

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 60a000	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/14/2022
NAME OF PROVIDER OR SUPPLIER BROOKDALE FLORHAM PARK		STREET ADDRESS, CITY, STATE, ZIP CODE 8 JAMES STREET FLORHAM PARK, NJ 07932		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Initial Comments: A COVID-19 Focused Infection Control Survey was conducted by the State Agency on 11/14/2022. The facility was found not to be in compliance with the New Jersey Administrative Code 8:36 infection control regulations standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19. The census was 56. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.	A 000		
A1303	8:36-18.3(a)(7)(i-iv) Infection Prevention and Control Services (a) Written policies and procedures shall be established and implemented regarding infection prevention and control, including, but not limited to, policies and procedures for the following: 7. Sterilization, disinfection, and cleaning practices and techniques used in the facility, including, but not limited to, the following: i. Care of utensils, instruments, solutions, dressings, articles, and surfaces; ii. Selection, storage, use, and disposition of disposable and nondisposable resident care items. Disposable items	A1303		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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A1303	<p>Continued From page 1</p> <p>shall not be reused;</p> <p>iii. Methods to ensure that sterilized materials are packaged, labeled, processed, transported, and stored to maintain sterility and to permit identification of expiration dates; and</p> <p>iv. Care of urinary catheters, intravenous catheters, respiratory therapy equipment, and other devices and equipment that provide a portal of entry for pathogenic microorganisms;</p> <p>This REQUIREMENT is not met as evidenced by: Based on interviews, and facility document review, it was determined that the facility failed to ensure disinfection and cleaning practices were increased on the [REDACTED] unit during an outbreak of the [REDACTED]. This had the potential to affect 14 out of 14 residents on the [REDACTED] unit.</p> <p>Findings included:</p> <p>A review of a facility document titled, "Resident & Staff Outbreak Line List" revealed six residents on the [REDACTED] unit [REDACTED] on [REDACTED] and four additional residents [REDACTED] on [REDACTED].</p> <p>A review of a facility document titled, "Fresh Impressions - Cleaning for Infection Prevention and Infection Control/Illness Outbreak," dated April 2021, revealed, "When and How to Increase</p>	A1303		

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A1303	<p>Continued From page 2</p> <p>Cleaning Frequencies. The decision to increase cleaning frequencies is directly related to illness incidents within the community, and surrounding community risk." The document indicated, "Outbreak. Affected residents are isolated to their apartments. Some common areas may have limited use or be closed down. Under this circumstance, a community should increase common area high-touch surface cleaning to 3x [times] per day (once per shift) and use the isolation cleaning process for all resident apartments."</p> <p>On 11/14/2022 at 10:49 AM, during a facility focused infection control survey, the maintenance director (MD) was interviewed. The MD stated he was responsible for overseeing the housekeeping department at the facility. The facility employed two housekeepers. He stated one was assigned to clean the first floor and one was assigned to clean the second floor. The MC unit was on the first floor. The housekeeper for the first floor/MC unit was off work the day of the survey due to working over the previous weekend. There was no one at the facility to clean the NJ Ex C unit. Per the MD, each day each housekeeper cleaned a section of their assigned floor, which included resident apartments. Then by the end of the week, all the apartments were cleaned. The MD stated the common areas and high-touch surfaces were cleaned once per week. He stated the NJ Ex C unit was cleaned one time per week, even during the NJ Ex Order 26.4(b)(1). He stated he was not aware of the last date the NJ Ex C unit was cleaned.</p> <p>On 11/14/2022 at 11:07 AM, the 2nd floor Housekeeper was interviewed with the MD. She stated she cleaned the high-touch surfaces one time per day, and that included doorknobs,</p>	A1303		

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A1303	<p>Continued From page 3</p> <p>handrails, the TV remote in the common area, and light switches. The Housekeeper had a different answer than the MD when asked. The MD stated, "This is why I rely on them [the housekeepers] to set their own schedule."</p> <p>On 11/14/2022 at 11:50 AM, the Executive Director (ED) was interviewed regarding the cleaning schedules. The ED stated she expected the high-touch surfaces to be cleaned one time per day. She then added that during the NJ Ex Order 26.4(b)(1), the facility should be cleaned as often as they could, including door handles, keypads, and handrails.</p> <p>On 11/14/2022 at 1:20 PM, during a follow-up interview, the ED stated that since she reviewed the housekeeping policy for cleaning during an NJ Ex Order 26.4(b)(1) the facility should be cleaning the high-touch surfaces three times per day/one time per shift. She indicated the facility would have to train staff to clean during the other shifts since they only had housekeeping on the day shift.</p> <p>On 11/14/2022 at 3:46 PM, a 3:00 PM - 11:00 PM shift Home Health Aide (HHA) was interviewed. The HHA stated that during the 3:00 PM - 11:00 PM shift they were not cleaning. She stated, "It's not my job. My job is to give care." She confirmed there was no housekeeper in the facility during the 3:00 PM - 11:00 PM shift.</p> <p>On 11/14/2022 at 5:57 PM, the Regional Infection Prevention and Control Program (IPCP) Nurse was interviewed via the telephone. The IPCP Nurse stated her expectation was that housekeeping would be cleaning the MC unit daily during the NJ Ex Order 26.4(b)(1) and the high-touch surfaces would be cleaned two to three times per day. She stated the facility followed a document</p>	A1303		

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A1303	Continued From page 4 called the [REDACTED] Playbook." The facility document titled, [REDACTED] Playbook," revised 10/25/2022, revealed, "Page 9, Cleaning Protocols: To reduce exposure, the associate who gives care to the resident may also be assigned to cleaning a resident apartment who is isolated for COVID-19. When a caregiver will be assigned to clean, schedule housekeeper/supervisor to demonstrate room cleaning to care associates if they will be utilized to clean room. Increase cleaning frequencies, cleaning for infection prevention and illness outbreak. Follow the PPE [personal protective equipment] Chart guidance based on transmission-based precautions. Create a written plan to clean and disinfect the community based on risk . Review the differences among cleaning, disinfecting and sanitizing. Know how to handle soft surfaces exposed to COVID-19. Schedule housekeeping of resident apartments and common areas to include high-touch surface cleaning (includes light switches, handrails, grab bars, refrigerator handles in staff and resident areas) Customize form & track completion for AL [Assisted Living], MC & IL [Independent Living] common areas and resident apartments. Know and schedule cleaning for shared equipment like time clocks, iPads, and community vehicles. Train appropriate staff on how to use the electrostatic sprayer. Wipe down the sprayer with disinfectant after every use. When cohorting residents, if possible, designate 1 sprayer to clean that area only. Identify who will clean positive and negative resident apartments (not the same associate) and follow isolation cleaning protocols. Review the Housekeeping PPE Chart for guidance on PPE. Use the decision guide to determine cleaning options for COVID-19 exposure."	A1303		

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NJ Ex Order 26.4(b)(1)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

EXECUTIVE DIRECTOR

(X6) DATE

12/29/22

DEFICIENCY TAG#	HOW THE CORRECTIVE ACTION WILL BE ACCOMPLISHED TO THOSE RESIDENTS FOUND TO HAVE BEEN AFFECTED BY THE DEFICIENT PRACTICE?	HOW THE FACILITY WILL IDENTIFY OTHER RESIDENTS HAVING THE POTENTIAL TO BE AFFECTED BY THE SAME DEFICIENT PRACTICE?	HOW THE FACILITY MONITOR IT'S CORRECTIVE ACTIONS TO ENSURE THAT THE DEFICIENT PRACTICE IS BEING CORRECTED AND WILL NOT RECUR?	COMPLETION DATE
FLORHAM PARK: TAG# 1303A1303 8:36-18.3(a)(7)(i-iv) Infection Prevention and Control Services	<p>All resident apartments in Clare Bridge and [REDACTED] areas were cleaned, disinfected, and sanitized the day after the DOH visit with the use of electrostatic spray and Peroxide multi-surface a broad spectrum disinfectant for Influenza/ SARS-CoV2, Noro virus/Covid-19.</p> <p>All care and housekeeping associates were in-serviced on BKD cleaning protocols that follows the processes of infection prevention and control/ Fresh Impression [REDACTED] Plan/ appropriate PPE use. And updated assignment plans.</p>	<p>No other residents found to have been affected by this said deficient practice.</p> <p>Residents were tested with [REDACTED] No additional residents were found to have been [REDACTED] monitoring through daily and as needed vital signs check.</p> <p>Staff q shift reporting re: sign and symptoms of [REDACTED]</p>	<p>ED, IPC and or HWD to review IPC systems and processes esp on cleaning, sanitation and disinfection during infectious diseases outbreak. DONE DAILY.</p> <p>And monthly if facility is not on outbreak status.</p> <p>ED/IPC/HWD to perform "First Impression Community Cleanliness audit on both resident apartments and community common areas monthly or as needed. And 3 x weekly during and outbreak.</p> <p>ED and HWD to review on a monthly basis the training and in-service compliance of all associates with</p>	<p>11/15/2022 11/22/2022</p> <p>Community Cleanliness QA residents apartment & common areas: 11/16,18,21,23,25, 28,30, 12/2,5,7,9,12,14,16,27</p>

	<p>All Clare Bridge/ MC associates' daily assignments were updated to included cleaning and disinfecting of resident apartments, common areas, and high touch surfaces and objects with focus frequency (evry shift during outbreak), chemical safety and use of the right product and dwell time as per BKD guidelines.</p> <p>ED completed a mandatory meeting and in-service to all department managers on COVID-19 Outbreak Plan/IPC BKD Guidance.</p> <p>ED discussed and reviewed with Maintenance Director the following focus: BKD NJ COvid-19 Outbreak Plan and BKD Policies/ system in managing cleaning, disinfecting, and sanitizing protocol: daily, weekly, monthly</p>		<p>focus on infection prevention and control systems and processes.</p> <p>ED and HWD to review on a monthly and as needed basis all assignment tasks of housekeeping, dining and care associates to ensure balance, timely and appropriate tasks delegation.</p>	<p>11/22/2022 In-service:</p> <p>Infection Control Covid 19 precautions PPE use Donning, Doffing Policy & Procedure S/Sx 12/21/2022 Infection Control Buster</p> <p>11/22/2022 12/21/2022</p> <p>11/22/2022</p> <p>11/23/2022</p>
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	<p>and as needed tasks. This includes regulatory requirements, life safety, and preventative maintenance tasks.</p> <p>ED/HWD/ MD reviewed and updated care and housekeeping associates assignments to ensure compliance on infection control and prevention esp. during an outbreak.</p> <p>ED/ IPC/ HWD or designee to ensure daily huddle on every shift re: IPC systems and procedures are properly implemented by frontline associates.</p>			<p>11/24/2022</p> <p>11/24/2022</p>
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