

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>65A114</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/08/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
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A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint COMPLAINT #: NJ0018870, NJ00183247, NJ00181274, NJ00168436, and NJ00159303 CENSUS: 109 SAMPLE SIZE: 16 SURVEY DATE: 11/06/2025 - 12/08/2025</p> <p>The facility is not in substantial compliance with all the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes, and Assisted Living Programs, based on this Complaint Survey.</p> <p>The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

01/06/26

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #NJ0088870</p> <p>Based on facility policy review, record review, facility document review, and interview, the facility failed to implement their "Elder Abuse/Neglect" policy, "Internal Incident Reports and State Reports" policy, and "Service Plans and Assessments" policy when they failed to report incidents of abuse to the state survey agency, failed to investigate incidents, and failed to develop and implement interventions to protect residents from [NJ Exec Order 26.4b1] following [NJ Exec Order 26.4b1] incidents. The deficiencies affected 4 (Resident #1, #14, #15, and #16) of 11 residents reviewed for [NJ Exec Order 26.4b1]. The failures caused residents to be subject to continued [NJ Exec Order 26.4b1] from Resident #2 and subsequently, on [NJ Exec Order 26.4b1], Resident #2 [NJ Exec Order 26.4b1] Resident #1 after a [NJ Exec Order 26.4b1], causing Resident #1 to [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1] a [NJ Exec Order 26.4b1].</p> <p>It was determined the facility's non-compliance with one or more requirements had caused, or was likely to cause, serious injury, serious harm, serious impairment, or death to residents.</p> <p>On 12/08/2025 at 6:14 PM, the facility's Executive Director (ED) was verbally informed of the immediacy of the situation involving the facility's failure to implement their [NJ Exec Order 26.4b1] prohibition policy, which lead to multiple incidents of [NJ Exec Order 26.4b1] involving Resident #2.</p> <p>Findings included:</p>	A 310		

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A 310	<p>Continued From page 2</p> <p>A facility policy titled, "Elder Abuse/Neglect New Jersey," dated 04/2021, indicated, "If any resident experiences abuse (by staff, residents, family, or others) or when abuse is suspected, as mandated reporters, staff is required to report this to the appropriate State agency. Staff are to immediately notify the Director of Health and Wellness or Executive Director. Staff will not be terminated nor reprimanded for reporting suspected or actual cases of resident abuse. Staff do not require permission from their supervisor, Director of Health and Wellness, Executive Director or any other person to report actual or suspected elder abuse." The policy further specified, "4) Upon the notice of reported observed, suspected, or at imminent risk of abuse or exploitation: a) Immediate steps will be taken to ensure the resident is protected from potential future abuse and neglect while the investigation is being conducted. b) A thorough investigation will be conducted by the Director of Health and Wellness or Executive Director." The policy revealed, "6) Reporting of any suspected, alleged, or witnessed abuse or neglect will be completed according to state reporting requirements." The policy revealed, "7) An investigation will take place surrounding the cause of the abuse." The abuse policy revealed that it did not include the definition of abuse or the types of abuse. The abuse policy revealed that it did not include how residents' rights would be protected following the investigation of abuse if resident-to-resident abuse was in fact substantiated.</p> <p>A facility policy titled, "Internal Incident Reports and State Reports," revised 01/2025, revealed, "1) The Internal Incident Report is to be completed for all unusual occurrences, injury, and</p>	A 310		

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A 310	<p>Continued From page 3</p> <p>incidents. The staff member involved in or witnessing the incident will complete the Internal Incident Report. If the witness is a Care Partner who does not have access to the electronic Incident report, they will complete it on paper." The policy revealed, "3) Director of Health and Wellness will evaluate the resident and document a note in the resident record." The policy continued, "a) Verify that ancillary assessment is completed including resident specific interventions are updated." The policy revealed, "8) All incidents related to physical abuse, neglect, sexual assault, or exploitation are reported to the ombudsman, state licensing agency, and in the cause of assault (physical or sexual), to law enforcement per state regulations."</p> <p>A facility policy titled, "Service Plans and Assessments," revised 12/01/2025, revealed, "Individualized service plans are used to plan for and meet resident needs using an interdisciplinary approach." The policy revealed, "8. The resident general service plan shall be reviewed and, if necessary, revised semi-annually, and more frequently as needed based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status." The policy continued, "9. The resident health service plan shall be reviewed, and if necessary, revised quarterly, and as needed, based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status."</p> <p>A "Face Sheet" revealed the facility admitted Resident #2 on <span style="background-color: black; color: white;">NJ Exec Order 26.4b1</span>. According to the Face Sheet, the resident had a medical history that included diagnoses of <span style="background-color: black; color: white;">NJ Exec Order 26.4b1</span></p>	A 310		

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A 310	<p>Continued From page 4</p> <p><b>NJ Exec Order 26.4b1</b> .</p> <p>Resident #2's "DL [Distinct Living] Master Assessment," initiated <b>NJ Exec Order 26.4b1</b> revealed Resident #2 was oriented to <b>NJ Exec Order 26.4b1</b> .</p> <p>Resident #2's "Service Plan," initiated on <b>NJ Exec Order 26.4b1</b> indicated Resident #2 had <b>NJ Exec Order 26.4b1</b> interventions in place directing staff to document any <b>NJ Exec Order 26.4b1</b> including <b>NJ Exec Order 26.4b1</b> or <b>NJ Exec Order 26.4b1</b> at residents. The Service Plan indicated that the resident <b>NJ Exec Order 26.4b1</b> at another resident on <b>NJ Exec Order 26.4b1</b> <b>NJ Exec Order 26.4b1</b> ; <b>NJ Exec Order 26.4b1</b> at staff and residents on <b>NJ Exec Order 26.4b1</b> ; and had an <b>NJ Exec Order 26.4b1</b> with a resident on <b>NJ Exec Order 26.4b1</b> .</p> <p>Resident #2's "[The Facility's Name] Service Agreement," dated <b>NJ Exec Order 26.4b1</b> , included a "Behavioral Management Plan," with an effective date of <b>NJ Exec Order 26.4b1</b> . The <b>NJ Exec Order 26.4b1</b> Management Plan directed staff to document any <b>NJ Exec Order 26.4b1</b> including <b>NJ Exec Order 26.4b1</b> or <b>NJ Exec Order 26.4b1</b> at other residents. Per the <b>NJ Exec Order 26.4b1</b> Management Plan, interventions included redirection, use of <b>NJ Exec Order 26.4b1</b> <b>NJ Exec Order 26.4b1</b> and collaborating with <b>NJ Exec Order 26.4b1</b> health services as needed to ensure resident safety and well-being. The <b>NJ Exec Order 26.4b1</b> Management Plan indicated that the resident <b>NJ Exec Order 26.4b1</b> at other residents on <b>NJ Exec Order 26.4b1</b> <b>NJ Exec Order 26.4b1</b> ; <b>NJ Exec Order 26.4b1</b> at staff and residents on <b>NJ Exec Order 26.4b1</b> ; and had an <b>NJ Exec Order 26.4b1</b> with a resident on <b>NJ Exec Order 26.4b1</b> .</p> <p>Resident #14's "Face Sheet" revealed the facility admitted the resident on <b>NJ Exec Order 26.4b1</b> .</p> <p>Resident #14's <b>NJ Exec Order 26.4b1</b> " <b>NJ Exec Order 26.4b1</b> " dated <b>NJ Exec Order 26.4b1</b> , revealed the</p>	A 310		

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A 310	<p>Continued From page 5</p> <p>resident had a score of [redacted] and indicated the resident had a [redacted] NJ Exec Order 26.4b1.</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [redacted] NJ Exec Order 26.4b1 at 6:02 PM and authored by the ED, that revealed Resident #2 was waiting outside the ED's office to report that another resident (Resident #14) [redacted] NJ Exec Order 26.4b1 on the floor in the theater. The note indicated that the ED asked the other resident if they had [redacted] NJ Exec Order 26.4b1 on the floor, and they [redacted] NJ Exec Order 26.4b1 having done so. The note indicated that Resident #2 started [redacted] NJ Exec Order 26.4b1 "You did [redacted] NJ Exec Order 26.4b1 on the floor. you're [sic] [redacted] NJ Exec Order 26.4b1. The note indicated that the residents began [redacted] NJ Exec Order 26.4b1 at each other. Per the note, The ED stepped between the two residents and told Resident #2 that they could not [redacted] NJ Exec Order 26.4b1 and [redacted] NJ Exec Order 26.4b1 at people, as it could be considered [redacted] NJ Exec Order 26.4b1.</p> <p>The facility staff were unable to provide evidence that the [redacted] NJ Exec Order 26.4b1 incident was reported to the state survey agency, evidence that the incident was investigated, or evidence that interventions were developed and implemented to prevent further [redacted] NJ Exec Order 26.4b1 from Resident #2 following the incident.</p> <p>Resident #16's "Face Sheet" revealed the facility admitted the resident on [redacted] NJ Exec Order 26.4b1.</p> <p>Resident #16's [redacted] NJ Exec Order 26.4b1 [redacted] NJ Exec Order 26.4b1 " dated [redacted] NJ Exec Order 26.4b1 revealed the resident had a score of [redacted] NJ Exec Order 26.4b1 which indicated the resident had a [redacted] NJ Exec Order 26.4b1 of [redacted] NJ Exec Order 26.4b1.</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [redacted] NJ Exec Order 26.4b1 at 2:38 PM and authored by the Director of Memory Support (DMS), that</p>	A 310		

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A 310	<p>Continued From page 6</p> <p>revealed that at 1:20 PM, Resident #2 and Resident #16 <b>NJ Exec Order 26.4b1</b> as they were both trying to enter the activity room. The note indicated that Resident #2 and Resident #16 got in to a <b>NJ Exec Order 26.4b1</b>" and the DMS <b>NJ Exec Order 26.4b1</b> The note indicated that Resident #2 went into the activity room and proceeded to <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b>. Per the note, when Resident #16 entered the room, Resident #2 stated that if Resident #16 made them <b>NJ Exec Order 26.4b1</b>, they were going to <b>NJ Exec O</b> Resident #16. The note indicated the DMS <b>NJ Exec Order</b> [Resident #2] <b>NJ Exec Order 2</b> and the resident was <b>NJ Exec Ord</b> The note indicated the DMS asked the Director of Lifestyle and Leisure to stay in the activity room to supervise, as she did not want another situation to occur if Resident #2 and Resident #16 were <b>NJ Exec Order 26.4b1</b> in the room <b>NJ Exec Order 26.4b1</b></p> <p>Resident #2's "Service Agreement" revealed that a <b>NJ Exec Order 26.4b1</b> Management Plan" was added on <b>NJ Exec Order 26.4b1</b> with interventions that included <b>NJ Exec Order 26.4b1</b> use of <b>NJ Exec Order 26.4b1</b>, and collaborating with <b>NJ Exec Order 26.4b1</b> services as needed to ensure resident safety and well-being. However, the facility staff were unable to provide evidence that the <b>NJ Exec Order 26.4b1</b> incident was reported to the state survey agency or evidence that the incident was investigated.</p> <p>During an interview on 12/05/2025 at 1:04 PM, the DMS stated she did not see the incident on <b>NJ Exec Order 26.4b1</b> with Resident #2 and Resident #16 as <b>NJ Exec Order 26.4b1</b>; she saw it as two residents having a <b>NJ Exec Order 26.4b1</b> She stated the residents were easily <b>NJ Exec Order 26.4b1</b> She revealed that she stayed in the activity room during the activity to make sure <b>NJ Exec Order 26.4b1</b> between Resident #2 and Resident #16.</p>	A 310		

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A 310	<p>Continued From page 7</p> <p>Resident #15's "Face Sheet" revealed the facility admitted the resident on [NJ Exec Order 26.4b1] and indicated that the resident [NJ Exec Order 26.4b1] on [NJ Exec Order 26.4b1].</p> <p>Resident #15's [NJ Exec Order 26.4b1] [NJ Exec Order 26.4b1] " dated [NJ Exec Order 26.4b1] revealed the resident had a score of [NJ Exec Order 26.4b1] and indicated the resident had a [NJ Exec Order 26.4b1].</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [NJ Exec Order 26.4b1] at 1:30 PM and authored by the Director of Health and Wellness (DHW), that revealed that Resident #2 was observed [NJ Exec Order 26.4b1] (Resident #15) in the dining hall. The note indicated that the DHW and another staff member approached the table to [NJ Exec Order 26.4b1] the situation. Per the note, Resident #2 [NJ Exec Order 26.4b1] and was [NJ Exec Order 26.4b1] appropriately "to ensure a safe and respectful environment for all residents."</p> <p>The facility staff were unable to provide evidence that the [NJ Exec Order 26.4b1] incident was reported to the state survey agency, evidence that the incident was investigated, or evidence that interventions were developed and implemented to prevent further [NJ Exec Order 26.4b1] from Resident #2 following the incident.</p> <p>During an interview on 12/08/2025 at 11:09 AM, the DHW stated that the incident on 04/21/2025 was [NJ Exec Order 26.4b1] and she did not consider it [NJ Exec Order 26.4b1]. The DHW stated that it was a [NJ Exec Order 26.4b1] between Resident #2 and Resident #15.</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [NJ Exec Order 26.4b1] at 2:10 PM and authored by the DHW, that indicated that an [NJ Exec Order 26.4b1]</p>	A 310		



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A 310	<p>Continued From page 8</p> <p>occurred between Resident #2 and another resident (Resident #16) on the facility's [REDACTED] on [REDACTED] NJ Exec Order 26.4b1. The note indicated that Resident #2 was [REDACTED] NJ Exec Order 26.4b1 [REDACTED].</p> <p>The note indicated that staff intervened promptly to [REDACTED] NJ Exec Order 26.4b1 the situation "best as possible." The note indicated the incident had been documented and would be reviewed for any necessary follow-up or support.</p> <p>The facility staff were unable to provide evidence that the [REDACTED] NJ Exec Order 26.4b1 incident was reported to the state survey agency, evidence that the incident was investigated, or evidence that interventions were developed and implemented to prevent further [REDACTED] NJ Exec Order 26.4b1 from Resident #2 following the incident.</p> <p>During an interview on 12/05/2025 at 3:27 PM, Resident #16 stated that months prior, when they went on a [REDACTED] NJ Exec Order 26.4b1, Resident #2 said Resident #16 was [REDACTED] NJ Exec Order 26.4b1 in Resident #2's [REDACTED] NJ Exec Order 26.4b1 and called Resident #16 a [REDACTED] NJ Exec Order 26.4b1 and was [REDACTED] NJ Exec Order 26.4b1.</p> <p>During an interview on 12/05/2025 at 1:26 PM, Lifestyle and Leisure Assistant (LLA) #3 revealed that at the time of the incident on [REDACTED] NJ Exec Order 26.4b1 at 12:30 PM, she was outside assisting residents on the facility [REDACTED] NJ Exec Order 26.4b1 to go on an outing. She stated that Resident #2 and Resident #16 were on the [REDACTED] NJ Exec Order 26.4b1 first, and she heard Resident #2 call Resident #16 a [REDACTED] NJ Exec Order 26.4b1. She stated that Resident #16 told Resident #2 not to [REDACTED] NJ Exec Order 26.4b1 that way and stated that they [REDACTED] NJ Exec Order 26.4b1 Resident #2, after which Resident #2 [REDACTED] NJ Exec Order 26.4b1 Resident #16 to [REDACTED] NJ Exec Order 26.4b1. She stated that the residents began [REDACTED] NJ Exec Order 26.4b1 at [REDACTED] NJ Exec Order 26.4b1, and she (LLA #3) got on the [REDACTED] NJ Exec Order 26.4b1 and told them to stop and that if they did not stop, they</p>	A 310		

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A 310	<p>Continued From page 9</p> <p>would not be going on the [REDACTED] NJ Exec Order 26.4b1 She stated that she did not consider the incident to be [REDACTED] NJ Exec Order 26.4b1 just two residents having a [REDACTED] NJ Exec Order 26.4b1</p> <p>Resident #1's "Face Sheet" revealed the facility admitted the resident on [REDACTED] NJ Exec Order 26.4b1. According to the Face Sheet, Resident #1 had a medical history that included a diagnosis of [REDACTED] NJ Exec Order 26.4b1</p> <p>Resident #1's [REDACTED] NJ Exec Order 26.4b1 revealed the resident had a score of [REDACTED] NJ Exec Order 26.4b1 which indicated the resident had a [REDACTED] NJ Exec Order 26.4b1.</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [REDACTED] NJ Exec Order 26.4b1 at 9:26 PM, that revealed Resident #1 approached Resident #2 regarding [REDACTED] NJ Exec Order 26.4b1 Resident #1 believed they were [REDACTED] NJ Exec Order 26.4b1 The note indicated that an [REDACTED] NJ Exec Order 26.4b1 occurred between the residents and Resident #2 [REDACTED] NJ Exec Order 26.4b1 Resident #1 by the [REDACTED] NJ Exec Order 26.4b1 and [REDACTED] NJ Exec Order 26.4b1, resulting in Resident #1 [REDACTED] NJ Exec Order 26.4b1 [REDACTED]</p> <p>A "New Jersey Department of Health Division of Health Facility Survey and Field Operations Long Term Care Assessment and Survey Program/Complaint Unit" "Reportable Event Record/Report," dated [REDACTED] NJ Exec Order 26.4b1, revealed that at 3:00 PM, Resident #1 approached Resident #2 after a Bingo activity was over and requested [REDACTED] NJ Exec Order 26.4b1 Resident #2 [REDACTED] NJ Exec Order 26.4b1 them. The report indicated that when Resident #2 [REDACTED] NJ Exec Order 26.4b1 to [REDACTED] NJ Exec Order 26.4b1 Resident #1 [REDACTED] NJ Exec Order 26.4b1 that was sitting on a table. Per the report, Resident #2 then [REDACTED] NJ Exec Order 26.4b1 Resident #1's [REDACTED] NJ Exec Order 26.4b1 and was witnessed [REDACTED] NJ Exec Order 26.4b1 on the table. The report indicated that Resident #1 then [REDACTED] NJ Exec Order 26.4b1 Resident #2 by the [REDACTED] NJ Exec Order 26.4b1 then Resident #2 [REDACTED] NJ Exec Order 26.4b1 Resident #1, resulting in Resident #1</p>	A 310		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>65A114</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/08/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 310	<p>Continued From page 10</p> <p>NJ Exec Order to the floor. The report revealed Resident #1 NJ Exec Order 26.4b1.</p> <p>A typed facility document, dated NJ Exec Order 26.4b1 indicated that the facility's investigation related to the incident involving Resident #1 and Resident #2 was concluded. Per the document, Resident #1 NJ Exec Order 26.4b1 Resident #2 NJ Exec Order 26.4b1 Resident #1's NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1. Per the document, Resident #2 NJ Exec Order 26.4b1 Resident #1 by their NJ Exec Order 26.4b1, then Resident #2 NJ Exec Order 26.4b1 to get NJ Exec Order 26.4b1, then Resident #2 NJ Exec Order 26.4b1 on the resident's NJ Exec Order 26.4b1 resulting in Resident #1 NJ Exec Order 26.4b1. The document indicated that Resident #1 was taken to the hospital and found to have a NJ Exec Order 26.4b1.</p> <p>Resident #1's hospital discharge summary, dated NJ Exec Order 26.4b1 indicated that the resident was admitted to the hospital on NJ Exec Order 26.4b1 and discharged on NJ Exec Order 26.4b1 with diagnoses that included a NJ Exec Order 26.4b1, with orders for NJ Exec Order 26.4b1.</p> <p>During an interview on 12/05/2025 at 2:13 PM, Resident #1 stated that NJ Exec Order 26.4b1 felt like the incident between them and Resident #2 was NJ Exec Order 26.4b1. Resident #1 stated that they told Resident #2 to pay NJ Exec Order 26.4b1 (Resident #1) after Resident #2 won two games of Bingo. Resident #1 stated Resident #2 put their NJ Exec Order 26.4b1 on Resident #1's NJ Exec Order 26.4b1 and NJ Exec Order 26.4b1 causing the resident to NJ Exec Order 26.4b1. Resident #1 stated their NJ Exec Order 26.4b1 was NJ Exec Order 26.4b1 and that there was a NJ Exec Order 26.4b1 on their NJ Exec Order 26.4b1 after the NJ Exec Order 26.4b1.</p> <p>During an interview on 11/08/2025 at 8:28 AM, the DHW stated that Resident #2's service plan should have been updated after each of the incidents, with effective interventions.</p>	A 310		

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A 310	<p>Continued From page 11</p> <p>During an interview on 12/06/2025 at 11:00 AM, the ED revealed that she did not report the incidents on <b>NJ Exec Order 26.4b1</b> to the state survey agency. The ED stated that she saw the incidents as two residents <b>NJ Exec Order 26.4b1</b> and stated that the residents were separated, and the situations were <b>NJ Exec Order 26.4b1</b>.</p> <p>During an interview on 12/08/2025 at 11:12 AM, the ED stated that she witnessed the incident on <b>NJ Exec Order 26.4b1</b>. The ED stated that she was not aware of the incident on <b>NJ Exec Order 26.4b1</b>. She stated that she would have expected the DMS to notify her of the incident. The ED stated that she was aware of Resident #2 and Resident #15's <b>NJ Exec Order 26.4b1</b> in the dining hall on <b>NJ Exec Order 26.4b1</b>. The ED stated that the incident was <b>NJ Exec Order 26.4b1</b>. The ED stated that she was aware of the incident documented on <b>NJ Exec Order 26.4b1</b> involving Resident #2 and Resident #16. The ED stated that the incident was <b>NJ Exec Order 26.4b1</b>. The ED stated that she expected staff to report all forms of <b>NJ Exec Order 26.4b1</b>. The ED stated that she did not typically report <b>NJ Exec Order 26.4b1</b> to the state survey agency if it was successfully <b>NJ Exec Order 26.4b1</b>.</p> <p>During an interview on 12/08/2025 at 5:08 PM, the ED revealed that she was not aware she had to report <b>NJ Exec Order 26.4b1</b> to the state survey agency. The ED further stated that going forward, all <b>NJ Exec Order 26.4b1</b> would be reported and investigated. The ED stated that it was her expectation that interventions be implemented on a resident's service plan after each incident. The ED stated that she thought Resident #2's service plan was updated with interventions.</p>	A 310		

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A 389	Continued From page 12	A 389		
A 389	<p>8:36-4.1(a)(16) Resident Rights</p> <p>(a) Each assisted living provider will post and distribute a statement of resident rights for all residents of assisted living residences, comprehensive personal care homes, and assisted living programs. Each resident is entitled to the following rights:</p> <p>16. The right to be free from physical and mental abuse and/or neglect;</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #NJ0088870</p> <p>Based on facility policy review, record review, facility document review, and interview, the facility failed to protect the residents' right to be <b>NJ Exec Order 26.4b1</b> from <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b>, which affected 4 (Residents #1, #14, #15, and #16) of 11 residents reviewed for <b>NJ Exec Order 26.4b1</b>. Following an incident on <b>NJ Exec Order 26.4b1</b> involving Resident #1 and Resident #14, the facility failed to report the <b>NJ Exec Order 26.4b1</b> to the state survey agency, failed to investigate the incident, and failed to implement interventions to protect residents from further <b>NJ Exec Order 26.4b1</b> following the <b>NJ Exec Order 26.4b1</b> incident. Subsequently, Resident #2 continued to be <b>NJ Exec Order 26.4b1</b> towards other residents on <b>NJ Exec Order 26.4b1</b>. Resident #2 had a <b>NJ Exec Order 26.4b1</b> with Resident #1, then <b>NJ Exec Order 26.4b1</b> Resident #1, causing Resident #1 to <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b> a right <b>NJ Exec Order 26.4b1</b>.</p>	A 389		

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A 389	<p>Continued From page 13</p> <p>It was determined that the facility's non-compliance with one or more requirements had caused, or was likely to cause serious injury, harm, impairment, or death to residents.</p> <p>On 12/08/2025 at 6:14 PM, the facility's Executive Director (ED) was verbally informed of the immediacy of the situation involving Resident #2's <b>NJ Exec Order 26.4b1</b>.</p> <p>Findings included:</p> <p>A facility policy titled, "Elder Abuse/Neglect New Jersey," dated 04/2021, indicated, "If any resident experiences abuse (by staff, residents, family, or others) or when abuse is suspected, as mandated reporters, staff is required to report this to the appropriate State agency. Staff are to immediately notify the Director of Health and Wellness or Executive Director. Staff will not be terminated nor reprimanded for reporting suspected or actual cases of resident abuse. Staff do not require permission from their supervisor, Director of Health and Wellness, Executive Director or any other person to report actual or suspected elder abuse." The policy further specified, "4) Upon the notice of reported observed, suspected, or at imminent risk of abuse or exploitation: a) Immediate steps will be taken to ensure the resident is protected from potential future abuse and neglect while the investigation is being conducted. b) A thorough investigation will be conducted by the Director of Health and Wellness or Executive Director." The policy revealed, "6) Reporting of any suspected, alleged, or witnessed abuse or neglect will be completed according to state reporting requirements." The policy revealed, "7) An investigation will take place surrounding the cause of the abuse." The abuse policy revealed</p>	A 389		

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A 389	<p>Continued From page 14</p> <p>that it did not include the definition of abuse or the types of abuse. The abuse policy revealed that it did not include how residents' rights would be protected following the investigation of abuse if resident-to-resident abuse was in fact substantiated.</p> <p>A "Face Sheet" revealed the facility admitted Resident #2 on [NJ Exec Order 26.4b1]. According to the Face Sheet, the resident had a medical history that included diagnoses of [NJ Exec Order 26.4b1].</p> <p>Resident #2's "DL [Distinct Living] Master Assessment," initiated [NJ Exec Order 26.4b1], revealed Resident #2 was [NJ Exec Order 26.4b1].</p> <p>Resident #2's "Service Plan," initiated on [NJ Exec Order 26.4b1] indicated Resident #2 had [NJ Exec Order 26.4b1] interventions in place directing staff to document any [NJ Exec Order 26.4b1] including [NJ Exec Order 26.4b1] or [NJ Exec Order 26.4b1] at residents. The Service Plan indicated that the resident [NJ Exec Order 26.4b1] at another resident on [NJ Exec Order 26.4b1] [NJ Exec Order 26.4b1]; [NJ Exec Order 26.4b1] at staff and residents on [NJ Exec Order 26.4b1]; and had an [NJ Exec Order 26.4b1] with a resident on [NJ Exec Order 26.4b1].</p> <p>Resident #2's "[The Facility's Name] Service Agreement," dated [NJ Exec Order 26.4b1], included a [NJ Exec Order 26.4b1] Management Plan," with an effective date of [NJ Exec Order 26.4b1]. The [NJ Exec Order 26.4b1] Management Plan directed staff to document any [NJ Exec Order 26.4b1] including [NJ Exec Order 26.4b1] or [NJ Exec Order 26.4b1] at other residents. Per the [NJ Exec Order 26.4b1] Management Plan, interventions included [NJ Exec Order 26.4b1] use of [NJ Exec Order 26.4b1], and collaborating with [NJ Exec Order 26.4b1] health services as needed to ensure resident safety and well-being. The [NJ Exec Order 26.4b1].</p>	A 389		

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A 389	<p>Continued From page 15</p> <p>Management Plan indicated that the resident  <small>NJ Exec Order 26.4b1</small> at other residents on <small>NJ Exec Order 26.4b1</small>, <small>NJ Exec Order 26.4b1</small>  at staff and residents on <small>NJ Exec Order 26.4b1</small> and had an  <small>NJ Exec Order 26.4b1</small> with a resident on <small>NJ Exec Order 26.4b1</small>.</p> <p>Resident #14's "Face Sheet" revealed the facility  admitted the resident on <small>NJ Exec Order 26.4b1</small></p> <p>Resident #14's <small>NJ Exec Order 26.4b1</small>  <small>NJ Exec Order 26.4b1</small> " dated <small>NJ Exec Order 26.4b1</small> revealed the  resident had a score of <small>NJ Exec Order 26.4b1</small> and indicated the  resident had a <small>NJ Exec Order 26.4b1</small>.</p> <p>"Progress Notes for [Resident #2]" revealed a  note, dated <small>NJ Exec Order 26.4b1</small> at 6:02 PM and authored  by the ED, that revealed Resident #2 was waiting  outside the ED's office to report that another  resident (Resident #14) <small>NJ Exec Order 26.4b1</small> on the floor in the  theater. The note indicated that the ED asked the  other resident if they had <small>NJ Exec Order 26.4b1</small> on the floor, and  they <small>NJ Exec Order 26.4b1</small> having done so. The note indicated  that Resident #2 started <small>NJ Exec Order 26.4b1</small> <small>NJ Exec Order 26.4b1</small>  <small>NJ Exec Order 26.4b1</small> " The note indicated that  the residents began <small>NJ Exec Order 26.4b1</small> at <small>NJ Exec Order 26.4b1</small>. Per the  note, The ED stepped between the two residents  and told Resident #2 that they could not <small>NJ Exec Order 26.4b1</small>  and <small>NJ Exec Order 26.4b1</small> at people, as it could be considered  <small>NJ Exec Order 26.4b1</small></p> <p>The facility staff were unable to provide evidence  that the <small>NJ Exec Order 26.4b1</small> incident was reported to the  state survey agency, evidence that the incident  was investigated, or evidence that interventions  were developed and implemented to prevent  further <small>NJ Exec Order 26.4b1</small> from Resident #2 following the  incident.</p> <p>Resident #16's "Face Sheet" revealed the facility</p>	A 389		



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A 389	<p>Continued From page 16</p> <p>admitted the resident on [redacted] NJ Exec Order 26.4b1.</p> <p>Resident #16's [redacted] NJ Exec Order 26.4b1 [redacted] " dated [redacted] NJ Exec Order 26.4b1, revealed the resident had a score of [redacted] NJ Exec Order 26.4b1 which indicated the resident had a [redacted] NJ Exec Order 26.4b1 [redacted]</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [redacted] NJ Exec Order 26.4b1 at 2:38 PM and authored by the Director of Memory Support (DMS), that revealed that at 1:20 PM, Resident #2 and Resident #16 [redacted] NJ Exec Order 26.4b1 as they were both trying to enter the activity room. The note indicated that Resident #2 and Resident #16 got in to a [redacted] NJ Exec Order 26.4b1" and the DMS [redacted] NJ Exec Order 26.4b1. The note indicated that Resident #2 went into the activity room and proceeded to [redacted] NJ Exec Order 26.4b1 and [redacted] NJ Exec Order 26.4b1. Per the note, when Resident #16 entered the room, Resident #2 stated that if Resident #16 made them [redacted] NJ Exec Order 26.4b1, they were going to [redacted] NJ Exec Order 26.4b1 Resident #16. The note indicated the DMS [redacted] NJ Exec Order 26.4b1 [Resident #2] [redacted] NJ Exec Order 26.4b1 and the resident was [redacted] NJ Exec Order 26.4b1. The note indicated the DMS asked the Director of Lifestyle and Leisure to stay in the activity room to [redacted] NJ Exec Order 26.4b1 as she did not want another situation to occur if Resident #2 and Resident #16 were [redacted] NJ Exec Order 26.4b1 in the room [redacted] NJ Exec Order 26.4b1</p> <p>Resident #2's "Service Agreement" revealed that a [redacted] NJ Exec Order 26.4b1 Management Plan" was added on [redacted] NJ Exec Order 26.4b1. Interventions included [redacted] NJ Exec Order 26.4b1 use of [redacted] NJ Exec Order 26.4b1, and collaborating with [redacted] NJ Exec Order 26.4b1 health services as needed to ensure resident safety and well-being. However, the facility staff were unable to provide evidence that the incident was investigated.</p>	A 389		

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A 389	<p>Continued From page 17</p> <p>During an interview on 12/05/2025 at 1:04 PM, the DMS stated she did not see the incident on [NJ Exec Order 26.4b1] with Resident #2 and Resident #16 as [NJ Exec Order 26.4b1]; she saw it as two residents having a [NJ Exec Order 26.4b1]. She stated that the residents were easily [NJ Exec Order 26.4b1]. She revealed that she stayed in the activity room during the activity to make sure everything was [NJ Exec Order 26.4b1] between Resident #2 and Resident #16.</p> <p>Resident #15's "Face Sheet" revealed the facility admitted the resident on [NJ Exec Order 26.4b1] and indicated that the resident [NJ Exec Order 26.4b1] on [NJ Exec Order 26.4b1].</p> <p>Resident #15's [NJ Exec Order 26.4b1] [NJ Exec Order 26.4b1] " dated [NJ Exec Order 26.4b1] revealed the resident had a score of [NJ Exec Order 26.4b1] and indicated the resident had a [NJ Exec Order 26.4b1].</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [NJ Exec Order 26.4b1] at 1:30 PM and authored by the Director of Health and Wellness (DHW), that revealed that Resident #2 was observed [NJ Exec Order 26.4b1] (Resident #15) in the dining hall. The note indicated that the DHW and another staff member approached the table to [NJ Exec Order 26.4b1] the situation. Per the note, Resident #2 [NJ Exec Order 26.4b1] and was [NJ Exec Order 26.4b1] appropriately "to ensure a safe and respectful environment for all residents."</p> <p>The facility staff were unable to provide evidence that interventions were developed and implemented to prevent further [NJ Exec Order 26.4b1] from Resident #2 following the incident.</p> <p>During an interview on 12/08/2025 at 11:09 AM, the DHW stated that the incident on [NJ Exec Order 26.4b1] was [NJ Exec Order 26.4b1], and she did not consider it [NJ Exec Order 26.4b1]. The DHW stated that it was a</p>	A 389		

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NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
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A 389	<p>Continued From page 18</p> <p><b>NJ Exec Order 26.4b1</b> between Resident #2 and Resident #15.</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated <b>NJ Exec Order 26.4b1</b> at 2:10 PM and authored by the DHW, that indicated that an <b>NJ Exec Order 26.4b1</b> occurred between Resident #2 and another resident (Resident #16) on the facility's bus on <b>NJ Exec Order 26.4b1</b>. The note indicated that Resident #2 was <b>NJ Exec Order 26.4b1</b>.</p> <p><b>NJ Exec Order 26.4b1</b> The note indicated that staff intervened promptly to <b>NJ Exec Order 26.4b1</b> the situation <b>NJ Exec Order 26.4b1</b>. The note indicated the incident had been documented and would be reviewed for any necessary follow-up or support.</p> <p>The facility staff were unable to provide evidence that interventions were developed and implemented to prevent further <b>NJ Exec Order 26.4b1</b> from Resident #2 following the incident.</p> <p>During an interview on 12/05/2025 at 3:27 PM, Resident #16 stated that <b>NJ Exec Order 26.4b1</b> prior, when they went on a <b>NJ Exec Order 26.4b1</b>, Resident #2 said Resident #16 was <b>NJ Exec Order 26.4b1</b> in Resident #2's <b>NJ Exec Order 26.4b1</b> and called Resident #16 a <b>NJ Exec Order 26.4b1</b> and was <b>NJ Exec Order 26.4b1</b>.</p> <p>During an interview on 12/05/2025 at 1:26 PM, Lifestyle and Leisure Assistant (LLA) #3 revealed that at the time of the incident on <b>NJ Exec Order 26.4b1</b> at 12:30 PM, she was outside assisting residents on the <b>NJ Exec Order 26.4b1</b> to go on an <b>NJ Exec Order 26.4b1</b>. She stated that Resident #2 and Resident #16 were on the <b>NJ Exec Order 26.4b1</b> first, and she heard Resident #2 <b>NJ Exec Order 26.4b1</b> Resident #16 a <b>NJ Exec Order 26.4b1</b>. She stated that Resident #16 told Resident #2 not to <b>NJ Exec Order 26.4b1</b> that way and stated that they would <b>NJ Exec Order 26.4b1</b> Resident #2, after which Resident #2 told Resident #16 to <b>NJ Exec Order 26.4b1</b>.</p>	A 389		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>65A114</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/08/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 389	<p>Continued From page 19</p> <p>She stated that the residents began [NJ Exec Order 26.4b1] at [NJ Exec Order 26.4b1], and she (LLA #3) got on the [NJ Exec Order 26.4b1] and told them to stop and that if they did not stop, they would not be going on the [NJ Exec Order 26.4b1]. She stated that she did not consider the incident to be [NJ Exec Order 26.4b1], just two residents having a [NJ Exec Order 26.4b1].</p> <p>Resident #1's "Face Sheet" revealed the facility admitted the resident on [NJ Exec Order 26.4b1]. According to the Face Sheet, Resident #1 had a medical history that included a diagnosis of [NJ Exec Order 26.4b1].</p> <p>Resident #1's [NJ Exec Order 26.4b1] dated [NJ Exec Order 26.4b1], revealed the resident had a score of [NJ Exec Order 26.4b1] which indicated the resident had a [NJ Exec Order 26.4b1].</p> <p>"Progress Notes for [Resident #2]" revealed a note, dated [NJ Exec Order 26.4b1] at 9:26 PM, that revealed Resident #1 approached Resident #2 regarding [NJ Exec Order 26.4b1]. Resident #1 believed they were [NJ Exec Order 26.4b1]. The note indicated that an [NJ Exec Order 26.4b1] occurred between the residents and Resident #2 [NJ Exec Order 26.4b1]. Resident #1 by the [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1], resulting in Resident #1 [NJ Exec Order 26.4b1].</p> <p>A "New Jersey Department of Health Division of Health Facility Survey and Field Operations Long Term Care Assessment and Survey Program/Complaint Unit" "Reportable Event Record/Report," dated [NJ Exec Order 26.4b1], revealed that at 3:00 PM, Resident #1 approached Resident #2 after a Bingo activity was over and requested [NJ Exec Order 26.4b1]. Resident #2 [NJ Exec Order 26.4b1] them. The report indicated that when Resident #2 [NJ Exec Order 26.4b1] to [NJ Exec Order 26.4b1] the [NJ Exec Order 26.4b1] Resident #1 [NJ Exec Order 26.4b1] that was sitting on a table. Per the report, Resident #2 then [NJ Exec Order 26.4b1] Resident #1's [NJ Exec Order 26.4b1] and was witnessed [NJ Exec Order 26.4b1]. The</p>	A 389		

New Jersey Department of Health

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NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
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A 389	<p>Continued From page 20</p> <p>report indicated that Resident #1 then [NJ Exec Order 26.4b1] Resident #2 by the [NJ Exec Order 26.4b1] then Resident #2 [NJ Exec Order 26.4b1] Resident #1, resulting in Resident #1 [NJ Exec Order 26.4b1] to the floor. The report revealed Resident #1 [NJ Exec Order 26.4b1] a [NJ Exec Order 26.4b1].</p> <p>A typed facility document, dated [NJ Exec Order 26.4b1], indicated that the facility's investigation related to the incident involving Resident #1 and Resident #2 was concluded. Per the document, Resident #1 [NJ Exec Order 26.4b1] at the end of a Bingo activity, Resident #2 [NJ Exec Order 26.4b1] Resident #1's [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1]. Per the document, Resident #2 [NJ Exec Order 26.4b1] Resident #1 by their [NJ Exec Order 26.4b1] to [NJ Exec Order 26.4b1], then Resident #2 [NJ Exec Order 26.4b1] Resident #1 with [NJ Exec Order 26.4b1] on the resident's [NJ Exec Order 26.4b1] in Resident #1 [NJ Exec Order 26.4b1]. The document indicated that Resident #1 was taken to the hospital and found to have a [NJ Exec Order 26.4b1].</p> <p>Resident #1's hospital discharge summary, dated [NJ Exec Order 26.4b1], indicated that the resident was admitted to the hospital on [NJ Exec Order 26.4b1] and discharged on [NJ Exec Order 26.4b1] with diagnoses that included a [NJ Exec Order 26.4b1], with orders for [NJ Exec Order 26.4b1].</p> <p>During an interview on 12/05/2025 at 2:13 PM, Resident #1 stated that [NJ Exec Order 26.4b1] felt like the incident between them and Resident #2 was [NJ Exec Order 26.4b1]. Resident #1 stated that they told Resident #2 to pay \$[NJ Exec Order 26.4b1] (Resident #1) after Resident #2 won two games of Bingo. Resident #1 stated Resident #2 [NJ Exec Order 26.4b1] on Resident #1's [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1] causing the resident to [NJ Exec Order 26.4b1]. Resident #1 stated their [NJ Exec Order 26.4b1] was [NJ Exec Order 26.4b1] and that there was a [NJ Exec Order 26.4b1] on their [NJ Exec Order 26.4b1] after the [NJ Exec Order 26.4b1].</p> <p>During an interview on 11/07/2025 at 9:41 AM,</p>	A 389		

New Jersey Department of Health

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NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 389	<p>Continued From page 21</p> <p>the DMS stated that Resident #2 was [REDACTED] to everyone.</p> <p>During an interview on 11/07/2025 at 11:47 AM, Lifestyle and Leisure Assistant (LLA) #2 stated that Resident #2 often [REDACTED] at and [REDACTED] residents [REDACTED].</p> <p>During an interview on 11/08/2025 at 8:28 AM, the DHW stated that if staff witnessed any form of [REDACTED] she expected them to make sure residents were safe, notify the supervisor, and document what they observed. The DHW stated that the ED investigated incidents of [REDACTED] and provided a conclusion.</p> <p>During an interview on 11/08/2025 at 10:31 AM, the ED stated that all incidents were discussed during morning meetings, and the DHW updated the service plans with interventions. Regarding her expectations of staff when [REDACTED] had been witnessed or reported, she stated she expected staff to ensure residents were safe and to notify the nurse or herself immediately. She stated that she expected all [REDACTED] to be addressed so that residents resided in a safe environment.</p> <p>During an interview on 12/08/2025 at 11:12 AM, the ED stated that she witnessed the incident on [REDACTED]. The ED stated that she was not aware of the incident on [REDACTED]. She stated that she would have expected the DMS to notify her of the incident. The ED stated that she was aware of Resident #2 and Resident #15's [REDACTED] in the dining hall on [REDACTED]. The ED stated that the incident was [REDACTED]. The ED stated that she was aware of the incident documented on [REDACTED] involving Resident #2 and Resident #16. The ED stated that the</p>	A 389		

New Jersey Department of Health

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A 389	Continued From page 22  incident was <b>NJ Exec Order 26.4b1</b> . The ED stated that she expected staff to report all forms of <b>NJ Exec Order 26.4b1</b> .  During an interview on 12/08/2025 at 5:08 PM, the ED stated that it was her expectation that interventions be implemented on a resident's service plan after each incident. The ED stated that she thought Resident #2's service plan was updated with interventions.	A 389			
A1057	8:36-15.4 Resident Records  All records shall be maintained for a period of 10 years after the discharge of a resident from the assisted living residence, comprehensive personal care home or assisted living program.  This REQUIREMENT is not met as evidenced by: Complaint #: NJ00159303 and #NJ00168436  Based on facility policy review and interview, the facility failed to ensure medical records were maintained for 10 years after a resident was discharged from the facility for 3 (Residents #4, #5, and #6) of 3 residents reviewed who had discharged prior to the facility's change in ownership in April 2024.  Findings included:  A facility policy titled, "Resident Medical Record," dated 04/2021, indicated, "An accurate and properly updated Resident Record will assist us in managing the health care of our residents." The policy revealed the "Procedure" included, "4.	A1057			

New Jersey Department of Health

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A1057	<p>Continued From page 23</p> <p>Keep the Resident Record on file after the resident has left in accordance with state regulations."</p> <p>During an interview on 11/06/2025 at 1:18 PM, the Director of Health and Wellness (DHW) stated that if the residents were already discharged from the facility prior to the ownership change, the facility did not have any of those records. The DHW stated that they did not have any records for Residents #4, #5, or #6. The DHW stated that those residents must have been discharged prior to the change in ownership because they were not in the facility's computer system.</p> <p>During an interview on 11/06/2025 at 10:21 AM, the Director of Nursing Clinical Area Supervisor (DNCAS) stated that they did not have access to any medical records prior to [REDACTED] NJ Exec Order 26.4b1. The DNCAS stated that the facility had no grievances or any record types from the previous facility owner from [REDACTED] NJ Exec Ord through [REDACTED] NJ Exec Order 26.4b1.</p> <p>During an interview on 11/06/2025 at 1:15 PM, the DNCAS stated that the facility did not have records for any residents prior to the change in ownership.</p> <p>During an interview on 11/08/2025 at 12:53 PM, the Director of Memory Support (DMS) stated that she barely remembered Resident #6.</p> <p>During an interview on 11/08/2025 at 8:27 AM, the DHW stated that she was not aware of the medical records process. The DHW stated that it made sense that the facility needed to retain resident records after a change in ownership.</p> <p>During an interview on 11/08/2025 at 11:01 AM,</p>	A1057		



New Jersey Department of Health

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NAME OF PROVIDER OR SUPPLIER  <b>MIRA VIE AT TOMS RIVER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1657 SILVERTON ROAD</b> <b>TOMS RIVER, NJ 08753</b>		
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A1057	Continued From page 24  the Executive Director (ED), who had been working at the facility since November 2022, stated that medical records must be available, even if a resident moved out of the facility. The ED stated that if the state survey agency needed medical records from the previous facility owner, then the facility needed to obtain those medical records. The ED stated that she expected the facility to maintain resident records for 10 years. She stated that she did remember Resident #4 and Resident #5. The ED stated the facility should have had access to the facility reported event that occurred between Resident #4 and Resident #5.	A1057			

POC #3 received 1/13/26  
Accepted 1/13/26



12/29/2025

To Whom It May Concern,

Please find the Plan of Correction related to the complaint survey conducted on 12/8/2025.

A310 8:36- 3.4(a)(1) Administrator's Responsibilities

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice.
  - Resident #2 no longer resides at the community; NJ Exec Order 26.4b1 Resident #1, 14, 15, 16 are no longer affected; Resident #1 returned to community on NJ Exec Order 26.4b1
  - Elder Abuse/Neglect policy continues to be followed. All incidents of resident abuse will be reported to NJ Department of Health.
  - All staff in-serviced by Executive Director(ED) or Designee, related to Elder Abuse/Neglect policy. Completed 12/09/2025.
  - Late entry Incident Reports completed for NJ Exec Order 26.4b1 for residents #14, #15, #16 for dates NJ Exec Order 26.4b1 by Director of Health and Wellness.
2. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice.
  - All residents have the potential to be affected.
3. What measures will be put into place or systemic changes will be made to ensure that the deficient practice will not recur.
  - Executive Director or designee to ensure all staff are trained to respond to all potential cases of resident abuse, including verbal abuse. Completed 12/09/2025.
  - Executive Director educated Leadership Team on 12/09/2025 on policies and procedures: Elder Abuse and Neglect, Internal Incident Reports and State Reports.
  - Director of Health and Wellness(DHW)and Executive Director reviewed Service Plan and Assessment policy with Vice President of Health and Wellness (VPHW). Completed on 12/9/25.

- Community to follow policies and procedures as it relates to Elder Abuse/Neglect, Internal Incident Reports and State Reports, and Service Plans and Assessments up to and including education on completing incident reports on verbal altercation between residents. Effective 12/29/2025.
- Audit completed by Director of Health and Wellness of resident records over the last 6 months to ensure that all verbal altercations between residents have an incident report per policy. Completed on 12/9/2025.
- Department managers, including Director of Health & Wellness, Director of Business and People, Director of Sales & Marketing, Director of Resident Experience, Director of Memory Support, Director of Plant Operations, and Director of Restaurant & Hospitality educated by Executive Director on policies related to Elder Abuse/Neglect 12/09/2025.
- Licensed staff educated on Internal Incident Reports and State Reports policy. Completed 12/09/2025.
- Executive Director provided education to residents on Resident Rights and reporting abuse/neglect. Completed 12/30/2025.
- Resident service plans updated per policy. Completed 12/30/2025.
- Staff education on Resident-to-Resident Mistreatment completed by Executive Director on 12/9/2025.
- Effective 12/30/2025 and ongoing.

4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what program will be put into place to monitor the continued effectiveness of the systemic changes.

- Review of Grievances by Executive Director, as part of QAPI to ensure compliance. Next QAPI Date: 1/30/2025.
- Review of Incident Reports by Executive Director at least once per week. Effective 12/30/2025.
- Review of all staff training regarding policies stated above audited quarterly and presented during quarterly QAPI meeting by Director of Health and Wellness. Next QAPI Date: 1/30/2026.
- Resident Incidents Reviewed by Director of Health and Wellness as part of Quarterly QAPI to ensure interventions are currently in place. Next QAPI Date: 1/30/2026
- Completion date: 12/30/2025.

*Handwritten:* X7 approved 1/13/26

A355 8:36-4.1(a)(1) Resident Rights

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice.

- Resident #2 no longer resides at facility. **NJ Exec Order 26.4b1**
- Resident #1 resides in the community. Service plan updated post incident/upon return to facility or **NJ Exec Order 26.4b1** Resident #2 discharged on **NJ Exec Order 26.4b1**
- Resident #14 service plan updated **NJ Exec Order 26.4b1** (Resident #2 discharged on **NJ Exec Order 26.4b1**)
- Resident #15 is **NJ Exec Order 26.4b1**
- Resident #16 has service plan updated **NJ Exec Order 26.4b1** including **NJ Exec Order 26.4b1** interventions. (Resident #2 discharged on **NJ Exec Order 26.4b1**).

- Staff education upon hire, annually, and on-going regarding Resident Abuse/Neglect and Resident Rights.
  - Executive Director to continue to report all allegations of resident abuse, to include New Jersey Department of Health and Office of the Long-Term Care Ombudsman. Report to include investigation, interventions, and summary for all incidents.
2. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice.
    - All residents have the potential to be affected.
  3. What measures will be put into place or systemic changes will be made to ensure that the deficient practice will not recur.
    - Immediate re-education of all staff regarding Resident Abuse/Neglect policies and reporting expectations. Completed 12/9/2025.
    - Continued staff education regarding Resident Abuse/Neglect during staff meetings by Executive Director or designee and through on-line training portal as assigned. Completed 12/9/2025 and on-going.
    - DHW updated all service plans to include dated interventions. Completed 12/9/2025.
    - Ongoing staff education regarding Resident Abuse/Neglect, Resident Rights.
    - Ongoing resident education as part of Monthly Resident Council Meeting on expectations and resident rights. Completed 12/30/2025 and on-going.
    - Effective 12/30/2025 and on-going.
    - Immediate staff training by Executive Director on Resident Abuse/Neglect and Resident Rights. Completed 12/9/2025.
    - Service plans were updated to include interventions for any residents with behaviors. Completed 12/10/2025.
  4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what program will be put into place to monitor the continued effectiveness of the systemic changes.
    - DHW to review incidents as part of QAPI. Next QAPI will be held on 1/30/2025.
    - Executive Director or designee to monitor grievances and incident reports as part of monthly review. Completion date 12/30/2025.
    - Completion date: 12/30/2025.

*XZ approved 1/13/26*

#### A1057 8:36-5.4 Resident Records

1. How the corrective action will be accomplished for those residents found to have been affected by the deficient practice.
  - Resident records are maintained on site for minimum of 10 years.
  - Certi-Serv offered records during re-visit and declined. Executive Director was on vacation during initial visit.
  - Resident #4 Moved out of facility NJ Exec Order 26.4b1 Resident #5 NJ Exec Order 26.4b1  
resident #6 NJ Exec Order 26.4b1
2. How the corrective action will be accomplished for those residents found to have been

3. affected by the deficient practice.
  - All residents have the potential to be affected.
4. What measures will be put into place or systemic changes will be made to ensure that the deficient practice will not recur.
  - Resident medical records will be available for 10 years in on-site storage.
  - All records are currently on-site in a secure location. Verified on 12/9/2025 by Executive Director.
  - Education regarding on-site storage provided by Executive Director to Management Team on 12/9/2025.
5. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what program will be put into place to monitor the continued effectiveness of the systemic changes.
  - On-site storage inventory review to be completed by Executive Director or designee by 1/30/2025 and reviewed as part of QAPI meeting on 1/30/2025.
  - Completion date 1/30/2026.

*X 7 approved 1/13/26*

Submitted January 13, 2025 by **NJ Ex Order 26.4(b)(1)**

# STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 65A114	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 1/13/2026
NAME OF FACILITY MIRA VIE AT TOMS RIVER	STREET ADDRESS, CITY, STATE, ZIP CODE 1657 SILVERTON ROAD TOMS RIVER, NJ 08753	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0310	Correction	ID Prefix A0389	Correction	ID Prefix A1057	Correction
Reg. # 8:36-3.4(a)(1)	Completed	Reg. # 8:36-4.1(a)(16)	Completed	Reg. # 8:36-15.4	Completed
LSC	12/30/2025	LSC	12/30/2025	LSC	01/30/2026
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 12/8/2025	<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO
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# STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 65A114	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 1/13/2026
NAME OF FACILITY MIRA VIE AT TOMS RIVER	STREET ADDRESS, CITY, STATE, ZIP CODE 1657 SILVERTON ROAD TOMS RIVER, NJ 08753	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0310	Correction	ID Prefix A0389	Correction	ID Prefix A1057	Correction
Reg. # 8:36-3.4(a)(1)	Completed	Reg. # 8:36-4.1(a)(16)	Completed	Reg. # 8:36-15.4	Completed
LSC	12/30/2025	LSC	12/30/2025	LSC	01/30/2026
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 12/8/2025	<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO
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