

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 04008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/23/2025
NAME OF PROVIDER OR SUPPLIER ALLIANCE AMDC, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 607 S WHITEHORSE PIKE AUDUBON, NJ 08106		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments Type of Survey: Complaint Complaint#: NJ 00182727, NJ 00182668 Census: 14 Sample Size: 3 The facility was not in substantial compliance with all of the standards in the New Jersey Administrative Code, Chapter 8:43F, Standards for Licensure of Adult Day Health Services. The facility must submit a plan of correction, including a completion date, for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with the provisions of New Jersey Administrative Code, Title 8, Chapter 43E, Enforcement of Licensure Regulations.	M 000		
M 255	8:43F-3.4(a)(1) Administration (a) The facility shall notify the Department immediately by telephone at 609-633-9034 (609-392-2020 after business hours), followed by written confirmation within 72 hours of the following: 1. Unanticipated interruption or cessation of program services for three hours or more (excluding closure for inclement weather).	M 255		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

02/24/25

New Jersey Department of Health

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M 255	Continued From page 1 This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00182668, NJ 00182727 Based on observation, interview, and record review, it was determined that the facility failed to notify the Department of Health (DOH) immediately of loss of heat in part of the building and buses during programing hours as evidenced by the following: 1. On 1/23/25 at 9:05 a.m., the surveyor walked through the large dining/common area where the participants used daily for their programing and observed that it was cold and also observed four (4) portable space heaters in use. Additionally, the surveyor observed 4 participants in the large dining area seated close to the portable space heaters and a few other participants standing around. The surveyor also observed the reading on the wall thermostat was 65 degrees Fahrenheit (F) which was below the minimum 70 degree F required by the regulation when participants were present in the facility. The surveyor then inquired from the Administrator the reason for the portable space heaters and how long the heaters have been in use. The Administrator stated that the low temperature in the dining area began in <u>NJ Ex Order 26.4(b)(1)</u>, and explained that the low temperature was off and on. The Administrator stated that on <u>NJ Ex Order 26.4</u> the temperature in the large dining area was cold, so she purchased the 4 space heaters to heat up the large dining area. At 9:10 a.m., the surveyor interviewed the Social Worker (SW) who stated that she just returned from vacation and the loss of heat has been going on for about <u>NJ Ex Order 26.4(b)</u>. The SW confirmed	M 255		

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M 255	Continued From page 2 that a few participants complained about the large dining room being cold which prompted the Administrator to purchase the portable space heaters. At 9:45 a.m., the surveyor interviewed a staff member who confirmed that the large dining area had been cold for about a month and that the portable space heaters have also been in use. At 10:10 a.m., the surveyor interviewed Participant #1 and two un-sampled participants and all three (3) participants stated that there had been loss of heat in the large dining/common area since <u>NJ Ex Order 26.4B1</u>. The 3 participants stated that they <u>NJ Ex Order 26.4(b)(1)</u> to <u>NJ Ex Order 26.4(b)(1)</u> and that the buses were also cold at times. At 11:25 a.m., the surveyor interviewed the Director of Nursing (DON) and inquired if any participants had concerns regarding the loss of heat. The DON stated that Participant #2 informed her last week that he/she would be out for a few days due to the cold temperature in the large dining/common area. The DON stated that the loss of heat started sometimes in <u>NJ Ex Order 26.4B1</u>. 2. At 10:07 a.m., the surveyor inspected Bus #2 and Bus #3 with the Transportation Coordinator (TC) and inquired about the temperature in the two (2) buses. The TC stated that the blowers in the 2 buses stopped working properly 2 weeks ago and explained that the blowers were not blowing out enough hot air to adequately heat up the buses. He informed the surveyor that Bus #3 blower was repaired on <u>NJ Ex Order 26.4B1</u> and Bus #2 was due to be taken in today for repair, 1/23/25, the survey date. The surveyor observed that Bus #3 had adequate heating while Bus #2 did not.	M 255		

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M 255	Continued From page 3 During interview with the Administrator, she confirmed that the heat blower malfunction began at the end of NJ Ex Order 26.4(b)(1) . The Administrator stated that the blowers were not adequately blowing out hot air and that the two buses were taken in for maintenance during the first week of NJ Ex Order 26.4(b)(1) . The Administrator stated that she was referred to another mechanic who specialized in electrical work to change the blower fuses. Bus #2 was used this morning to provide transportation to bring the participants to the program. The current temperature outside this morning was 17 degree F. The facility did not report the loss of heat to the DOH which began in NJ Ex Order 26. 4B1 until on NJ Ex Order 26. 4B1 when it was reported. In addition, the inadequate heating in the 2 buses was not included in the reportable submitted on NJ Ex Order 26.4(b)(1) . The surveyor reviewed the policy titled, "Reportable Events/Mandatory Notification" provided by the Administrator, which revealed, "The facility shall notify the Department immediately by telephone at ... followed within seventy-two (72) hours by written confirmation, of the following: Interruption for three (3) or more hours of basic physical plant services; i.e. heat, light, power ..." Refer to 8:43 F-16.7(a)(26)	M 255		
M 805	8:43F-16.5(a)(b)(c) Infection Control, Santation, Housekeeping (a) The facility shall provide and maintain a sanitary and safe environment for participants.	M 805		

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M 805	Continued From page 4 (b) The facility shall provide housekeeping and pest control services. (c) Written objectives, policies, a procedure manual, an organizational plan, and a quality improvement program for housekeeping, sanitation, and safety services shall be developed and implemented. This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00182668, NJ 00182727 Based on observation and interview it was determined that the facility failed to provide a safe environment to 14 participants by using portable space heaters during programing hours. This deficient practice was evidenced by the following: On 1/23/25 at 9:05 a.m., the surveyor walked through the large dining/common area and observed that the dining area was cold and there were also four (4) portable space heaters in use. Additionally, the surveyor observed 4 participants in the large dining area seated close to the portable space heaters and a few other participants were standing around. The surveyor then inquired from the Administrator the reason for the portable space heaters and how long the space heaters have been in use. The Administrator stated that the low temperature in the dining area began at the beginning of	M 805			

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M 805	Continued From page 5 NJ Ex Order 26. 4B1 and later confirmed that it began in NJ Ex Order 26. 4B1, and explained that the low temperature was off and on. The Administrator continued that on NJ Ex Order 26, the temperature in the large dining area was cold, so she purchased 4 space heaters to heat up the large dining area. Additionally, the surveyor observed that the wall thermostat had a low temperature reading of 65 degrees Fahrenheit. The surveyor then requested a temperature log for 30 days for review and the Administrator stated that the facility did not keep a daily temperature log. Further, the Administrator informed the surveyor that she ordered a commercial heating system and was not aware that she could not use portable space heaters in the facility during programing hours. The facility placed all the participants at risk for potential fire by using portable space heaters during programing hours from NJ Ex Order 26. 4B1, survey date. Refer to 8:43F-16.7(a)(26)	M 805		
M 819	8:43F-16.7(a)(26) Infection Control, Santation, Housekeeping (a) The following housekeeping, sanitation, and safety conditions shall be met: 26. The temperature in the facility shall be kept at a minimum of 70 degrees Fahrenheit and a maximum of 85 degrees Fahrenheit when participants are in the facility.	M 819		

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M 819	Continued From page 6 This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00182668, NJ 00182727 Based on observation and interview it was determined that the facility failed to maintain a minimum temperature of 70 degrees Fahrenheit (F) during programing hours as evidenced by the following: On <u>NJ Ex Order 26. 4B1</u> at 9:05 a.m., the surveyor walked through the large dining/common area and observed that the dining area was cold and there were also four (4) portable space heaters in use. Additionally, the surveyor observed 4 participants in the large dining area seated close to the portable space heaters. The surveyor then inquired from the Administrator the reason for the portable space heaters and how long the space heaters have been in use. Further, the surveyor observed that the dining area was cold and the reading on the wall thermostat was 65 degrees Fahrenheit (F) which was below the minimum 70 degree (F) required by the regulation when participants were present in the facility. The Administrator stated that the low temperature in the dining area began at the beginning of <u>NJ Ex Order 26. 4B1</u> and later confirmed that it began in <u>NJ Ex Order 26. 4B1</u>, and explained that the low temperature was off and on. The Administrator continued that on <u>NJ Ex Order 26</u>, the temperature in the large dining area was cold, so she purchased the 4 space heaters to heat up the	M 819		

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M 819	Continued From page 7 large dining area to keep the participants warm. The Administrator informed the surveyor that she ordered a commercial heater and was not aware that portable heaters were not allowed to be used in the facilities. The Administrator stated that she informed the participants to utilize the small dining area where it was warmer until the heating system was replaced. The Administrator explained that some participants still preferred to sit in the large dining area even though they were encouraged to use the small dining area. The surveyor observed the reading on the wall thermostat in the small dining area to be 73 degree (F). During continued interview, the Administrator stated that on [REDACTED], she contacted a technician who came to inspect the heating system but was not able to inspect the unit due to icy roof where the heating system was located. The Administrator stated that she was still waiting for the appointment to be rescheduled with the technician to have the heating system inspected and repaired. The Administrator provided the surveyor an invoice with the recommendation and price for a new heating system dated 10/25/24. The Administrator stated that it was during a routine maintenance inspection that she was informed that she might need a new Heating Ventilation and Air Conditioning (HVAC) unit. The Administrator stated that she was planning to purchase the unit before the loss of heat. At 11:25 a.m., the surveyor interviewed the Director of Nursing (DON) and inquired about the loss of heat at the facility. She stated that the cold temperature in the large dining/common area has been going on for about a month which prompted	M 819		

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M 819	Continued From page 8 the use of the space heaters. The surveyor reviewed the facility policy titled, "Room Temperature Policy" provided by the Administrator, which revealed, "To ensure a safe, comfortable, and health-supportive environment for all patients ... within the facility. 1. The indoor temperature shall be maintained at a minimum of 72 degree F (22 Centigrade) at all times when patients are present in the facility." At 12:45 p.m., the surveyor informed the Administrator of the noncompliant and requested a removal plan. On 1/29/25, the facility submitted an acceptable removal plan vis email.	M 819			
M 821	8:43F-17.1(a)(1) Transportation Services (a) The facility shall provide safe transportation services, either directly or through contractual arrangements, to all participants who require transportation between the facility and the participant's home. No participant's total transportation time between the facility and the participant's home shall exceed two hours daily. 1. In accordance with N.J.A.C. 8:86, the facility shall accommodate the special transportation needs of the participant and the medical equipment used by the participant.	M 821			

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M 821	Continued From page 9 This REQUIREMENT is not met as evidenced by: Complaint #: NJ 00182727, NJ 00182668 Based on observation, interview and record review it was determined that the facility failed to provide safe transportation services to participants to and from their homes by not providing adequate heating in the facility's vans as evidenced by the following: On 1/23/25 at 10:07 a.m., the surveyor inspected Bus #2 and Bus #3 with the Transportation Coordinator (TC) and inquired about the temperature in the two (2) buses. The TC stated that the blowers in the 2 buses stopped working properly 2 weeks ago and explained that the blowers were not blowing out enough hot air to adequately heat up the buses. He informed the surveyor that Bus #3 blower was repaired on <u>NJ Ex Order 26. 4B1</u> and Bus #2 was due to be taken in today for repair, 1/23/25, survey date. The surveyor observed that Bus #3 had adequate heating while Bus #2 did not. During interview with the Administrator, she confirmed that the heat blower malfunction began at the end of <u>NJ Ex Order 26. 4B1</u>. The Administrator stated that the blowers were not adequately blowing out hot air and that the two buses were taken in for maintenance during the first week of <u>NJ Ex Order 26. 4B1</u>. The Administrator stated that she was referred to another mechanic who specialized in electrical work to change the blower fuses. Bus #2 was used this morning to provide transportation to bring the participants to the program. The current temperature outside this morning was 17-degree Fahrenheit.	M 821		

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M 821	Continued From page 10 At 10:10 a.m., the surveyor interviewed Participant #1 and two un-sampled participants and all three (3) participants stated that there had been loss of heat in the large dining/common area since <u>NJ Ex Order 26.4B1</u> . The 3 participants stated that they kept their coats on to keep warm and that the buses were also cold at times.	M 821			

ALLIANCE ADULT MEDICAL DAY CARE SERVICES
607 S. WHITE HORSE PIKE
AUDUBON, NJ. 08106
PH: 856-617-6396

Plan of Correction – Survey 1.23.2025

M-0255; 8:43F-3.4(a)(1) Administration

1. The incident, involving the loss of heat, was reported on ^{NJ Ex Order 26.4B1} but was not reported to Department of Health in a timely manner.
 2. All participants had the potential to be affected by the deficiency.
 3. Going forward, all reportable events will be submitted to the Department of Health immediately, with written communication following within 72 hours. Regular monthly staff meetings will be held to identify any reportable events.
 4. In-service was provided to admin staff of reportable events protocol.
- Completion Date: 1-27-25

M-0805; 8:43F-16.5(a)(b)(c) Infection Control, Sanitation, Housekeeping

1. The facility promptly removed the space heaters. None of the 14 participants were impacted. All participants were moved to a smaller dining area where the temperature was within the recommended range.
 2. All participants had the potential to be affected by the deficiency.
 3. An in-service training on the prohibition of space heaters was conducted on 1.24.25. Daily temperature logs are being kept by the administrator or their designee.
 4. Administrator or the designee will ensure daily that no space heaters will be used.
- Completion Date: 1.24.25

M-819; 8:43F-(a)(2) Infection Control, Sanitation, Housekeeping

1. All participants were relocated to the smaller dining area, where the temperature was within the recommended range.
2. All participants could have potentially been affected by the temperature deficiency.
3. The facility will review temperature logs to identify any areas where the temperature may fall outside the required range. Temperature logs will be maintained to monitor and ensure that temperatures stay within the recommended range during all programming hours.
4. The Administrator or designee will ensure weekly reviews of temperature data are conducted, and corrective actions will be implemented if any patterns of deviation are identified.

Completion Date: 1.31.25

Received 3/6/25
Approved 3/6/25

ALLIANCE ADULT MEDICAL DAY CARE SERVICES
607 S. WHITE HORSE PIKE
AUDUBON, NJ. 08106
PH: 856-617-6396

M-0821; 8:43F-17.1 (a)(1) Transportation Services

1. Participants were transported in other vehicles where no heating issues were present.
2. Participants transported in the bus with heating issues were at risk of being affected.
3. The heating issue on the bus was resolved on 1.24.25. Temperature logs will be kept to ensure temperatures remain within the normal range.
4. Administrator or the designee will review temperature logs to identify any issues with the vehicle heating systems. Temperature data will be reviewed weekly, and corrective actions will be implemented if any discrepancies are found. In addition, the administrator or the designee will conduct a weekly walk-through of the bus.

Completion Date: 1.24.25

Received 3/6/25
Approved 3/6/25

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 04008	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 3/6/2025
NAME OF FACILITY ALLIANCE AMDC, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 607 S WHITEHORSE PIKE AUDUBON, NJ 08106	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix M0255	Correction	ID Prefix M0805	Correction	ID Prefix M0819	Correction
Reg. # 8:43F-3.4(a)(1)	Completed	Reg. # 8:43F-16.5(a)(b)(c)	Completed	Reg. # 8:43F-16.7(a)(26)	Completed
LSC	01/27/2025	LSC	01/24/2025	LSC	01/31/2025
ID Prefix M0821	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:43F-17.1(a)(1)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	01/24/2025	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY ☐	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO ☐	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 1/23/2025	☐ CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? ☐ YES ☐ NO
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