

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 16A001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/01/2025
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NAME OF PROVIDER OR SUPPLIER CHESTNUT HILL RESIDENCES BY COMPLETE	STREET ADDRESS, CITY, STATE, ZIP CODE 338 CHESTNUT STREET PASSAIC, NJ 07055
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint COMPLAINT #: NJ188446, NJ188980, NJ189109 CENSUS: 85 SAMPLE SIZE: 11 SURVEY DATE: 10/30/2025 - 11/01/2025</p> <p>The facility is not in substantial compliance with all the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes, and Assisted Living Programs, based on this Complaint Survey.</p> <p>The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A1179	<p>8:36-17.1(a) Housekeeping-Sanitation-Safety-Maintenance</p> <p>(a) The facility shall provide and maintain a sanitary and safe environment for residents.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint # NJ189109</p> <p>Based on observation, interview, record review, document review, and facility policy review, the facility failed to ensure the residents' environment was safe and secure to prevent an NJ Exec Order 26 from</p>	A1179		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

12/22/25

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A1179	<p>Continued From page 1</p> <p>NJ Exec Order 26.4b1. On 10/26/2025, an NJ Exec Order 26.4b1 NJ Exec Order 26.4b1 through a basement door that had been propped open for a linen delivery. The NJ Exec Order 26.4b1 entered the rooms of Resident #3 and Resident #8, which caused the residents NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1. Additionally, the NJ Exec Order 26.4b1 reportedly placed NJ Exec Order 26.4b1 over Resident #3's NJ Exec Order 26.4b1 to prevent the resident from NJ Exec Order 26.4b1.</p> <p>Findings included:</p> <p>A facility policy titled, "Resident Safety Policy," implemented 09/01/2025, revealed, "Our facility strives to make the environment as free from accident hazards as possible. Resident safety and supervision and assistance to prevent accidents are facility-wide priorities." The policy further indicated, "2. Safety risks and environmental hazards are identified on an ongoing basis through a combination of employee training, employee monitoring, and reporting processes."</p> <p>An "Admission Record" revealed the facility admitted Resident #3 on NJ Exec Order 26.4b1. According to the Admission Record, the resident had a medical history that included diagnoses of NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1.</p> <p>The facility "Reportable Event Record/Report," dated NJ Exec Order 26.4b1 revealed on NJ Exec Order 26.4b1 at 7:15 PM, an NJ Exec Order 26.4b1 entered the facility. According to the Reportable Event Record/Report, Resident #3 reported they saw a NJ Exec Order 26.4b1 in their room NJ Exec Order 26.4b1. Per the Reportable Event Record/Report, the resident asked the NJ Exec Order 26.4b1 who they were and the NJ Exec Order 26.4b1 stated NJ Exec Order 26.4b1 was the resident's</p>	A1179		
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A1179	<p>Continued From page 2</p> <p><small>NJ Exec Order 26.4</small> The Reportable Event Record/Report revealed the <small>NJ Exec Order 26.4b1</small> was not Resident #3's <small>NJ Exec Order 26.4b1</small> and the resident stated they were <small>NJ Exec Order 26.4b1</small> and the <small>NJ Exec Order 26.4b1</small> placed <small>NJ Exec Order 26.4b1</small> Resident #3's <small>NJ Exec Order 26.4b1</small> before the resident was able to <small>NJ Exec Order 26.4b1</small>. Per the Reportable Event Record/Report, staff observed the <small>NJ Exec Order 26.4b1</small> leaving, stopped <small>NJ Exec C</small> and called <small>NJ Exec C</small>. The Reportable Event Record/Report revealed the <small>NJ Exec Order 26.4b1</small> took the <small>NJ Exec Order 26.4b1</small> from the facility. The Reportable Event Record/Report revealed Resident #3 was assessed and found to have <small>NJ Exec Order 26.4b1</small> under their <small>NJ Exec Or</small>.</p> <p>The facility undated "Investigational Summary and Conclusion" revealed, "It was determined that the <small>NJ Exec Order 26.4b1</small> during visiting hours while a linen delivery was being received. The <small>NJ Exec Order 26.4b1</small> was asked by staff if <small>NJ Ex</small> was visiting to which <small>NJ Ex</small> responded yes. Once the staff was alerted that <small>NJ Ex</small> had entered a resident's room and was not a <small>NJ Exec Order 26.4b1</small> was stopped and the <small>NJ Exec Order 26.4b1</small> were called to <small>NJ Exec Order 26.4b1</small>. Staff educated on updated process for receiving a delivery."</p> <p>Resident #3's <small>NJ Exec Order 26.4b1</small> health "Initial Consultation/Evaluation," dated <small>NJ Exec Order 26.4b1</small> revealed Resident #3 reported they had some <small>NJ Exec Order 26.4b1</small> to a recent <small>NJ Exec Order 26.4b1</small>.</p> <p>During an interview on 10/30/2025 at 11:30 AM, Resident #3 stated on <small>NJ Exec Order 26.4b1</small>, they were in bed with their back to the door. Resident #3 stated the lights were off, it was dark outside, and the television was on. Per Resident #3, their door was closed but not locked. Resident #3 stated <small>NJ Exec Order 26.4b1</small> in but heard a</p>	A1179		

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A1179	<p>Continued From page 3</p> <p>NJ Exec Order 26.4b1 and saw a NJ Exec Order 26.4b1 they did not NJ Exec Order 26.4b1 Resident #3 stated the NJ Exec Order 26.4b1 was wearing a NJ Exec Order 26.4b1 and when they asked NJ Exec Order 26.4b1 what NJ Exec Order 26.4b1 was doing there, the NJ Exec Order 26.4b1 said NJ Exec Order 26.4b1 was the NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1. Resident #3 stated the NJ Exec Order 26.4b1 put NJ Exec Order 26.4b1 on their bed and NJ Exec Order 26.4b1. Resident #3 stated they were NJ Exec Order 26.4b1 and told the NJ Exec Order 26.4b1. Resident #3 stated the NJ Exec Order 26.4b1 placed NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1 to NJ Exec Order 26.4b1 them from NJ Exec Order 26.4b1 Resident #3 stated it was a NJ Exec Order 26.4b1 but they were able to get NJ Exec Order 26.4b1 from above their bed and tried to NJ Exec Order 26.4b1. Resident #3 stated they NJ Exec Order 26.4b1 they NJ Exec Order 26.4b1 and their NJ Exec Order 26.4b1 was NJ Exec Order 26.4b1 as a result of the incident. Per Resident #3, the NJ Exec Order 26.4b1. Resident #3 stated the facility called NJ Exec Order 26.4b1 after NJ Exec Order 26.4b1 and was told that someone was already on the way. Resident #3 stated they did not want to be in their NJ Exec Order 26.4b1 and had an aide assist them to the NJ Exec Order 26.4b1 on the third floor. Per Resident #3, other residents gathered in the NJ Exec Order 26.4b1 area, and everyone was NJ Exec Order 26.4b1, and NJ Exec Order 26.4b1. Resident #3 stated they also learned that the NJ Exec Order 26.4b1 also NJ Exec Order 26.4b1 Resident #8's NJ Exec Order 26.4b1 night.</p> <p>During an interview on 10/30/2025 at 12:35 PM, Resident #8 stated on NJ Exec Order 26.4b1, a NJ Exec Order 26.4b1 they did NJ Exec Order 26.4b1 their room. Resident #8 stated they had NJ Exec Order 26.4b1 and was NJ Exec Order 26.4b1. Resident #8 stated the NJ Exec Order 26.4b1 but pointed to the clothes on the resident's bed, which the resident NJ Exec Order 26.4b1 to mean the NJ Exec Order 26.4b1. Resident #8 stated they told the NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1 as the NJ Exec Order 26.4b1 opened the bathroom door, seemingly looking for something</p>	A1179		

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A1179	<p>Continued From page 4</p> <p>specific. Resident #8 stated the [redacted] of their room. Resident #8 stated they started [redacted] NJ Exec Order 26.4b1, looking for staff. Resident #8 stated they went downstairs and saw the [redacted] had the [redacted] NJ Exec Order 26.4b1. Resident #8 stated they [redacted] NJ Exec Order 26.4b1 with the [redacted] became [redacted] and [redacted] NJ Exec Order 26.4b1. Resident #8 stated [redacted] NJ Exec Order 26.4b1 and thought the [redacted] NJ Exec Order 26.4b1.</p> <p>During an observation of the video surveillance footage with the Administrator or [redacted] NJ Exec Order 26.4b1 at 2:15 PM, the video surveillance footage revealed on [redacted] NJ Exec Order 26.4b1 at 7:03 PM, [redacted] NJ Exec Order 26.4b1 through the propped-opened basement door and continued off screen down the hallway that led into the facility.</p> <p>During an interview on 10/30/2025 at 3:04 PM, Housekeeper (HSK) #1 stated on [redacted] NJ Exec Order 26.4b1, he went downstairs to let in a linen delivery. HSK #1 stated he opened the door and then went back upstairs because it was a large delivery that would take a long time to unload. HSK #1 stated he went back at approximately 7:00 PM, and the door was closed. HSK #1 stated he was not aware an [redacted] NJ Exec Order 26.4b1 the building.</p> <p>During an interview on 10/30/2025 at 5:20 PM, Certified Home Health Aide (CHHA) #2 stated when she came out of the stair well on [redacted] NJ Exec Order 26.4b1, she saw [redacted] NJ Exec Order 26.4b1. CHHA #2 stated she went back to the second floor and told Receptionist #3 to call the [redacted] NJ Exec Order 26.4b1. CHHA #2 stated she then immediately went back to find the [redacted] NJ Exec Order 26.4b1 and [redacted] NJ Exec Order 26.4b1 in a resident's room. CHHA #2 stated she told him to [redacted] NJ Exec Order 26.4b1 and the [redacted] NJ Exec Order 26.4b1, and</p>	A1179		

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A1179	<p>Continued From page 5</p> <p>NJ Exec Order 26.4b1. Per CHHA #2, staff NJ Exec Order 26.4b1 in the NJ Exec Order 26.4b1 until the NJ Exec Order arrived and NJ Exec Order 26.4b1</p> <p>During an interview on 10/31/2025 at 9:35 AM, the Administrator stated that while the door was propped opened during a linen delivery, a NJ Exec Order the stairwell and went up to the fifth floor. The Administrator stated the NJ Exec Order 26.4b1 Resident #3's room and looked in Resident #8's room. The Administrator stated there were no camaras in the stairwell but there were camaras on the units; however, video surveillance footage of the area was not available. The Administrator stated staff confronted the NJ Exec Order 26.4b1.</p>	A1179		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 16A001 Y1	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 1/2/2026 Y3
NAME OF FACILITY CHESTNUT HILL RESIDENCES BY COMPLETE CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 338 CHESTNUT STREET PASSAIC, NJ 07055	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A1179	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:36-17.1(a)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	11/10/2025	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 11/1/2025		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO		