

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>25a002</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/11/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SPRING OAK ASSISTED LIVING AT VINELAND</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1611 SOUTH MAIN ROAD</b> <b>VINELAND, NJ 08360</b>
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A 000	<p>Initial Comments</p> <p>Initial Comments: Complaint #: NJ00163251</p> <p>Census: 110</p> <p>Sample size: 3</p> <p>The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 449	<p>8:36-5.1(b) General Requirements</p> <p>(b) The assisted living residence or comprehensive personal care home shall be capable of providing at least the following services: assistance with personal care, nursing, pharmacy, dining, activities, recreational, and social work services to meet the individual needs of each resident.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ00163251</p>	A 449		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 449	<p>Continued From page 1</p> <p>Based on interview and record review it was determined that the facility's administration failed to meet the social work service needs for 1 of 3 sampled residents, Resident #2. This deficient practice was evidenced by the following:</p> <p>Review of Resident #2's medical record revealed that Resident #2 had an admission date of [redacted] and diagnoses which include [redacted].</p> <p>The surveyor reviewed a facility document titled "General Service Plan" dated [redacted] which revealed that Resident #2 was <b>NJ Exec Order 26.4b1</b>.</p> <p>The facility reported event was reported on [redacted] due to the resident being served a <b>NJ Exec Order 26.4b1</b>. Resident #2 was being [redacted] from the facility due to [redacted] with the facility's [redacted] policy.</p> <p>On 4/11/2023 at 3:24 p.m., during surveyor interview with the Director of Nursing (DON) and Executive Director (ED) it was revealed that the facility did not have a contract with a social worker or a staff social worker available to provide services for Resident #2.</p> <p>Review of facility document titled "Observations...", it was revealed that on [redacted], Resident #2 was found to be <b>NJ Exec Order 26.4b1</b> in his/her room. On [redacted], administration spoke to Resident #2 after staff reported the [redacted] coming from his/her room. Resident #2 admitted to [redacted] in his/her apartment. Administration also found [redacted].</p>	A 449		

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A 449	<p>Continued From page 2</p> <p><b>NJ Exec Order 26.4b1</b> [REDACTED]. On <b>NJ Exec Order 26.4b1</b>, staff entered Resident #2's room and found <b>NJ Exec Order 26.4b1</b> [REDACTED], along with <b>NJ Exec Order 26.4b1</b> in a cup on the resident's table. On <b>NJ Exec Order 26.4b1</b> a Managed Risk Agreement (a document that provides the resident with clear, understandable information about the possible consequences of his/her choice/actions) was put in place. On <b>NJ Exec Order 26.4b1</b> housekeeping staff identified <b>NJ Exec Order 26.4b1</b> on the residents' carpet and <b>NJ Exec Order 26.4b1</b> on Resident #2's toilet seat. The DON and ED stated that a meeting was held with Resident #2's family regarding finding <b>NJ Exec Order 26.4b1</b> for Resident #2, due to <b>NJ Exec Order 26.4b1</b> with the facility's policy and procedure titled "Smoking", which states:</p> <p>"1, Smoking is not permitted in any areas inside the community, including resident apartment." ...</p> <p>The facility failed to provide social work services to assist Resident #2 and family find <b>NJ Exec Order 26.4b1</b> [REDACTED] for resident.</p>	A 449		
A1401	<p>8:36-21.1(b)(4) Quality Improvement</p> <p>(b) Quality improvement activities shall include, but not be limited to, the following:</p> <p>4. Evaluation of resident care services, staffing, infection prevention and control, housekeeping, sanitation, safety, maintenance of physical plant and equipment, resident care statistics, and discharge planning services;</p>	A1401		

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A1401	<p>Continued From page 3</p> <p>This REQUIREMENT is not met as evidenced by: Complaint #: NJ00163251</p> <p>Based on interview and record review it was determined that the facility failed to implement twenty-four-hour measurable interventions to ensure safety of all residents within the facility. This deficient practice was evidenced by the following:</p> <p>The facility reported event was reported on [redacted] due to the resident being [redacted]. Resident #2 was being [redacted] the facility due to [redacted] with the facility's [redacted].</p> <p>On 4/11/2023 at 11:44 a.m., the surveyor conducted a tour of the facility and identified Resident #2's apartment, which is located on the [redacted] of the facility. At this time, the surveyors noted a [redacted] coming from Resident #2's apartment and alerted the facility's administration.</p> <p>At 11:48 a.m., the facility's Director of Nursing (DON), Business Office Manager (BOM), and Activity Director (AD), opened Resident #2's apartment door and verbalized they also [redacted]. The BOM stated that she believed Resident #2 was [redacted] in his/her apartment's bathroom due to the [redacted] once the bathroom door was opened. The surveyor noted [redacted] on the carpet near a [redacted] in the resident's apartment which the facility's DON identified as [redacted].</p> <p>Upon surveyor review of Resident #2's medical record it was revealed that Resident #2 had an admission date of [redacted] and diagnoses</p>	A1401		
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A1401	<p>Continued From page 4</p> <p>which include <b>NJ Exec Order 26.4b1</b>. The surveyor reviewed a facility document titled "General Service Plan" dated <b>NJ Exec Order 26.4b1</b> which revealed that Resident #2 is <b>NJ Exec Order 26.4b1</b>.</p> <p>At 11:51 a.m., the surveyor interviewed the DON who indicated that there were no twenty-four-hour measurable interventions in place to ensure the safety of all facility residents regarding fire safety.</p> <p>At 12:00 p.m., the surveyor interviewed a Certified Medication Aid (CMA) who revealed that she was unaware of any residents that <b>NJ Exec Order 26.4b1</b> in their rooms; however, she was directed to report <b>NJ Exec Order 26.4b1</b> coming from Resident #2's room to administration. The CMA reported that she did not document when she <b>NJ Exec Order 26.4b1</b>.</p> <p>At 12:04 p.m., the surveyor interviewed a Licensed Practical Nurse (LPN) who revealed that she was aware that Resident #2 <b>NJ Exec Order 26.4b1</b> in his/her apartment. The LPN stated that when she <b>NJ Exec Order 26.4b1</b> from Resident #2's apartment she was instructed by facility administration to do a room check looking for <b>NJ Exec Order 26.4b1</b>. The LPN stated that there is no log to document when room checks were conducted.</p> <p>At 12:36 p.m., the survey team interviewed Resident #2 who stated that <b>NJ Exec Order 26.4b1</b> goes outside to the <b>NJ Exec Order 26.4b1</b> area most of the time and verbalized that <b>NJ Exec Order 26.4b1</b> has previously <b>NJ Exec Order 26.4b1</b> in his/her room, however <b>NJ Exec Order 26.4b1</b> denied <b>NJ Exec Order 26.4b1</b> in his/her room within the last week. Resident #2 acknowledged that <b>NJ Exec Order 26.4b1</b> should not be <b>NJ Exec Order 26.4b1</b> in his/her room.</p>	A1401		

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A1401	<p>Continued From page 5</p> <p>Review of the facility document titled "Observations for [Resident #2]", it was revealed that on <b>NJ Exec Order 26.4b1</b>, Resident #2 was found to be <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b> in his/her room. It was also revealed that on <b>NJ Exec Order 26.4b1</b>, facility staff entered Resident #2's room after <b>NJ Exec Order 26.4b1</b> coming from Resident #2's apartment; there were no <b>NJ Exec Order 26.4b1</b>, or <b>NJ Exec Order 26.4b1</b> found.</p> <p>On <b>NJ Exec Order 26.4b1</b>, staff reported the <b>NJ Exec Order 26.4b1</b> coming from Resident #2's room to facility administration. Administration spoke to Resident #2 who admitted to <b>NJ Exec Order 26.4b1</b> in his/her apartment. In addition, <b>NJ Exec Order 26.4b1</b> were found, one <b>NJ Exec Order 26.4b1</b> contained <b>NJ Exec Order 26.4b1</b> and a <b>NJ Exec Order 26.4b1</b>. Resident #2 was educated by administration regarding <b>NJ Exec Order 26.4b1</b> and the facility's policy on <b>NJ Exec Order 26.4b1</b>. Resident #2's family was notified, and meeting was scheduled for <b>NJ Exec Order 26.4b1</b>.</p> <p>On <b>NJ Exec Order 26.4b1</b>, staff <b>NJ Exec Order 26.4b1</b> coming from Resident #2's room; staff entered room and found <b>NJ Exec Order 26.4b1</b>, along with <b>NJ Exec Order 26.4b1</b> in a cup on the resident's table. On <b>NJ Exec Order 26.4b1</b> a Managed Risk Agreement (a document that provides the resident with clear, understandable information about the possible consequences of his/her choice/actions) was put in place after staff noted the <b>NJ Exec Order 26.4b1</b> coming from resident's apartment. On <b>NJ Exec Order 26.4b1</b>, housekeeping staff identified <b>NJ Exec Order 26.4b1</b> on residents' <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b> on Resident #2's toilet seat.</p> <p>At 3:24 p.m., the surveyor interviewed the facility's DON and Executive Director who revealed that the facility did not implement twenty-four-hour measurable interventions to</p>	A1401		
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A1401	<p>Continued From page 6</p> <p>ensure that Resident #2 was not <b>NJ Exec Order 26.4b1</b> in his/her room. The facility was unable to provide documented evidence that safety checks were being conducted throughout the day and overnight. The facility failed to implement twenty-four-hour measurable interventions to ensure the safety of all residents within the facility.</p> <p>At 2:00 p.m., the survey requested a removal plan regarding Resident #2 <b>NJ Exec Order 26.4b1</b> and <b>NJ Exec Order 26.4b1</b> in his/her room.</p> <p>On 4/17/2023 the surveyor returned to the facility. The removal plan was implemented. During staff interviews it was revealed that there was an hourly log that was to be completed by the aide assigned to Resident #2.</p>	A1401		