

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>j6tdgc</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2023</b>
NAME OF PROVIDER OR SUPPLIER  <b>CLARE ESTATE, THE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>201 CROSSWICKS STREET</b> <b>BORDENTOWN, NJ 08505</b>		
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A 000	Initial Comments  Initial Comments: TYPE OF SURVEY: Complaint  COMPLAINT #: NJ00169219, NJ00167679, NJ00167715, NJ00167751, NJ00169222  CENSUS: 16  SAMPLE SIZE: 4  The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.	A 000		
A 269	8:36-3.1(a) Administration  (a) An administrator shall be appointed and an alternate shall be designated in writing to act in the absence of the administrator. The administrator or a designated alternate shall be available at all times and shall be on-site at the facility on a full-time basis in facilities that have 60 or more licensed beds, and on a half-time basis in facilities that have fewer than 60 licensed beds, in accordance with the definition of "full-time" and "half-time" at N.J.A.C. 8:36-1.3.	A 269		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

04/15/24

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A 269	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation and interview it was determined that the facility failed to ensure that an Alternate Administrator was designated in writing. This deficient practice evidenced by the following:</p> <p>On 11/21/2023 at 11:04 a.m., upon entrance to the facility, Surveyor #1 interviewed Administrator #1 who stated that the day of the survey, 11/21/2023, <b>NJ Ex Order 26.4b1</b> with the facility. During continued interview, Administrator #1 was unable to confirm who would be designated as the facility's Administrator upon her departure. In addition, Administrator #1 was unable to identify the facility's designated Alternate Administrator.</p> <p>At 2:04 p.m., Surveyor #1 interviewed the facility's Independent Living Administrator, who stated she was not the facility's Assisted Living Alternate Administrator, nor was she informed that she would be the facility's new Assisted Living Administrator.</p> <p>On 11/22/2023 at 7:34 a.m., Surveyor #5 received an email from the facility's Corporate Office Chief Executive Officer (CEO) which named the facility's Independent Living Administrator, Administrator #2, as the new Assisted Living Administrator.</p> <p>At 2:00 p.m., Surveyor #5 interviewed the facility's new Administrator, Administrator #2, who stated that the facility's Human Resources Staffing Coordinator was designated as the facility's</p>	A 269		

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A 269	Continued From page 2  Alternate Administrator. The Administrator was unable to provide the surveyor team with written documentation that identified and confirmed the facility's designated Alternate Administrator.  On 11/28/2023 at 11:33 a.m., Surveyor #1 conducted a post survey (of 11/22/23) interview with the facility's Administrator, Administrator #2, who stated that the facility's corporate CEO was the facility's designated Alternate Administrator. During continued surveyor interview, Surveyor #1 requested a written documentation that identified the facility's designated Alternate Administrator; however, no written confirmation was provided to the surveyor.	A 269		
A 355	8:36-4.1(a)(1) Resident Rights  comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights: (a) Each assisted living provider will post and distribute a statement of resident rights for all residents of assisted living residences, 1. The right to receive personalized services and care in accordance with the resident's individualized general service and/or health service plan;  This REQUIREMENT is not met as evidenced by: Complaint #'s: NJ00169219, NJ00167715, NJ00169222	A 355		

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A 355	<p>Continued From page 3</p> <p>Based on interview and record review it was determined that the facility failed to provide care and services in accordance with the resident's General Service Plan (GSP) for 4 of 4 residents, Resident #'s 1, 2, 3, and 4 reviewed for not receiving physician prescribed medications. This was evidenced by the following:</p> <p>On 11/21/2023, Surveyor #3 reviewed the Medical Record (MR) for Resident #1, who moved into the facility in [NJ Ex Order 26.4(b)(1)] with diagnoses which included [NJ Ex Order 26.4(b)(1)], [NJ Ex Order 26.4(b)(1)] [NJ Ex Order 26.4(b)(1)], and [NJ Ex Order 26.4(b)(1)]. A review of the Medication Administration Record (MAR) dated [NJ Ex Order 26.4(b)(1)], showed that no medications were administered to Resident #1 on [NJ Ex Order 26.4(b)(1)], which included significant medications such as [NJ Ex Order 26.4(b)(1)] used for [NJ Ex Order 26.4(b)(1)], [NJ Ex Order 26.4(b)(1)] used [NJ Ex Order 26.4(b)(1)] [NJ Ex Order 26.4(b)(1)] used for [NJ Ex Order 26.4(b)(1)] and [NJ Ex Order 26.4(b)(1)] used to [NJ Ex Order 26.4(b)(1)].</p> <p>Surveyor #3 reviewed the MR of Resident #2 who moved into the facility in [NJ Ex Order 26.4(b)(1)] with diagnosis which included [NJ Ex Order 26.4(b)(1)], [NJ Ex Order 26.4(b)(1)] and [NJ Ex Order 26.4(b)(1)]. A review of the resident's MAR for [NJ Ex Order 26.4(b)(1)], showed that no medications were administered to Resident #2 on [NJ Ex Order 26.4(b)(1)], which included significant medications such as [NJ Ex Order 26.4(b)(1)] and [NJ Ex Order 26.4(b)(1)] used for [NJ Ex Order 26.4(b)(1)], [NJ Ex Order 26.4(b)(1)] and [NJ Ex Order 26.4(b)(1)] used to [NJ Ex Order 26.4(b)(1)].</p> <p>Surveyor #3 reviewed the MR for Resident #3 who moved into the facility in [NJ Ex Order 26.4(b)(1)] with diagnoses which included [NJ Ex Order 26.4(b)(1)], [NJ Ex Order 26.4(b)(1)] and [NJ Ex Order 26.4(b)(1)].</p>	A 355		

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A 355	<p>Continued From page 4</p> <p>Review of Resident #3's MAR for [REDACTED], showed that no medications were administered to Resident #3 on [REDACTED], which included significant medications such as [REDACTED] used for [REDACTED], [REDACTED] used for [REDACTED], and [REDACTED] used to treat [REDACTED].</p> <p>Surveyor #3 reviewed the MR of Resident #4 who moved into the facility in [REDACTED] with diagnoses which included [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. Surveyor's review of the MAR for [REDACTED] revealed that no medications were administered to Resident #4 on [REDACTED], which included significant medications such as [REDACTED] used for [REDACTED], [REDACTED] and [REDACTED] used for [REDACTED].</p> <p>A review of the General Service Plan (GSP) of Resident #'s 1, 2, 3, and 4, revealed that medications are facility-administered (all residents' medications are administered by facility authorized staff). However, on [REDACTED], Resident #'s 1, 2, 3, and 4, did not receive their medications which were significant medications taken to treat each resident's individual health conditions. The facility failed to ensure the provision of personalized care which included medication administration, indicated on the care plans of Resident #'s 1, 2, 3, and 4.</p> <p>Review of the MARs of 11 unsampled residents, confirmed that on [REDACTED], the 11 residents did not also receive their medications. These significant medications were not administered to the residents in accordance with each resident's physician orders and each resident's plan of care which placed all residents for serious health risks</p>	A 355		

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A 355	Continued From page 5  and harm.	A 355		
A 537	<p>8:36-5.7(a)(1) General Requirements</p> <p>(a) A policy and procedure manual(s) for the organization and operation of the facility or program shall be developed, implemented, and reviewed at least annually. Each review of the manual(s) shall be documented, and the manual(s) shall be available in the facility or program to representatives of the Department at all times. The manual(s) shall include at least the following:</p> <p>1. An organizational chart delineating the lines of authority, responsibility, and accountability for the administration and resident care services of the facility or program;</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview, observation, and review of pertinent documents it was determined that the facility failed to ensure that the Policy and Procedure Manual (P&amp;PM) was made available to the Department of Health representatives upon request during an on-site Complaint visit to the facility on 11/21 and 11/22/2023. This deficient practice was evidenced by the following:</p> <p>On 11/21/2023 at 11:40 a.m., upon entrance conference, the surveyor team asked the administrator, Administrator #1, for the facility's P&amp;PM and in addition requested the facility's staffing policy. Administrator #1 stated that she was not able to locate or provide the P&amp;PM to</p>	A 537		

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A 537	Continued From page 6  surveyors as requested. In addition, Administrator #1 informed the survey team that 11/21/2023 was <b>NJ Ex Order 26.4b1</b> .  On 11/22/2023 at 10:34 a.m., the facility's Licensed Practical Nurse (LPN) stated she did not know where the P&PM was located and only had access to the facility's pharmacy policy and procedure manual. However, when the surveyor requested for the P&PM at 11:18 a.m., the LPN stated that she could only find the pharmacy manual.  On 11/22/2023 at 3:00 p.m., the surveyor requested the P&PM from the newly appointed Administrator, Administrator #2, who stated that she was unable to locate the P&PM and was not able to access the former Administrator's (Administrator #1) office because the door was locked.  The facility's Administrator was unable to provide the surveyor team with the facility's P&PM, including the staffing and pharmacy policies at the time of the survey on 11/21/2023 and 11/22/2023.	A 537			
A 647	8:36-6.1(a)(3) Resident Care Policies  (a) Written resident care policies and procedures shall be established, implemented, and reviewed at intervals specified in the policies and procedures. Each review of the policies and procedures shall be documented. Policies and procedures shall include, but not be limited to, the following:  3. The determination of staffing levels to ensure delivery of services and	A 647			

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A 647	<p>Continued From page 7</p> <p>assistance as needed for each resident of the facility or program during each 24-hour period. Services may be provided directly by staff employed by the facility or program or in accordance with a written contract;</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #'s: NJ00169219, NJ00167715, NJ00169222</p> <p>Based on interview and record review, it was determined that the facility failed to implement a policy that included the determination of staffing levels for the 24-hour period which ensured each resident received medication services based on their care needs. This deficient practice was evidenced by the following:</p> <p>On 11/21/2023 at 11:40 a.m., upon entrance conference the surveyor team asked the Administrator for the facility's Policy &amp; Procedure manual (P&amp;PM) and in addition, requested the staffing policy. The Administrator was not able to locate or provide the P&amp;PM or the staffing policy to the surveyors as requested. The Administrator informed the survey team that 11/21/2023 was <b>NJ Ex Order 26.4b1</b>.</p> <p>On 11/21/2023 at 1:45 p.m., the surveyor reviewed the facility's MARs and observed that on <b>NJ Ex Order 26.4(b)(1)</b> there were no initials and the MAR's were blank. In addition, these medications were used for diagnosis such as diabetes, coronary artery disease, high blood pressure, depression, and pain medications.</p>	A 647		



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A 647	<p>Continued From page 8</p> <p>On 11/22/2023 at 10:34 a.m., the facility's Licensed Practical Nurse (LPN) stated she did not know where the P&amp;PM was located and only had access to the facility's pharmacy policy and procedure manual. Again, the surveyor requested the P&amp;PM at 11:18 a.m., the LPN stated that she could only find the pharmacy manual.</p> <p>On 11/22/2023 at 12:05 p.m., the surveyor interviewed the RN who stated she was employed part time/per diem from an agency. The surveyor inquired about the omitted medications on [NJ Ex Order 26.4(b)(1)]. The RN stated she was notified by staff on [NJ Ex Order 26.4(b)(1)] that the Licensed Practical Nurse (LPN) scheduled to work a double shift on [NJ Ex Order 26.4(b)(1)] had an emergency and could not work the evening shift. The RN stated that the LPN was also scheduled to work a double shift on [NJ Ex Order 26.4(b)(1)]. The RN stated, she provided coverage for [NJ Ex Order 26.4(b)(1)] but was unable to provide coverage on [NJ Ex Order 26.4(b)(1)]. The RN stated she was not available to work at the facility on [NJ Ex Order 26.4(b)(1)] because she was scheduled at another job.</p> <p>The RN further stated that she called the Executive Director but was unable to reach her via phone and had no other means of contact. The RN stated the facility's census was 16 with one resident in the hospital prior to [NJ Ex Order 26.4(b)(1)]. The RN confirmed that 15 residents did not receive medication on [NJ Ex Order 26.4(b)(1)].</p> <p>On 11/22/2023 at 3:00 p.m., the surveyor requested the P&amp;PM from the newly appointed Administrator, she stated that she was unable to locate the P&amp;PM and was not able to access the former Administrator's office because the door was locked.</p>	A 647		

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A 647	Continued From page 9  The facility's Administrator was unable to provide the surveyor team with a staffing policy or a P&PM at the time of the survey on 11/21/2023 and 11/22/2023.  Post survey on 11/28/2023 the facility's newly appointed Administrator produced via email, 3 agency contracts. On 11/30/2023 Surveyor #5 verified such agency contracts and revealed 1 of 3 contracts were current and valid.  The facility failed to ensure that a staffing policy was implemented to ensure that each resident will be provided the care and assistance they were assessed to need such as medication administration.	A 647		
A 793	8:36-8.2 Nursing Services  A facility shall have at least one registered professional nurse available at all times.  This REQUIREMENT is not met as evidenced by: Complaint #'s: NJ00169219, NJ00167715, NJ00169222  Based on interview and record review it was determined that the facility failed to ensure a Registered Professional Nurse (RN) was available to the facility at all times to ensure that the facility's residents' medications were accurately and safely administered on [REDACTED] NJ Ex Order 26.4(b)(1). This deficient practice was evidenced by the following:  On 11/21/2023 at 12:26 p.m., while conducting a complaint survey, Surveyor #1 interviewed	A 793		

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A 793	<p>Continued From page 10</p> <p>Resident #2 who stated he/she did not receive his/her prescribed medications on [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>At 12:41 p.m., Surveyor #1 reviewed of the facility's Medication Administration Records (MARs), it was revealed that 15 of the facility's residents did not receive their prescribed medications as ordered on [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>At 1:00 p.m., Surveyor #1 interviewed the facility's Certified Home Health Aide (CHHA), CHHA #1 who confirmed that the facility's residents did not receive their prescribed medications on [REDACTED] NJ Ex Order 26.4(b)(1). CHHA #1 also stated the facility's agency RN was unable to go into the facility to dispense medication to the facility's residents on [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>On 11/22/2023 at 11:12 p.m., Surveyor #1 interviewed the facility Licensed Practical Nurse (LPN), LPN #1 who also confirmed that medications were not dispensed to the residents as prescribed on [REDACTED] NJ Ex Order 26.4(b)(1). LPN #1 stated LPN#2 was unable to work her scheduled shift due to a family emergency. LPN #1 also stated that all the facility's nurses were contacted in attempt to staff the facility's morning and evening shift on [REDACTED] NJ Ex Order 26.4(b)(1) but were unsuccessful. In the same interview, the LPN stated the facility utilized an agency RN who was unable to report to the facility.</p> <p>At 11:48 a.m., Surveyor #1 interviewed the facility's RN, who stated she was an agency RN. During continued interview with the facility's RN, the RN stated although she was contacted to come into the facility on [REDACTED] NJ Ex Order 26.4(b)(1) to dispense medication, she was unable to do so due to being at another place of employment. In addition, the RN stated the facility's Administrator,</p>	A 793		

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A 793	<p>Continued From page 11</p> <p>Administrator #1 stopped communicating with the facility's nurses when attempting to staff the facility on <span style="background-color: black; color: white;">NJ Ex Order 26-4(b)(1)</span>. The RN also stated the facility does not staff a full-time RN.</p> <p>On 11/22/23, the surveyor made the newly designated Administrator (Administrator #2) the immediacy of the danger and risks of serious harm to residents if they continue to miss their medications which includes significant medications. The surveyor requested a Removal Plan for immediate corrections of the identified risk to residents</p> <p>On 11/24/23, a Removal Plan was submitted by the new Administrator which read as follows: "The Clare Estate has established staffing contracts with Bayada Home Health, All Shifts, and Experience Nurses Staffing Agency. In the event that the facility is in need of additional staffing for direct resident care or medication administration, the facility has a plan in place to ensure the staffing needs will be fulfilled accordingly ...</p> <p>The Administrator will be responsible for calling in additional nurses or CMAs for medication administration. If the list is exhausted, the Administrator will call the Clare Estate ON-Call Nurse or the established staffing contracts. If the relief is unavailable, the Administrator will alert Human Resources that the process has begun. Human Resources will coordinate the RN backup on-call. If necessary, the RN backup will provide medication administration ... It is our commitment for The Clare Estate to obtain additional staffing based on the acuity needs and demands of the residents. We continue interviewing and hiring qualified Director of Nurses Full-Time, nursing and CMA candidates</p>	A 793		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>j6tdgc</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2023</b>
NAME OF PROVIDER OR SUPPLIER  <b>CLARE ESTATE, THE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>201 CROSSWICKS STREET</b> <b>BORDENTOWN, NJ 08505</b>		
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A 793	<p>Continued From page 12</p> <p>for their respective positions, and per diem roles as they apply ...."</p> <p>Surveyors reviewed the Removal Plan and on 11/28/23, surveyor made Administrator #2 aware that the Removal Plan was not accepted and that it needed clarifications regarding the availability of qualified/authorized staff, including a Registered Nurse (RN) for administration of residents' medications.</p> <p>On 11/30/23, during a telephone interview the Department's Supervisor of Inspections, the facility Corporate President/Chief Operating Officer (CEO) stated that she will be the Alternate Administrator and will be notified when a nurse calls out or a certified medication aide (CMA). She stated that she would then contact the On-Call nurse from contracted staffing agencies or from their affiliated facilities.</p> <p>The facility Administrator re-submitted the Removal Plan with revisions dated 12/4/23, 12/5/23, 12/7/23, 12/10/23, and 12/12/23. The last revised Removal Plan on 12/12/23, included a copy of the staffing schedule with list of available staff and their contact information, including the On-call staff, Administrator #2, and the Corporate CEO.</p> <p>The Removal Plan on 12/12/23, included but not limited to the following statements:</p> <p>" ... All staff will be given a direct phone number to the administrator and an alternate for the Administrator in the event of an emergency call off.</p> <p>The RN and Physician numbers are posted as well. As a backup in the absence of the administrator, all staff will be reminded of the</p>	A 793		

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A 793	<p>Continued From page 13</p> <p>direct number to Human Resources located at the front desk and nursing office to assi finding other release staff. The Administration will verify through UltiPro Time Management that all staff are present each shift. If a punch in is missed, the Administrator will speak directly to the Nurse Supervisor ensuring all staff are present. The Clare Estate has established staffing contracts with All Shifts <b>NJ Ex Order 26.4(b)(1)</b>). In the event that the facility is in need of additional staffing for direct resident care or medication administration, the facility has a plan in place to ensure the staffing needs will be fulfilled accordingly ...</p> <p>The Administrator will be responsible for calling in additional nurses or CMAs for medication administration. If the list is exhausted, the Administrator will call the Clare Estate ON-Call Nurse or the established staffing contract. If the relief is unavailable, the Administrator will alert the available agency. The Administrator will coordinate the RN backup on-call. If necessary, the RN backup will provide medication administration.</p> <p>Currently the facility is in the process of hiring a RN documentation will be provided of evidence posted for RN.</p> <p>It is our commitment for The Clare Estate to obtain additional staffing based on the acuity needs and demands of the residents. We continue interviewing and hiring qualified Director of Nurses Full-Time, nursing and CMA candidates for their respective positions, and per diem roles as they apply.</p> <p>The administrator was notified and present in the building to exit out DOH Staff. In the absence of the administrator, you could always contact HR Manager at <b>NJ Ex Order 26.4(b)(1)</b>, Office at <b>NJ Ex Order 26.4(b)(1)</b> and/or CIS CEO at <b>NJ Ex Order 26.4(b)(1)</b> CIS CEO will be notified and confirmed of any</p>	A 793		

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A 793	Continued From page 14  staffing shortage or any other issues. In the event of staffing shortage, the facility will notify the Department of Health immediately on the phone follow in writing within 72 hours and the President of CIS and/or HR Manager will also be notified at <b>NJ Ex Order 26.4(b)(1)</b> and <b>NJ Ex Order 26.4(b)(1)</b> or the main office at <b>NJ Ex Order 26.4(b)(1)</b>  On 12/14/2023, the surveyors did a revisit to verify the Removal Plan was implemented. The facility educated all staff on the contact information when a call-out occurs and the Administrator verified all staff were present on each shift. At the time of the revisit, the facility hired a Director of Nursing (DON) to ensure staffing needs were met.	A 793		
A 935	8:36-11.4(b) Pharmaceutical Services  (b) All medications shall be administered by qualified personnel in accordance with prescriber orders, facility or program policy, manufacturer's requirements, cautionary or accessory warnings, and all Federal and State laws and regulations.          This REQUIREMENT is not met as evidenced by: Complaint #'s: NJ00169219, NJ00167715, NJ00169222 Based on observation, interview, and record review it was determined the facility failed to ensure medications were administered to	A 935		

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A 935	<p>Continued From page 15</p> <p>residents by qualified personnel in accordance with prescriber orders for 3 of 3 residents reviewed for medication administration, Resident #'s 1, 2, 3, and 12 other residents not included in the sample. The deficient practice was evidenced by the following:</p> <p>On 11/21/2023, at 12:44 p.m., Surveyor #4 interviewed CHHA #1 who stated that on [REDACTED], [REDACTED], there was no Nurse present in the facility to administer medications to the residents. CHHA #1 further stated that she attempted to call and reach the facility's Administrator several times to notify her that the scheduled Nurse did not arrive at the facility. CHHA #1 stated that she was unsuccessful and that there was no response from the facility's Administrator.</p> <p>1. On 11/21/2023, Surveyor #4 reviewed Resident #1's Medical Record (MR). The "Resident Face Sheet" revealed Resident #1 had an admission date of [REDACTED] with diagnoses which included [REDACTED], [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. Surveyor #4 reviewed Resident #1's Medication Administration Record (MAR) for the month of [REDACTED] which revealed the following significant medications that were not signed as administered:</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used for [REDACTED].</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used for [REDACTED].</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used for [REDACTED].</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used for [REDACTED].</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used for [REDACTED].</p> <p>[REDACTED] at 9:00 a.m., [REDACTED] used as</p>	A 935		



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A 935	<p>Continued From page 16</p> <p>NJ Ex Order 26.4(b)(1) for NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 9:00 a.m., NJ Ex Order 26.4(b)(1)  used as NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 9:00 a.m., NJ Ex Order 26.4(b)(1) used  for NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 9:00 a.m., NJ Ex Order 26.4(b)(1)  with NJ Ex Order 26.4(b)(1) used for  NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 9:00 a.m., 12 p.m., and 5:00 p.m.,  NJ Ex Order 26.4(b)(1) 2 tablets for total of NJ Ex Ord  used for NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 11:30 a.m., NJ Ex Order 26.4(b)(1)  , NJ Ex Order 26.4(b)(1) for NJ Ex Order 26.4(b)(1) greater than  used for NJ Ex Order 26.4(b)(1).  NJ Ex Order 26.4(b)(1) at 9:00 a.m., and 5:00 p.m., NJ Ex Order 26.4(b)  used as NJ Ex Order 26.4(b)(1) for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 9:00 a.m., and 5:00 p.m.,  NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 9:00 a.m., and 5:00 p.m., NJ Ex Order 26.4(b)  used to promote NJ Ex Order 26.4(b)  NJ Ex Order 26.4(b)(1) at 9:00 a.m., and 5:00 p.m.  NJ Ex Order 26.4(b)(1) used as an NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 5:00 p.m., NJ Ex Order 26.4(b)(1) used  for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 5:00 p.m., NJ Ex Order 26.4(b)(1)  used for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 9:00 p.m., NJ Ex Order 26.4(b)(1)  , NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 9:00 p.m., NJ Ex Order 26.4(b)(1)  capsules for total of NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)  NJ Ex Order 26.4(b)(1) at 9:00 p.m., NJ Ex Order 26.4(b)(1) used to  NJ Ex Order 26.4(b)(1)</p> <p>On 11/21/2023 at 12:54 p.m., Surveyor #4  interviewed Resident #1 who stated that he/she  did not receive medications on NJ Ex Order 26.4(b)(1)  . Resident #1 stated he/she was  informed there was no Nurse present in the</p>	A 935		

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A 935	<p>Continued From page 17</p> <p>building to administer medications on [REDACTED] NJ Ex Order 26.4(b)(1). Resident #1 further stated that he/she did not receive physician prescribed medications in the morning or the evening which included his/her [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>2. On 11/21/2023 Surveyor #4 reviewed Resident #2's MR. The "Resident Face Sheet" revealed Resident #2 had an admission date of [REDACTED] NJ Ex Order 26.4(b)(1) and diagnoses which included [REDACTED] with [REDACTED] NJ Ex Order 26.4(b)(1) and [REDACTED] NJ Ex Order 26.4(b)(1). The surveyor reviewed Resident #2's MAR dated [REDACTED] NJ Ex Order 26.4(b)(1) of [REDACTED] NJ Ex Order 26.4(b)(1) which revealed the following significant medications were not signed as administered:</p> <p>[REDACTED] NJ Ex Order 26.4(b)(1) at 6:00 a.m., 2:00 p.m., and 10 p.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 7:30 a.m., 11:30 a.m., 4:30 p.m., 9:00 p.m., [REDACTED] NJ Ex Order 26.4(b)(1) per [REDACTED] NJ Exec Order 26.4b1 coverage used for [REDACTED] NJ Ex Order 26.4(b)(1) at 7:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used as [REDACTED] NJ Ex Order 26.4(b)(1) for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used as an [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., [REDACTED] NJ Ex Order 26.4(b)(1) used for [REDACTED] NJ Ex Order 26.4(b)(1) at 9:00 a.m., and 5:00 p.m., [REDACTED] NJ Ex Order 26.4(b)(1) mg used for [REDACTED] NJ Ex Order 26.4(b)(1)</p>	A 935		

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A 935	<p>Continued From page 18</p> <p>NJ Ex Order 26.4(b) at 9:00 a.m., and 5:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 8:00 a.m., and 5:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 5:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 9:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 9:00 p.m. NJ Ex Order 26.4(b)(1) used as NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 9:00 a.m., 12:00 p.m., and 5:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>NJ Ex Order 26.4(b)(1) at 9:00 p.m. NJ Ex Order 26.4(b)(1) used for NJ Ex Order 26.4(b)(1)</p> <p>On 11/21/2023, Surveyor #4 reviewed Resident #1's MR which included a document titled, "Nursing Notes" which revealed that the physician and the family were made aware that resident did not receive prescribed medications on NJ Ex Order 26.4(b)(1).</p> <p>On 11/21/2023, at 12:21 p.m., the surveyor interviewed Resident #2 who stated he/she did not receive any medications on NJ Ex Order 26.4(b)(1), which included his/her NJ Ex Order 26.4(b)(1) coverage prescribed NJ Ex Order 26.4(b)(1) daily. Resident #2 further stated that he/she NJ Ex Order 26.4(b)(1) that monitors his/her NJ Ex Order 26.4(b)(1).</p> <p>During continued surveyor interview, Resident #2 stated that during the evening of NJ Ex Order 26.4(b)(1), he/she began to experience symptoms including NJ Ex Order 26.4(b)(1) and NJ Ex Order 26.4(b)(1) and was sent to the emergency room by facility staff just before 10:00 a.m. on NJ Ex Order 26.4(b)(1).</p> <p>Surveyor review of Resident #2 MR document titled, "Emergency Department Documentation"</p>	A 935		

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A 935	<p>Continued From page 19</p> <p>(EDD) from emergency room visit [redacted] revealed a [redacted] of [redacted]. The EDD also revealed diagnoses which included, [redacted] and [redacted]. [redacted] NJ Ex Order 26.4(b)(1)</p> <p>D Complaint #'s: NJ00169219, NJ00167715, NJ00169222</p> <p>Based on observation, interview, and record review it was determined the facility failed to ensure medications were administered to residents by qualified personnel in accordance with prescriber orders for 3 out of 3 residents reviewed for medication administration, Resident #'s 1, 2, and 3. The deficient practice was evidenced by the following:</p> <p>On 11/21/2023, Surveyor #3 reviewed the Medical Record (MR) of Resident #3 who moved into the facility in [redacted] of [redacted] with diagnosis which included [redacted] NJ Ex Order 26.4(b)(1) [redacted] NJ Ex Order 26.4(b)(1) [redacted] and [redacted] NJ Ex Order 26.4(b)(1). The surveyor reviewed the Nursing Notes dated [redacted] which revealed, "On [redacted] medication pass was not done, pt [patient] [redacted] or [redacted] [redacted] of any [redacted] MD and family made aware. Will continue to monitor."</p> <p>Review of the Medication Administration Record (MAR) showed that no medications were administered to Resident #4 on [redacted] NJ Ex Order 26.4(b)(1). Medications were not signed as administered.</p> <p>3. Surveyor's review of Resident #3's MAR dated [redacted] NJ Ex Order 26.4(b)(1), revealed the following medications that were not administered on [redacted] NJ Ex Order 26.4(b)(1): [redacted] NJ Ex Order 26.4(b)(1) one tablet daily at 9 a.m. used for [redacted] NJ Ex Order 26.4(b)(1).</p>	A 935		

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NAME OF PROVIDER OR SUPPLIER  <b>CLARE ESTATE, THE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>201 CROSSWICKS STREET BORDENTOWN, NJ 08505</b>		
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A 935	<p>Continued From page 20</p> <p><b>NJ Ex Order 26.4(b)(1)</b> once tablet every 12 hours at 9 a.m. and 9 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> tablets daily on Tuesday, Thursday, Saturday, Sunday at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one tablet daily at 9 a.m. used to <b>NJ Ex Order 26.4(b)(1)</b> or <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one tablet at 5 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one tablets three times daily at 9 a.m., 12 p.m., 5 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one tablets every 12 hours at 9 a.m. and 9 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one capsule every 12 hours at 9 a.m. and 9 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one capsule every 12 hours at 9 a.m. and 9 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one capsule daily at 9 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> once daily at 9 p.m. used to <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one table three times daily at 9 a.m., 12 p.m., 5 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> one table daily at 6 a.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> tablets <b>NJ Ex Order 26.4(b)(1)</b> three times daily at 9 a.m., 12 p.m., 5 p.m. used for <b>NJ Ex Order 26.4(b)(1)</b></p> <p><b>NJ Ex Order 26.4(b)(1)</b> ] once</p>	A 935		

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>j6tdgc</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2023</b>
NAME OF PROVIDER OR SUPPLIER  <b>CLARE ESTATE, THE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>201 CROSSWICKS STREET</b> <b>BORDENTOWN, NJ 08505</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 935	<p>Continued From page 21</p> <p>daily at 9 a.m. used for [REDACTED] NJ Ex Order 26.4(b)(1)</p> <p>At 12:44 p.m., the surveyor interviewed a Certified Home Health Aide #1 (CHHA) who indicated on [REDACTED] NJ Ex Order 26.4(b)(1) at around 11:00 a.m. she realized that a Nurse was not in, when a resident asked her who was giving out medications. CHHA #1 stated she called the Administrator, but that the Administrator did not answer the phone. CHHA #1 stated that she called the Administrator several times but no one answered. CHHA #1 further stated she had the number for the corporate office; however, offices were closed on Sundays. In addition, CHHA #1 confirmed that she did not have the number to contact the agency Registered Nurse.</p> <p>On 11/22/2023 at 10:34 a.m., Surveyor #3 interviewed Resident #3 in their apartment who confirmed, "[REDACTED] NJ Ex Order 26.4(b)(1) there was no Nurse. I didn't get medications on [REDACTED] NJ Ex Order 26.4(b)(1)."</p> <p>At 11:13 p.m., the surveyor interviewed the Licensed Practical Nurse (LPN #1) who stated there were attempts made by her to provide coverage for the double shift for [REDACTED] NJ Ex Order 26.4(b)(1) but could not.</p> <p>The facility failed to ensure that Resident #'s 1, 2, and 3 received their scheduled medications as prescribed by their physicians.</p> <p>In addition, 12 residents not included in the sample, also did not receive their medications on [REDACTED] NJ Ex Order 26.4(b)(1). Surveyor's review of their MARs revealed medications were not signed as administered. Residents missed their medications which were significant medications to treat their health conditions such as [REDACTED] NJ Ex Order 26.4(b)(1) [REDACTED] NJ Ex Order 26.4(b)(1), and other health</p>	A 935		

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A 935	<p>Continued From page 22</p> <p>conditions. This deficient practice placed all residents at risks for serious harm to their health and well-being.</p> <p>On 11/22/23, the surveyor made the newly designated Administrator (Administrator #2) the immediacy of the danger and risks of serious harm to residents if they continue to miss their medications which includes significant medications. The surveyor requested a Removal Plan for immediate corrections of the identified risk to residents</p> <p>On 11/24/23, a Removal Plan was submitted by the new Administrator which read as follows: "The Clare Estate has established staffing contracts with Bayada Home Health, All Shifts, and Experience Nurses Staffing Agency. In the event that the facility is in need of additional staffing for direct resident care or medication administration, the facility has a plan in place to ensure the staffing needs will be fulfilled accordingly ...</p> <p>The Administrator will be responsible for calling in additional nurses or CMAs for medication administration. If the list is exhausted, the Administrator will call the Clare Estate ON-Call Nurse or the established staffing contracts. If the relief is unavailable, the Administrator will alert Human Resources that the process has begun. Human Resources will coordinate the RN backup on-call. If necessary, the RN backup will provide medication administration ... It is our commitment for The Clare Estate to obtain additional staffing based on the acuity needs and demands of the residents. We continue interviewing and hiring qualified Director of Nurses Full-Time, nursing and CMA candidates for their respective positions, and per diem roles</p>	A 935			

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A 935	<p>Continued From page 23</p> <p>as they apply ...."</p> <p>Surveyors reviewed the Removal Plan and on 11/28/23, surveyor made Administrator #2 aware that the Removal Plan was not accepted and that it needed clarifications regarding the availability of qualified/authorized staff, including a Registered Nurse (RN) for administration of residents' medications.</p> <p>On 11/30/23, during a telephone interview the Department's Supervisor of Inspections, the facility Corporate President/Chief Operating Officer (CEO) stated that she will be the Alternate Administrator and will be notified when a nurse calls out or a certified medication aide (CMA). She stated that she would then contact the On-Call nurse from contracted staffing agencies or from their affiliated facilities.</p> <p>The facility Administrator re-submitted the Removal Plan with revisions dated 12/4/23, 12/5/23, 12/7/23, 12/10/23, and 12/12/23. The last revised Removal Plan on 12/12/23, included a copy of the staffing schedule with list of available staff and their contact information, including the On-call staff, Administrator #2, and the Corporate CEO.</p> <p>The Removal Plan on 12/12/23, included but not limited to the following statements: " ... All staff will be given a direct phone number to the administrator and an alternate for the Administrator in the event of an emergency call off. The RN and Physician numbers are posted as well. As a backup in the absence of the administrator, all staff will be reminded of the direct number to Human Resources located at the front desk and nursing office to assi finding</p>	A 935		



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A 935	<p>Continued From page 24</p> <p>other release staff. The Administration will verify through UltiPro Time Management that all staff are present each shift. If a punch in is missed, the Administrator will speak directly to the Nurse Supervisor ensuring all staff are present.</p> <p>The Clare Estate has established staffing contracts with All Shifts <b>NJ Ex Order 26.4(b)(1)</b>. In the event that the facility is in need of additional staffing for direct resident care or medication administration, the facility has a plan in place to ensure the staffing needs will be fulfilled accordingly ...</p> <p>The Administrator will be responsible for calling in additional nurses or CMAs for medication administration. If the list is exhausted, the Administrator will call the Clare Estate ON-Call Nurse or the established staffing contract. If the relief is unavailable, the Administrator will alert the available agency. The Administrator will coordinate the RN backup on-call. If necessary, the RN backup will provide medication administration.</p> <p>Currently the facility is in the process of hiring a RN documentation will be provided of evidence posted for RN.</p> <p>It is our commitment for The Clare Estate to obtain additional staffing based on the acuity needs and demands of the residents. We continue interviewing and hiring qualified Director of Nurses Full-Time, nursing and CMA candidates for their respective positions, and per diem roles as they apply.</p> <p>The administrator was notified and present in the building to exit out DOH Staff. In the absence of the administrator, you could always contact HR Manager at <b>NJ Ex Order 26.4(b)(1)</b>, Office at <b>NJ Ex Order 26.4(b)(1)</b> and/or CIS CEO at <b>NJ Ex Order 26.4(b)(1)</b>. CIS CEO will be notified and confirmed of any staffing shortage or any other issues.</p> <p>In the event of staffing shortage, the facility will</p>	A 935		

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A 935	Continued From page 25  notify the Department of Health immediately on the phone follow in writing within 72 hours and the President of CIS and/or HR Manager will also be notified at [REDACTED] and [REDACTED] or the main office at [REDACTED].  On 12/14/2023, the surveyors conducted a revisit to the facility to determine compliance and verify that the Removal Plan submitted to the Department Of Health was implemented to correct identified risks and prevent serious harm to the residents. The facility educated all staff on the contact information when a call-out occurs and the Administrator verified all staff were present on each shift. At the time of the revisit survey, the facility hired a Director of Nursing (DON) to ensure staffing needs were met and residents' medications administered in accordance with physicians' orders.	A 935		
A 937	8:36-11.5(a) Pharmaceutical Services  (a) The administration of medications is within the scope of practice and remains the responsibility of the registered professional nurse.          This REQUIREMENT is not met as evidenced by: Complaint#'s: NJ00167715, NJ00169219, NJ00169222  Based on observation, interview with staff, and	A 937		

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A 937	<p>Continued From page 26</p> <p>review of medication administration records (MARs), it was determined that the facility Registered Professional Nurse (RN) failed to ensure that residents' medications were accurately and safely administered on [REDACTED] NJ Ex Order 26.4(b)(1). This deficient practice was evidenced by the following:</p> <p>Review of the facility's MARs on 11/21/2023 at 1:45 p.m., the surveyor revealed that medications were not administered to residents on [REDACTED] NJ Ex Order 26.4(b)(1). These included administration of medications with the following special manufacturer's instructions/precautions that were not followed: take the medication on an empty stomach, take the medication 1/2 hour before breakfast, take the medication with food. According to the MAR's dated [REDACTED] NJ Ex Order 26.4(b)(1), these included medications used for diagnosis such as diabetes, coronary artery disease, high blood pressure, depression, and pain medications.</p> <p>On 11/22/2023 at 12:05 p.m., the surveyor interviewed the RN who stated she was employed part time/per diem from an agency. The surveyor inquired about the omitted medications on [REDACTED] NJ Ex Order 26.4(b)(1). The RN stated she was notified by staff on [REDACTED] NJ Ex Order 26.4(b)(1) that the Licensed Practical Nurse (LPN) scheduled to work a double shift on [REDACTED] NJ Ex Order 26.4(b)(1) had an emergency and could not work the evening shift. The RN stated that the LPN was also scheduled to work a double shift on [REDACTED] NJ Ex Order 26.4(b)(1). The RN further stated, she provided coverage for [REDACTED] NJ Ex Order 26.4(b)(1) but was unable to provide coverage on [REDACTED] NJ Ex Order 26.4(b)(1). The RN stated she was not available to work at the facility on [REDACTED] NJ Ex Order 26.4(b)(1) because she was scheduled at another job.</p>	A 937		

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A 937	<p>Continued From page 27</p> <p>The RN further stated that she called the Executive Director on <b>NJ Ex Order 26.4(b)(1)</b> but was unable to reach her via phone and had no other means of contact. The RN stated the facility's census was 16 with one resident in the hospital prior to <b>NJ Ex Order 26.4(b)(1)</b> and confirmed that 15 residents did not receive medication on <b>NJ Ex Order 26.4(b)(1)</b>.</p> <p>Post survey on 11/28/2023 the facility' newly appointed Administrator produced via email, 3 agency contracts. On 11/30/2023 Surveyor #5 verified such agency contracts and revealed 1 of 3 contracts were current, one contract was last used April 2020 and the other contract was not used anymore due to lack of payment.</p> <p>The surveyor requested the facility's policy and procedure manual on 11/21/2023 and 11/22/2023 and the ED nor RN were able to provide the manual.</p> <p>On 12/14/2023, the surveyors did a revisit to verify the Removal Plan was implemented. The facility educated all staff on the contact information when a call-out occurs and the Administrator verified all staff were present on each shift. At the time of the revisit, the facility hired a Director of Nursing (DON) to ensure staffing needs were met.</p>	A 937		
A 961	<p>8:36-11.5(e) Pharmaceutical Services</p> <p>(e) The registered professional nurse shall report medication errors and adverse drug reactions immediately to the prescriber, to the provider pharmacist and/or consultant pharmacist, and shall document the incident in the resident's record.</p>	A 961		

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A 961	<p>Continued From page 28</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #'s: NJ00169219, NJ00167715, NJ00169222</p> <p>Based on interview and record review, it was determined that the facility Registered Professional Nurse (RN) failed to notify the consultant pharmacist when medications were not administered in accordance with prescriber orders for 2 of 4 saampled residents reviewed, Resident #1 and Resident #2. The deficient practice was evidenced by the following:</p> <p>On 11/21/2023, Surveyor #4 reviewed the Medication Administration Records (MAR) for Resident #1 and Resident #2. The surveyor observed that medications on the date of [REDACTED] for Resident #1 and Resident #2 were not signed as given which indicated that medications were not given in accordance with prescriber orders.</p> <p>Continued review of Resident #1's Medical Record (MR) revealed Resident #1 had a move in date of [REDACTED] with diagnoses which included <b>NJ Ex Order 26.4(b)(1)</b>, [REDACTED], [REDACTED], [REDACTED], and [REDACTED].</p> <p>Further review of Resident #1's MR revealed a document titled, "Nursing Notes" (NN) dated [REDACTED] which indicated medication pass was not completed on [REDACTED]. The NN further indicated that the physician and family were notified. Further review of MR indicated no evidence that the RN notified the pharmacist or consultant pharmacist.</p>	A 961		

New Jersey Department of Health

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A 961	<p>Continued From page 29</p> <p>On 11/21/2023 Surveyor #4 reviewed Resident #2's MR which revealed Resident #2 had a move in date of [REDACTED] and diagnoses which included [REDACTED] with [REDACTED] NJ Ex Order 26.4(b)(1), [REDACTED] and [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>Further review of Resident #2's MR revealed a NN dated [REDACTED] NJ Ex Order 26.4(b)(1), indicating that medication pass was not done on [REDACTED] NJ Ex Order 26.4(b)(1). The NN further indicated that the physician and family were notified. Further review of MR indicated no evidence that the RN notified the pharmacist or consultant pharmacist.</p> <p>On 11/21/2023, at 12:21 p.m., Surveyor #4 interviewed Resident #2 who stated he/she did not receive any medications on [REDACTED] NJ Ex Order 26.4(b)(1), including his/her [REDACTED] NJ Ex Order 26.4(b)(1) sliding scale coverage that is prescribed [REDACTED] NJ Ex Order 26.4(b)(1) daily.</p> <p>On 11/21/2023 at 12:54 p.m., Surveyor #4 interviewed Resident #1 who stated that he/she did not receive his/her medications on [REDACTED] NJ Ex Order 26.4(b)(1). Resident #1 stated he/she was informed there was no nurse present in the building to administer medications on [REDACTED] NJ Ex Order 26.4(b)(1). Resident #1 further stated that he/she did not receive prescribed medications in the morning or the evening including his/her [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>The facility failed to notify the facility's pharmacist or pharmacy consultant that medications were not administered as prescribed for Resident #1 and Resident #2. The facility failed to provide documented evidence that the pharmacist was notified when Resident #1 and Resident #2 did not receive their prescribed medications as ordered by their physicians.</p>	A 961		

## STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER j6tdgc Y1	MULTIPLE CONSTRUCTION A. Building B. Wing Y2	DATE OF REVISIT 3/12/2024 Y3
NAME OF FACILITY CLARE ESTATE, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 201 CROSSWICKS STREET BORDENTOWN, NJ 08505	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0269 Reg. # 8:36-3.1(a) LSC	Correction Completed 03/12/2024	ID Prefix A0355 Reg. # 8:36-4.1(a)(1) LSC	Correction Completed 03/12/2024	ID Prefix A0537 Reg. # 8:36-5.7(a)(1) LSC	Correction Completed 03/15/2023
ID Prefix A0647 Reg. # 8:36-6.1(a)(3) LSC	Correction Completed 03/15/2023	ID Prefix A0793 Reg. # 8:36-8.2 LSC	Correction Completed 03/12/2024	ID Prefix A0935 Reg. # 8:36-11.4(b) LSC	Correction Completed 03/12/2024
ID Prefix A0937 Reg. # 8:36-11.5(a) LSC	Correction Completed 03/15/2023	ID Prefix A0961 Reg. # 8:36-11.5(e) LSC	Correction Completed 03/12/2024	ID Prefix Reg. # LSC	Correction Completed
ID Prefix Reg. # LSC	Correction Completed	ID Prefix Reg. # LSC	Correction Completed	ID Prefix Reg. # LSC	Correction Completed
ID Prefix Reg. # LSC	Correction Completed	ID Prefix Reg. # LSC	Correction Completed	ID Prefix Reg. # LSC	Correction Completed
REVIEWED BY STATE AGENCY	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE	
REVIEWED BY CMS RO	REVIEWED BY (INITIALS)	DATE	TITLE	DATE	
FOLLOWUP TO SURVEY COMPLETED ON 12/14/2023		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO			