

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 55A000	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 09/16/2024
NAME OF PROVIDER OR SUPPLIER MIRA VIE AT TINTON FALLS		STREET ADDRESS, CITY, STATE, ZIP CODE ONE HARTFORD DRIVE TINTON FALLS, NJ 07701		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: Type of Survey: Complaint</p> <p>Complaint #: NJ 00176838</p> <p>Census: 60</p> <p>Sample Size: 3</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a Plan of Correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

New Jersey Department of Health

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #NJ 00176838</p> <p>Based on observation, interview, record review, and review of facility policy and procedure it was determined that the facility failed to develop and implement a comprehensive policy and procedure to ensure all residents were accounted for and safe on the secure NJ Ex Order 26.4(b)(1) unit during a resident NJ Ex Order 26.4(b)(1) for 1 of 3 residents, Resident #1. In addition, the facility failed to follow and implement its policy and procedure titled "Elopement -Missing Person and Security Systems and Programs" for 1 of 3 residents, Resident #1 as evidenced by the following:</p> <p>At 11:15 a.m., the surveyor reviewed the medical record (MR) of Resident #1 which revealed the resident was admitted to the facility in NJ ex order 26.4b1 with diagnoses which included NJ ex order 26.4b1 and NJ ex order 26.4b1. According to the NJ ex order 26.4b1 "Master Assessment" completed by a Registered Nurse, the resident was NJ Ex Order 26.4b1 to NJ Ex Order 26.4b1 with NJ Ex Order 26.4(b)(1) and was independent with ambulation. During the MR review, the surveyor observed an Emergency Room "After Visit Summary " dated NJ ex order 26.4b1 which revealed the resident was NJ ex order 26.4b1</p> <p>At 11:30 a.m., the surveyor interviewed a Licensed Practical Nurse (LPN) regarding the report of Resident #1's NJ Ex Order 26.4(b)(1) from the facility on NJ ex order 26.4b1. The LPN stated that on NJ ex order 26.4b1 she was alerted by the Concierge at approximately</p>	A 310		

New Jersey Department of Health

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A 310	<p>Continued From page 2</p> <p>11:04 a.m., that a [REDACTED] entered the facility and stated that a resident [REDACTED] NJ ex order 26.4b1 [REDACTED]. In addition, the LPN stated at that time she [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>The LPN also stated that she [REDACTED] NJ ex order 26.4b1 [REDACTED] and [REDACTED] NJ ex order 26.4b1 [REDACTED]. Further, the LPN stated that [REDACTED] NJ ex order 26.4b1 [REDACTED]. The resident was then [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>At 12:16 p.m., the surveyor interviewed the care staff member who worked on the third floor Memory Care Unit on [REDACTED] NJ ex order 26.4b1 [REDACTED] the day the resident [REDACTED] NJ ex order 26.4b1 [REDACTED], regarding the exit door alarm. The care staff member stated that she was tending to another resident on [REDACTED] NJ ex order 26.4b1 [REDACTED] and did not hear the door alarm. In addition, the care staff member stated that she was not aware that Resident #1 [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>At 1:29 p.m., the surveyor interviewed the Concierge regarding the [REDACTED] NJ ex order 26.4b1 [REDACTED] at the facility. The Concierge stated that on [REDACTED] NJ ex order 26.4b1 [REDACTED] a [REDACTED] NJ ex order 26.4b1 [REDACTED] came into the facility and asked if the facility had a resident named ... [Resident #1]. The Concierge stated that she checked her resident list and then stated yes to the bystander who then informed her that the resident [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>[REDACTED] NJ ex order 26.4b1 [REDACTED]. In addition, the Concierge stated that she used the walkie-talkie to notify the LPN and also called a [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>According to surveyor review of the FRE, on [REDACTED] NJ ex order 26.4b1 [REDACTED].</p> <p>At 1:40 p.m., the surveyor interviewed the</p>	A 310		

New Jersey Department of Health

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A 310	<p>Continued From page 3</p> <p>Executive Director (ED) regarding the third-floor [redacted] unit [redacted] alarm that was silenced on [redacted]. The ED stated that he could not verify what staff member turned off the alarm. The ED stated that the [redacted] alarms only rang within the third floor unit. The ED stated that the [redacted] where the resident [redacted] from, did not have an alarm. He explained that the door was maintained unlocked to exit but required a code to re-enter.</p> <p>The surveyor reviewed the facility policy and procedure titled, "Elopement - Missing Person" which revealed " ...Residents have the right to live ..., in a safe and secure environment. The community is responsible for ensuring effective systems are implemented to reduce the risk of resident elopement. ..."</p> <p>In addition, the surveyor reviewed the facility policy and procedure titled, "Security Systems and Programs" which revealed " ...Our communities will have effective security systems and programs that are appropriate to the buildings and population. ...d) Locking of doors that are infrequently used or located in low traffic areas. ...k) Door alarm system specifically designed for the Alzheimer's/dementia care program. ..."</p> <p>At 3:55 p.m., the surveyor requested a removal plan for not having a process in place to ensure that all residents were safe and accounted for, Resident #1 who [redacted] on [redacted] unaware to staff.</p> <p>The facility submitted an acceptable removal plan which included training in-services for all staff on [redacted] Resident procedures and alarms. In addition, the facility installed new</p>	A 310		

New Jersey Department of Health

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A 310	Continued From page 4 alarms to the third floor secured unit and also added new alarms to the ground level [REDACTED] NJ Ex Order 26.4(b)(1) [REDACTED]. The removal plan also listed that when an alarm sounds an investigation of the area will begin along with a head count to ensure all residents in the community are accounted for. Reference: A 1357, 8:36 - 19.4(b)(3)	A 310		
A1357	8:36-19.4(b)(3) Alzheimer's/Dementia Programs (b) A facility that advertises or holds itself out as having an Alzheimer's/dementia program shall, pursuant to N.J.S.A. 26:2M-7.1, provide a member of the public seeking placement of a person diagnosed with Alzheimer's and/or related disorders in the facility with a clear and concise written list that indicates: 3. The safety policies and procedures and any security monitoring system that is specific to residents diagnosed with Alzheimer's and related disorders. This REQUIREMENT is not met as evidenced by: Complaint #NJ 00176838 Based on observation, interview, and record review, it was determined that the facility failed to maintain a safe environment on the secured [REDACTED] NJ Ex Order 26.4(b)(1) unit in accordance with the facility policies and procedures for 1 of 3 residents, Resident #1 which resulted in the [REDACTED] NJ ex order 26.4b1 of the resident as evidenced by the following:	A1357		

New Jersey Department of Health

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A1357	<p>Continued From page 5</p> <p>On 9/16/24 the Department of Health (DOH) investigated a facility reportable event (FRE) that was received on [REDACTED] regarding resident safety and an [REDACTED] NJ ex order 26.4b1. According to the FRE report, on [REDACTED] a bystander notified the facility that Resident #1 [REDACTED] NJ ex order 26.4b1 [REDACTED]</p> <p>At 10:00 a.m., the surveyor interviewed the Executive Director (ED) regarding [REDACTED] NJ Ex Order 26.4(b) and [REDACTED] NJ Ex C of the secured [REDACTED] NJ Ex Order 26.4(b)(1) unit. The ED stated that the [REDACTED] NJ Ex Order 26.4(b)(1) unit was on the third floor of the facility and a code was not needed to enter the unit, but a code was required to exit the unit.</p> <p>At 10:05 a.m., the surveyor toured the [REDACTED] NJ Ex Order 26.4(b) unit on the third floor of the facility. The surveyor observed that the [REDACTED] NJ Ex Order 26.4(b)(1) unit had three key coded [REDACTED] NJ Ex Order 26.4(b)(1), Door #1, Door #2, and Door #3 that led to the stairwell. In addition, the surveyor observed that the [REDACTED] NJ Ex Order 26.4(b)(1) alarmed when the arm of the [REDACTED] NJ Ex Order 26.4(b)(1) was pushed.</p> <p>At 10:20 a.m., the surveyor observed that [REDACTED] NJ Ex Order 26.4(b)(1) where the resident [REDACTED] NJ Ex Order 26.4(b)(1) was located three doors from Resident #1's apartment. The surveyor also observed that the stairwell led down to the [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>At 10:28 a.m., during surveyor tour of the [REDACTED] NJ Ex Order 26.4(b) unit, the surveyor observed that the ED held the arm of exit Door #2 for a period of 20 seconds and the [REDACTED] NJ Ex Order 26.4(b)(1) without the use of a code.</p> <p>During interview with the ED, the ED stated that all [REDACTED] NJ Ex Order 26.4(b)(1) on the [REDACTED] NJ Ex Order 26.4(b)(1) unit automatically [REDACTED] NJ Ex Order 26.4(b)(1) upon [REDACTED] NJ Ex Order 26.4(b)(1) for 20-30 seconds. The ED added that the alarm</p>	A1357		

New Jersey Department of Health

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

MIRA VIE AT TINTON FALLS

**ONE HARTFORD DRIVE
TINTON FALLS, NJ 07701**

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A1357	<p>Continued From page 6</p> <p>would continue to sound until a code was entered to silence and reset the alarm.</p> <p>At 10:57 a.m., the surveyor interviewed Resident #1 in his/her apartment NJ ex order 26.4b1. Resident #1 stated that he/she wanted to go home.</p> <p>At 11:15 a.m., the surveyor reviewed the medical record (MR) of Resident #1 which revealed the resident was admitted to the facility in NJ ex order 26.4b1 with diagnoses which NJ ex order 26.4b1. According to the NJ ex order 26.4b1 "Master Assessment" the resident was NJ ex order 26.4b1 to NJ ex order 26.4b1.</p> <p>During review of the MR, the surveyor observed that a Licensed Practical Nurse (LPN) documented in the Progress Notes on NJ ex order 26.4b1 at 1:04 p.m., that the concierge notified her at 11:04 a.m., that a NJ Ex Order 26.4(b)(1) was at the concierge desk and had reported that Resident #1 was NJ Ex Order 26.4(b)(1). The LPN further NJ ex order 26.4b1 upon discovery that Resident #1 NJ ex order 26.4b1. In addition, the LPN documented that she NJ ex order 26.4b1 Resident #1 NJ ex order 26.4b1.</p> <p>At 11:38 a.m., the surveyor interviewed the ED regarding the NJ Ex Order 26.4(b)(1) that occurred on NJ ex order 26.4b1. The ED stated that on NJ ex order 26.4b1 he was notified by the facility Corporate Nurse on duty that the resident NJ ex order 26.4b1. In addition, the ED stated that the resident NJ ex order 26.4b1 NJ ex order 26.4b1.</p>	A1357		

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A1357	<p>Continued From page 7</p> <p>NJ ex order 26.4b1 [REDACTED]. The ED also stated that anyone could [REDACTED] through the [REDACTED] NJ Ex Order 26.4(b)(1), but a code was required to enter into the facility.</p> <p>At 11:45 a.m., the surveyor interviewed the Director of Plant Operations (DOPO) regarding the facility exit doors and alarms. The DOPO confirmed that if the bar on the third-floor exit doors were held down for 20 seconds the door would automatically open, and the alarm would continue to sound until reset. In addition, the DOPO stated that the first floor and basement exit doors that lead to the outside did not have locks or alarms that sounded when exiting the facility, but the doors automatically locked after exiting and required a code to enter back into the facility.</p> <p>At 12:05 p.m., the surveyor requested a timeline of the [REDACTED] NJ Ex Order 26.4(b)(1) for review. The ED provided the surveyor with a copy of the FRE investigation along with staff statements which indicated that a staff member silenced and reset [REDACTED] NJ Ex Order 26.4(b)(1) alarm. The staff member failed to ensure all residents were accounted for after the staff member silenced and reset [REDACTED] NJ Ex Order 26.4(b)(1) alarm leading to stairwell.</p> <p>At 12:16 p.m., the surveyor interviewed the care staff member who worked on the third-floor [REDACTED] NJ Ex Order 26.4(b)(1) unit on [REDACTED] NJ ex order 26.4(b)(1), regarding the [REDACTED] NJ ex order 26.4b1. The care staff member stated that [REDACTED] NJ ex order 26.4b1. In addition, the care staff member stated that she [REDACTED] NJ ex order 26.4b1 Resident #1 [REDACTED] NJ ex order 26.4b1 [REDACTED]</p>	A1357		

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A1357	<p>Continued From page 8</p> <p>At 12:45 p.m., the surveyor interviewed the ED regarding the third-floor [REDACTED] alarm system. The ED stated that the third-floor alarms only sounded on the unit. The ED also stated that he was not sure who silenced and reset the alarm on the date of the incident.</p> <p>The surveyor reviewed the facility policy and procedure titled, "Elopement - Missing Person" which revealed " ...Residents have the right to live ... in a safe and secure environment. The community is responsible for ensuring effective systems are implemented to reduce the risk of resident elopement ..."</p> <p>In addition, the surveyor reviewed the facility policy and procedure titled, "Security Systems and Programs" which revealed " ...Our communities will have effective security systems and programs that are appropriate to the buildings and population. ...d) Locking of doors that are infrequently used or located in low traffic areas. ...k) Door alarm system specifically designed for the Alzheimer's/dementia care program. ..."</p> <p>At 3:55 p.m., the surveyor requested a removal plan from the ED for not having a process in place for securing [REDACTED] and no process in place to ensure all residents were accounted for, Resident #1, who [REDACTED] unaware to staff.</p> <p>The facility submitted an acceptable removal plan which included training in-services for all staff on Elopement/Missing Resident procedures and alarms. In addition, the facility installed new alarms to the third floor secured unit and also added new alarms to the ground level emergency exit doors. The removal plan also listed that when</p>	A1357		

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A1357	Continued From page 9 an alarm sounds an investigation of the area will begin along with a head count to ensure all residents in the community are accounted for. Reference: A 0310, 8:36 - 3.4(a)(1)	A1357			

New Jersey Department of Health

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{A 000}	Initial Comments Initial Comments: Type of Survey: Complaint Complaint #: NJ 00176838 Census: 60 Sample Size: 3 The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a Plan of Correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.	{A 000}		
{A 310}	8:36-3.4(a)(1) Administration (a) The administrator or designee shall be responsible for, but not limited to, the following: 1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;	{A 310}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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11/13/24

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{A 310}	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #NJ 00176838</p> <p>Based on observation, interview, record review, and review of facility policy and procedure it was determined that the facility failed to develop and implement a comprehensive policy and procedure to ensure all residents were accounted for and safe on the secure memory care unit during a resident [redacted] for 1 of 3 residents, Resident #1. In addition, the facility failed to follow and implement its policy and procedure titled "Elopement -Missing Person and Security Systems and Programs" for 1 of 3 residents, Resident #1 as evidenced by the following:</p> <p>At 11:15 a.m., the surveyor reviewed the medical record (MR) of Resident #1 which revealed the resident was admitted to the facility in [redacted] with diagnoses which included [redacted]</p> <p>"Master Assessment" completed by a Registered Nurse, the resident was [redacted] to [redacted] with [redacted] and was [redacted] and was independent with ambulation. During the MR review, the surveyor observed an Emergency Room "After Visit Summary " dated [redacted] which revealed the resident was diagnosed with a [redacted]</p> <p>At 11:30 a.m., the surveyor interviewed a Licensed Practical Nurse (LPN) regarding the report of Resident #1's [redacted] on [redacted]. The LPN stated that on [redacted] she was alerted by the Concierge at approximately</p>	{A 310}		

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{A 310}	<p>Continued From page 2</p> <p>11:04 a.m., that a [REDACTED] entered the facility and stated that a resident [REDACTED] NJ ex order 26.4b1. In addition, the LPN stated at that time [REDACTED] NJ ex order 26.4b1.</p> <p>The LPN also stated that she [REDACTED] NJ ex order 26.4b1 and [REDACTED] NJ ex order 26.4b1 to [REDACTED] NJ ex order 26.4b1 the resident. Further, the LPN stated that she [REDACTED] NJ ex order 26.4b1 the resident in the [REDACTED] NJ ex order 26.4b1. The resident [REDACTED] NJ ex order 26.4b1.</p> <p>At 12:16 p.m., the surveyor interviewed the care staff member who worked on the third floor [REDACTED] NJ ex order 26.4b1 the day the [REDACTED] NJ ex order 26.4b1, regarding the [REDACTED] NJ ex order 26.4b1 alarm. The care staff member stated that she was [REDACTED] NJ ex order 26.4b1.</p> <p>In addition, the care staff member stated that she [REDACTED] NJ ex order 26.4b1 that Resident #1 [REDACTED] NJ ex order 26.4b1.</p> <p>At 1:29 p.m., the surveyor interviewed the Concierge regarding the [REDACTED] NJ ex order 26.4b1 at the facility. The Concierge stated that on [REDACTED] NJ ex order 26.4b1 a [REDACTED] NJ ex order 26.4b1 came into the facility and asked if the facility had a resident named ... [Resident #1]. The Concierge stated that she checked her resident list and then stated yes to the [REDACTED] NJ ex order 26.4b1 who then informed her that the resident [REDACTED] NJ ex order 26.4b1. In addition, the Concierge stated that she used the walkie-talkie to notify the LPN and also [REDACTED] NJ ex order 26.4b1.</p> <p>According to surveyor review of the FRE, on [REDACTED] NJ ex order 26.4b1 "A staff member silenced the [REDACTED] NJ ex order 26.4b1 alarm without checking for an [REDACTED] NJ ex order 26.4b1.</p> <p>At 1:40 p.m., the surveyor interviewed the</p>	{A 310}		

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 55A000	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 09/16/2024
NAME OF PROVIDER OR SUPPLIER MIRA VIE AT TINTON FALLS		STREET ADDRESS, CITY, STATE, ZIP CODE ONE HARTFORD DRIVE TINTON FALLS, NJ 07701		
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{A 310}	<p>Continued From page 3</p> <p>Executive Director (ED) regarding the third-floor NJ Ex Order 26.4(b)(1) alarm that was silenced on NJ ex order 26.4b1. The ED stated that he could not verify what staff member turned off the alarm. The ED stated that the NJ Ex Order 26.4(b)(1) alarms only rang within the third floor unit. The ED stated that the NJ Ex Order 26.4(b)(1) where the resident NJ Ex Order 26.4b1 from, did not have an alarm. He explained that the door was maintained unlocked to exit but required a code to re-enter.</p> <p>The surveyor reviewed the facility policy and procedure titled, "Elopement - Missing Person" which revealed " ...Residents have the right to live ..., in a safe and secure environment. The community is responsible for ensuring effective systems are implemented to reduce the risk of resident elopement. ..."</p> <p>In addition, the surveyor reviewed the facility policy and procedure titled, "Security Systems and Programs" which revealed " ...Our communities will have effective security systems and programs that are appropriate to the buildings and population. ...d) Locking of doors that are infrequently used or located in low traffic areas. ... (k) Door alarm system specifically designed for the Alzheimer's/dementia care program. ..."</p> <p>At 3:55 p.m., the surveyor requested a removal plan for not having a process in place to ensure that all residents were safe and accounted for, Resident #1 who NJ ex order 26.4b1 NJ ex order 26.4b1.</p> <p>The facility submitted an acceptable removal plan which included training in-services for all staff on Elopement/Missing Resident procedures and alarms. In addition, the facility installed new</p>	{A 310}		

New Jersey Department of Health

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{A 310}	Continued From page 4 alarms to the third floor secured unit and also added new alarms to the ground level emergency exit doors. The removal plan also listed that when an alarm sounds an investigation of the area will begin along with a head count to ensure all residents in the community are accounted for. Reference: A 1357, 8:36 - 19.4(b)(3)	{A 310}		
{A1357}	8:36-19.4(b)(3) Alzheimer's/Dementia Programs (b) A facility that advertises or holds itself out as having an Alzheimer's/dementia program shall, pursuant to N.J.S.A. 26:2M-7.1, provide a member of the public seeking placement of a person diagnosed with Alzheimer's and/or related disorders in the facility with a clear and concise written list that indicates: 3. The safety policies and procedures and any security monitoring system that is specific to residents diagnosed with Alzheimer's and related disorders. This REQUIREMENT is not met as evidenced by: Complaint #NJ 00176838 Based on observation, interview, and record review, it was determined that the facility failed to maintain a safe environment on the secured NJ Ex Order 26.4(b)(1) unit in accordance with the facility policies and procedures for 1 of 3 residents, Resident #1 which resulted in the NJ ex order 26.4b1 of the resident as evidenced by the following:	{A1357}		

New Jersey Department of Health

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{A1357}	<p>Continued From page 5</p> <p>On [redacted] the Department of Health (DOH) investigated a facility reportable event (FRE) that was received on [redacted] regarding resident safety and an unwitnessed [redacted] According to the FRE report, on [redacted] a bystander notified the facility that Resident #1 [redacted] NJ ex order 26.4b1</p> <p>At 10:00 a.m., the surveyor interviewed the Executive Director (ED) regarding entrance and exit of the secured [redacted] unit. The ED stated that the [redacted] unit was on the third floor of the facility and a code was not needed to enter the unit, but a code was required to exit the unit.</p> <p>At 10:05 a.m., the surveyor toured the memory care unit on the third floor of the facility. The surveyor observed that the [redacted] unit had three key coded [redacted] [redacted] and [redacted] that led to the stairwell. In addition, the surveyor observed that the [redacted] alarmed when the arm of the door was pushed.</p> <p>At 10:20 a.m., the surveyor observed that [redacted] where the resident [redacted] was located three doors from Resident #1's apartment. The surveyor also observed that the stairwell led down to the [redacted] NJ Ex Order 26.4(b)(1).</p> <p>At 10:28 a.m., during surveyor tour of the [redacted] unit, the surveyor observed that the ED held the [redacted] for a period of 20 seconds and the door automatically opened without the use of a code.</p> <p>During interview with the ED, the ED stated that all three [redacted] on the [redacted] unit automatically opened upon holding the [redacted] for 20-30 seconds. The ED added that the alarm</p>	{A1357}		

New Jersey Department of Health

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{A1357}	<p>Continued From page 6</p> <p>would continue to sound until a code was entered to silence and reset the alarm.</p> <p>At 10:57 a.m., the surveyor interviewed Resident #1 in his/her apartment regarding care at the facility. Resident #1 stated that he/she wanted to [REDACTED] NJ Ex Order 26.4(b)(1)</p> <p>At 11:15 a.m., the surveyor reviewed the medical record (MR) of Resident #1 which revealed the resident was admitted to the facility in [REDACTED] NJ ex order 26.4b1</p> <p>[REDACTED] According to the [REDACTED] NJ ex order 26.4b1</p> <p>"Master Assessment" the resident [REDACTED] NJ ex order 26.4b1</p> <p>[REDACTED]</p> <p>During review of the MR, the surveyor observed that a Licensed Practical Nurse (LPN) documented in the Progress Notes on [REDACTED] NJ ex order 26.4b1 at 1:04 p.m., that the concierge notified her at 11:04 a.m., that a [REDACTED] NJ Ex Order 26.4(b)(1) was at the concierge desk and had reported that Resident #1 [REDACTED] NJ ex order 26.4b1</p> <p>[REDACTED] The LPN further documented that a [REDACTED] NJ ex order 26.4b1 was called over the [REDACTED] NJ ex order 26.4b1 was called upon discovery that Resident #1 [REDACTED] NJ ex order 26.4b1</p> <p>[REDACTED]. In addition, the LPN documented that she [REDACTED] NJ Ex Order 26.4b1 Resident #1 [REDACTED] NJ ex order 26.4b1</p> <p>[REDACTED]</p> <p>At 11:38 a.m., the surveyor interviewed the ED regarding the [REDACTED] NJ ex order 26.4b1 that occurred on [REDACTED] NJ ex order 26.4b1. The ED stated that on [REDACTED] NJ ex order 26.4b1 he was notified by the facility Corporate Nurse on duty that the resident [REDACTED] NJ ex order 26.4b1. In addition, the ED stated that the resident [REDACTED] NJ Ex Order 26.4b1 through the [REDACTED] NJ Ex C [REDACTED] on the third floor and down the stairwell to the unalarmed and unlocked [REDACTED] NJ Ex Order 26.4(b)(1) in the [REDACTED]</p>	{A1357}		

New Jersey Department of Health

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{A1357}	<p>Continued From page 7</p> <p>basement that NJ Ex Order 26.4(b)(1). The ED also stated that anyone could exit through the basement door, but a code was required to enter into the facility.</p> <p>At 11:45 a.m., the surveyor interviewed the Director of Plant Operations (DOPO) regarding the facility NJ Ex Order 26.4(b)(1) and alarms. The DOPO confirmed that if the bar on the third-floor exit doors were held down for 20 seconds the door would automatically open, and the alarm would continue to sound until reset. In addition, the DOPO stated that the first floor and basement exit doors that lead to the outside did not have locks or alarms that sounded when exiting the facility, but the doors automatically locked after exiting and required a code to enter back into the facility.</p> <p>At 12:05 p.m., the surveyor requested a timeline of the NJ Ex Order 26.4(b)(1) for review. The ED provided the surveyor with a copy of the FRE investigation along with staff statements which indicated that a staff member silenced and reset NJ Ex Order 26.4(b)(1) alarm. The staff member failed to ensure all residents were accounted for after the staff member silenced and reset NJ Ex Order 26.4(b)(1) leading to stairwell.</p> <p>At 12:16 p.m., the surveyor interviewed the care staff member who NJ ex order 26.4b1 NJ EX ORDER 26.4b1, regarding the NJ ex order 26.4b1. The care staff member stated that she was providing care to another resident and that she did not hear the sound of the alarm. In addition, the care staff member stated that she NJ ex order 26.4b1 that Resident #1 NJ ex order 26.4b1</p>	{A1357}		

New Jersey Department of Health

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{A1357}	<p>Continued From page 8</p> <p>At 12:45 p.m., the surveyor interviewed the ED regarding the third-floor exit door alarm system. The ED stated that the third-floor alarms only sounded on the unit. The ED also stated that he was not sure who silenced and reset the alarm on the date of the incident.</p> <p>The surveyor reviewed the facility policy and procedure titled, "Elopement - Missing Person" which revealed " ...Residents have the right to live ... in a safe and secure environment. The community is responsible for ensuring effective systems are implemented to reduce the risk of resident elopement ..."</p> <p>In addition, the surveyor reviewed the facility policy and procedure titled, "Security Systems and Programs" which revealed " ...Our communities will have effective security systems and programs that are appropriate to the buildings and population. ...d) Locking of doors that are infrequently used or located in low traffic areas. ...k) Door alarm system specifically designed for the Alzheimer's/dementia care program. ..."</p> <p>At 3:55 p.m., the surveyor requested a removal plan from the ED for not having a process in place for securing [REDACTED] and no process in place to ensure all residents were accounted for, Resident #1, who [REDACTED] from the facility on [REDACTED] unaware to staff.</p> <p>The facility submitted an acceptable removal plan which included training in-services for all staff on Elopement/Missing Resident procedures and alarms. In addition, the facility installed new alarms to the third floor secured unit and also added new alarms to the ground level emergency exit doors. The removal plan also listed that when</p>	{A1357}		

New Jersey Department of Health

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{A1357}	Continued From page 9 an alarm sounds an investigation of the area will begin along with a head count to ensure all residents in the community are accounted for. Reference: A 0310, 8:36 - 3.4(a)(1)	{A1357}			



MIRAVIE

AT TINTON FALLS

ASSISTED LIVING | MEMORY CARE

Redacted

Mira Via at Tinton Falls
1 Hartford Drive
Tinton Falls NJ 07701
Provider # NJ55A000

November 13, 2024

Plan of correction for Complaint Survey # NJ00176838

A310 8:36-3.4(a)(1) Administration

1. Resident 1 and all residents found to be affected by the deficient practice were unharmed in this incident. Moving forward, the Executive Director and the entire team at the community have been retrained on Elopement/Missing Person and Security System P&P. Including taking a head count during an activated door alarm and identifying residents at risk. This deficient practice was corrected 9/25/2024.

2 The community will identify other residents that have the potential to be affected by the same deficient practice by following the community policy and procedure for investigating alarms when they sound. When an alarm sounds, community policy will immediately be followed.

3 Systematic changes that have been made to prevent further deficiencies from occurring are. Training will be ongoing monthly, and on date of hire. This deficient practice was corrected 9/25/2024

All team members have been retrained on Elopement/Missing Resident procedures beginning 9/16/2024 and completed 9/25/2024.

Additional security devices have been added to all doors leading out of our Memory Support neighborhood. These additional devices were installed on 9/25/2024

4 Corrective Actions that have been implemented to monitor that deficient practice do not continue to occur:

*accepted
12/9/24
[Signature]*



MIRA VIE

AT TINTON FALLS

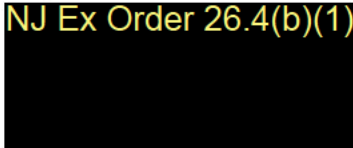
ASSISTED LIVING | MEMORY CARE

Executive Director or designee will include this corrective measure in its Quarterly QA Program to ensure compliance. This measure was added in meetings June 24, 2024 and September 23, 2024.

Community will follow P&P for Monthly Elopement Drills and Staff Education. Training will be ongoing monthly, and on date of hire. This deficient practice was corrected 9/25/2024

REVISED 12/6/2024

NJ Ex Order 26.4(b)(1)



ED

MIRA VIE TINTON FALLS

accepted
12/9/24
MR

Red
12/12/24



Mira Via at Tinton Falls
1 Hartford Drive
Tinton Falls NJ 07701
Provider # NJ55A000

MIRA VIE
AT TINTON FALLS
ASSISTED LIVING | MEMORY CARE

November 13, 2024

Plan of correction for Complaint Survey # NJ00176838

A1357 8:36-19.4(b)(3) Alzheimer's/Dementia Programs

- 1 Resident 1 and all residents with the potential to be affected by the deficient practice were unharmed in this incident. These residents all reside in a secure Memory Support neighborhood. Moving forward, Executive Director and the entire team will follow Elopement/Missing Person and Security System and Programs policies. All team members were retrained on Elopement/Missing Person and Security System P&P. This deficient practice was corrected immediately on 9/25/2024.
- 2 The community will identify all residents that have the potential to be affected by the same deficient practice by following the community policy and procedure for investigating alarms when they sound. When an alarm sounds appropriate actions will be taken. All team members were retrained on Elopement/Missing Person and Security System P&P. This deficient practice was corrected immediately on 9/25/2024.
- 3 **Systematic Changes** that have been made to prevent further deficiencies from occurring are.

Accepted
12/9/24
[Signature]



MIRA VIE

AT TINTON FALLS

ASSISTED LIVING | MEMORY CARE

All team members have been retrained on Elopement/Missing Resident and Security Systems and Programs. New staff will be trained on the date of hire, and monthly thereafter. Completed on 9/25/2024.

Additional security devices have been added to all doors leading out of our Memory Support neighborhood. These additional devices were installed on 9/25/2024.

New security devices have been programmed to alert the front desk as well as the pagers that the team members carry. When an alarm is activated, all team members immediately act by responding to the associated door and calling a "code grey" for any unaccounted residents. These additional devices were installed and programmed on 9/25/2024

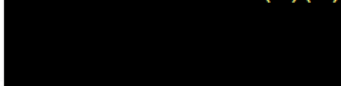
- 4 **Corrective Actions** that have been implemented to monitor that deficient practice do not continue to occur:

Executive Director or designee will include this corrective measure in its Quarterly QA Program to ensure compliance. This measure was added in meetings June 24, 2024, and September 23, 2024.

Monthly Elopement Drills will occur as per P&P. This will be uploaded into TELS (an online document tracking and retention system) this will ensure compliance. This deficient practice was completed on 9/25/2024.

REVISED 12/6/2024

NJ Ex Order 26.4(b)(1)



LED

MIRA VIE TINTON FALLS

accepted
12/9/24
PM