IS revealed that on [redacted] NJ Exec Order 26.4b1, the facility's ED interviewed the HHA who stated he only went into Resident #2's apartment one time on the evening of [redacted] NJ Exec Order 26.4b1 to dispose of Resident #2's trash. The HHA</p>	A 389		

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A 389	<p>Continued From page 3</p> <p>denied going to Resident #2's apartment an additional time.</p> <p>Further review of the facility's IS revealed that the HHA was [redacted] NJ Exec Order 26.4b1 [redacted]. The IS revealed Resident #2's Primary Care Physician (PCP) was notified of the incident and assessed Resident #2 at the facility the following day. The IS also revealed that [redacted] NJ Exec Order 26.4b1 [redacted] support was coordinated for Resident #2, and new PCP orders were carried out as ordered. According to the IS, the [redacted] NJ Exec Order 26.4b1 [redacted] department was notified and a [redacted] NJ Exec Order 26.4b1 [redacted] from the county's [redacted] NJ Exec Order 26.4b1 [redacted] Unit visited the facility and was able to encourage Resident #2 to be assessed at the local community hospital.</p> <p>On 1/11/2024 at 11:57 a.m., the surveyor interviewed Resident #2, who declined to discuss the incident that occurred on [redacted] NJ Exec Order 26.4b1 [redacted].</p> <p>At 12:15 p.m., the surveyor reviewed Resident #2's Medical Record (MR), which included a document titled, "Resident Information Sheet" and observed that the resident moved into the facility on [redacted] NJ Exec Order 26.4b1 [redacted], and had diagnoses that included [redacted] NJ Exec Order 26.4b1 [redacted].</p> <p>Resident #2 MR included a document titled, "Plan of Care" (A form that summarizes a resident's health conditions, specific care needs and treatment including a problem, a goal, and interventions in place to achieve the goal) that was developed on [redacted] NJ Exec Order 26.4b1 [redacted] and was revised on [redacted] NJ Exec Order 26.4b1 [redacted]. The Plan of Care revision included the intervention of not having a [redacted] NJ Exec Order 26.4b1 [redacted] assigned to care for Resident #2.</p> <p>Resident #2 Nurse's Note (NN) dated [redacted] NJ Exec Order 26.4b1 [redacted].</p>	A 389		
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A 389	<p>Continued From page 4</p> <p>at 3:22 p.m., revealed the resident reported that a staff member [redacted] him/her [redacted] and [redacted] comments to him/her.</p> <p>Resident #2 NN dated [redacted] at 1:21 p.m., revealed that Resident #2 spoke with a [redacted] officer and was assessed by his/her PCP.</p> <p>Resident #2 NN dated [redacted] at 2:08 p.m., revealed that Resident #2 spoke with a [redacted] and agreed to be transported the community hospital's emergency room to be examined. The NN also revealed that [redacted] was consulted and that the resident's POA was made aware.</p> <p>Resident #2 NN dated [redacted] at 9:00 p.m., revealed that Resident #2 was accompanied by a facility's nursing staff member to the community hospital emergency room to be examined.</p> <p>On 1/11/2024 at 12:45 p.m., the surveyor interviewed the facility's ED, who stated that the HHA did not work at the facility when the incident was reported on [redacted] and that the HHA was informed that he was suspended prior to his next scheduled shift.</p> <p>At 12:50 p.m., the surveyor interviewed the facility HSD, in the presence of the Administrator, who stated that the facility's Administration was able to confirm that the HHA was in the resident's room with the door closed for approximately 32 minutes; the HSD also stated that the HHA exited the room [redacted] and [redacted] after reviewing the facility's video footage. The surveyor requested, at that time, a access to view the video footage. The ED stated that he would make the video available to the</p>	A 389		

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A 389	<p>Continued From page 5</p> <p>surveyor.</p> <p>At 12:54 p.m., during continued surveyor interview with the facility's ED, he stated that he contacted the New Jersey's Board of Nursing and reported the [NJ Exec Order 26.4b1] incident which involved the HHA and Resident #2.</p> <p>On 1/22/2024 at 12:35 p.m., the surveyor conducted a post survey telephone interview with the facility's HSD who stated that the video footage did not save properly and that the facility's ED was in the process of requesting the video footage from the [NJ Exec Order 26.4b1] assigned to Resident #2's case.</p> <p>At 12:39 p.m., the surveyor conducted a telephone interview with the [NJ Exec Order 26.4b1] assigned to Resident #2's case who stated that there had been no resolution to Resident #2's case, and that the investigation was ongoing. The [NJ Exec Order 26.4b1] requested the surveyor contact him on [NJ Exec Order 26.4b1] at 10:30 a.m. The surveyor attempted to reach the [NJ Exec Order 26.4b1] as requested but was unable to contact the [NJ Exec Order 26.4b1] at the provided telephone number on [NJ Exec Order 26.4b1]</p> <p>On 1/22/2024 at 12:45 p.m., the surveyor conducted a telephone interview with the HHA identified in the FRE who denied Resident #2's account of the events/allegations of [NJ Exec Order 26.4b1] of [NJ Exec Order 26.4b1]. The HHA stated that on the evening of [NJ Exec Order 26.4b1], he went to Resident #2's apartment to collect her trash and Resident #2 offered him cookies, in which he declined. The HHA stated that after declining the cookies, Resident #2 requested the HHA take the cookies to the community dining room to share with other residents. The HHA stated that he refused to take the cookies at the time due to</p>	A 389		

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A 389	<p>Continued From page 6</p> <p>having trash in his hands.</p> <p>During continued surveyor interview, the HHA stated that after he completed taking out the garbage, he returned to Resident #2's apartment, knocked on the door and entered the apartment. The HHA stated that the resident was in the bathroom at the time and that he grabbed the cookies off the table in the apartment and exited the apartment quickly. The HHA denied closing Resident #2's apartment door while inside, as well as being in Resident #2's apartment for more than 30 minutes.</p> <p>On 2/15/2024 at 12:45 p.m., the surveyor conducted a telephone interview with the facility's ED that stated the facility would provide the NJDOH with access to the facility's portal to access the facility's video footage for the night of [redacted]. The ED stated that he would provide the surveyor with a log in to the facility's portal to view and download the video footage.</p> <p>On 2/21/2024 at 9:53 a.m., after not receiving access to the facility's portal, the surveyor conducted a telephone interview with the facility's ED who stated that he would provide the surveyor with access to the portal on 2/21/2024. The ED also stated that he spoke with a representative from the [redacted] office who informed him that [redacted] had been filed against the facility's HHA identified in the facility's IS.</p> <p>On 2/21/2024 at 3:30 p.m., the surveyor reviewed the facility provided video footage time stamped on Tuesday [redacted]. The video footage revealed the facility's HHA entered Resident #2's apartment on [redacted] at 8:20:11 p.m. and closed Resident #2's apartment's door behind him, and exited Resident #2's apartment on</p>	A 389		

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A 389	<p>Continued From page 7</p> <p><b>NJ Exec Order 26.4b1</b> at 8:53:02 p.m. with a small white box in his hand. Additionally, the surveyor observed on the video footage the HHA actions at 7:11 p.m., as indicated in the facility's IS report.</p> <p>According to facility policy titled, "Resident Rights," with a revised date of 3/1/2010, and documented the following: "Residents will be made aware of their rights as prescribed by law and consistent with the concepts of assisted living. These rights will be respected and supported by the Residence." Among the rights documented in the facility policy and procedure was the right "... To be free from physical and mental abuse."</p> <p>Additionally, the facility policy titled, "Resident Abuse," with a revised date of 2/10/2022, which documented the definition of abuse as follows: "Abuse is defined as a willful infliction of injury unreasonable confinement, intimidation, punishment, pain and/or mental anguish, or deprivation of goods or services necessary to attain or maintain physical, mental and psychosocial well-being. The eight categories of resident abuse are :</p> <ul style="list-style-type: none"> <li>a. Physical</li> <li>b. Sexual</li> <li>c. Emotional or Psychological..."</li> </ul> <p>According to surveyor review of the IS, the HHA was <b>NJ Exec Order 26.4b1</b> on <b>NJ Exec Order 26.4b1</b> for violating the facility policy.</p>	A 389		



**STATE FORM: REVISIT REPORT**

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 50A000 <span style="float:right">Y1</span>	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 4/4/2024 <span style="float:right">Y3</span>
NAME OF FACILITY MIRA VIE AT EAST BRUNSWICK	STREET ADDRESS, CITY, STATE, ZIP CODE 606 CRANBURY ROAD EAST BRUNSWICK, NJ 08816	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0389	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:36-4.1(a)(16)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	02/29/2024	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 1/11/2024
  CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?
  YES  NO