

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 060806	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/29/2022
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NAME OF PROVIDER OR SUPPLIER JEFFERSON HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 535 EGG HARBOR ROAD SEWELL, NJ 08080
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments COMPLAINT#: NJ149078 CENSUS: 113 SAMPLE SIZE: 3	S 000		
S 560	8:39-5.1(a) Mandatory Access to Care (a) The facility shall comply with applicable Federal, State, and local laws, rules, and regulations. This REQUIREMENT is not met as evidenced by: C#: NJ149078 Based on facility document review on 3/28/2022, it was determined that the facility failed to ensure staffing ratios were met to maintain the required minimum staff-to-resident ratios as mandated by the State of New Jersey for 3 of 14-day shifts for Certified Nurse's Aides (CNAs). This deficient practice had the potential to affect all residents. Findings include: Reference: New Jersey Department of Health (NJDOH) memo, dated 01/28/2021, "Compliance with NJSA (New Jersey Statutes Annotated) 30:13-18, new minimum staffing requirements for nursing homes," indicated the New Jersey Governor signed into law PL 2020 c 112, codified as NJSA 30:13-18 (the Act), which established minimum staffing requirements in nursing homes. The following ratio (s) were effective on 02/01/2021:	S 560	This Plan of Correction constitutes Jefferson Health Care Center's (the Center) written allegation of compliance for the deficiencies cited. However, submission of this Plan of Correction is not an admission that a deficiency exists or that one was cited correctly. This Plan of Correction is submitted to meet requirements established by federal and state law. It is the practice of the facility to ensure staffing ratios are met. This standard was not met by: 3 out of 14 day shifts were found to be noncompliant with certified nursing assistants to resident ratios. On 9/8/21, 9/17/21, and 9/18/21, the center did not meet the 8 to 1 ratio for dayshift staffing. All residents have the potential to be affected by this deficient practice.	4/12/22

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 04/12/22
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S 560	<p>Continued From page 1</p> <p>One Certified Nurse Aide (CNA) to every eight residents for the day shift. One direct care staff member to every 10 residents for the evening shift, provided that no fewer of all staff members shall be CNAs and each direct staff member shall be signed into work as a certified nurse aide and shall perform nurse aide duties: and One direct care staff member to every 14 residents for the night shift, provided that each direct care staff member shall sign in to work as a CNA and perform CNA duties.</p> <p>For the weeks of 09/05/2021 through 09/11/2021, the facility was deficient in CNA staffing for residents on 1 of 7-day shifts as follows:</p> <p>On 09/08/21 had 9 CNAs for 96 residents on the day shift, required 10 CNAs.</p> <p>For the weeks of 09/12/2021 through 09/18/2021, the facility was deficient in CNA staffing for residents on 2 of 7-day shifts as follows:</p> <p>On 09/17/21, had 12 CNAs for 101 residents on the day shift, required 13 CNAs. On 09/18/21, had 10 CNAs for 100 residents on the day shift, required 13 CNAs.</p>	S 560	<p>The Center has been taking significant actions to address staffing issues that included the following action steps: (1) full closure of a unit; (2) use of agency staff; (3) imposition of a voluntary cap on new resident admissions, and (4) use of nurses on the floor to deliver care. The Center has been consistently recruiting for Certified Nurse Aides (CNAs) since the pandemic started in order to remain compliant with staffing to meet the needs of our residents and the ratios implemented in February 2021. A sign-on bonus and increased pay rates have been offered as part of recruitment and retention of staff. Additionally, the Center has sought to retain CNA staff by approving all overtime requests for CNAs, providing financial bonuses for staff to pick up additional shifts, mandating that nurses assist with resident care, and requesting that staff come in early and stay late, when needed. The Center has maintained its voluntary cap on resident admissions to ensure that staffing ratios are met.</p> <p>The Staffing Coordinator/Designee will complete a daily outlook on census and staffing to ensure that resident to staff ratios will be met for the following day. Weekly audits will be conducted to ensure staffing ratios are met. The results of these audits will be brought through the QAPI committee, which meets at least quarterly and as needed, for review and revision as deemed necessary. Recruiting and retention of CNAs will</p>	
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S 560	Continued From page 2	S 560	continue as described above.	