

New Jersey Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 02A026	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/02/2020
NAME OF PROVIDER OR SUPPLIER ARBOR TERRACE NORWOOD		STREET ADDRESS, CITY, STATE, ZIP CODE 545 TAPPAN ROAD NORWOOD, NJ 07648		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>Initial Comments: Census: 82</p> <p>A COVID-19 Focused Infection Control Survey was conducted by the State Agency on 12/02/2020. The facility was found not to be in compliance with the New Jersey Administrative Code 8:36 infection control regulations standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes and Assisted Living Programs and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19.</p> <p>The facility must submit a plan of correction, including a completion date for each deficiency and ensure that the plan is implemented. Failure to correct deficiencies may result in enforcement action in accordance with provisions of New Jersey Administrative Code Title 8, Chapter 43E, Enforcement of Licensure Regulations.</p>	A 000		
A 310	<p>8:36-3.4(a)(1) Administration</p> <p>(a) The administrator or designee shall be responsible for, but not limited to, the following:</p> <p>1. Ensuring the development, implementation, and enforcement of all policies and procedures, including resident rights;</p>	A 310		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 310	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on staff interviews and review of records it was determined that the facility failed to have an Outbreak Response Plan and post the Outbreak Response Plan on the facility's website, in accordance with the New Jersey Department of Health (NJDOH) memo, Executive Directives 20-013, and Executive Directive 20-026. The deficient practice occurred during the COVID-19 pandemic and had the potential to affect all residents.</p> <p>Findings included:</p> <p>Reference:</p> <p>1. NJDOH Outbreak Response Plan memo, dated 03/06/2020, indicated; "This memorandum is a reminder that pursuant to N.J.S.A. 2H-12.87 ("Act") long-term care facilities, defined in the Act as nursing homes, assisted living residences, comprehensive personal care homes, residential health care facilities and dementia care homes are required to have an outbreak response plan ("Plan"). The Act took effect on August 15, 2019 and gave facilities until February 11, 2020 to develop the Plan."</p> <p>2. NJDOH Issued Executive Directive 20-013-1, dated 05/20/2020, revealed the following: " ... 1. No later than May 19, 2020, all long-term care facilities as defined in N.J.S.A. 26:2H-12.872 shall supplement or amend their current disease outbreak plan to include a COVID-19 testing plan (Plan) for all staff and patients/residents. "Staff" to be tested pursuant to this Directive include all</p>	A 310		

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A 310	<p>Continued From page 2</p> <p>direct care workers and nondirect care workers within the LTC (such as administrative, janitorial and kitchen staff).</p> <p>2. At a minimum, the Plan shall be consistent with currently available CDC and DOH public health guidance and address the following components:</p> <p>a. Work exclusion of staff who test refuse to participate in COVID-19 testing, or refuse to authorize release of their testing results to the LTC, until such time as such staff undergoes testing and the results of such testing are disclosed to the LTC;</p> <p>b. Plans to address staffing (including worker absences) and facility demands due to the outbreak"</p> <p>3. NJDOH Executive Directive No. 20-026-1, dated 10/20/2020, revealed the following: "I. Requirements for Initiating a Phased Reopening of Long-Term Care Facilities, Assisted Living Residences, Comprehensive Personal Care Homes, Residential Health Care Facilities, and Dementia Care Homes ...</p> <p>3. Facilities are required to have a documented "Outbreak Plan" as required by N.J.S.A. 26:2H-12.87. The plan must include but not be limited to lessons learned from the response to and experience with COVID-19. Further, the plan must include a strategy for effective and clear communication with staff, patients/residents, their families or guardians about any infectious disease outbreaks as required by N.J.S.A. 26:2H-12.87. The Outbreak Plan must also include:</p> <p>i. Methods to communicate information on mitigating actions implemented by the facility to prevent or reduce the risk of transmission, including if normal operations of the facility will be altered. Notifications shall not include personally identifiable information.</p>	A 310		

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A 310	<p>Continued From page 3</p> <p>ii. Methods to provide cumulative updates for residents, their representatives, and families of those residing in the facilities at least once weekly, in particular during a curtailed visitation period.</p> <p>iii. Written standards, policies and procedures that provide for virtual communication (e.g. phone, video-communication, Facetime, etc.) with residents, families and resident representatives, in the event of visitation restrictions due to an outbreak of infectious disease or in the event of an emergency.</p> <p>iv. A documented strategy for securing more staff in the event of a new outbreak of COVID-19 or any other infectious disease or emergency among staff ...</p> <p>4. The outbreak plan must be posted on the facility's website for public view by October 30, 2020"</p> <p>1. A review of information on the facility's website and printed information titled, "Escalating from COVID Watch" revealed an outline on ways to keep residents as safe, active and connected as possible.</p> <p>Document review revealed that the facility did not have an Outbreak Response Plan as required and outlined in the NJDOH Outbreak Response Plan memo and aforementioned NJDOH Executive Directives (20-013 and 20-026).</p> <p>On 12/02/2020 at 5:50 PM, an interview was conducted with the Executive Director (ED) related to the Outbreak Response Plan. The ED indicated that she was employed at the end of</p> <p>On 12/02/2020 at 5:50 PM, an interview was conducted with the Executive Director (ED) related to the Outbreak Response Plan. The ED</p>	A 310		

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If continuation sheet 5 of 6

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A1271	<p>Continued From page 5</p> <p>must attest to the hiring no later than August 10, 2021.</p> <p>2) Prior to the hiring of an employee for the IPC program, facilities have until October 30, 2020 to enter into a contract for infection control services. Facilities must have, at a minimum, executed a contract, by October 30, 2020 in preparation for the start of the flu season in the fall of 2020 ...</p> <p>3) Responsibilities of this position must include, at a minimum, developing infection prevention and control policies and procedures, performing infection surveillance, providing competency-based training of staff and auditing adherence to recommended infection prevention and control practices"</p> <p>Document review revealed that the facility did not provide a copy or a documentation of a contract/agreement confirming that facility hired an Infection Control Preventionist.</p> <p>On 12/02/2020 at 5:55 PM, an interview was conducted with the Executive Director (ED) to inquire about facility's Infection Preventionist. The ED indicated that per the corporate office, the corporation entered a contract with a consulting company on 10/09/2020 to meet the requirement for the infection control services.</p> <p>The facility was provided an opportunity to supply and provide documentation of the contract to the surveyor for review, prior to the survey exit and following the exit. The contract was never provided to the surveyor by the facility. There was no documented evidence that the facility had a contract for infection control services person or a designated Infection Preventionist, in accordance with the requirements of NJDOH Executive Directive No. 20-026-1.</p>	A1271		