

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROV DER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 55a006	(X2) MULT PLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/29/2020
NAME OF PROVIDER OR SUPPLIER SPRING HILLS MATAWAN		STREET ADDRESS, CITY, STATE, ZIP CODE 40 FRENEAU AVENUE MATAWAN, NJ 07747		
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A 000	<p>Initial Comments</p> <p>Initial Comments: TYPE OF SURVEY: Complaint</p> <p>COMPLAINT #: NJ 00141972</p> <p>CENSUS: 56</p> <p>SAMPLE SIZE: 4</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 749	<p>8:36-7.3(a) Resident Assessments and Care Plans</p> <p>(a) The resident general service plan shall be reviewed and, if necessary, revised semi-annually, and more frequently as needed based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status.</p> <p>This REQUIREMENT is not met as evidenced by:</p>	A 749		

LABORATORY D RECTOR'S OR PROV DER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 749	<p>Continued From page 1</p> <p>Complaint #NJ00141972</p> <p>Based on observation, staff interview and record review, it was determined that the facility failed to ensure that the General Service Plans (GSPs) were reviewed and updated upon a change in condition to ensure appropriate interventions were developed and implemented in a timely manner to address the resident's current needs and behaviors for 1 of 4 residents reviewed, Resident #2. This deficient practice was evidenced by the following:</p> <p>On 12/29/20 at 10:37 AM, the surveyor reviewed the Move In Record of Resident #2 which revealed that the resident was admitted to the facility in EX Order 26 § 4b1 with diagnosis which included: EX Order 26 § 4b1</p> <p>The surveyor reviewed a Monthly Wellness Check Note written by Licensed Practical Nurse (LPN) #4 on EX Order 26.4b1 which revealed that Resident #2 was EX Order 26 § 4b1</p> <p>The surveyor reviewed a Behavior Note written by LPN #2 on EX Order 26.4b1 at 10:05 PM, which detailed that Resident #2 EX Order 26 § 4b1</p> <p>The surveyor reviewed a Monthly Wellness check Note written by LPN #4 on EX Order 26.4b1, which revealed that Resident #2 was noted to have recent incidents of EX Order 26 § 4b1</p> <p>The resident had increased EX Order 26 § 4b1 and EX Order 26 § 4b1. The resident had a telehealth session with the physician on</p>	A 749		

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A 749	<p>Continued From page 2</p> <p>NJ Ex Order 26.4b1 and a new order for EX Order 26 was obtained.</p> <p>The Surveyor reviewed an Acuity Documentation Note written by LPN #1 on NJ Ex Order 26.4b1 at 2:51 PM, which revealed that LPN #1 observed Resident #2 who NJ Ex Order 26.4b1 and was EX Order 26.4(b)(1) and EX Order 26.4(b)(1) and EX Order 26 § 4b1 and refused to NJ Ex Order 26.4b1 LPN #1 documented that the Director of Resident Care (DRC) and nursing aide assisted the resident to NJ Ex Order 26.4b1 LPN #1 documented that the physician was notified and she awaited orders.</p> <p>The surveyor reviewed the NJ Ex Order 26.4b1 Medication Administration Record (MAR) which revealed that on NJ Ex Order 26.4b1 Resident #2 was ordered EX Order 26 § 4b1</p> <p>Further review of the MAR revealed that the resident was medicated with EX Order 26 § 4b1 ten times during the month of NJ Ex Order 26.4b1 and the last dose was administered on NJ Ex Order 26.4b1</p> <p>The surveyor reviewed an Acuity Documentation Note written by LPN #3 on NJ Ex Order 26.4b1 at 11:21 PM, which revealed that Resident #2 had an episode of EX Order 26 § 4b1, became EX Order 26 § 4b1 to staff members, and EX Order 26 § 4b1 in EX Order 26 § 4b1 room on the NJ Ex Order 26.4b1 The resident was EX Order 26 § 4b1 with the assistance of five staff members.</p> <p>The surveyor reviewed a Transfer to Hospital Summary Note written by LPN #5 on NJ Ex Order 26.4b1 at 10:45 PM, which revealed that Resident #2 presented with a change in EX Order 26 § 4b1. LPN #5 documented that the resident EX Order 26 § 4b1 and NJ Ex Order 26.4b1 NJ Ex Order 26.4b1</p>	A 749		

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A 749	<p>Continued From page 3</p> <p>frame and tried to [REDACTED] NJ Ex Order 26.4b1 [REDACTED]. The resident was medicated with [REDACTED] EX Order 26 § 4b1 [REDACTED] and [REDACTED] EX Order 26 § 4b1 [REDACTED] was called.</p> <p>The surveyor reviewed a Return from Hospital/Rehabilitation Summary written by LPN #6 on [REDACTED] NJ Ex Order 26.4b1 [REDACTED] at 3:39 AM, which revealed that Resident #2 returned from the hospital with recommendations for [REDACTED] EX Order 26 § 4b1 [REDACTED]. LPN #6 documented that the DRC was notified.</p> <p>The surveyor reviewed Resident #2's General Service Plan (GSP) which indicated that the document was initiated on [REDACTED] NJ Ex Order 26.4b1 [REDACTED] and was last reviewed on [REDACTED] NJ Ex Order 26.4b1 [REDACTED]. Further review of the document revealed an entry dated [REDACTED] EX Order 26 § 4b1 [REDACTED] which detailed that the resident had self-care [REDACTED] EX Order 26 § 4b1 [REDACTED] related to [REDACTED] EX Order 26 § 4b1 [REDACTED] and required the assistance of one care team member for [REDACTED] NJ Ex Order 26.4b1 [REDACTED]. The document was not updated after [REDACTED] NJ Ex Order 26.4b1 [REDACTED] to include the resident's change in condition related to behavioral management with related appropriate staff interventions and goals.</p> <p>At 10:48 AM, the surveyor interviewed the DRC who stated that Resident #2 had experienced a [REDACTED] EX Order 26 § 4b1 [REDACTED] over the past two months related to [REDACTED] EX Order 26 § 4b1 [REDACTED] with a change in behavior over the past [REDACTED] NJ Ex Order 26 § 4b1 [REDACTED]. She stated that the resident's regular behavior included [REDACTED] EX Order 26 § 4b1 [REDACTED]. She stated that the resident had begun [REDACTED] EX Order 26 § 4b1 [REDACTED] all over the place and [REDACTED] NJ Ex Order 26.4b1 [REDACTED]. She stated that this had been going on over time and did not just happen. The DRC stated that she saw it herself last week. She further stated that [REDACTED] EX Order 26 § 4b1 [REDACTED] was ordered for Resident #2's behaviors, a [REDACTED] EX Order 26 § 4b1 [REDACTED] consult</p>	A 749			

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A 749	<p>Continued From page 4</p> <p>was ordered and the resident was treated for a EX Order 26 § 4b1 at the EX Order 26 § 4b1.</p> <p>At 1:13 PM, in a later interview with the DRC, she stated that regarding Resident #2's GSP, she stated that the facility planned to update all resident GSP's at one time in January as there were too many to catch up. She stated that Resident #2's GSP was not updated to reflect the resident's behavioral status but the facility staff documented in the Progress Notes. She further stated that care may not have been documented in the GSP but a lot had been done and the GSP was a different goal.</p> <p>The surveyor reviewed the facility policy, "Individualized Service Plan (ISP)" (Approval Date: Rev. January 15, 2020) which revealed the following:</p> <p>Each Resident shall receive an Individualized Service Plan which will include a coordination of resident specific care and service needs. The Service Plan shall be designed to maximize the resident's level of functional abilities.</p> <p>Procedure:</p> <p>A Resident Service Plan shall be developed upon admission, then every 180 days or upon a change in condition or services needed.</p> <p>The Resident Individualized Service Plan shall include the coordination of services based on the Resident Evaluation and Level of Care, History & Physical. The plan shall support the principles of individuality, personal dignity, freedom of choice and homelike environment and shall include formal and informal supports.</p>	A 749		

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A1187	Continued From page 5	A1187		
A1187	<p>8:36-17.3(a)(1) Housekeeping-Sanitation-Safety-Maintenance</p> <p>(a) The housekeeping and sanitation conditions in paragraphs 1 through 12 below shall be met. Application of this requirement with respect to the individual living environment shall take into consideration residents' personal preferences for style of living:</p> <p>1. The facility and its contents, including all surfaces such as tables, floors, walls, beds and dressers, shall be clean to sight and touch and free of dirt and debris;</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #NJ00141972</p> <p>Based on observation, interview and review of other pertinent facility documents, it was determined that the facility failed to ensure that carpets, showers and all surfaces of resident apartments were kept clean and homelike for 1 of 6 resident apartments, the apartment of Resident #2. This deficient practice was evidenced by the following:</p> <p>On 12/29/20 at 10:05 AM, during the tour of the facility's Memory Care Unit the surveyor observed a resident who was seated in a chair in the hallway. The surveyor interviewed the resident's Caregiver who identified the resident as Resident #2. The Caregiver stated that the resident preferred to sit in the chair outside of his/her room. She stated that the resident was EX Order 26 § 301</p>	A1187		

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A1187	<p>Continued From page 6</p> <p>and EX Order 26.4b1 and referred the surveyor to the resident's assigned nurse, LPN (Licensed Practical Nurse) #1.</p> <p>At 10:06 AM, the surveyor interviewed LPN #1 who stated that Resident #2's room was changed after the resident Ex.Order 26.4(b)(1). She stated that she was unsure when the resident's room assignment was changed and the facility planned to change the resident's carpet.</p> <p>LPN #1 was present when the surveyor entered the apartment that Resident #2 previously inhabited and noted that the surface of the carpet fibers were heavily soiled in multiple areas with a NJ Ex Order 26.4b1 that varied in size on the carpet, furniture and bathroom floor tiles. LPN #1 stated that the NJ Ex Order 26.4b1 was EX Order 26.4b1. The surveyor wore an N-95 mask (respirator that filters at least 95% of airborne particles) covered by a surgical mask and face shield was unable to smell a malodorous odor. LPN #1 stated that the door to the resident's room was kept closed to keep the resident from attempting to enter it because it was NJ Ex Order 26.4b1.</p> <p>The surveyor observed that Resident #2's bed was not made and there were no sheets or blankets on the bed. There were multiple articles of clothing and a clear, plastic bag that contained clothing on top of the bed. The surface of the mattress contained multiple NJ Ex Order 26.4b1 areas that varied in both shape and size.</p> <p>The surveyor observed a beige chair in Resident #2's room that was soiled in multiple areas with a NJ Ex Order 26.4b1. The surveyor observed a NJ Ex Order 26.4b1 on top of a night stand that was placed beside the chair.</p>	A1187		

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A1187	<p>Continued From page 7</p> <p>The surveyor noted that the tiled floor in Resident #2's bathroom had several small areas of a [REDACTED] [NJ Ex Order]. There was a wheelchair parked in the resident's walk-in shower. A white wash rag was observed on the floor beneath the wheelchair. The wash rag was soiled with a [REDACTED] [NJ Ex Order].</p> <p>At 10:09 AM, the surveyor interviewed the Housekeeper who stated that she last cleaned Resident #2's room three days ago. She stated that the resident's carpet had been like that since last week. She further stated that she reported the condition of the carpet to her supervisor, the Housekeeping Director (HD), and he stated that he would clean it. She stated that the [REDACTED] [NJ Ex Order] in the room was so bad that that she needed to double mask to enter the resident's room. She stated that the resident was not moved from the room to her knowledge.</p> <p>The Housekeeper stated that she was required to do a full cleaning of resident rooms every other day and she performed daily room checks to determine if additional cleaning was required in between full cleanings. She stated that she she did not clean Resident #2's room yesterday due to a call out even though the room was a mess when she checked it. She stated that she saw [REDACTED] [NJ Ex Order] on the floor over seven days ago and reported it to her supervisor. She further stated that the resident had done this once before.</p> <p>At 10:18 AM, in a later interview with the resident's Caregiver, who stated that she noted [REDACTED] [NJ Ex Order] on Resident #2's floor one week ago and the resident was sent out to the hospital. She further stated that the resident's room was changed and the resident had no further [REDACTED] [NJ Ex Order 26.4b1] in the new room.</p>	A1187		

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A1187	<p>Continued From page 8</p> <p>The Caregiver stated that Resident #2's belongings were not moved to the new room because the resident did not want the facility to move everything. She stated that it was the resident's preference to sit in the chair that was located in the hall outside of his/her originally assigned room.</p> <p>The surveyor attempted to interview Resident #2, who was EX Order 26 § 4b1, and NU Ex Order 26 when spoken to and looked straight ahead.</p> <p>At 10:25 AM, the surveyor entered the room that Resident #2 was reportedly moved to. The resident's name was not displayed outside of the entrance of the room. The surveyor observed that the room failed to contain any of the resident's personal belongings. The mattress of the bed was covered by a fitted sheet and there were no additional linens or pillows on the bed.</p> <p>At 10:28 AM, the surveyor interviewed the Activity Assistant (AA), who stated that Resident #2's behaviors included EX Order 26 § 4b1 and the resident required a lot of EX Order 26 § 4b1 with activities of daily living.</p> <p>The AA stated that Resident #2's room had been like that for about a week. She stated that she observed the resident EX Order 26 the carpet before, but not to that extent. She further stated that in the past the facility used an extractor to clean the carpet. The AA stated that resident was hospitalized NU Ex Order 26, 4b1 and the room was like that then.</p> <p>At 10:37 AM, the surveyor reviewed the Move In Record of Resident #2 which revealed that the</p>	A1187		

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A1187	<p>Continued From page 9</p> <p>resident was admitted to the facility in ^{Ex Order 26.4(b)(1)} of ^{NJ Ex Order} with diagnosis that included: ^{EX Order 26 § 4b1}</p> <p>The surveyor reviewed Resident #2's Evaluation and level of care dated ^{NJ Ex Order 26.4b1}, that was signed by the Director of Resident Care (DRC). Review of the document revealed that the resident was ^{NJ Ex Order} and ^{NJ Ex Order 26.4b1}. The resident was described as having ^{EX Order 26 § 4b1} most of the time, demonstrated ^{EX Order 2}, required ^{EX Order 26 § 4b1}, and was potentially ^{EX Order 26 § 4b1}. Further review of the document revealed that the resident had a normal ^{EX Order} and no history of ^{EX Order 26 § 4b1}.</p> <p>The surveyor reviewed Resident #2's medical record. Contained within the Progress Notes (PN) was an entry dated ^{NJ Ex Order 26.4b1} at 10:05 PM, titled Behavior Note, which was written by LPN #2, who documented that Resident #2 ^{EX Order 26 § 4b1} all over the rug in his/her room. LPN #2 described the ^{EX Order 26} that was observed on the resident's carpet as ^{NJ Ex Order 26.4b1}. LPN #2 documented that the plan was to tell the aides to ^{EX Order 26} the resident who appeared to be ^{NJ Ex Order}.</p> <p>Further review of the PN revealed an entry dated ^{NJ Ex Order 26.4b1} at 11:21 PM, titled Acuity Documentation, in which LPN #3 detailed that Resident #2 had an episode of ^{EX Order 26 § 4b1} and would not allow staff to assist with ^{EX Order 26 § 4b1} care. Further review of the document revealed that the resident ^{EX Order 26 § 4b1} in the room on ^{NJ Ex Order 26.4b1} and ^{NJ Ex Order}.</p>	A1187		

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A1187	<p>Continued From page 10</p> <p>At 10:39 AM, the surveyor interviewed the Housekeeping Director (HD) who stated that last Thursday the Housekeeper reported that Resident #2's carpet was soiled with [REDACTED] NJ Ex Order 26. He stated that it happened every other day in that room but never to that extent. He stated that cleaning the rug was an issue. The HD stated that he did not have any documentation that detailed when Resident #2's carpets were [REDACTED] NJ Ex Order 26.5 and cleaned or how often the room was cleaned.</p> <p>The HD stated that Resident #2's carpet were cleaned at least seven or eight times when there was [REDACTED] NJ Ex Order 26 all over the floor. He stated that it had been an ongoing problem.</p> <p>The HD stated that the facility aides were required to clean up any [REDACTED] NJ Ex Order 26 of [REDACTED] NJ Ex Order 26 from the carpet and then Housekeeping extracted and disinfected it during cleaning. He stated that this time the carpet was beyond extraction. He further stated that staff were not cleaning Resident #2's old room now as the family was going to be contacted for a possible replacement floor covering.</p> <p>At 10:48 AM, the surveyor interviewed the DRC who stated that Resident #2 experienced a [REDACTED] NJ Ex Order 26 over the past two months related to [REDACTED] NJ Ex Order 26 § 401. She stated that the resident was recently hospitalized and diagnosed with a [REDACTED] NJ Ex Order 26 § 4. She stated that the residents initial behaviors included NJ Ex Order 26.4b1 [REDACTED]. She further stated that the resident recently began to [REDACTED] NJ Ex Order 26 § 401 all over the place but that didn't all just happen. She stated that she saw the condition of the resident's room last week and changed his/her room. She stated that she complained about the condition of the room to the Executive Director (ED) for at least a month. She</p>	A1187		

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A1187	<p>Continued From page 11</p> <p>further stated that she was told that the HD would clean it.</p> <p>At 11:02 AM, the surveyor interviewed the ED who stated that Resident #2 was removed from the room on [REDACTED], and the carpet was cleaned. The ED stated that on [REDACTED], when she saw the condition of the carpets she knew that at that point it was beyond cleaning.</p> <p>The DRC who was present, stated that the facility was unable to provide the surveyor with documentation that pertained to Resident's #2's room condition and cleaning schedule. She stated that there should have been documentation, but there was not.</p> <p>The DRC stated that she was called by nursing last evening on [REDACTED] at 6 PM. She stated that she went into Resident #2's room and observed that staff showered Resident #2 in his/her original room, not the new room that the resident was moved to.</p>	A1187		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 55a006	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 3/26/2021
NAME OF FACILITY SPRING HILLS MATAWAN	STREET ADDRESS, CITY, STATE, ZIP CODE 40 FRENEAU AVENUE MATAWAN, NJ 07747	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix A0749	Correction	ID Prefix A1187	Correction	ID Prefix	Correction
Reg. # 8:36-7.3(a)	Completed	Reg. # 8:36-17.3(a)(1)	Completed	Reg. #	Completed
LSC	12/30/2020	LSC	01/04/2021	LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR	DATE
REVIEWED BY CMS RO	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 12/29/2020

☐ CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? ☐ YES ☐ NO