

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 1a006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/22/2022
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NAME OF PROVIDER OR SUPPLIER HERITAGE ASSISTED LIVING, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 45 ROUTE 206 HAMMONTON, NJ 08037
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ 00156258</p> <p>CENSUS:</p> <p>SAMPLE SIZE: 4</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

08/23/22

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00156258</p> <p>Based on observation, interview and record review, it was determined that the facility Executive Director (ED) failed to develop and implement a policy to ensure room temperatures did not exceed 82 degrees Fahrenheit during warm weather conditions for 1 of 4 residents, Resident #1. This deficient practice was evidenced by the following:</p> <p>On 7/22/22 at 10:15 a.m., the surveyor toured the Memory Care (MC) unit with a Certified Home Health Aide (CHHA) and observed that Resident #1's room was hot. The surveyor then obtained the room air temperature and observed that the temperature reading was 85 degrees Fahrenheit which exceeded the 82 degrees temperature required by the regulation. The surveyor observed Resident #1 was in a recliner chair in a common area with a Hospice Aide (HA) where the temperature was within the acceptable range. The surveyor was not able to interview the resident due to cognitive impairment.</p> <p>At 10:20 a.m., the surveyor interviewed the HA and she told the surveyor that on 7/21/22, the air conditioner in Resident #1's room was not functioning properly and that the Director of Maintenance (DOM) was working on the air conditioning unit before she left for the day. The HA stated that on 7/22/22, she felt the room temperature was a bit uncomfortable and observed that the thermostat to the air</p>	A 310		

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A 310	<p>Continued From page 2</p> <p>conditioning unit was no longer on the wall.</p> <p>At 10:30 a.m., the surveyor toured the MC unit with the Director of Maintenance (DOM) and inquired about the high temperature reading of 85 degrees in Resident #1's room. He stated that during random room checks on 7/21/22, he observed that the room was a bit hot but could not recall the temperature reading on the thermostat. The DOM told the surveyor that he was not able to get the air conditioning unit to function properly so he took the thermostat which controlled the air conditioning out for repair.</p> <p>During continued interview, the surveyor asked the DOM what the back up was if he was not able to get the air conditioning thermostat functioning properly. He told the surveyor that he would install a window air conditioner. In addition, the surveyor asked the DOM how often the room temperatures were checked and requested the temperature log. The DOM told the surveyor that he checked the room temperatures weekly and randomly and the last entry was 7/15/22 which he provided to the surveyor.</p> <p>At 11:10 a.m., the DOM informed the surveyor that he installed a brand-new window air conditioner unit in Resident #1's room. At 11:15 a.m., the surveyor observed a window air conditioner unit and the room temperature read 71 degrees Fahrenheit in Resident #1's room.</p> <p>At 12:50 p.m., the surveyor interviewed the Wellness Director (WD) regarding the system in place to ensure resident room temperatures were monitored and maintained within an acceptable range. The WD told the surveyor that she spoke with the ED via telephone and the ED confirmed that there was no policy or system in place to</p>	A 310		

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A 310	Continued From page 3 monitor room temperatures. The WD further explained that the 7/15/22 log provided by the DOM was when the Department of Health called the facility to obtain the residents' room temperatures. The facility failed to develop and implement a policy for the monitoring of air temperatures to ensure they were maintained within the acceptable range in accordance with state regulatory requirements. This deficient practice placed all residents at risk for exposure to unsafe room temperatures.	A 310		
A1235	8:36-17.5(a)(3)(i-ii) Housekeeping-Sanitation-Safety-Maintenance (a) The heating and air conditioning system shall be adequate to maintain the required temperature in all areas used by residents. Residents may have individually controlled thermostats in residential units in order to maintain temperatures at their own comfort level. 3. During warm weather conditions, the temperature within the facility shall not exceed 82 degrees Fahrenheit. i. The facility shall provide for and operate adequate ventilation in all areas used by residents. ii. All areas of the facility used by residents shall be equipped with air conditioning and the air conditioning shall be operated so that the temperature in these areas does not exceed 82 degrees Fahrenheit.	A1235		

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A1235	<p>Continued From page 4</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00156258</p> <p>Based on observation, interview and record review it was determined that the facility failed to ensure the residents room temperature did not exceed 82 degrees Fahrenheit for 1 of 4 residents, Resident #1. The deficient practice is evidenced by the following:</p> <p>On 7/22/22 at 10:15 a.m., the surveyor toured the Memory Care (MC) unit with a Certified Home Health Aide (CHHA) and observed that Resident #1's room was hot. The surveyor then obtained the room air temperature and observed that the temperature reading was 85 degrees Fahrenheit which exceeded the 82 degrees temperature required by the regulation.</p> <p>Refer to 8:36-3.4(a)(1)</p>	A1235		