

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 908115	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/29/2023
NAME OF PROVIDER OR SUPPLIER CEDAR HARBOR MEDICAL DAY CARE CENTE		STREET ADDRESS, CITY, STATE, ZIP CODE 545 EAST 1ST AVENUE ROSELLE, NJ 07203		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments Type of Survey: Complaint Complaint #: NJ00169250 Census: 11/28/23: 71 + 8 Visitors 11/29/23: 71 + 3 Visitors Sample Size: 3 The facility was not in substantial compliance with all of the standards in the New Jersey Administrative Code, Chapter 8:43F, Standards for Licensure of Adult Day Health Services. The facility must submit a plan of correction, including a completion date, for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with the provisions of New Jersey Administrative Code, Title 8, Chapter 43E, Enforcement of Licensure Regulations.	M 000		
M 223	8:43F-3.1(b)(1-7) Administration (b) The administrator shall be responsible for, but not limited to, the following: 1. Ensuring the development, implementation, and enforcement of all policies and procedures, including participant rights; 2. Planning and administering the managerial, operational, fiscal, and reporting components of the facility; 3. Participating in the quality improvement program for participant care and staff	M 223		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

02/06/24

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M 223	<p>Continued From page 1</p> <p>performance;</p> <p>4. Ensuring that all personnel are assigned duties based upon their education, training, competencies, and job descriptions;</p> <p>5. Ensuring the provision of staff orientation, staff education, and ongoing staff training in accordance with N.J.A.C. 8:43F-6.3;</p> <p>6. Establishing and maintaining liaison relationships and communication between facility staff and services providers and with participants and their caregivers; and</p> <p>7. Verifying that each Medicaid-eligible participant is eligible to receive services available at the adult day health services facility prior to the participant's entry into the program. For the purposes of this section, the administrator shall be entitled to rely on any prior authorization performed by the Department for the participant in accordance with N.J.A.C. 8:86.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ00169250</p> <p>Based on interview, record review, and review of pertinent documents, it was determined that the Administrator failed to ensure the implementation</p>	M 223			

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M 223	<p>Continued From page 2</p> <p>and enforcement of all participant rights, and all policies and procedures, including "Mandatory Notification-Reportable Events," and transportation policies for 1 of 3 Participants reviewed, Participant #2. This deficient practice was evidenced by the following:</p> <p>On 11/28/23 at 9:50 a.m., the surveyor interviewed the Administrator, and inquired about any incidents or accidents that took place at the center in the <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at approximately 4:30 p.m.-5:00 p.m., Driver #1 returned to the center to return the bus after his route, and unknowingly <u>NJ Ex Order 26. 4B1</u>. The Administrator explained on 11/15/23 at 6:21 p.m., he received a phone call from the <u>NJ Ex Order 26. 4B1</u> who informed him Participant #2 was reported <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at 6:30 p.m., the <u>NJ Ex Order 26. 4B1</u> located Participant #2 <u>NJ Ex Order 26. 4B1</u>. The Administrator stated he reported the aforementioned incident to the regional director, and the regional director contemplated whether or not to report it to the Department of Health (DOH). The Administrator stated to his knowledge the incident was not reported to DOH.</p> <p>At 12:07 p.m., the surveyor interviewed Driver #1, who stated on 11/15/23 when he transported the participants home, he missed Participant #2's stop and forgot to <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated when he finished his route, he checked for any participants left in the bus through his rear-view mirror and did not see any participants left in the bus. Driver #1 confirmed he did not conduct a walk-through of the bus to check for <u>NJ Ex Order 26. 4B1</u> that were left behind. Driver #1 explained he returned to the center, locked the bus, said good-bye to the</p>	M 223			

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M 223	<p>Continued From page 3</p> <p>Administrator, and went home. Driver #1 stated he did not ^{NJ Ex Order 26. 4B1} Participant #2 because the participant was in his/her wheelchair, which was secured in the ^{NJ Ex Order 26. 4B1}. Driver #1 stated on 11/15/23 [at approximately 5:10 p.m.], an hour after he left the facility to go home, he received a phone call from the Transportation Coordinator (TC), who informed Driver #1 a ^{NJ Ex Order 26. 4B1} on his bus after hours.</p> <p>At 1:35 p.m., the surveyor interviewed the director of Participant #2's home via telephone. The director stated on 11/15/23 she felt something was wrong when Participant #2 did ^{NJ Ex Order 26. 4B1} as scheduled, between 4:00 p.m.- 4:30 p.m. The director stated she called the center, however there was no answer. The director explained she drove to the center and arrived at 4:40 p.m. to look for Participant #2, however the center was closed and there was still no answer when she called the center. The director stated she then returned to the home and called the ^{NJ Ex Order 26. 4B1}. The director stated the ^{NJ Ex Order 26. 4B1} told her to wait at the home while the ^{NJ Ex Order 26. 4B1} tried to get in touch with the owner of the center. The director stated a ^{NJ Ex Order 26. 4B1} was sent to the home, and shortly after, the ^{NJ Ex Order 26. 4B1} called to inform her they reached the Administrator of the program, and he would send someone to open the center. The director stated she drove back to the center with the ^{NJ Ex Order 26. 4B1}. The director stated Participant #2 was found in his/her wheelchair ^{NJ Ex Order 26. 4B1}.</p> <p>At 2:21 p.m., the surveyor interviewed the Administrator again, who stated the bus with Participant #2 ^{NJ Ex Order 26. 4B1}, so the ^{NJ Ex Order 26. 4B1} partially broke the fence and jumped over it to retrieve the</p>	M 223		

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M 223	<p>Continued From page 4</p> <p>NJ Ex Order 26. 4B1.</p> <p>On 11/29/23 at 12:02 p.m., the surveyor toured Bus #8 with Driver #1. Driver #1 stated on 11/15/23, he used four hooks NJ Ex Order 26. 4B1 to secure Participant #2 to the NJ Ex Order 26. 4B1.</p> <p>On 12/06/23 at 4:35 p.m., the surveyor interviewed Driver #3, who stated on 11/15/23 at approximately 6:33 p.m., he received a phone call from the TC, who asked him to go and open the center. Driver #3 stated he arrived at the center at approximately 6:45 p.m.- 6:50 p.m. Driver #3 stated when he arrived at the center, he observed NJ Ex Order 26. 4B1. Driver #3 explained as he approached the gate to open it, he observed two NJ Ex Order 26. 4B1 who were already inside the gate walk towards him along with Participant #2, who was in his/her wheelchair. Driver #3 stated the NJ Ex Order 26. 4B1 told him they had just taken Participant #2 NJ Ex Order 26. 4B1.</p> <p>On 12/14/23 at 10:36 a.m., the surveyor received and reviewed a police investigation report dated 11/15/23. The investigation report indicated an NJ Ex Order 26. 4B1 responded to the report of a NJ Ex Order 26. 4B1 and met with the director of Participant #2's home. The report showed Participant #2 did not return to the residence by 4:30 p.m., which was the time the participant usually returned home from the center. The report showed the director drove to the center to find Participant #2, however the center was closed, so she returned to the home and called the NJ Ex Order 26. 4B1. The report revealed the NJ Ex Order 26. 4B1 who was at Participant #2's home advised patrol units on the road to check the area of the center for Participant #2, as the participant was NJ Ex Order 26. 4B1. The NJ Ex Order 26. 4B1 indicated, NJ Ex Order 26. 4B1.</p>	M 223			

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M 223	<p>Continued From page 5</p> <p><i>NJ Ex Order 26. 4B1</i></p> <p>[REDACTED]</p> <p>The report revealed the <i>NJ Ex Order 26. 4B1</i> and Participant #2 were not able to <i>NJ Ex Order 26. 4B1</i>. The report indicated the Union County Dispatch was able to locate an emergency contact number for the center. The report also revealed Driver #3 responded to the scene and unlocked the gate. The report indicated Participant #2 was <i>NJ Ex Order 26. 4B1</i>.</p> <p>[REDACTED]. The report indicated the Administrator stated he spoke with Driver #1, who told the Administrator, <i>NJ Ex Order 26. 4B1</i>. The report revealed Participant #2 was <i>NJ Ex Order 26. 4B1</i>.</p> <p>The surveyor reviewed the facility's policy titled, "Mandatory Notification-Reportable Events," which indicated, "[The center] shall notify the New Jersey Department of Health & Senior Services of the occurrence of any reportable events as listed below...All alleged or suspected crimes committed by or against participants, which shall also be reported at the time of occurrence to the local police department".</p> <p>The surveyor reviewed the facility's policy titled, "General Services Provided," which showed, "...The facility shall provide transportation services, either directly or through contractual arrangements, to all participants who require transportation between the facility and the participant's home. No participant's transportation shall exceed two hours to and from the facility."</p>	M 223		

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M 223	Continued From page 6 The surveyor also reviewed the facility's policy titled, "Transportation Procedures: Procedures Regarding Clients/Families," which revealed, "...All clients are to be taken directly to their homes as per the route coordinated by the Transportation Coordinator. Routes are to be followed at all times." (Reference: 8:43F-4.2(a)(8) M0327; 8:43F-3.4(a)(6) M-0265; 8:43F-17.1(a)(1) M-0821; 8:43F-17.2 M-0827	M 223			
M 265	8:43F-3.4(a)(6) Administration (a) The facility shall notify the Department immediately by telephone at 609-633-9034 (609-392-2020 after business hours), followed by written confirmation within 72 hours of the following: 6. All alleged or suspected crimes committed by or against participants, which shall also be reported at the time of occurrence to the local police department. This REQUIREMENT is not met as evidenced by: Complaint #: NJ00169250 Based on interview and pertinent document	M 265			

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M 265	<p>Continued From page 7</p> <p>review, it was determined that the facility failed to notify the Department of Health (DOH) when a [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] was involved for 1 of 3 participants reviewed, Participant #2. This deficient practice was evidenced by the following.</p> <p>On 11/28/23 at 9:50 a.m., the surveyor interviewed the Administrator and asked if the facility had any incidents/accidents investigated in past 3 months. The Administrator stated he received a telephone call on 11/15/23 at 6:21 p.m., from a [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] dispatcher to inquire the whereabouts of Participant #2 and that the [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] were at the center. The Administrator stated he called the participant's driver [Driver #1] immediately to inquire about Participant #2 and Driver #1 stated [REDACTED] NJ Ex Order 26. 4B1 [REDACTED].</p> <p>Further, the Administrator stated [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] sent Driver #3 to go and unlock the gate for the [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] when Driver #3 got to the center. The Administrator stated at 6:30 p.m., the [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] found Participant #2 sitting in a wheelchair [REDACTED] NJ Ex Order 26. 4B1 [REDACTED]. The Administrator stated the participant was evaluated at the scene by [REDACTED] NJ Ex Order 26. 4B1 [REDACTED] were observed and the [REDACTED] NJ Ex Order 26. 4B1 [REDACTED].</p> <p>In addition, the surveyor then asked the Administrator if the above incident was reported to the DOH. He stated the facility's regional director was not sure if the above incident was a reportable event, however, he acknowledged that the incident was not reported to the DOH.</p>	M 265			

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M 265	<p>Continued From page 8</p> <p>At 12:07 p.m., during surveyor interview with Driver #1 regarding the incident with Participant #2. Driver #1 stated that NJ Ex Order 26. 4B1 Driver #1 explained that he returned the bus to the parking lot at 4:10 p.m., and viewed the inside of the bus through a rear view mirror for any participant still in the bus. He stated that he did not see any participant in the bus and acknowledged he did not do a walk through neither before exiting the bus.</p> <p>At 1:35 p.m., the surveyor interviewed the participant's Home director via telephone who stated that on 11/15/23, at 4:40 p.m., she drove to the center when the participant did not return from the day care program as scheduled. The Home director stated she called the program and there was no answer. The Home director stated she then drove to the center and the day care program was closed, so she went back to the Home and called the NJ Ex Order 26. 4B1. The Home director stated she accompanied the NJ Ex Order 26. 4B1 back to the center where the participant was NJ Ex Order 26. 4B1.</p> <p>During continued interview, the Home director stated the participant was evaluated by the NJ Ex Order 26. 4B1. However, she stated the participant was NJ Ex Order 26. 4B1.</p> <p>The participant was not available for interview as the participant no longer attend the program.</p> <p>The facility failed to notify the DOH when Participant #2 was NJ Ex Order 26. 4B1, when the participant's</p>	M 265		

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M 265	Continued From page 9 driver returned the bus to the parking lot until 6:30 p.m., when the participant NJ Ex Order 26. 4B1 . NJ Ex Order 26. 4B1 used to secure a wheelchair in a vehicle for safety. The surveyor reviewed the facility's policy titled, "Mandatory Notification-Reportable Events," which revealed, "[The center] shall notify the New Jersey Department of Health & Senior Services of the occurrence of any reportable events as listed below...All alleged or suspected crimes committed by or against participants, which shall also be reported at the time of occurrence to the local police department". Refer to 8:43F-17.1(a)(1)	M 265		
M 327	8:43F-4.2(a)(8) Participant Rights (a) Participant rights, policies, and procedures shall ensure that, at a minimum, each participant admitted to the facility: 8. Is free from mental and physical abuse, free from exploitation, and free from the use of chemical and physical restraints. Medications shall not be used for punishment or for convenience of facility personnel. This REQUIREMENT is not met as evidenced by:	M 327		

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M 327	<p>Continued From page 10</p> <p>Complaint #: NJ00169250</p> <p>Based on interview and review of pertinent documents, it was determined that the facility failed to ensure that a participant was free from the use of physical restraints for 1 of 3 participants reviewed, Participant #2. This deficient practice was evidenced by the following:</p> <p>On 11/28/23 at 9:50 a.m., the surveyor interviewed the Administrator, and inquired about any incidents or accidents that took place at the center in the <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at approximately 4:30 p.m.- 5:00 p.m., Driver #1 returned to the center to return the bus after his route, and unknowingly <u>NJ Ex Order 26. 4B1</u>. The Administrator explained on 11/15/23 at 6:21 p.m., he received a phone call from the <u>NJ Ex Order 26. 4B1</u> who informed him Participant #2 was reported <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at 6:30 p.m., the <u>NJ Ex Order 26. 4B1</u> located Participant #2 inside the <u>NJ Ex Order 26. 4B1</u>.</p> <p>At 12:07 p.m., the surveyor interviewed Driver #1, who stated on 11/15/23 when he transported participants home, he missed Participant #2's <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated he checked for any participants left in the bus through his rear-view mirror and did not see anyone. Driver #1 confirmed he did not conduct a walk-through of the bus to check for participants or possessions that were left behind. Driver #1 explained he returned to the center, locked the bus, said good-bye to the Administrator, and went home. Driver #1 stated he did not <u>NJ Ex Order 26. 4B1</u> Participant #2 because the participant was in his/her wheelchair, which was secured in the <u>NJ Ex Ord</u>.</p>	M 327		

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M 327	<p>Continued From page 11</p> <p><u>NJ Ex Order 26. 4B1</u>. Driver #1 stated on 11/15/23 [at approximately 5:10 p.m.], an hour after he left the facility to go home, he received a phone call from the Transportation Coordinator (TC), who informed the driver a <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated five minutes after he spoke to the TC, the Administrator called to inquire about if the driver knew <u>NJ Ex Order 26. 4B1</u>, to which Driver #1 stated he replied <u>NJ Ex</u>.</p> <p>At 1:35 p.m., the surveyor interviewed the director of Participant #2's home via telephone. The director stated on 11/15/23 she felt something was wrong when Participant #2 did not arrive home by usual time, between 4:00 p.m.- 4:30 p.m. The director stated she called the center, however there was no answer. The director explained she drove to the center and arrived at 4:40 p.m. to look for Participant #2, however the center was closed and there was still no answer when she called the center. The director stated she then returned home and called the <u>NJ Ex Order</u>. The director stated the <u>NJ Ex Order 26. 4B1</u> told her to wait at the home while the <u>NJ Ex Order 26</u> tried to get in touch with the owner of the center. The director stated a <u>NJ Ex Order 26. 4B1</u> was sent to the home, and shortly after, the <u>NJ Ex Order 26. 4B1</u> called to inform her they reached the Administrator of the program, and he would send someone to open the center. The director stated she drove back to the center with the <u>NJ Ex Order 26. 4B1</u>. The director stated Participant #2 was <u>NJ Ex Order 26. 4B1</u>.</p> <p>At 2:21 p.m., the surveyor interviewed the Administrator again, who stated the bus with Participant #2 <u>NJ Ex Order 26. 4B1</u>, so the <u>NJ Ex Order 26. 4B1</u> partially</p>	M 327		

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NAME OF PROVIDER OR SUPPLIER CEDAR HARBOR MEDICAL DAY CARE CENTE		STREET ADDRESS, CITY, STATE, ZIP CODE 545 EAST 1ST AVENUE ROSELLE, NJ 07203		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 327	Continued From page 13 contact number for the center. The report also revealed Driver #3 responded to the scene and unlocked the gate. The report revealed Participant #2 was <i>NJ Ex Order 26. 4B1</i> [REDACTED]. Participant #2 was <i>NJ Ex Order 26. 4B1</i> [REDACTED]. The bus was also locked, and parked inside of a gated parking lot which was also locked. (Reference: 8:43F-17.1(a)(1) M-0821)	M 327		
M 821	8:43F-17.1(a)(1) Transportation Services (a) The facility shall provide safe transportation services, either directly or through contractual arrangements, to all participants who require transportation between the facility and the participant's home. No participant's total transportation time between the facility and the participant's home shall exceed two hours daily. 1. In accordance with N.J.A.C. 8:86, the facility shall accommodate the special transportation needs of the participant and the medical equipment used by the participant.	M 821		

New Jersey Department of Health

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M 821	<p>Continued From page 14</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ00169250</p> <p>Based on interview and pertinent document review, it was determined that the facility failed to provide safe transportation services from the facility to the participant's home and failed to ensure that no participant's total transportation time between the facility and the participant's home exceeded two hours daily for 1 of 3 participants reviewed for safe transportation services, Participant #2. This deficient practice was evidenced by the following:</p> <p>On 11/28/23 at 9:50 a.m., the surveyor interviewed the Administrator, and inquired about any incidents or accidents that took place at the center in the <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at approximately 4:30 p.m.- 5:00 p.m., Driver #1 returned to the center to return the bus after his route, and <u>NJ Ex Order 26. 4B1</u>. The Administrator explained on 11/15/23 at 6:21 p.m., he received a phone call from the <u>NJ Ex Order 26. 4B1</u> who informed him Participant #2 was <u>NJ Ex Order 26. 4B1</u>. The Administrator stated on 11/15/23 at 6:30 p.m., the <u>NJ Ex Order 26. 4B1</u> located Participant #2 <u>NJ Ex Order 26. 4B1</u>. The Administrator explained after Participant #2 was found, he/she was <u>NJ Ex Order 26. 4B1</u>.</p> <p><u>NJ Ex Order 26. 4B1</u>. The Administrator stated he called Driver #1 to inquire about how Participant #2 was <u>NJ Ex Order 26. 4B1</u>. The Administrator stated Driver #1 explained he thought for sure he took Participant #2 home. The Administrator stated Participant #2 was added to Driver #1's route on <u>NJ Ex Order 26. 4B1</u>.</p>	M 821			

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M 821	<p>Continued From page 15</p> <p>At 11:00 a.m., the surveyor interviewed Driver #2 and inquired about the Driver's protocol after completion of their route each day. Driver #2 stated she would always check the bus by conducting a walk-through at the end of each route, as she was told to do on hire.</p> <p>At 12:07 p.m., the surveyor interviewed Driver #1, who stated on 11/15/23 when he transported participants home, he missed Participant #2's <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated he checked for any participants left in the bus through his rear-view mirror and did not see anyone. Driver #1 confirmed he did not conduct a walk-through of the bus to check for participants or possessions that were left behind. Driver #1 explained he returned to the center, locked the bus, said good-bye to the Administrator, and went home. Driver #1 stated he did not <u>NJ Ex Order 26. 4B1</u> Participant #2 because the participant was in his/her wheelchair, which was secured in the <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated on 11/15/23 [at approximately 5:10 p.m.], an hour after he left the facility to go home, he received a phone call from the Transportation Coordinator (TC), who informed the driver a <u>NJ Ex Order 26. 4B1</u>.</p> <p>Driver #1 stated five minutes after he spoke to the TC, the Administrator called to inquire about if the driver knew <u>NJ Ex Order 26. 4B1</u>, to which Driver #1 stated he replied <u>NJ Ex</u>. Driver #1 stated the Administrator told him not to return to the center for <u>NJ Ex Order 26. 4B1</u>. Driver #1 stated he returned to the facility on <u>NJ Ex Order 26. 4B1</u>.</p> <p>The surveyor reviewed Driver #1's transport log from 11/15/23, which showed Participant #2 departed the center to return home at 1:20 p.m., and was dropped off home at 1:25 p.m.</p>	M 821			

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M 821	<p>Continued From page 16</p> <p>At 1:03 p.m. and 1:22 p.m., the surveyor interviewed Driver #1 again to inquire about his transport log from 11/15/23, which indicated Participant #2 was dropped off home. Driver #1 first stated he wrote the time down when he dropped-off Participant #2. The surveyor inquired about how he wrote the time when he dropped-off Participant #2 if he did not actually transport the participant back home. Driver #1 then stated he wrote Participant #2's drop-off time on his transport log when he returned to the center because he thought he had already taken the participant home. Driver #1 explained he would usually write the drop-off time for each participant at the actual time of the drop-off. Driver #1 stated he usually took Participant #2 home first, as his/her home was close to the center. Driver #1 also stated on 11/15/23 he returned to the center to return the bus at approximately 4:10 p.m. The surveyor inquired about what the written message meant on the transport log, that showed "NJ Is Order" along with arrows near Participant #2's name. Driver #1 and the Administrator both stated there was an error on the transport log, and the times written for Participant #2 were intended for Participant #1, and vice versa.</p> <p>The surveyor reviewed Driver #1's transport log from 11/15/23 again, using the times written for Participant #1 instead of those written for Participant #2, which revealed Participant #2 actually left the center for departure at 2:10 p.m., and was dropped off home at 2:20 p.m.</p> <p>At 1:35 p.m., the surveyor interviewed the director from Participant #2's home via telephone. The director stated on 11/15/23 she felt something was wrong when Participant #2 did not arrive home by the usual time, between 4:00 p.m.- 4:30 p.m. The director stated she called the center,</p>	M 821			

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M 821	<p>Continued From page 17</p> <p>however there was no answer. The director explained she drove to the center and arrived at 4:40 p.m. to look for Participant #2, however the center was closed and there was still no answer when she called the center. The director stated she then returned to the home and called the [REDACTED] NJ Ex Order 26. 4B1. The director stated the [REDACTED] NJ Ex Order 26. 4B1 told her to wait at home while the [REDACTED] NJ Ex Order 26. 4B1 tried to get in touch with the owner of the center. The director stated a [REDACTED] NJ Ex Order 26. 4B1 was sent to the home, and shortly after, the [REDACTED] NJ Ex Order 26. 4B1 called to inform her they reached the Administrator of the program, and he would send someone to open the center. The director stated she drove back to the center with the [REDACTED] NJ Ex Order 26. 4B1. The director stated Participant #2 was found in his/her wheelchair [REDACTED] NJ Ex Order 26. 4B1. The director stated Participant #2 was [REDACTED] NJ Ex Order 26. 4B1. The director stated she could not recall Participant #2's vital signs that were taken by Paramedics, however Participant #2's [REDACTED] NJ Ex Order 26. 4B1. The director stated Participant #2 would not return to the center.</p> <p>On 11/29/23 at 12:02 p.m., the surveyor toured Bus #8 with Driver #1. Driver #1 stated on 11/15/23, he used four hooks [REDACTED] NJ Ex Order 26. 4B1 to secure Participant #2's wheelchair to the [REDACTED] NJ Ex Order 26. 4B1.</p> <p>On 12/06/23 at 4:35 p.m., the surveyor interviewed Driver #3, who stated on 11/15/23 at approximately 6:33 p.m., he received a phone call from the TC, who asked him to go and open the center. Driver #3 stated he arrived at the center at approximately 6:45 p.m.- 6:50 p.m. Driver #3</p>	M 821		

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M 821	<p>Continued From page 18</p> <p>stated when he arrived at the center, he observed <u>NJ Ex Order 26. 4B1</u>. Driver #3 explained as he approached the gate to open it, he observed two <u>NJ Ex Order 26. 4B1</u> who were already inside the gate walk towards him along with Participant #2, who was in his/her wheelchair. Driver #3 stated the <u>NJ Ex Order 26. 4B1</u> told him <u>NJ Ex Order 26. 4B1</u>. Driver #3 observed Paramedics put Participant #2 <u>NJ Ex Order 26. 4B1</u>. Driver #3 stated he inquired if Paramedics planned to take Participant #2 to the hospital, and the officer told him Paramedics would determine whether the <u>NJ Ex Order 26. 4B1</u>. Driver #3 stated fifteen minutes later <u>NJ Ex Order 26. 4B1</u>. The surveyor inquired about the Driver's protocol after completion of their route each day. Driver #3 stated he was taught upon hire to finish his route, park the bus, and conduct a walk-through.</p> <p>On 12/14/23 at 10:36 a.m., the surveyor received and reviewed a police investigation report dated 11/15/23. The investigation report indicated an officer responded to the report of a <u>NJ Ex Order 26. 4B1</u> and met with the director of Participant #2's home. The report showed Participant #2 did not return to the residence by 4:30 p.m., which was the time the participant usually returned home from the center. The report showed the director drove to the center to find Participant #2, however the center was closed, so she returned to the home and called the <u>NJ Ex Order 26. 4B1</u>. The report indicated the officer who was at Participant #2's home advised patrol units on the road to check the area of the center for Participant #2, as the participant was <u>NJ Ex Order 26. 4B1</u> and <u>NJ Ex Order 26. 4B1</u>. The police report indicated, <u>NJ Ex Order 26. 4B1</u>.</p>	M 821			

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M 821	<p>Continued From page 19</p> <p><i>NJ Ex Order 26. 4B1</i></p> <p>[REDACTED]</p> <p>The report revealed the <i>NJ Ex Order 26. 4B1</i> and Participant #2 were not able to <i>NJ Ex Order 26. 4B1</i>. The report indicated the Union County Dispatch was able to locate an emergency contact number for the center. The report also revealed Driver #3 responded to the scene and unlocked the gate. The report indicated Participant #2 was evaluated on scene by <i>NJ Ex Order 26. 4B1</i>.</p> <p>[REDACTED]. The report indicated the Administrator stated he spoke with Driver #1, who told the Administrator, <i>NJ Ex Order 26. 4B1</i>. The report revealed Participant #2 was <i>NJ Ex Order 26. 4B1</i>.</p> <p>The surveyor reviewed the weather in Roselle, NJ for 11/15/23, which showed there was a high of 56 degrees and a low of 38 degrees (The Weather Channel: weather.com).</p> <p>The surveyor reviewed the facility's policy titled, "General Services Provided," which revealed, "...The facility shall provide transportation services, either directly or through contractual arrangements, to all participants who require transportation between the facility and the participant's home. No participant's transportation shall exceed two hours to and from the facility."</p> <p>The surveyor also reviewed the facility's policy titled, "Transportation Procedures: Procedures Regarding Clients/Families," which showed, "...All clients are to be taken directly to their homes as per the route coordinated by the Transportation</p>	M 821			

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M 821	Continued From page 20 Coordinator. Routes are to be followed at all times." The facility failed to ensure that all participants received safe transportation and that no participant's total transportation time between the facility and the participant's home exceeded two hours daily. On 11/15/23 Participant #2 left the center for departure at 2:10 p.m. and was on the <u>NJ Ex Order 26. 4B1</u> Participant #2 was on the <u>NJ Ex Order 26. 4B1</u> _____. Reference: 8:43F-3.1(b)(1-7) M-0223; 8:43F-17.2 M-0827	M 821			
M 827	8:43F-17.2 Transportation Services The facility shall develop and implement plans for security and accountability for the participant and the participant's personal possessions while transportation services are being provided. This REQUIREMENT is not met as evidenced by: Complaint #: NJ00169250 Based on interview and pertinent document review, it was determined that the facility failed to ensure the security and accountability of a Participant during transportation for 1 of 3 Participants reviewed, Participant #2. This deficient practice was evidenced by the following:	M 827			

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M 827	<p>Continued From page 21</p> <p>On 11/28/23 at 9:50 a.m., the surveyor interviewed the Administrator, and inquired about any incidents or accidents that took place at the center in the [NJ Ex Order 26. 4B1]. The Administrator stated on 11/15/23 at approximately 4:30 p.m.- 5:00 p.m., Driver #1 returned to the center to return the bus after his route, and [NJ Ex Order 26. 4B1]. The Administrator explained on 11/15/23 at 6:21 p.m., he received a phone call from the [NJ Ex Order 26. 4B1] who informed him Participant #2 was reported [NJ Ex Order 26. 4B1]. The Administrator stated on 11/15/23 at 6:30 p.m., the [NJ Ex Order 26. 4B1] located Participant #2 [NJ Ex Order 26. 4B1].</p> <p>At 12:07 p.m., the surveyor interviewed Driver #1, who stated on 11/15/23 when he transported participants home, he missed Participant #2's [NJ Ex Order 26. 4B1]. Driver #1 stated he checked for any participants left in the bus through his rear-view mirror and did not see anyone. Driver #1 confirmed he did not conduct a walk-through of the bus. Driver #1 explained he returned to the center, locked the bus, said good-bye to the Administrator, and went home. Driver #1 stated he did not [NJ Ex Order 26. 4B1] Participant #2 because the participant was in his/her wheelchair, which was secured in the [NJ Ex Order 26. 4B1]. Driver #1 stated on 11/15/23 [at approximately 5:10 p.m.], an hour after he left the facility to go home, he received a phone call from the Transportation Coordinator (TC), who informed him a [NJ Ex Order 26. 4B1]. Driver #1 stated five minutes after he spoke to the TC, the Administrator called to inquire about if the driver knew [NJ Ex Order 26. 4B1], to which Driver #1 stated he replied [NJ Ex Order 26. 4B1].</p>	M 827		

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M 827	<p>Continued From page 22</p> <p>At 1:35 p.m., the surveyor interviewed the director of Participant #2's home via telephone. The director stated on 11/15/23 she felt something was wrong when Participant #2 did not arrive home by usual time, which was between 4:00 p.m.- 4:30 p.m. The director stated she called the center, however there was no answer. The director explained she drove to the center and arrived at 4:40 p.m. to look for Participant #2, however the center was closed and there was still no answer when she called the center. The director stated she then returned to the home and called the [NJ Ex Order 26. 4B1]. The director stated the [NJ Ex Order 26. 4B1] told her to wait at home while the [NJ Ex Order 26. 4B1] tried to get in touch with the owner of the center. The director stated a [NJ Ex Order 26. 4B1] was sent to the home, and shortly after, the [NJ Ex Order 26. 4B1] called to inform her they reached the Administrator of the program, and he would send someone to open the center. The director stated she drove back to the center with the [NJ Ex Order 26. 4B1]. The director stated Participant #2 was [NJ Ex Order 26. 4B1].</p> <p>On 12/06/23 at 4:35 p.m., the surveyor interviewed Driver #3, who stated on 11/15/23 at approximately 6:33 p.m., he received a phone call from the TC, who asked him to go and open the center. Driver #3 stated he arrived at the center at approximately 6:45 p.m.- 6:50 p.m. Driver #3 stated when he arrived at the center, he observed [NJ Ex Order 26. 4B1]. Driver #3 explained as he approached the gate to open it, he observed two [NJ Ex Order 26. 4B1] who were already inside the gate walk towards him along with Participant #2, who was in his/her wheelchair. Driver #3 stated the [NJ Ex Order 26. 4B1] told him [NJ Ex Order 26. 4B1].</p>	M 827		

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M 827	<p>Continued From page 23</p> <p>On 12/14/23 at 10:36 a.m., the surveyor received and reviewed a police investigation report dated 11/15/23. The investigation report indicated an officer responded to the report of a [REDACTED] and met with the director of Participant #2's home. The report showed Participant #2 did not return to the residence by 4:30 p.m., which was the time the participant usually returned home from the center. The report showed the director drove to the center to find Participant #2, however the center was closed, so she returned to the home and called the [REDACTED] to file a [REDACTED]. The report revealed the [REDACTED] who was at Participant #2's home advised patrol units on the road to check the area of the center for Participant #2, as the participant was wheelchair bound and [REDACTED]. The [REDACTED] report indicated, [REDACTED]</p> <p>[REDACTED]</p> <p>The report revealed the [REDACTED] and Participant #2 were not able to [REDACTED]. The report indicated the Union County Dispatch was able to locate an emergency contact number for the center. The report also revealed Driver #3 responded to the scene and [REDACTED]. The report indicated Participant #2 was evaluated on scene by [REDACTED].</p> <p>[REDACTED]. The report indicated the Administrator stated he spoke with Driver #1, who told the Administrator, [REDACTED]. The report revealed Participant #2 was [REDACTED].</p>	M 827		

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M 827	Continued From page 24 The facility failed to maintain security and accountability for Participant #2 on 11/15/23. Reference: 8:43F-3.1(b)(1-7) M-0223; 8:43F-17.1(a)(1) M-0821	M 827			

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 908115	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 2/7/2024
NAME OF FACILITY CEDAR HARBOR MEDICAL DAY CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 545 EAST 1ST AVENUE ROSELLE, NJ 07203	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix M0265	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 8:43F-3.4(a)(6)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	12/01/2023	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
REVIEWED BY STATE AGENCY <input type="checkbox"/>		REVIEWED BY (INITIALS)		DATE	
REVIEWED BY CMS RO <input type="checkbox"/>		REVIEWED BY (INITIALS)		DATE	
FOLLOWUP TO SURVEY COMPLETED ON 11/29/2023		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO			

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 908115	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 2/7/2024
NAME OF FACILITY CEDAR HARBOR MEDICAL DAY CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 545 EAST 1ST AVENUE ROSELLE, NJ 07203	

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ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix M0223	Correction	ID Prefix M0265	Correction	ID Prefix M0327	Correction
Reg. # 8:43F-3.1(b)(1-7)	Completed	Reg. # 8:43F-3.4(a)(6)	Completed	Reg. # 8:43F-4.2(a)(8)	Completed
LSC	12/01/2023	LSC	12/01/2023	LSC	12/01/2023
ID Prefix M0821	Correction	ID Prefix M0827	Correction	ID Prefix	Correction
Reg. # 8:43F-17.1(a)(1)	Completed	Reg. # 8:43F-17.2	Completed	Reg. #	Completed
LSC	12/01/2023	LSC	12/01/2023	LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 11/29/2023	<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO
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