STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	15A101	A. BUILDING: _____ B. WING _____	C 04/01/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SPRING OAK OF TOMS RIVER	2145 WHITESVILLE ROAD TOMS RIVER, NJ 08755

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Initial Comments: TYPE OF SURVEY: Complaint COMPLAINT #: NJ00145792 CENSUS: 80 SAMPLE SIZE: 3 The facility is not in substantial compliance with all of the standards in the New Jersey Administrative Code 8:36, Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs. The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.	A 000		
A 310	8:36-3.4(a)(1) Administration (a) The administrator or designee shall be responsible for, but not limited to, the following: 1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 310	Continued From page 1	A 310		

This REQUIREMENT is not met as evidenced by:
Complaint: NJ00145792

Based on interview and review of the facility's policies and procedures it was determined that the facility failed to ensure that a comprehensive policy for Security of the facility was developed according to state regulations and implemented for 1 out of 3 residents reviewed, Resident #1. This deficient practice was evidenced by the following:

On 4/01/2024 at 12:04 p.m., the surveyor reviewed the medical record (MR) of Resident #1 who moved in the facility on NJ ex order 26.4b1 with diagnoses which included NJ Ex Order 26.4b1, NJ ex order 26.4b1 [redacted]

Further review of the resident's MR revealed a Nurses Notes dated NJ ex order 26.4b1 which documented that Resident #1 NJ ex order 26.4b1 [redacted]

At 2:03 pm, the surveyor interviewed the Executive Director (ED) who stated that the call pendants transmit to pagers that the aides carry and to the front desk. The ED further stated that the Receptionist at the front desk is there until 8:00 p.m., when the front door is locked and the front desk phone calls are forwarded to a cell phone that the Certified Medication Aide or

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A 310	Continued From page 2 Licensed Practical Nurse carries. At 3:13 p.m., the surveyor interviewed the ED and asked if the facility has a security policy that details the process the facility takes to secure the building and the safety of the residents, the ED stated, "no."	A 310		
A 779	8:36-7.5(c) Resident Assessments and Care Plans (c) The registered professional nurse shall be called at the onset of illness, injury or change in condition of any resident to arrange for assessment of the resident's nursing care needs or medical needs and for needed nursing care intervention or medical care. This REQUIREMENT is not met as evidenced by: Complaint: NJ00145792 Based on interview and record review, it was determined that the facility failed to provide documented evidence that the Registered Nurse (RN) was notified when 1 of 3 residents [NJ ex order 26.4b] [redacted] Resident #1. On 4/01/2024 at 12:04 p.m., the surveyor reviewed the medical record (MR) of Resident #1 who moved in the facility on [NJ ex order 26.4b1] with diagnosis [NJ ex order 26.4b1] [redacted]	A 779		

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A 779	Continued From page 3 NJ ex order 26.4b1 A further review of the resident's MR revealed a physician's order dated NJ ex order 26.4b1, for NJ ex order 26.4b1 NJ ex order 26.4b1 Surveyor's review of the Medication Adminisration Record for Resident #1, revealed that on NJ ex order 26.4b1, NJ ex order 26.4b1 and again during the NJ ex order 26.4b1 . At 4:05 p.m., the surveyor interviewed the Licesned Practical Nurse who confirmed that the Registered Nurse (RN) was not notified that the resident NJ ex order 26.4b1 . The facility failed to notifiy the RN when Resident #1 NJ ex order 26.4b1	A 779		
A 963	8:36-11.5(f) Pharmaceutical Services (f) Medications shall be accurately administered and documented by properly authorized individuals, in accordance with prescribed orders. This REQUIREMENT is not met as evidenced by: Complaint: NJ00145792 Based on observation, interview, and record review it was determined the facility failed to ensure NJ Ex Order 26.4(b)(1) was accurately documented and observed by qualified personnel	A 963		

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A 963	Continued From page 4 in accordance with prescriber orders for 1 of 3 residents reviewed for NJ Ex Order 26.4(b)(1), Resident #1. This deficient practice was evidenced by the following: On 4/01/2024 at 12:04 p.m., the surveyor reviewed the medical record (MR) of Resident #1 who moved in the facility on NJ ex order 26.4b1 with diagnoses NJ ex order 26.4b1 [redacted] A further review of the resident's MR revealed a physician's order dated NJ ex order 26.4b1, for NJ ex order 26.4 [redacted] NJ ex order 26.4b1 A review of the Medication Adminisration Record for Resident #1 revealed on NJ ex order 26.4b1 was documented NJ ex order 26.4b1 and again during the NJ ex order 26.4b1 At 12:55 p.m., the surveyor interviewed the Licesned Practical Nurse (LPN) who confirmed that on NJ ex order 26.4b1, the Certified Medication Aide on NJ ex order 26.4b1 shift reported to her that Resident #1 NJ ex order 26.4b1. The LPN further confirmed that she documented that resident NJ ex order 26.4b1 [redacted] however, she never spoke with the resident or entered the residents room during the NJ ex order 26.4b1. The facility failed to ensure that Resident #1's NJ ex order 26.4b1 [redacted]	A 963		